

Submitter: Jessica Daaling  
On Behalf Of: Synergy First Call Mortuary  
Committee: House Committee On Behavioral Health and Health Care  
Measure, Appointment or Topic: HB3127

Testimony in Support of HB3127

Date: January 27, 2025

To: Members of the House Committee on Behavioral Health and Health Care,

I am writing to express my strong support for HB3127, which seeks to require medical certifiers to complete death certificates electronically and eliminate the option to the existing Drop to Paper forms.

As a funeral director who serves grieving families, I see firsthand how delays in obtaining certified death certificates can severely impact the well-being of those already in the midst of profound loss. The current Drop to Paper method results in significant delays in the release of funds and the transfer of custody of dependents, which places additional burdens on families who are already struggling during a difficult time. These delays also impact the funeral industry, as we are forced to divert time and resources away from assisting other grieving families in order to process paper records.

Processing paper death certificates requires significant labor and time that could be better spent serving the needs of our clients. This inefficiency increases costs for small privately owned funeral home operators like myself, but it also extends the amount of time grieving families must wait for necessary financial and legal actions to proceed.

Requiring medical certifiers to complete death certificates electronically is a simple yet highly effective solution to these issues. Electronic records are more efficient, more accurate, and can be processed in a timely manner, which allows families to access the resources they need more quickly and ensures that funeral homes can focus on providing the best care to those who are grieving.

Not enacting this rule will only hurt the citizens we seek to serve by creating unnecessary delays and barriers during an already difficult time. I urge you to support HB3127 and help streamline this process for the benefit of families and businesses alike.

Thank you for your time and consideration.

Sincerely,

Jessica Daaling – Funeral Director

Synergy First Call Mortuary