



Oregon Alliance

2/25/2026

RE: Support HB 4028A

Dear Chair Patterson, Vice-Chair Hayden and Members of the Senate Committee on Health Care,

The Oregon Alliance of Children's Programs advocates for the safety, health, and well-being of children, youth, families, and communities across Oregon. Our member organizations provide essential services in homes, schools, residential programs, and community-based settings statewide, working in partnership with government agencies and local providers to deliver effective programs for Oregon's most vulnerable children and families.

We agree that behavioral health providers must follow established rules and that there must be systems in place to identify and remedy deficiencies. However, under the current environment, providers face substantial challenges in determining what those rules are and how they are applied. Documentation and audit standards vary between insurers, change over time, and are often communicated inconsistently. Providers frequently receive conflicting guidance, and updates to requirements are not reliably shared.

Even organizations with dedicated compliance staff report difficulty locating clear, comprehensive, and current information necessary to ensure audit readiness. This lack of clarity creates uncertainty for providers who are committed to compliance and weakens their ability to focus on delivering services to children and families.

HB 4028A would address this problem by requiring that accurate and accessible guidance be provided proactively. This would allow providers to establish appropriate internal processes, quality assurance measures, and staff training aligned with documented expectations. In doing so, the bill supports the shared goal of ensuring services are properly delivered, correctly documented, and fully reimbursed.

An audit should not be the first time a provider receives definitive instruction on how to document services appropriately. When expectations are unclear, providers who strive to operate responsibly are placed at unnecessary risk, and system instability increases. Clear and consistent guidance promotes accountability while strengthening provider capacity to meet community needs.

For these reasons, the Oregon Alliance of Children's Programs respectfully urges your support for HB 4028A. This legislation will improve transparency, fairness, and system stability, while reinforcing the ability of providers to serve children and families effectively.

Thank you for your consideration.

Sincerely,

Vera Stoullil, CEO
Oregon Alliance of Children's Programs

Empowering Organizations,
Transforming Lives