

Submitter: Olivia Awbrey
On Behalf Of:
Committee: Senate Committee On Human Services
Measure, Appointment or Topic: SB725

My name is Olivia Awbrey. I live in Willamina, Oregon, and I am writing to express my support of SB 725.

As a former case manager at a case management entity (support services brokerage) who served adults with intellectual and developmental disabilities living in Clackamas, Multnomah, and Washington counties, I can attest to the challenge of providing quality care and services to more than 50 individuals on one caseload. Capping case loads at 30 customers will allow service coordinators and personal agents more time to get to know the people they serve and focus on helping them plan and access the supports and services they need and want to live in the community. By reducing workloads, this cap on case loads would also reduce the risks of burnout and staff turnover that can negatively impact service delivery and outcomes for individuals receiving services. Passing SB 725 is critical to ensuring Oregonians with I/DD receive the support services they need—when they need them—to live healthy, safe, and active lives in the community.

As a long-time resident of Oregon, I want to see SB 725 pass because it supports our community members with I/DD and the people who provide them with direct support on a daily basis.

Thank you for your time. I ask that you pass SB 725.

Thank you,
Olivia Awbrey
Social Scientist, former Case Manager