



**ENTERPRISE**  
information services



# Enterprise Information Services: Overview

Terrence Woods  
State Chief Information Officer

Joint Legislative Committee on  
Information and Technology

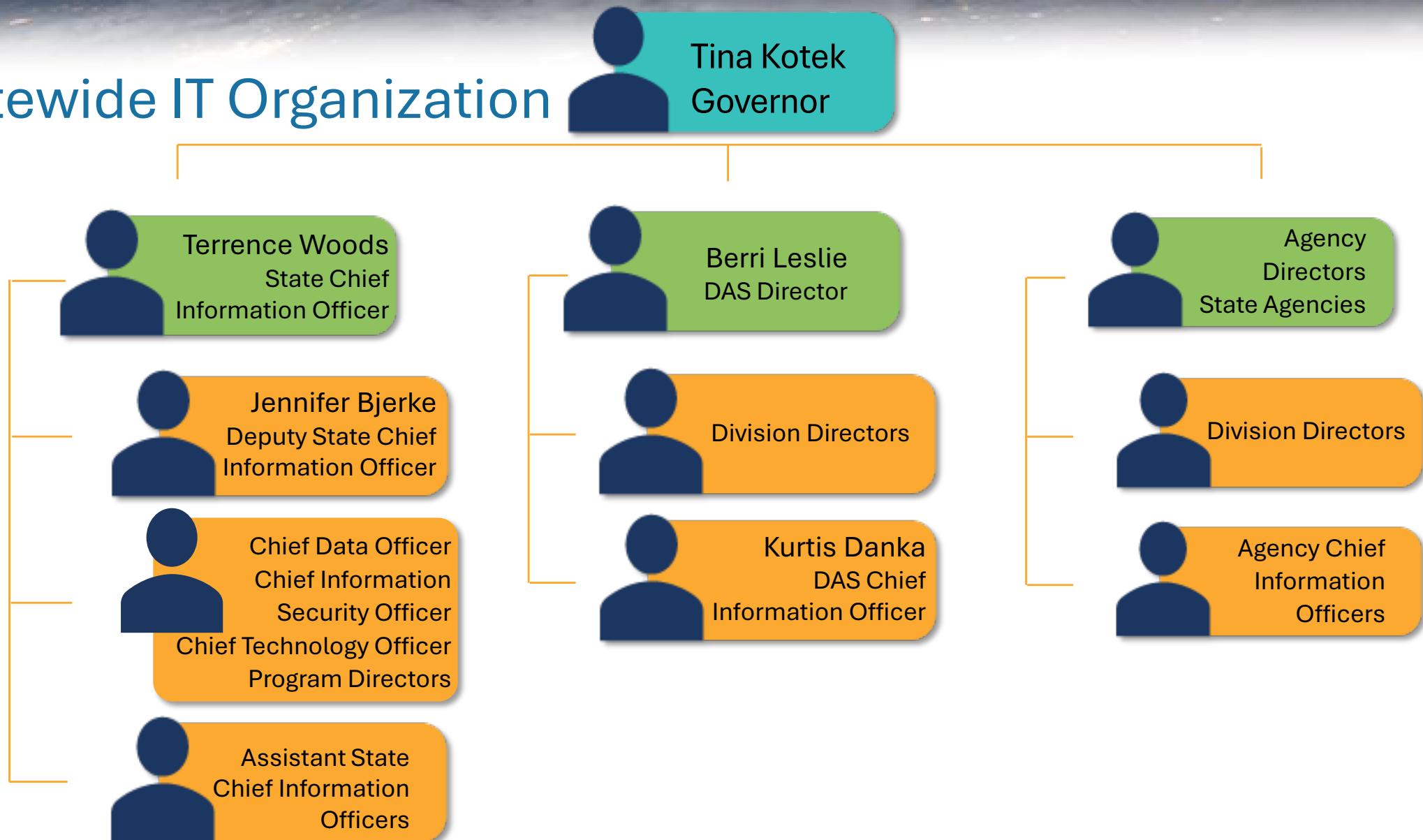
January 31, 2025

## Agenda

- ▶ Executive Branch IT Workforce Overview
- ▶ Statewide IT Organization
- ▶ Executive Branch IT Expenditures
- ▶ Enterprise IT Project Prioritization
- ▶ EIS Overview
- ▶ Strategic Framework
- ▶ IT Strategic Planning
- ▶ EIS Program Area Overview



# Statewide IT Organization



## Executive Branch IT Workforce Overview

- ▶ 2,344 IT classified positions (filled/vacant) spread across 50 state agencies, boards and commissions
- ▶ 254 of the 2,344 IT classified positions reside within Enterprise Information Services
- ▶ State CIO has direct supervisory responsibility over less than 11% of the 2,344 IT classified positions within the Executive Branch
- ▶ 904 (~38.5%) of 2,344 IT classified positions (filled/vacant) reside within Oregon Department of Human Services/Oregon Health Authority (ODHS/OHA) and Oregon Department of Transportation (ODOT)
- ▶ 285 of the 2,344 IT classified positions were vacant as of December 31, 2024 (vacancy rate of 12.2%); currently, the largest number of vacancies exist within (ODHS/OHA): 95 positions, and Employment Department: 43 positions



## Executive Branch IT Expenditures

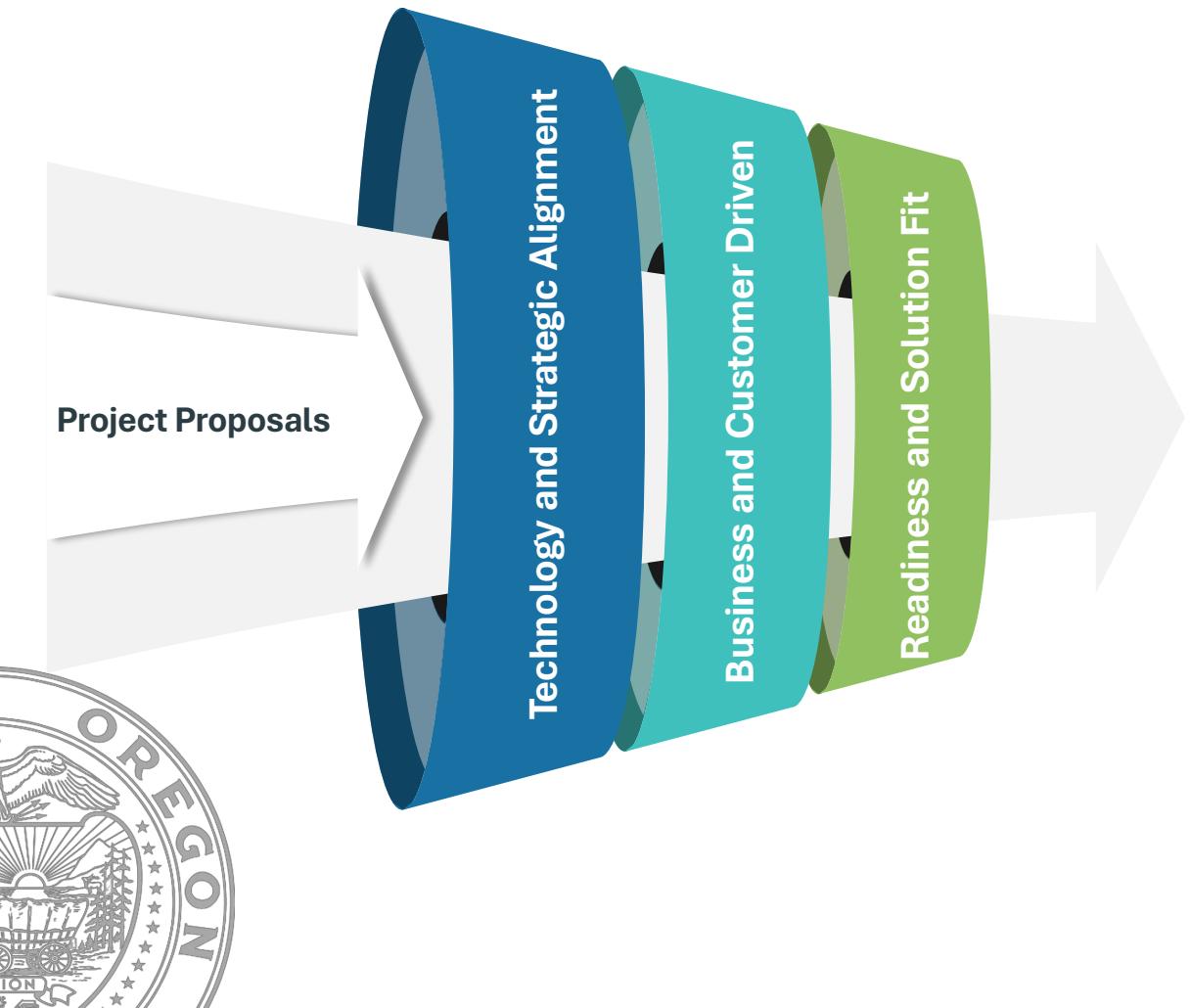
2023-25 Legislatively Approved Budget – Statewide IT Expenditures

Category	Budgeted Expenditures
Telecommunications	147,090,544
Data Processing	281,540,931
IT Professional Services	577,169,517
IT Expendable Property	251,935,309
Telecommunications Equipment	12,465,179
Data Processing Software	62,122,312
Data Processing Hardware	11,547,465
<b>Total</b>	<b>\$1,343,871,257</b>

\*Does not include State Government Service Charges or Personal Services Costs



# Enterprise IT Project Prioritization



## ■ Technology and Strategic Alignment

- Alignment to Strategic Plans
- Technology Best Practices and Priorities

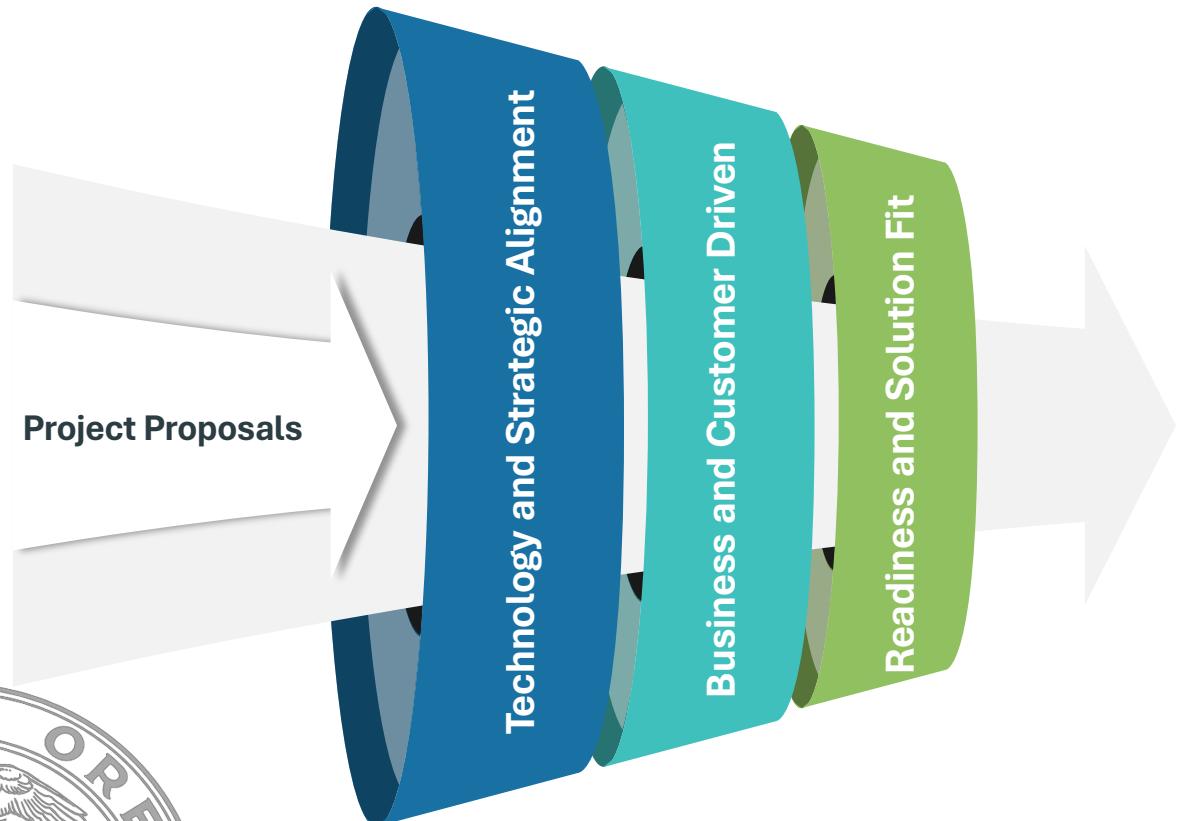
## ■ Business and People-Centered Approach

- People-Centered Approach
- Business Process Transformation
- Investment Risk

## ■ Agency Readiness and Solution Appropriateness

- Organizational Change Management (OCM)
- Solution Scale and Approach
- Governance and Project Management Processes
- Capacity

# Enterprise IT Project Prioritization



As part of the EIS review and prioritization process for IT investments of **\$1,000,000** or greater (regardless of Fund Type), agencies will work with their EIS Senior IT Portfolio Manager (SIPM) and be required to complete for each investment:

- **Business Case**
- **Project Prioritization Matrix**

Every Project Prioritization Matrix must be included in the Special Reports section of the budget document.



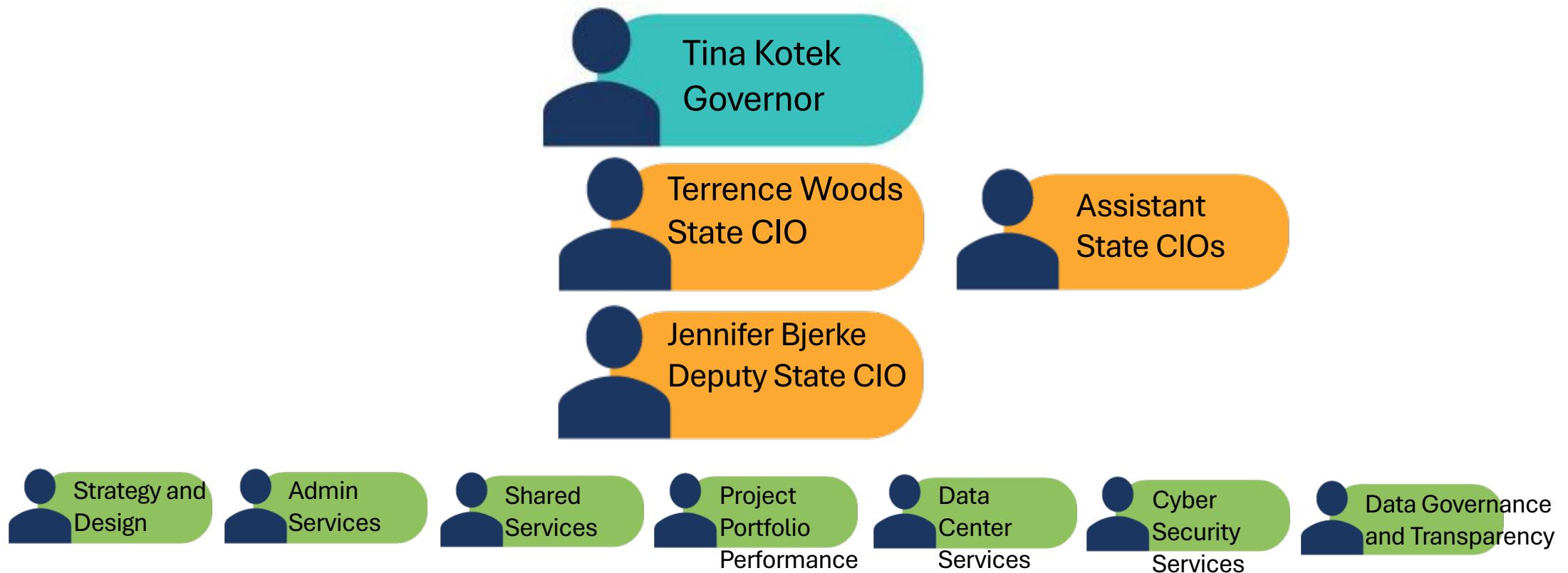
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A wide-angle, nighttime aerial photograph of a city from space, showing a dense grid of lights and urban sprawl against the dark sky and the curvature of the Earth.

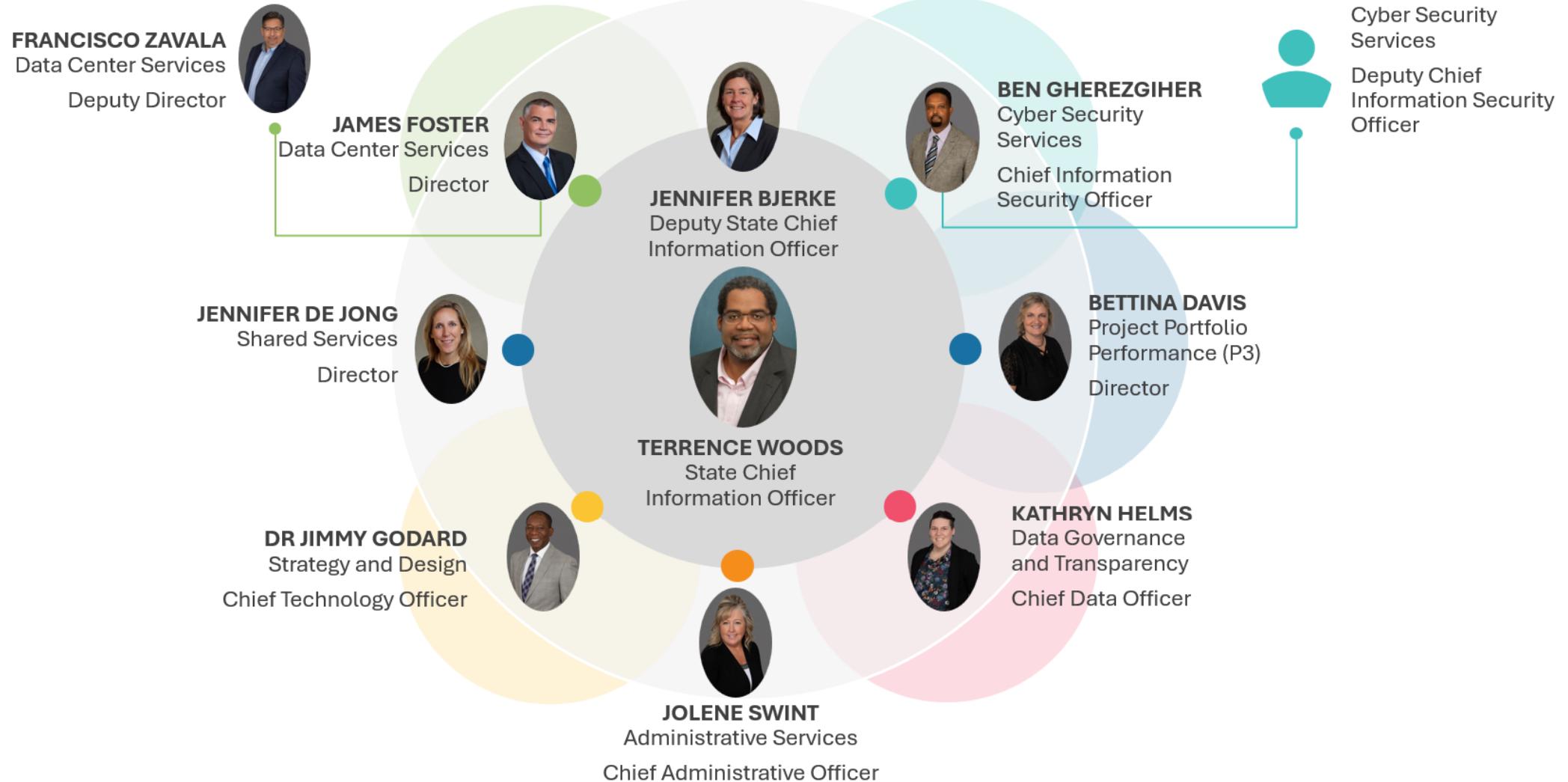
# EIS Overview



# EIS Organization Chart



# EIS Leadership



# Enterprise Information Services 2023-25 Operating Budget

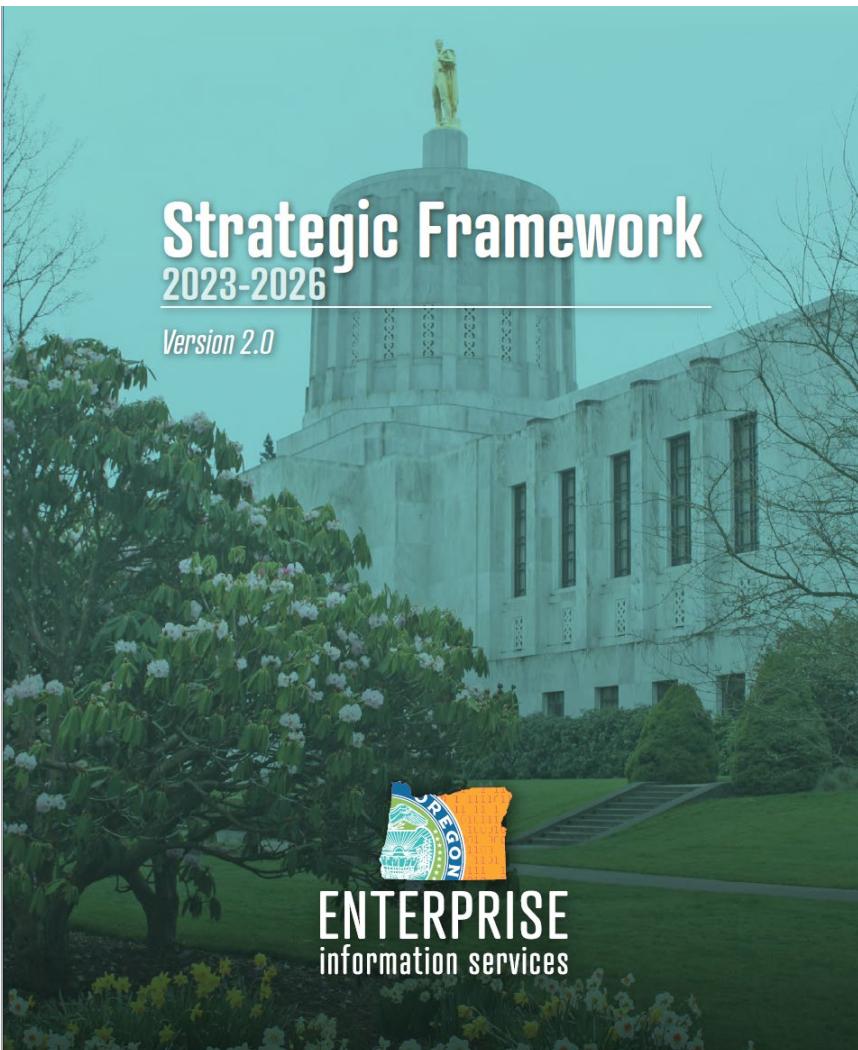
Program	Personnel Services	Services & Supplies / Capital Outlay	Total	Revenue Source
State CIO	5,198,817	7,598,801	12,797,618	Assessment
Administrative Services	7,081,188	329,059	7,410,247	Assessment
Cyber Security Services	23,859,359	25,560,495	49,419,854	Assessment
Data Center Services (DCS) - Operational	53,737,231	91,445,690	145,182,921	Assessment / Charge for Service
DCS - Lifecycle		17,782,906	17,782,906	Assessment
Data Governance & Transparency	4,719,982	6,834,214	11,554,196	Assessment
Pass Through		4,325,458	4,325,458	Pass Through
Project Portfolio Performance	7,550,108	1,424,016	8,974,124	Assessment
Shared Services (SS)	5,292,629	4,582,507	9,875,136	Assessment / Charge for Service
Shared Services – M365 M&O	816,890	60,602,125	61,419,015	Assessment
Strategy & Design	2,098,973	88,977	2,187,950	Assessment
American Rescue Plan Act Funding		15,708,570	15,708,570	Federal Grant
<b>Total</b>	<b>\$110,355,177</b>	<b>\$236,282,818</b>	<b>\$346,637,995</b>	

## Governor's Priorities

- ▶ Consistent with Governor Kotek's pledge to deliver results on issues of shared concern across the state, we will continue our work to connect our most vulnerable and needy Oregonians with critical, quality-of-life services, to include:
  - Affordable Housing/Addressing Homelessness
  - Access to Mental Health and Addiction Treatment
  - Successful Schools



# Strategic Framework 2023-2026 version 2.0



**Our Mission**  
Mature enterprise technology governance, optimize investments, ensure transparency, provide oversight, and deliver secure and innovative solutions.

**Our Vision**  
Ensuring accessible, reliable and secure state technology systems that equitably serve Oregonians.

**Our Values**

- » **ACCOUNTABILITY**  
We are responsible for quality outcomes and share information openly and honestly.
- » **CUSTOMER-FOCUS**  
We listen and seek to understand our customer needs.
- » **COLLABORATION**  
We build trust and establish mutual purpose to forge effective partnerships across the enterprise.
- » **INNOVATION**  
We simplify complexity, challenge conventional wisdom, and seek creative and useful solutions.

**2023-2026 Objectives**

- » **DELIVER SERVICE EXCELLENCE**
- » **MATURE PROJECT TRANSPARENCY AND ACCOUNTABILITY**
- » **MATURE STATEWIDE CLOUD STRATEGY AND BROKERAGE SERVICES**
- » **MATURE OREGON'S DATA GOVERNANCE**
- » **IMPROVE OREGON'S CYBERSECURITY POSTURE**
- » **MATURE LEGACY SYSTEM MODERNIZATION STRATEGIES**

## EIS Mission

Mature enterprise technology governance,  
optimize investments, ensure transparency,  
provide oversight, and deliver secure and  
innovative solutions.



## EIS Vision & Values

Ensuring accessible, reliable and secure state technology systems that equitably serve Oregonians.

ACCOUNTABILITY

CUSTOMER-FOCUS

COLLABORATION

INNOVATION



## EIS Objectives

- ▶ Deliver Service Excellence
- ▶ Mature Project Transparency and Accountability
- ▶ Mature Statewide Cloud Strategy and Brokerage Services
- ▶ Mature Oregon's Data Governance
- ▶ Improve Oregon's Cybersecurity Posture
- ▶ Mature Legacy System Modernization Strategies



# 2023-2026 Planned Initiatives

## Strategy & Design

- ▶ Network Security Modernization Program
- ▶ Modernization Roadmap

## Administrative Services

- ▶ EIS Website Update

## Shared Services

- ▶ Continue adding to the operations and maintenance vendor service catalog to deliver remaining M365 services

## Project Portfolio Performance

- ▶ Migrate to the modern user experience (UX) for the enterprise Project and Portfolio Management (PPM) tool

## Data Center Services

- ▶ Data Center Services Resilient Site
- ▶ Establish Cloud Managed Services

## Cyber Security Services

- ▶ M365 Security Enhancements
- ▶ Enterprise Mobile Security

## Data Governance & Transparency

- ▶ Geospatial Data Management and Sharing (GDMS)





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A photograph taken from space, showing the Earth's horizon with a thin blue line. Below, a city is visible at night, with numerous bright lights forming a grid pattern. The rest of the image is dark space.

# IT Strategic Planning



# Assistant State Chief Information Officers



## Summary of Governor's Expectation: Managing Information Technology Performance

- ▶ Agencies are to develop and maintain a business-driven and enterprise-aligned information technology (IT) strategic plan supporting the organization's strategic priorities.
- ▶ Goals/Objectives: Agency IT, program and executive leadership partner in the development of IT strategic plans that operationalize the agency's vision, values, strategic priorities and modernization roadmap.
  - Aligning with Cloud Forward Framework, Modernization Playbook, Oregon's Data Strategy, and EIS Strategic Framework.



## Governor's Expectations as of March 31, 2024

- ▶ Governor Kotek made the following adjustments to adapt the expectations to the needs of the enterprise:
  - Agencies are to align updates to the IT Strategic Plan coinciding with their Agency Strategic Plan.
    - Next update will be due June 1, 2025.
  - Organizations employing fewer than 50 FTE will integrate IT strategies into their agency strategic plan, starting June 1, 2025.
    - Assistant State CIOs will support agencies through the effort.
  - Agencies will publish an Annual Progress Report on their IT Strategic Plan by June 1, 2025.



# ASCIOS Ensuring Viability of Agency Strategic Plans

- ▶ Worked with industry consultants to create the template.
- ▶ Prepared feedback and met with agencies to share the information and offer support to meet the criteria in the next Strategic Plan update, due in June of 2025.
- ▶ Recommend IT plans for State CIO approval.

Cross-check  
for IT strategic  
alignment



## Review Criteria: Agency Strategic Plans

	✓	✗	
<b>Mission</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Does the plan articulate a clear mission statement that reflects the agency's mandate?
<b>Objectives</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Does the plan articulate high-level priorities that align to the organization's mission?
<b>Goals</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Does the plan articulate concrete goals that align to stated priorities? Are goals Specific Measurable Achievable Relevant Timebound?
<b>Considerations</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Does the plan indicate analysis of external factors that could impact achievement of mission? Does the plan reflect the agency's DEIB plan? Does the plan incorporate the agency's IT Strategic Plan?
<b>Monitoring</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Does the plan describe a process for performance monitoring and accountability? Does the plan describe an approach for regular reporting to ensure transparency?
<b>Development process</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Did agency engage their community in the development of priority areas? Did agency consult with Governor's Policy advisors to shape priorities?

Criteria adapted from guidance for oversight of agency strategic plans published by the U.S. Government Accountability Office

# IT Strategic Plans and Approval Memos

Oregon Transparency : Strategic

oregon.gov/transparency/Pages/strategic-planning.aspx?wp5262=so:[71821,0]

## Agency Strategic Planning – Entity Information

The reports below provides up to date state agency – strategic planning direct links for each agency.

Agency/Entity	Agency Strategic Plan	Agency DEI Plan	Agency IT Strategic Plan	State CIO Approval Link
Oregon Department of Emergency Management	<a href="#">OEM-Strategic-Plan_2023-2025_Final-Revised-20240520 (oregon.gov)</a>	<a href="#">OEM-2024-2026-IDEA-Plan.pdf (oregon.gov)</a>	<a href="#">IT Modernization Plan - Small Agency (oregon.gov)</a>	<a href="#">CIO Approved Strategic Plan</a>
Oregon Racing Commission	<a href="#">ORC Strategic Plan 2024 public.pdf (oregon.gov)</a>	<a href="#">Oregon Racing Commission Diversity Equity and Inclusion Policy.pdf</a>	<a href="#">IT Modernization Plan - Small Agency (oregon.gov)</a>	<a href="#">CIO Approved Strategic Plan</a>
Department of Consumer & Business Services	<a href="#">DCBS Strategic Plan (oregon.gov)</a>	<a href="#">Diversity, Equity, and Inclusion Strategic Plan 2023 - 2025 (oregon.gov)</a>	<a href="#">DCBS 2023-2028 IT Strategic Plan (oregon.gov)</a>	<a href="#">CIO Approved Strategic Plan</a>
Department of Administrative Services	<a href="#">DAS-strategic-plan.pdf (oregon.gov)</a>	<a href="#">DEI_Action_Plan_2021.pdf (oregon.gov)</a>	<a href="#">DAS - IT Strategic Plan (oregon.gov)</a>	<a href="#">CIO Approved Strategic Plan</a>



# Agency IT Strategic Plan - *Annual Progress Report*

Outline of the content required within each agency's Annual Progress Report:

Executive Summary	A brief overview of the progress made against the strategic plan.
Strategic Objectives	Strategic objective from the plan and an update on progress made toward each.
Metrics & Targets	Report on the outcomes established to measure progress toward each objective. Includes both current performance metrics and any trends observed.
Initiatives	Report on the outcomes established to measure progress toward each objective. Includes both current performance metrics and any trends observed.
Resource Allocation	Description of resources such as budget, personnel, and technology allocated to support the strategic plan.
Risks & Mitigation	Identification of any risks that may impact the achievement of the strategic objectives and outline of the strategies in place to mitigate them.
Next Steps	Insight into the next steps to be taken to further progress toward the strategic objectives, including any adjustments to the plan based on performance.
Conclusion	Summarization of the overall progress against the strategic plan and highlights of any significant achievements or areas for improvement.





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A photograph of Earth taken from space, showing the curvature of the planet and city lights at night. The image serves as the background for the entire slide.

# EIS Program Area Overview



## EIS Programs – Strategy and Design



*Dr. Jimmy Godard*  
Chief Technology Officer

Strategy and Design works to instantiate strategic technology initiatives, enterprise technology standards and processes, and policy which align technology vision with business strategy.



Enterprise Architecture



# Chief Technology Officer Outlook

## Business and Technology Trend Adoption Levels



**Awareness**  
EIS has interest, determining the product, trend, or technology relevant and seeking more information



**Under Consideration**  
EIS is weighing the pros and cons of the project, trend, or technology



**Adopt/Reject**  
EIS decided to adopt or reject the project, trend, or technology



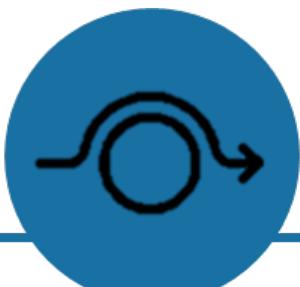
**Planning**  
EIS is planning and preparing to introduce the product, trend, or technology



**Implement**  
EIS is implementing or will implement the product, trend, or technology

# Chief Technology Officer Outlook

## Organizational and Technical Debt Management Strategies



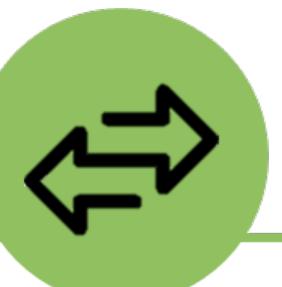
### Avoid

Eliminate or forego the risk. Avoidance endeavors to remove the chance of a risk becoming a reality or posing a threat altogether. Eventually, this response should be re-evaluated to find other sustainable risk responses that address underlying issues.



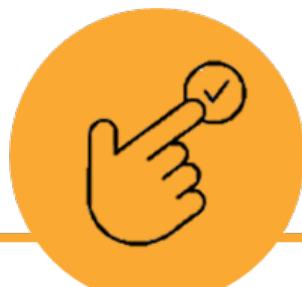
### Mitigate

Reduce the likelihood or impact of the risk. This includes identifying the risk, assessing all possible solutions, devising a plan, taking action, and monitoring the results.



### Transfer

Assign or move the risk to a third party through a contract mechanism.



### Accept

Acknowledge the risk and choose not to resolve, transfer, or mitigate. When a risk is unlikely to occur or if the impact is minimal, then accepting the risk might be the best response.

## EIS Programs – Strategy and Design



- ▶ Guiding principles
- ▶ Critical decision points
- ▶ Cloud migration approaches and methodologies
- ▶ Cloud Center of Innovation

## EIS Programs – Strategy and Design

### ► **Significant Accomplishments for 2023-25**

- Enterprise Architecture Foundation
- Network & Security Modernization Planning Project
- Chief Technology Officer (CTO) Outlook

### ► **Significant Initiatives for 2025-27**

- Maturing Enterprise Architecture
- Modernization Roadmap



## EIS Programs – Administrative Services



JoLene Swint

Chief Administrative Officer

Responsible for day-to-day management of the EIS budgets, project management and governance services.

-  Project Management Office
-  Administrative Support
-  Support Services
  -  Organizational Change Management
  -  EIS Governance
  -  EIS Budget Support
  -  Project Coordination & Business Analysis
  -  EIS Contract Services
  -  EIS Invoicing



## EIS Programs – Administrative Services

### ► **Significant Accomplishments for 2023-25**

- EIS Campus Consolidation
- Initiated EIS Risk and Issue Management Team
- Supported Enterprise projects (M365 Security Enhancements, Network and Security Modernization Planning, and Resilient Site Implementation)

### ► **Significant Initiatives for 2025-27**

- Continue supporting enterprise projects
- Enhancements to billings system (invoices to state agencies)



## EIS Programs – Project Portfolio Performance (P3)



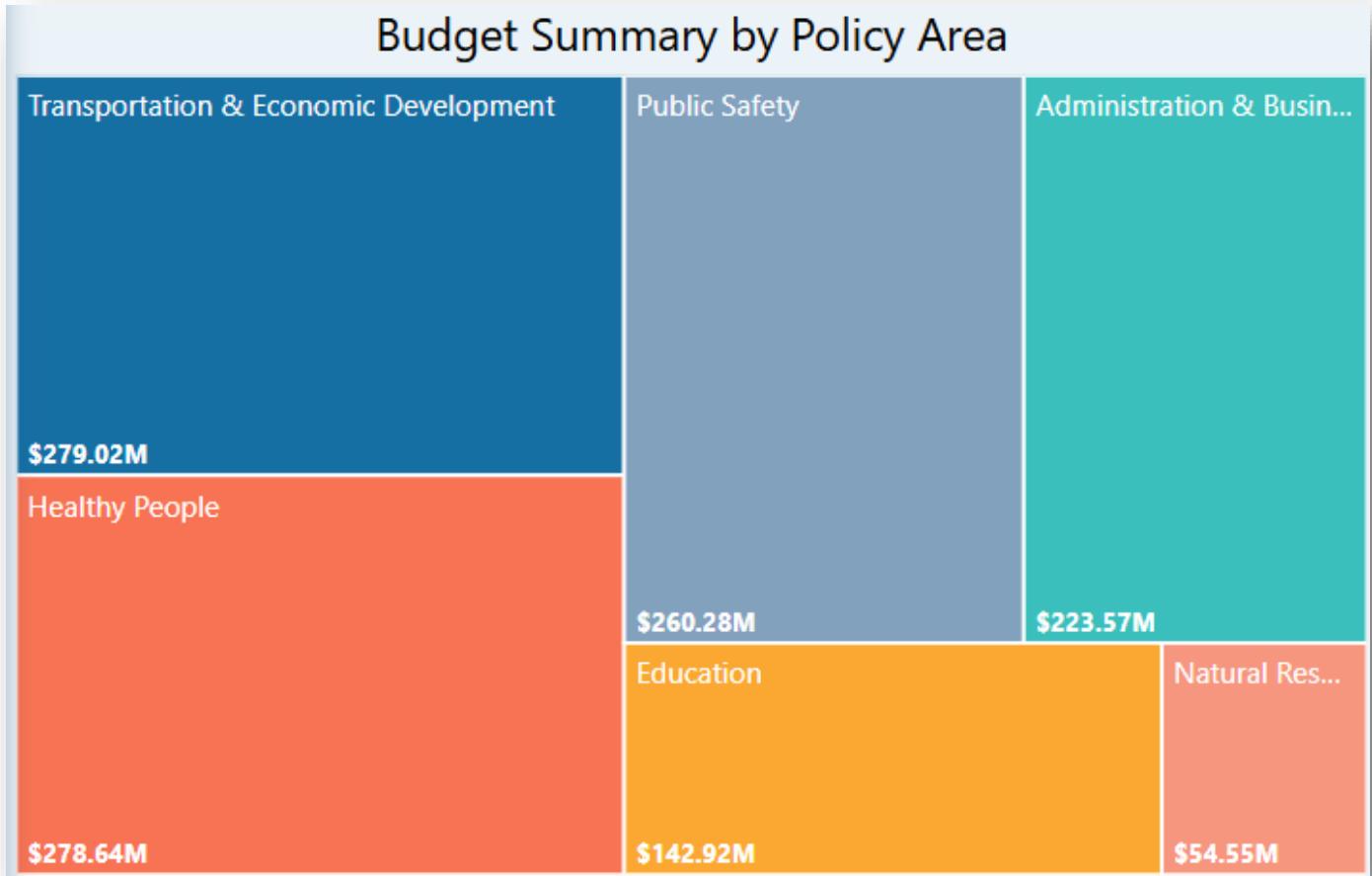
*Bettina Davis  
P3 Director*

P3 is key in implementing and using the IT Governance Framework which includes oversight and portfolio management of all major IT investments. Using a standard framework and statewide policies, staff work with all state agencies to identify and resolve IT project issues, striking a balance between central delivery and agency flexibility.

-  Senior IT Portfolio Managers
-  Senior IT Oversight Analysts
-  Enterprise Business Analysts
-  Administrative Support



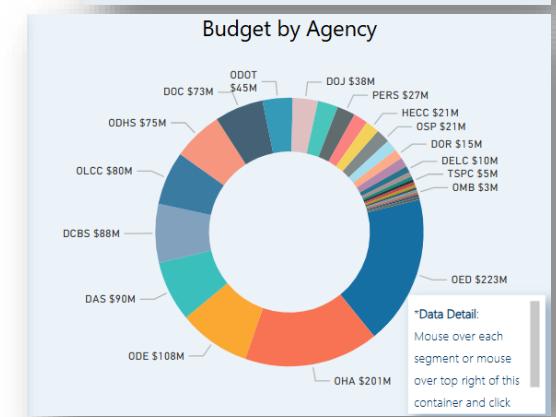
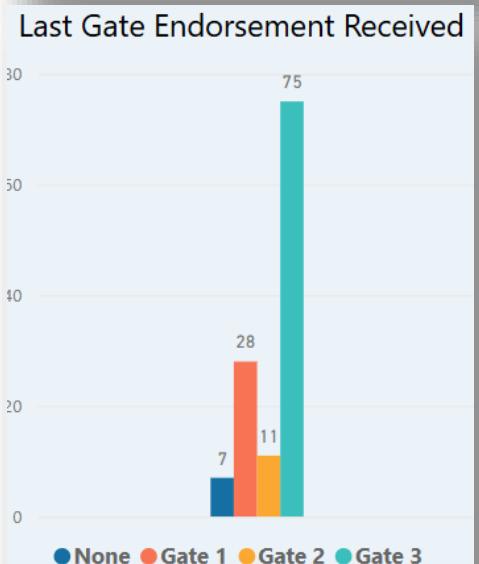
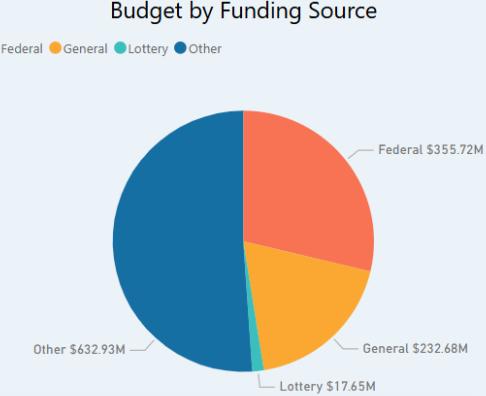
# Statewide IT Project Portfolio as of January 2025



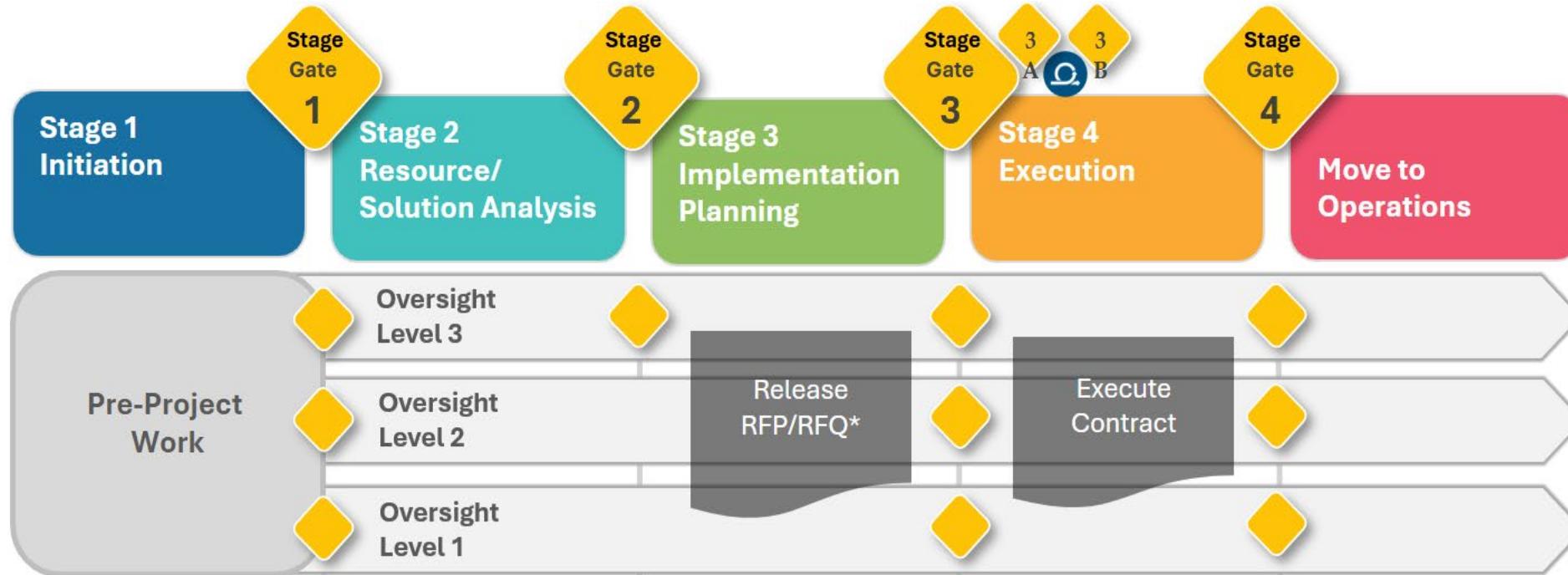
Total IT project budget within the portfolio - **\$1,238,982,250\***

Total IT projects: 121

\* Source: [IT Project Summaries Dashboard](#)



## Enterprise IT Governance - Stage Gate Oversight Model



 Agile/Hybrid: EIS will determine incremental 3A/3B gating based on an organization's overall agile maturity score.

\*For Level 1 and 2 projects that don't have a Stage Gate 2, EIS may require approval of certain artifacts or activities before releasing a solicitation.



## Enterprise IT Governance - Project Oversight Triggers

≥ \$150,000

≥ \$1,000,000  
(internal development)

Information Classification  
Level 3+

Hosted + Authoritative  
Source

Hosted + Service  
Interruption Impact

EIS Determination

Statewide Policy: Information Technology Investment Oversight

[107-004-130](#)

Statewide Policy: Cloud and Hosted Systems

[107-004-150](#)

Statewide Policy: Information Asset Classification

[107-004-050](#)

Statewide Policy: Independent Quality Management Services

[107-004-030](#)

Chapter 276A – Information Technology (2019)

[ORS 276A.200-515](#)

## EIS Programs – Project Portfolio Performance

### ► **Significant Accomplishments for 2023-25**

- Developed a comprehensive P3 Service Map
- Initiated IT project to migrate to the modern user experience (UX) for the enterprise Project and Portfolio Management (PPM) tool
- Tailored Stage Gate Oversight to support acceleration of agile practices, clarifying expectations and promoting best practices

### ► **Significant Initiatives for 2025-27**

- Implementation of modern user experience (UX) for the enterprise Project and Portfolio Management (PPM) tool
- Partnering with agencies to increase agency agile maturity and project readiness



## EIS Programs – Data Center Services (DCS)



*James Foster*  
Data Center Services  
Director

Data Center Services is organized around technical domains that align with its computing and network infrastructure services. Services are determined by customer demand, funding and computing environment needs. All platforms are built using best practices and state security standards.

-  DCS Administration
-  Hybrid Compute Services
-  Infrastructure Services
-  Integrated Operations Services



## EIS Programs – Data Center Services (DCS)

### ► **Significant Accomplishments for 2023-25**

- Established a new backup facility for compute and network resiliency
- Replaced all 17 miles of aged network fiber serving the capitol mall
- Established cloud brokering and cloud managed services

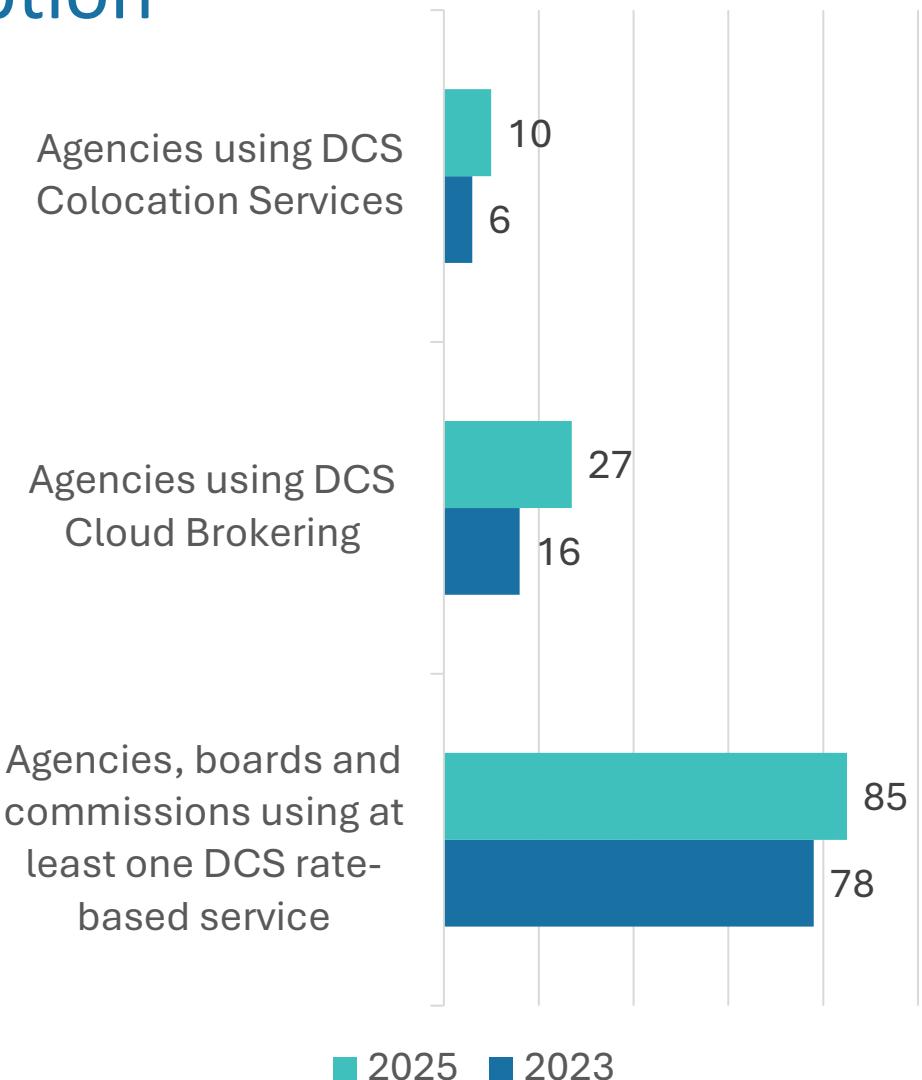
### ► **Significant Initiatives for 2025-27**

- Establish framework for agency application recovery and resiliency
- Enhance cloud and network connectivity resiliency
- Execute Managed Services for legacy platform support and modernization



## State Data Center Service Consumption

- ▶ All agencies, boards, commissions, as well as the Legislature use DCS for either Wide-Area-Network connectivity and/or Internet access paid through assessment.



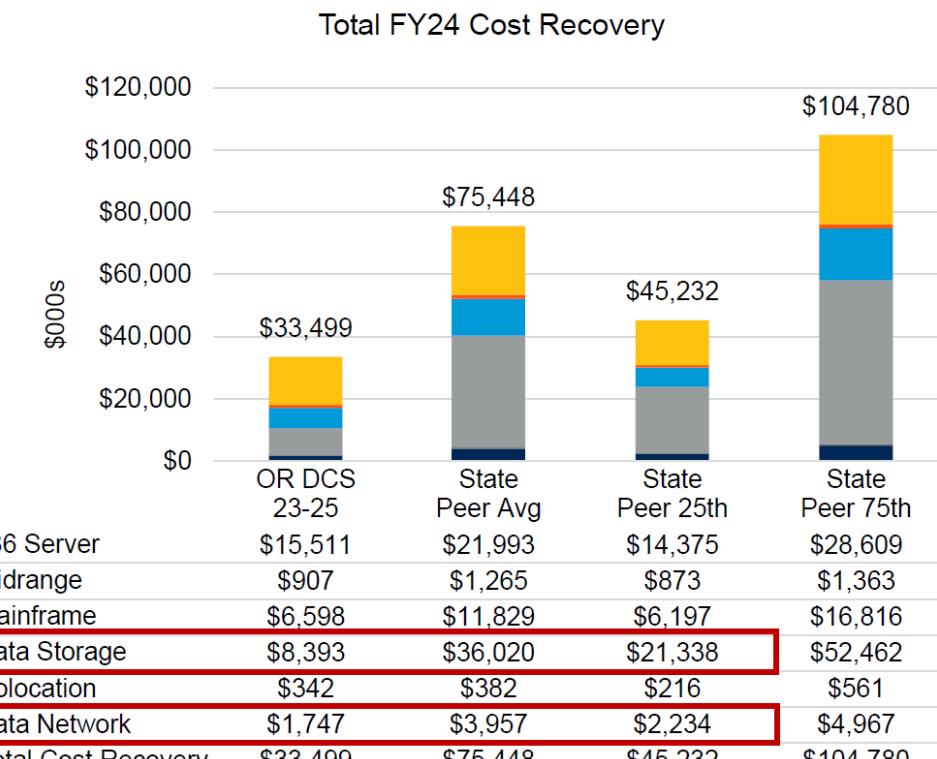
# State Data Center Rate Study

## Service Benchmark Summary Results

### **Total annual recoverable costs in FY24 by 2023-25 biennium rates is 56% (\$42.0M) less than peer average**

- Based on rates for the 2023-25 biennium, total recoverable costs in FY 2024 for the benchmarked services is about **56% (\$42.0M) less than the peer group average** for comparable services, \$33.8M vs \$75.5M.
- Cost recovery for Data Storage and Data Network rates is less than the peer 25<sup>th</sup> percentile.
  - Data Storage is **77% (\$27.6M) less than the peer average** and 61% (\$12.9M) less than the 25<sup>th</sup> percentile.
  - Data Network is **56% (\$2.2M) less than the peer average** and 22% (\$0.5M) less than the 25<sup>th</sup> percentile.
- Cost recovery in other areas is more closely aligned to peers:
  - X86 Servers is 29% (\$6.5M) less.
  - Colocation is 10% (\$40K) less.
  - Midrange is 28% (\$0.4M) less.
  - Mainframe is 44% (\$5.2M) less.
- The uplift for Cloud Services of 4% is 69% and 55% less than the peer average and peer 25<sup>th</sup> percentile of 13.1% and 9% respectively.

DCS sets service rates so that any over- or under-recovery from the previous biennium is passed through to customers. This practice can cause rates to swing from period to period.



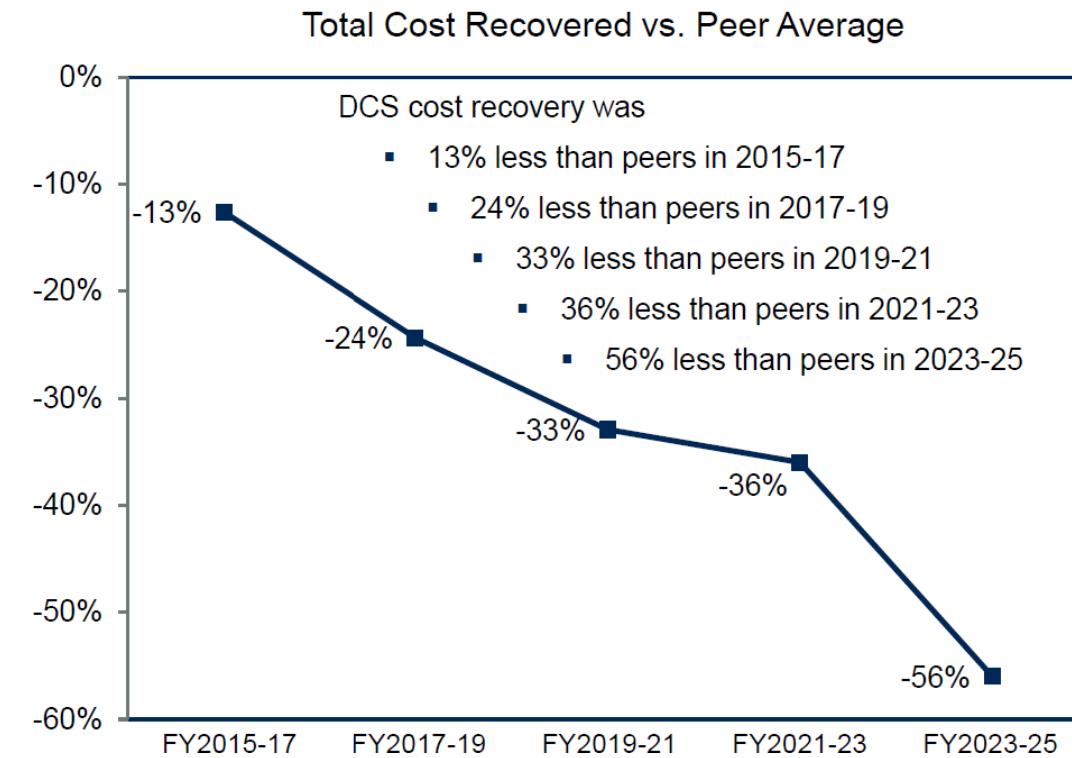
 Denotes recovery that is less than the peer 25<sup>th</sup> percentile.

# State Data Center Rate Study

## Service Benchmark Summary Results

### **Total cost recovery continues to drop faster than peers**

- Gartner has conducted rate comparisons for DCS since the 2015-2017 biennium.
- Compared to peer average, **total costs recovered dropped faster than peer cost recovery** would for the same services and service volumes.
- DCS has improved efficiency over the years, and has also worked to:
  - Improve its budget and forecast accuracy
  - Better align incurred cost with recovery
  - More closely align costs with specific service offerings.



## EIS Programs – Cyber Security Services (CSS)



*Ben Gherezgizer*  
Chief Information  
Security Officer

Cyber Security Services brings together a full suite of enterprise cybersecurity services – governance, infrastructure, cloud security, operations, architecture – under a single, accountable enterprise focused program. This allows for end-to-end direction setting and execution for enterprise security. CSS personnel work collaboratively with Data Center Services domain teams to deliver secure solutions to our customers.

-  Cybersecurity Administration
-  Security Architecture
-  Security Governance, Risk and Compliance
-  Network Security Services (Enterprise)
-  Security Assessment
-  Security Operations Center (SOC)



## EIS Programs – Cyber Security Services (CSS)

### ► **Significant Accomplishments for 2023-25**

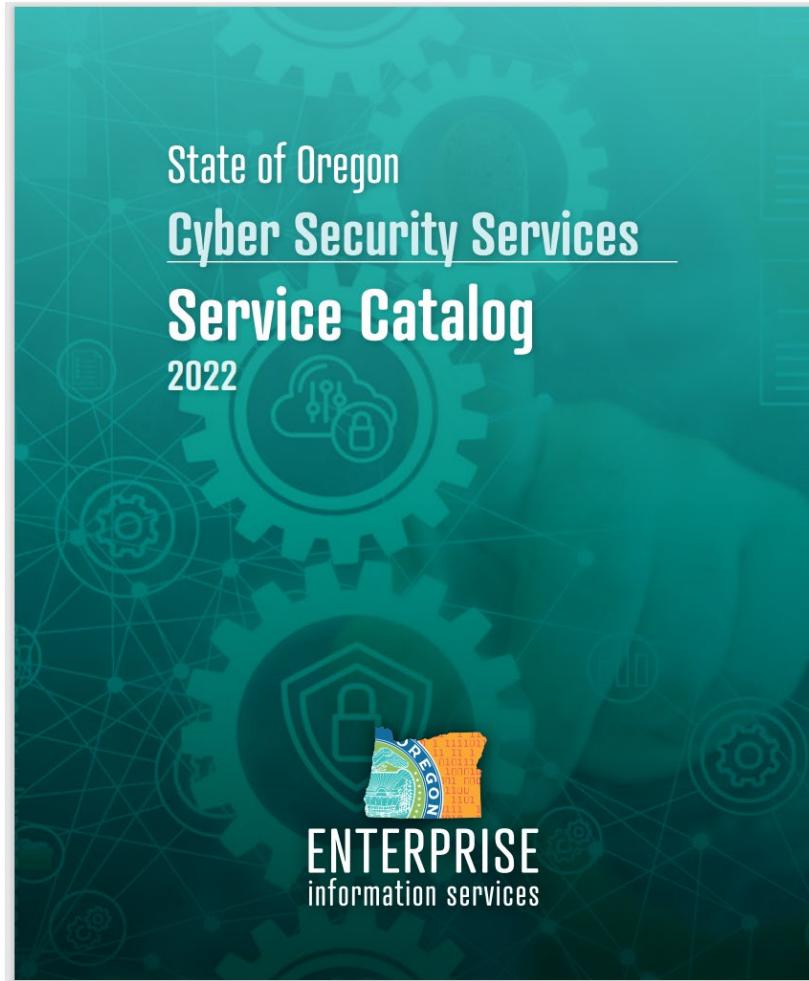
- Developed Statewide Cybersecurity Plan in support of Infrastructure Investment and Jobs Act Cybersecurity Grant Program
- Implemented Enterprise Mobile Security
- Acquired Cyber Threat Intelligence platform to provide dark web analysis
- Updated Security Standards

### ► **Significant Initiatives for 2025-27**

- Integrate Risk Management Program implementation
- Enhance threat intelligence sharing with local governments (counties)
- M365 Security Enhancement implementation
- Procure managed detection and response service for 24x7 SOC services



# CSS Service Catalog



## Format of Service Descriptions

Each service catalog entry contains:

- **Service Description**
  - A brief description of the service and what purpose it serves
  - A list of objectives for the service
- **Engagement Model**
  - CSS' responsibilities associated with the execution of the service
  - The requesting agency's responsibilities regarding execution of the service
  - Service level objectives

## Icons



Mandatory  
Service



Requested  
Service

## CSS RACI

EIS				
Cyber Security Responsibilities	CSS	CTO	DCS	Agency
<b>Vulnerability Management</b>				
Tenable Vulnerability Scanning				
Determine/Assess deployment requirements	AR		C	CI
Provide hardware/software	AR		C	
Implement scanning	R		I	AR
Enterprise reporting	AR			CI
Vulnerability remediation	CI			AR
<b>Public-Facing Vulnerability Scanning (CISA CyHy)</b>				
Ensure all routable IP address space for the state is being scanned	AR		C	
Ensure all routable IP address space for agency is being scanned	A		C	R



## EIS Programs – Shared Services



*Jennifer de Jong*  
Shared Services Director

Shared Services works to increase alignment of existing enterprise programs. Shared Services also focuses on the development of shared services models.

-  E-Government
-  Microsoft 365
-  Telecommunication Services
-  Statewide Quality Assurance



## EIS Programs – Shared Services

### ► **Significant Accomplishments for 2023-25**

- Tailored independent quality management services to better meet project needs and risk
- Added additional M365 services to the operations and maintenance vendor service catalog
- Transferred Statewide Interoperability responsibilities and staff to Oregon Department of Emergency Management through interagency agreement

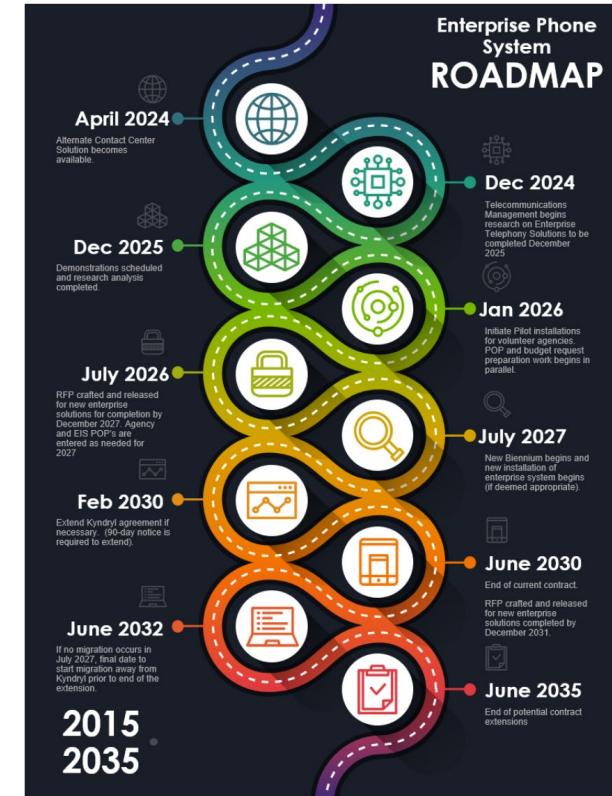
### ► **Significant Initiatives for 2025-27**

- Execute contract with an additional contact center vendor (telephony)
- Manage the use of additional M365 tools
- Migrate all Oregon.gov websites to a new SharePoint platform



## EIS Programs – Shared Services - Telecom

- ▶ **Oregon's Telecommunications Strategic Objectives:**
  1. Develop modern contact center solutions based on the state's business needs and emerging technology.
  2. Improve the provision of enterprise telecommunications services.
  3. Ensure vendors provide secure, reliable, interoperable, redundant, and rapidly restorable critical communications services such as consistent access to 911.
  4. Steward taxpayer funds efficiently.
  5. Vendor management.



## Electronic Government Portal Advisory Board (EPAB)

- ▶ **EPAB's statutory authority includes advising the State Chief Information Officer (CIO) concerning:**
  - The development of electronic government portals for state agencies
  - The amount, collection methods or other aspects of a portal provider fee
  - The priority of new governmental service applications that may be provided by means of an electronic government portal
  - Terms and conditions of contracts between state agencies and electronic government portal providers
  - Rules necessary to implement electronic government portals
  - User satisfaction with electronic government portals



## EIS Programs – Data Governance and Transparency



*Kathryn Darnall Helms*  
Chief Data Officer

Data Governance and Transparency is tasked with the establishment of Open Data standards, providing technical guidance on the proactive release of publishable data, development of an enterprise data and information strategy, maintaining the data.Oregon.gov web portal for the release of publishable data, and managing the Oregon Transparency and geospatial efforts.

-  Transparency and Open Data
-  Data Delivery
-  Program and Performance Management
-  Enterprise Data Policy & Research



## EIS Programs – Data Governance and Transparency

### ► **Significant Accomplishments for 2023-25**

- Drafted the first enterprise memorandum of understanding (MOU) for interagency data sharing and developed a pilot project
- Redesigned and launched new Oregon Transparency website
- Launched the Statewide Parcels Initiative to gather and distribute parcel data from Oregon county assessors
- Collected statewide, high-quality imagery for public distribution

### ► **Significant Initiatives for 2025-27**

- Enterprise Data Sharing Pilot: partnering with Oregon Health Authority, Oregon Housing and Community Services, and Oregon Department of Human Services to pilot an enterprise data sharing agreement, process, and playbook
- Update Oregon's Data Strategy with broader input from state and local data leaders, and new agency data governance maturity assessments to develop Oregon's road map



## EIS Programs – Data Governance and Transparency

- ▶ Action Plan primary objectives:
  - Support executive priorities
  - Build Data and Analytics Center of Excellence
  - Facilitate data sharing and access
  - Foster capabilities and enablers
  - Promote a data informed culture



[Oregon Data Strategy 2023-2025 Biennial Action Plan](#)

## Transparency Oregon Advisory Commission

- ▶ The Transparency Oregon Advisory Commission (TOAC) advises EIS on the operations of the [Oregon Transparency Website](#) (ORS 276A.259)
- ▶ The Oregon Transparency Website provides constituents the ability to meaningfully engage with and learn about how state government operates.
- ▶ **Transparency Outcomes:**
  - **Govern:** Published data is timely, accurate and complete with appropriate context and metadata.
  - **Leverage:** Published data is reflective of how state government operates and provides constituents the tools to learn about state government financial operations.
  - **Show:** Proactive transparency is modeled through publication of open datasets that reflect user needs.



## Oregon Geographic Information Council (OGIC)

- ▶ OGIC is legislatively empowered to:
  - Serve as the statewide governing body for sharing and managing geospatial framework data;
  - Oversee the preparation and maintenance of a plan to enhance geographic framework information sharing and management and to enhance coordination with respect to geographic framework information among public bodies within this state; and
  - Lead and coordinate efforts to accumulate, disseminate, analyze and manage geographic information, including efforts that:
    - Provide a statewide forum for discussing and resolving issues related to geographic information management;
    - Develop strategies to improve geospatial framework data sharing, to reduce duplication of effort and to improve the coordination;
    - Disseminate information about projects that various public bodies are undertaking with respect to geospatial framework data and other geographic information;
    - Invite participation in developing, reviewing and updating the strategic plan to manage geospatial framework data





ENTERPRISE  
information services



Thank you

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