

# Information Security Briefing

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Joint Committee on Information Management and Technology



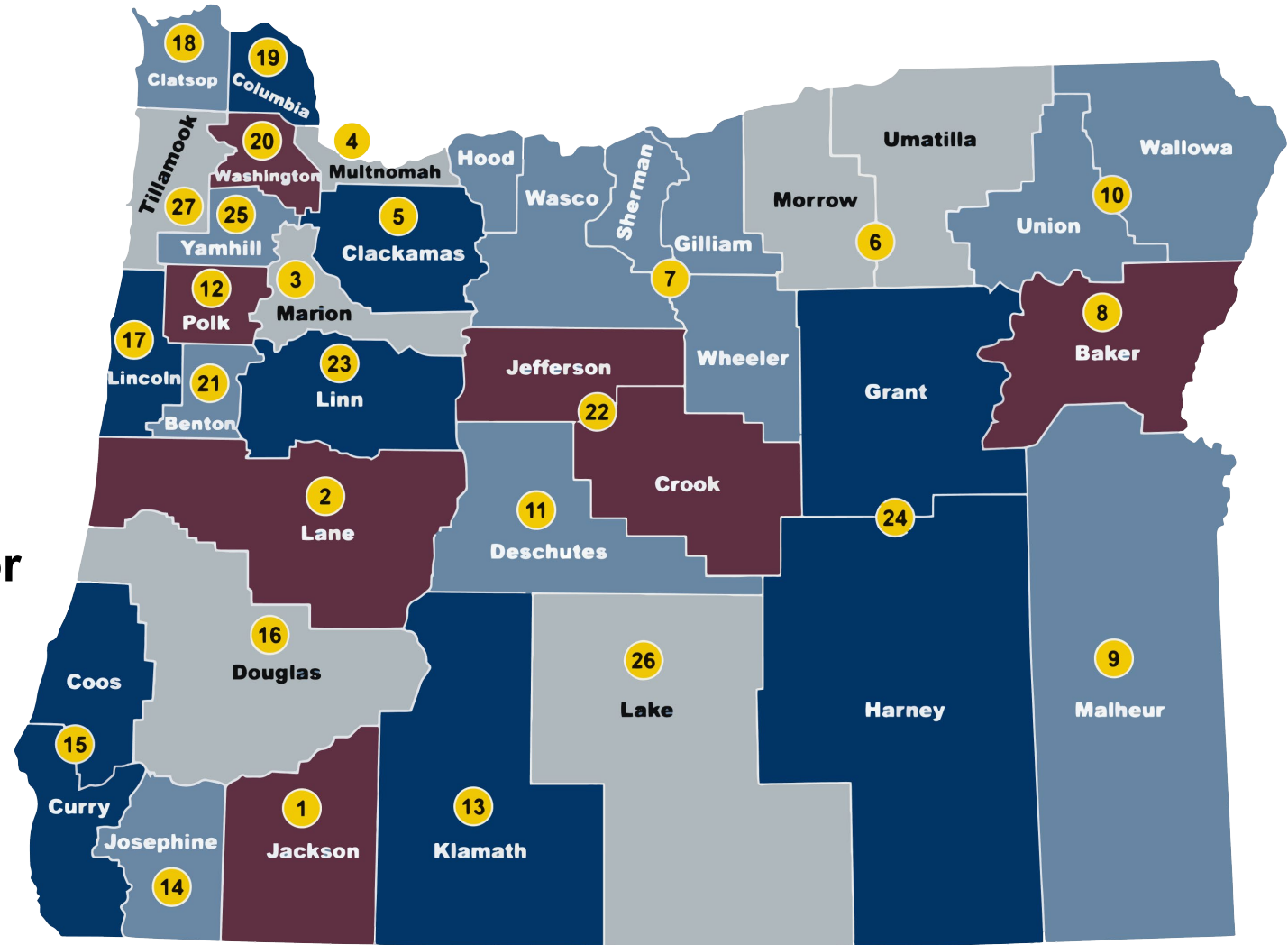
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May 2025

# Oregon State Courts

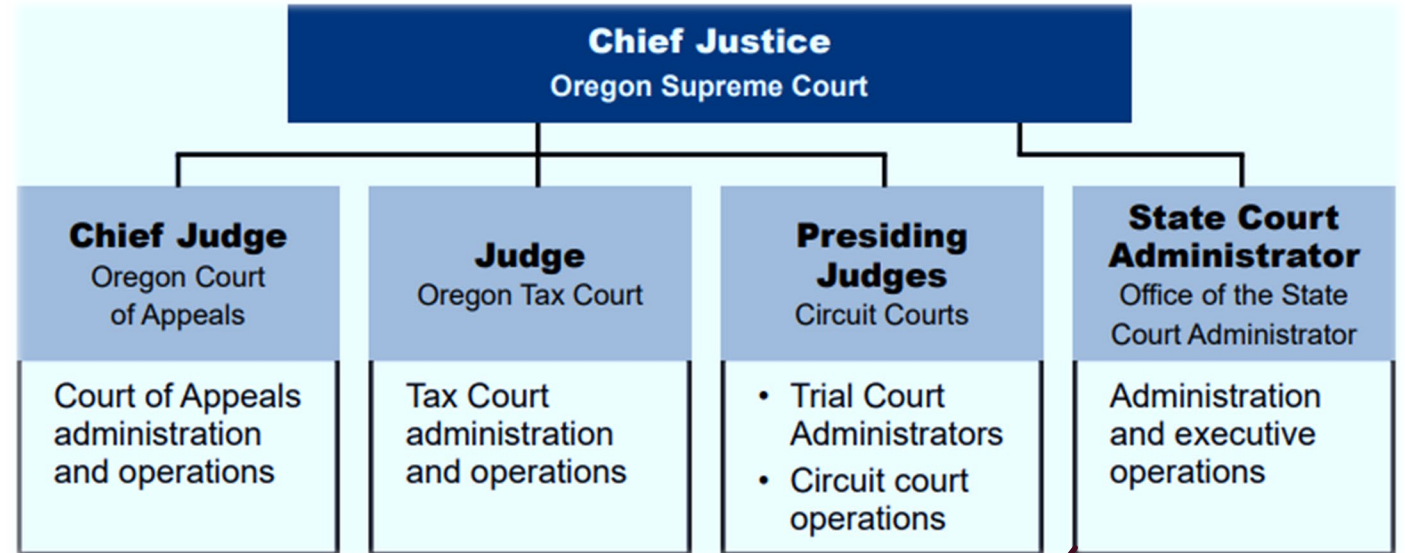
## A UNIFIED COURT SYSTEM

- Oregon Supreme Court
- Court of Appeals
- Tax Court
- 27 Judicial Districts
  - Circuit Court in every county
- Office of the State Court Administrator
- 202 Judges and Justices
- 2,008 Staff Positions (1,888.27 FTE)
- 585,000+ total annual case filings
- Serving 4.23 million Oregonians

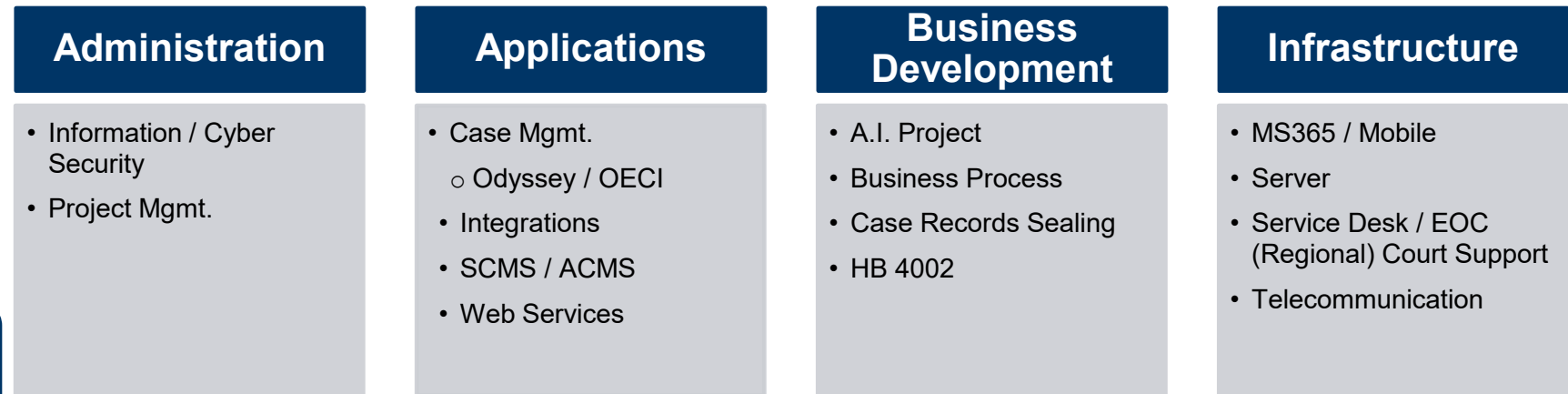


# Administrative Structure

*The **Enterprise Technology Services Division (ETSD)** provides electronic access to court information and systems for the state court system, state agencies, city and county agencies, businesses, and the public.*



## ENTERPRISE TECHNOLOGY SERVICES DIVISION (ETSD)



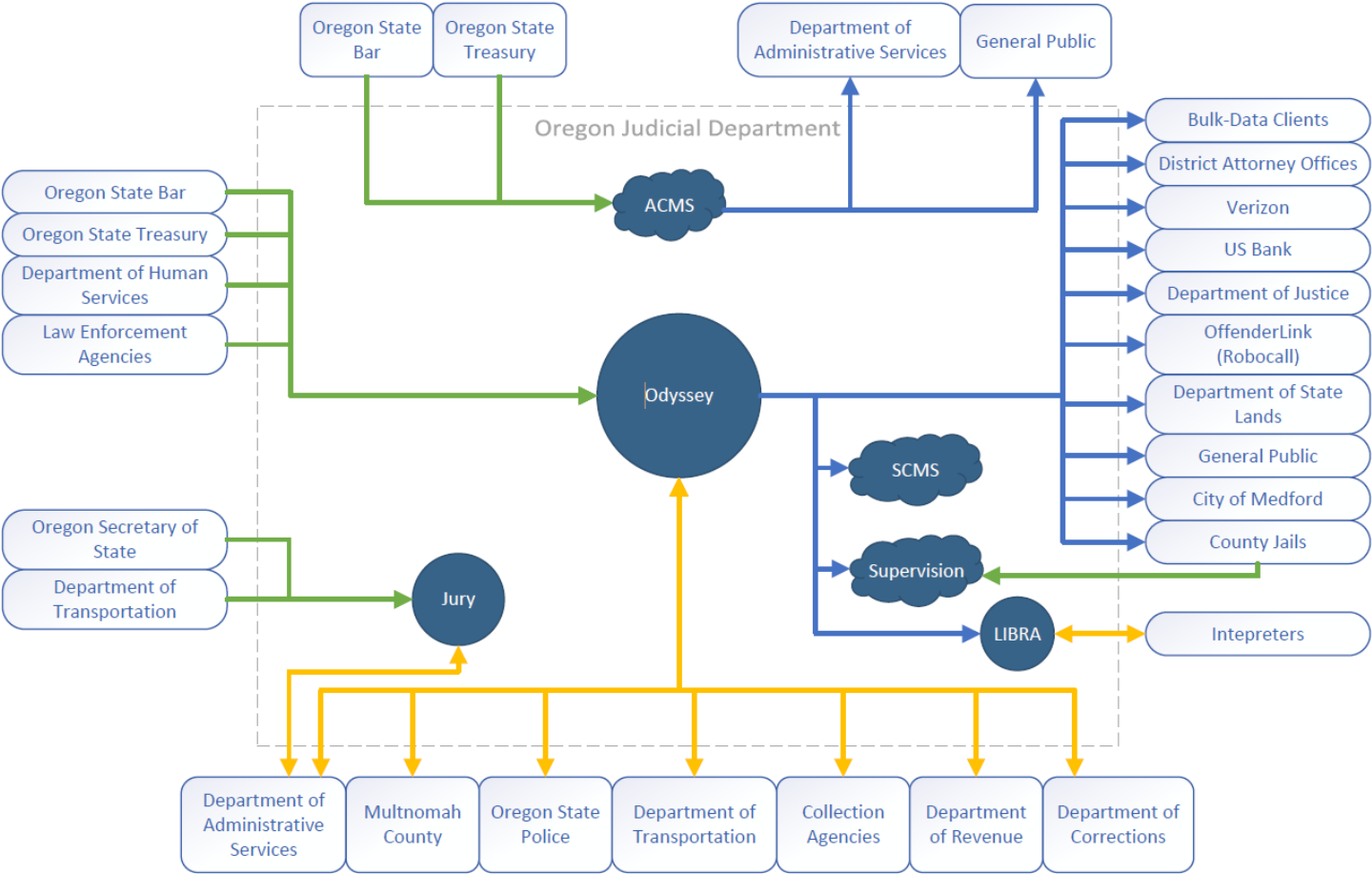


# Technology Governance



GROUP	PURPOSE
<b>Appellate Change Management Committee</b>	<ul style="list-style-type: none"> <li>Document and evaluate requests for changes to all appellate technology applications</li> <li>Manage &amp; track legislative changes that affect the Appellate CMS &amp; Appellate eFiling</li> <li>Review and recommend system enhancements and change requests</li> </ul>
<b>Change Advisory Board (Statewide Infrastructure)</b>	<ul style="list-style-type: none"> <li>Server and system environment changes documented</li> <li>Management approval prior to changes made</li> <li>Manages documentation / changes to the enterprise systems</li> </ul>
<b>Data Governance Advisory Committee</b>	<ul style="list-style-type: none"> <li>Recommend organization-wide standards on the use and handling of court data</li> <li>Develop and implement strategy and policy recommendations on:                             <ul style="list-style-type: none"> <li>quality / accuracy of court data; identification / resolution of court data quality issues; reporting and visualization of court data (e.g., performance measures); standards and best practices for local / central distribution of court data; continuous learning to improve data analysis skills</li> </ul> </li> </ul>
<b>Digital Governance Workgroup</b>	<ul style="list-style-type: none"> <li>Recommend to State Court Administrator (SCA) on an organization-wide framework and standards for consistency, accessibility, and accuracy across all                             <ul style="list-style-type: none"> <li>OJD internal and external websites, SharePoint sites, and other digital content</li> </ul> </li> </ul>
<b>Enterprise Technology Advisory Committee</b>	<ul style="list-style-type: none"> <li>Support the business and technical goals of the OJD</li> <li>Define department-wide enterprise IT technology standards on:                             <ul style="list-style-type: none"> <li>infrastructure, application development, monitoring (e.g., performance, web, email), IT products (e.g., operating systems, video / digital recording), and IT policies</li> </ul> </li> </ul>
<b>Odyssey Change Control Workgroup</b>	<ul style="list-style-type: none"> <li>Provide recommendations on Odyssey system and business process changes, prioritization of future development, and changes / additions to the statewide system configuration</li> </ul>
<b>Technology Advisory Committee</b>	<ul style="list-style-type: none"> <li>Permanent subcommittee of the Enterprise Technology Advisory Committee (ETAC)</li> <li>Supports ETAC through technical analysis, research, and deployment of projects developed as assigned</li> </ul>

Partner Integrations



INTEGRATIONS AND DATA EXCHANGES

# Information / Cybersecurity

*These **POLICIES and STANDARDS** set out the commitment of the **Oregon Judicial Department (OJD)** to protect information assets and shared systems and networks and to define the roles and responsibilities needed to protect the confidentiality, integrity, and availability of these assets.*

## Enterprise Information Security Office (EISO)

**4** Staff assigned

**2** Certified Information Systems  
Security Professionals (CISSP)

**20+** Years of service with OJD

POLICY / STANDARDS #	TITLE
050.20.01; 050.20.01-St1	OJD Equipment Use at Remote Work Locations Policy and Standards
050.20.02; 050.20.02-St1	Mobile Computing and Portable Storage Device Policy and Standards
050.20.03	Information Security Policy
050.20.03-St1	Information Asset Classification Standards
050.20.03-St2	Asset Use Standards
050.20.04; 050.20.04-St1	Information Access Control Policy and Standards
050.20.04-St2	Password Control Standards
050.20.05; 05.20.05-St1	Information Security Incident Response Policy and Standards
050.20.06; 050.20.06-St1	Software Updates and Vulnerability Management Policy and Standards
050.20.07; 050.20.07-St1	Information Security Minimum Protection Policy and Standards
050.20.08; 050.20.08-St1	Information Security Exception Policy and Standards
050.20.09; 050.20.09-St1	Configuration Mgmt. for OJD Technology Equipment Policy & Standards
050.20.10; 050.20.10-St1	Cryptographic Control for OJD Information Assets Policy and Standards
050.20.11; 050.20.11-St1	Intrusion Detection and Prevention Policy and Standards
050.20.12; 050.20.12-St1	Cybersecurity Threat Management Policy and Standards
050.20.13	Information Security Awareness Communication and Training Policy
050.20.13-St1	Information Security Awareness Training Standards
050.20.14; 050.20.14-St1	Network Management Security Policy and Standards
050.20.15; 050.20.15-St1	Information Security Risk Management Policy and Standards
050.30.01	Software License Policy



## ANNUAL AWARENESS TRAINING

All Judges and Staff are required to participate. OJD contracts with a private vendor to conduct annual information security awareness training assignments.

### Training Assignments:



2021

48  
assignments

1,800  
participants

2022

49  
assignments

1,800  
participants

2023

53  
assignments

2,100  
participants

2024

57  
assignments

2,200\*  
participants

\*includes offboarded individuals

2024 Topics Included: *phishing, DocuSign phishing (attachments and links), generative artificial intelligence (AI), social engineering, vishing, spear phishing, reporting, spoofing, and chatbots.*



PENETRATION TESTING

OJD contracts with a private vendor to conduct annual external and internal systems penetration testing.



2013	• Q2	2020	• Q1 • Q4
2014	• Q3	2021	• Q4
2015	• Q3	2022	• Q4
2016	• Q4	2023	• Q4
2017	• Q4	2024	• Q2 • Q3 • Q4
2018	• Q4		

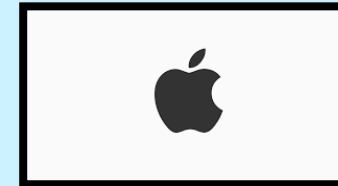


# Technology Providers

## CASE MANAGEMENT SYSTEMS



## EQUIPMENT / SOFTWARE VENDORS



# Technology Enhancements Secure Texting

## Hearings

08:00

Sent from your Twilio trial account - A hearing for case 21DR00709 in the Josephine County Circuit Court is scheduled for tomorrow, 2/5/2021 at 9:00 AM. For any questions, contact the court at 541.476.2309.

To Opt Out and stop receiving text message reminders regarding court hearings from the Oregon Judicial Department, reply NO.



# TEXT NOTIFICATIONS AND REMINDERS

## Jury Service

Juror #5, you have been selected to appear for jury service on 02/15/2021 at 08:00 AM. Please verify that you are required to appear by visiting <https://www.courts.oregon.gov/courts/clackamas/jury/Pages/jury-schedule.aspx> or call (503)655-8397 after 5 PM today. If you are expected to appear, please check in at the Ralph Holman Building (821 Main Street Oregon City, OR 97045) for your jury service.

Oregon Judicial Department : Jury  
Jury Schedule  
[www.courts.oregon.gov](http://www.courts.oregon.gov)



Tillamook County Circuit Court  
Oregon Judicial Department  
201 Laurel Ave  
Tillamook, OR 97141

PRESORTED  
FIRST-CLASS MAIL  
U.S. POSTAGE PAID  
SALEM, OR  
PERMIT NO 101

**OFFICIAL JUROR SUMMONS  
RESPOND WITHIN 10 DAYS**



Juror ID: «CandidateID»  
Juror No: «Pool Order»

«OEL»  
«First Name» «Middle Name» «Last Name» «Suffix»Bundle»  
«DELADDR» «Container»  
«CITY», «STATE» «ZIPCODE» «Pallet»  
«SortOrder»  
«Breakmark»

**SEE REVERSE FOR PARKING INFORMATION**

# OREGON JUDICIAL DEPARTMENT

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