

DATE: February 3, 2026

To: Members of the House Committee on Healthcare

Dear Chair Prusak, Vice-Chairs Nosse and Goodwin, and Members of the Committee:

My name is Daniel Isaacson. I'm a past president and current board member of NAMI Lane County, I serve on the Lane County Mental Health Advisory Committee and a founding volunteer with the Trauma Intervention Program with more than 500 hours of service—including over 50 hours supporting families and survivors in ERs, at crime scenes, street corners, accident sites, and in living rooms across our community.

From that front-line perspective, I can tell you that moments of crisis are often quiet, fast, and deeply human. People don't always know where to go, so they walk into the first place that seems open and available. Increasingly, that's an urgent care clinic.

These clinics are an essential part of Oregon's healthcare system. They fill gaps, expand access, and offer timely service. But as the landscape of care evolves, our policies should evolve with it. HB 4107 does that.

By creating a clear framework for the operation of urgent care centers, this bill ensures that every patient who walks through those doors can expect a consistent baseline of care. It's not about adding bureaucracy—it's about clarity. It's about helping the good work that's already happening in these clinics thrive under shared expectations.

I've seen firsthand how critical the "front door" of care can be. Whether someone is managing a mental health concern, an injury, or simply navigating the unknown, the first interaction they have can set the tone for recovery. This bill helps make sure that door is solid, open, and aligned with Oregon's broader goals for equitable and responsive care.

This bill will save lives. It will mean fewer families receive the kind of call that brings someone like me to their door. It will reduce the number of living rooms I sit in, the number of hands I hold, and the number of people I quietly stand beside in their worst hour. That is the quiet power of good policy.

Our healthcare system should be a house of healing—not a patchwork of uncertainty. HB 4107 is a meaningful step forward, and I respectfully urge your support.

Respectfully,

A handwritten signature in black ink, appearing to read "Daniel Isaacson", with a stylized flourish at the end.

Daniel Isaacson