

HB 2564: Health insurance rate review updates

Presenters:

Jesse O'Brien, DFR policy manager

Numi Rehfield-Griffith, DFR senior policy
advisor



Department of Consumer
and Business Services

Health insurance rate review – background

- Oregon was an early adopter of a transparent, consumer focused rate review process for individual and small group health benefit plans
- Oregon's rate review model is considered a model for other jurisdictions
- The process helps ensure rates are:
 - Actuarially sound
 - Sufficient and not excessive
 - Reasonable in relation to benefits offered
 - Based on reasonable administrative costs

Health insurance rate review – process

- Uniform submission requirements allow easy comparison between insurers
- Public disclosure of rate request details and filing communication
 - Oregonhealthrates.org
- Opportunity for public comment on every rate filing
- Annual rate hearing, streamed for easier remote participation

Review timeline

Filings are submitted by insurers to the division via SERFF.
Information filed in SERFF is available to the public.
Division actuaries begin to review the filings.

Proposed and final orders are completed.
Filings must be finalized by mid-August, although order completion continues through September.



Public hearings are held on all rate filings for the upcoming calendar year. Consumers can submit comments on filings.
Preliminary orders are generated.

Opportunities for improvement

- Low consumer interest in rate review
- Repetitive administrative orders increase consumer confusion and uncertainty
- Redundant processes create unnecessary administrative burdens
- Decreased ability to address market changes that arise late in the rate review process.

HB 2564: Modernizing rate review

- Enhanced transparency: Provides rulemaking authority to require insurers to produce a consumer-friendly summary document for each rate filing
- Administrative simplification: Reduces required administrative orders from three to two by combining redundant steps in the process
- -1 amendment: Restores opportunity to request review of rate decisions by DCBS director and provides technical legal clarifications

Questions?

Jesse O'Brien

jesse.e.obrien@dcbs.oregon.gov

Numi Rehfield-Griffith

numi.l.griffith@dcbs.oregon.gov



Department of Consumer
and Business Services