

Advantage Dental

From DentaQuest

November 20, 2023

SENT VIA EMAIL AND FIRST CLASS MAIL

Redmond Dental Group
1765 SW Parkway Dr
Redmond, OR 97756
maxwaynehigbee@gmail.com; maxhigbee@bendcable.com

RE: Notice regarding your departure from Advantage Dental's provider network

Dr. Higbee:

Advantage Dental Services, LLC ("Advantage") is in receipt of your notice whereby you are terminating your Restated and Amended Advantage OHP Provider Agreement dated May 1, 2015 by and between you and Advantage (the "Agreement") effective on December 31, 2023.

Advantage takes this opportunity to remind you that numerous sections of your Agreement continue to survive following this termination. Surviving provisions include, without limitation, a prohibition on you contacting Oregon Health Plan (OHP) members to attempt to influence their enrollment with Advantage Dental OHP. That contractual Provision 13.23 provides as follows:

"13.23. Marketing. Dental Contractor shall not initiate contact or market independently to potential Oregon Client Members, either directly or through any agent or independent contractor in an attempt to influence an Member's enrollment with Advantage OHP without the expressed consent of Advantage OHP and either DMAP or the CCO. Additionally, Dental Contractor nor its agents shall seek to influence any Member's enrollment with Advantage OHP in conjunction with the sale of any other insurance." (emphasis added).

This restriction prevents terminating providers from encouraging, instructing, requesting, or otherwise contacting Advantage Dental members to suggest that they should disenroll from Advantage Dental plan or switch to a different plan. This is true regardless of whether the member is your current patient of record. Please be advised that Advantage takes this prohibition very seriously, and we vigilantly monitor current and former participating providers' compliance. Advantage will not hesitate to pursue all available remedies at law or in equity in the event we receive information suggesting there has been a breach of such contractual obligations.

We thank you for your services and wish you the best.

Sincerely,

/s/

Molly Johnson
VP Plan Operations
To Improve the Oral Health of All
www.AdvantageDentalServices.com

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