

SUBCOMMITTEE RECOMMENDATION

Bureau of Labor and Industries Case Management System Replacement

To: Ways and Means Full Committee
From: Transportation and Economic Development Subcommittee
Carrier: Representative Gomberg

On February 5th, the Transportation and Economic Development Subcommittee received a report from the Bureau of Labor and Industries on the case management system replacement project. The new system is expected to streamline internal workflows, centralize records, and improve public access to case information, supporting greater efficiency and helping address case backlogs.

During the 2025 legislative session, the Legislature approved approximately \$2.2 million and three positions for Phase 2 of the project and adopted a budget note requiring oversight and a status report back to the Legislature.

The Bureau of Labor and Industries reports that early planning is complete, and Stage Gate 1 approval has been received. Next steps include procurement in early 2026, vendor selection and Stage Gate 2 approval expected in mid-2026, and implementation completed by the end of 2027. Procurement and staff readiness are identified as the primary schedule risks, and the agency plans to continue operating the current system if delays occur.

The Transportation and Economic Development Subcommittee recommends acknowledging receipt of the report.