

Submitter: Deborah Maher
On Behalf Of:
Committee: House Committee On Commerce and Consumer Protection
Measure, Appointment or Topic: HB4024

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Support HB 4024: Ban Speculative Ticketing!

Dear Chair Sosa, Vice Chairs Chaichi and Osborne, and Members of the Committee: My name is Deborah Maher, and I am an Oregon resident and a consumer who regularly attends live events. I am writing in strong support of HB 4024, which would ban speculative ticketing in Oregon.

Speculative ticketing allows resellers to list and sell tickets they do not actually possess at the time of sale. As a consumer, there is no clear way to distinguish these listings from legitimate resale tickets. This practice creates false scarcity, drives up prices far beyond face value, and puts fans at real risk of purchasing tickets that are invalid—or that never existed at all.

I made the mistake of buying a ticket to a Norah Jones concert from what I thought was the venue, I ended up paying three times the cost of the ticket and I had to call the management to be admitted to the concert as the ticket was not going to be honored. Eventually, I was admitted to this concert for the special occasion of celebrating a birthday with a friend. The evening was nearly ruined, not to mention the ticket cost three times what it should have cost.

When my friends attend a concert or performance it involves more than just the ticket price. It can mean arranging childcare, taking time off work, traveling long distances, or planning a special experience with family or friends. When a ticket turns out to be invalid, the financial and emotional impact can be significant.

As a fan, I should be able to trust that tickets offered for resale are real, valid, and honestly represented. HB 4024 provides straightforward, common-sense consumer protection by ensuring that tickets listed for resale actually exist.

I respectfully urge you to support HB 4024 and help protect Oregon consumers from deceptive ticketing practices.

Thank you for your time and consideration.

Sincerely,
Deborah Maher