

Submitter: Lonny Gandara  
On Behalf Of: Myself  
Committee: Senate Committee On Labor and Business  
Measure, Appointment or Topic: HB4024

Hello,

I bought 3 tickets through Ticket Center thinking I was buying tickets from the venue. The tickets at the venue cost \$49.95 with fees \$57.25, for 3 tickets it would have cost \$171.75.

Ticket Center charged me \$158.67 per ticket. I bought 3 tickets to a total of \$476.01. The fees associated were roughly \$300 total.

The website rushes the average person through with timers counting down and pop ups reminding you that tickets are selling fast with limited amount of tickets left. The website does disclose in small print that the ticket prices maybe more or less than actual price with a terms and conditions tab. I bought the tickets January 27, 2026. There was no high demand, today (Feb. 17) I can still buy the cheaper tickets from the venue.

I know I made a mistake for buying these tickets and not reading each line, but the way the site is designed steers you towards buying, not to researching a fair price or the consequences. I do not want others to waste their money or ruin an event they are looking forward to by inflated ticket prices and fees.

I am very happy to see this in the legislature, please help this move forward.

Sincerely,

Lonny Gandara