

# House Labor and Workplace Standards Committee

Employment Department

David Gerstenfeld, Director

January 22, 2025

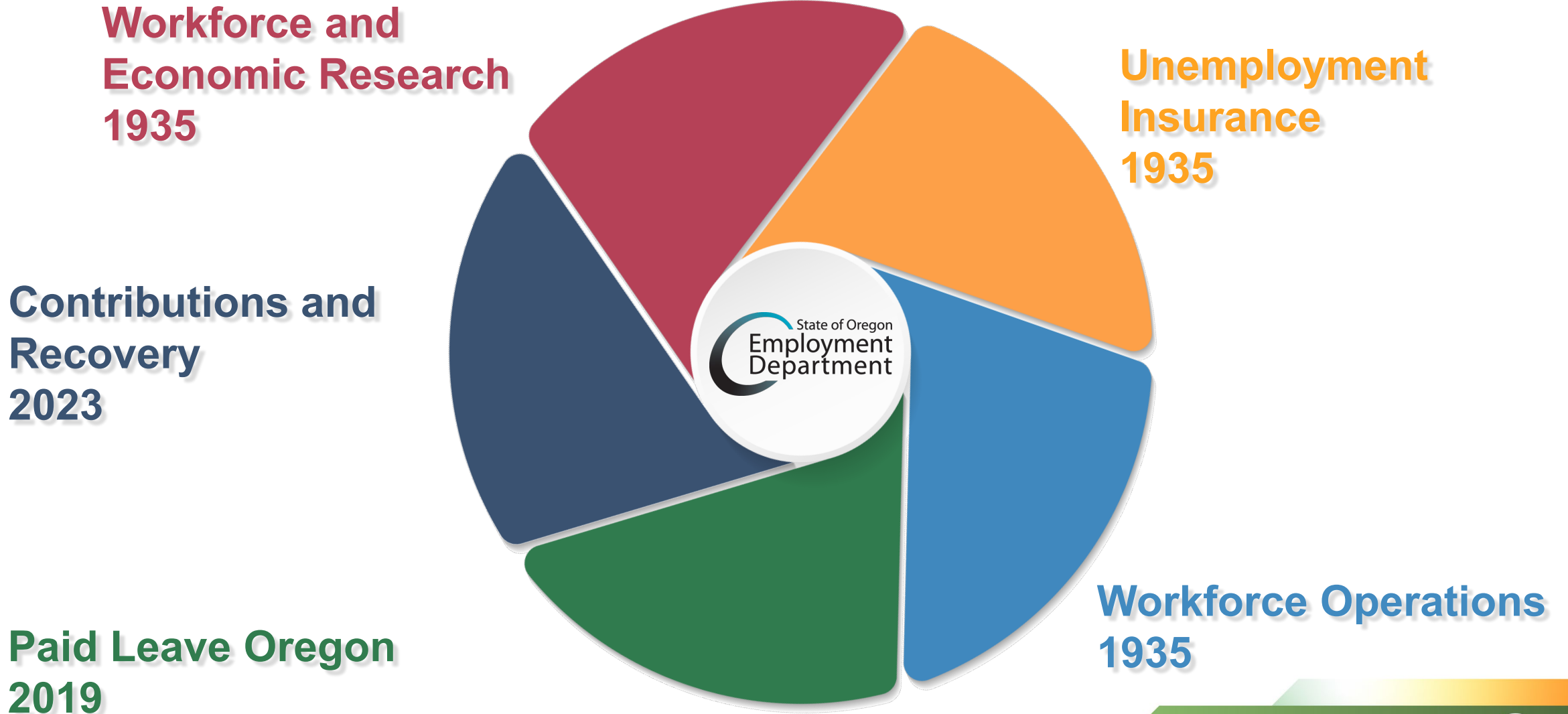
# Oregon Employment Department



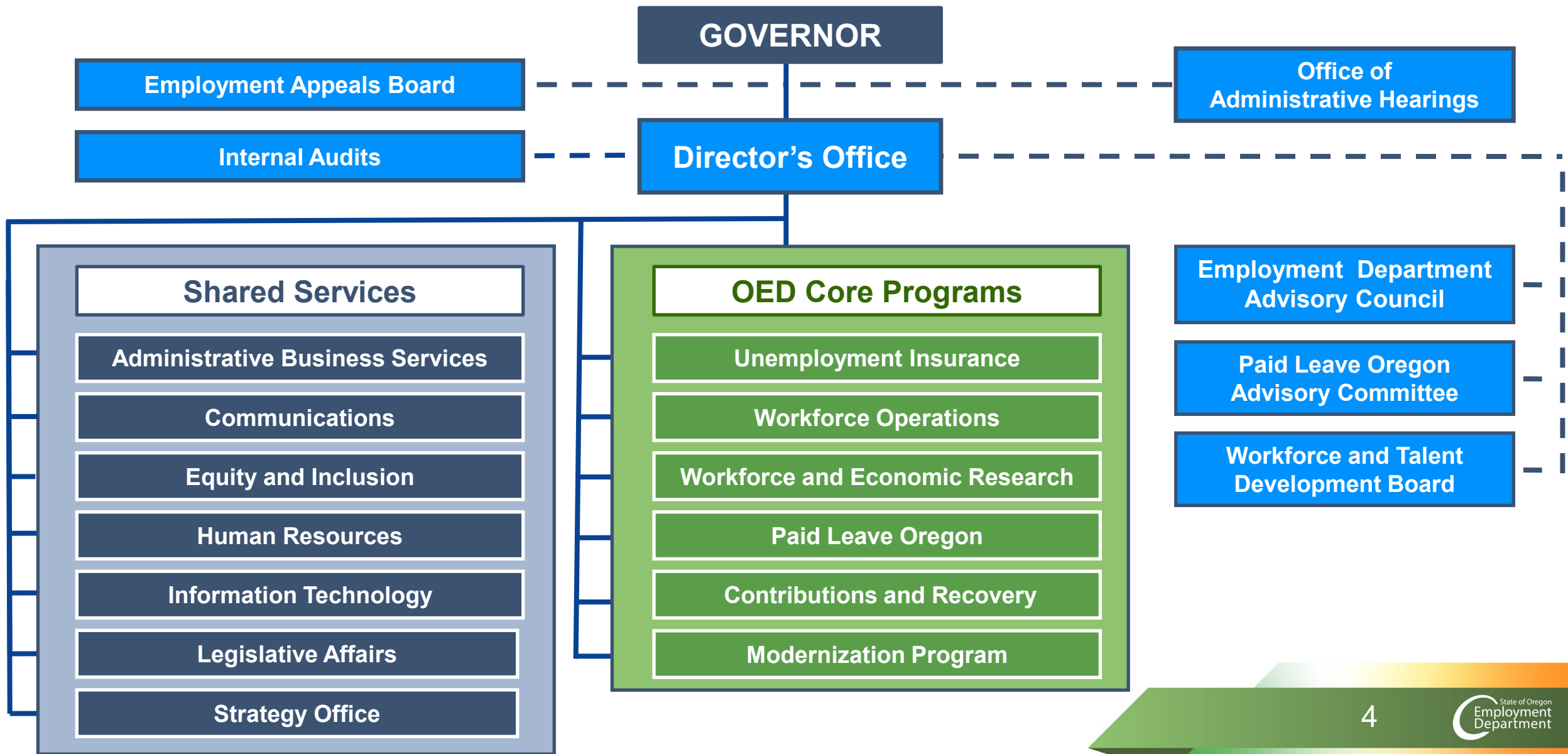
**Our Mission:** Support Business and Promote Employment

**Our Vision:** An Oregon where meaningful work enables the state's diverse people and businesses to realize their full potential, creating prosperity in every community

# Our Core Programs & Goals



# Current Agency Structure



### **Continued focus on UI and Paid Leave Oregon customer service**

- Phones
- Electronic messages
- Paying benefits
- Resolving issues holding up payment

### **Frances Online**

- Transition from project implementation to continuous improvement phase
- Continue to refine and respond to feedback

### **Modernization effort continues**

- Project to modernize Workforce Operations is next

### **Steady, sustainable improvement**

- Maintain improvements already made
- Adjust business practices to best support customers through Frances Online

## Agency Alignment Package:

- **HB 3021:** OED Housekeeping
- **HB 3022:** Other Agency Data Sharing
- **SB 859:** Paid Leave Oregon Waiver of Employer Penalties and Interest

## Program Policy Bills

- **HB 3024:** Remove Reduction to UI Benefits Due to Disqualification
- **SB 858:** Paid Leave Oregon Various Changes and Technical Corrections



# THANK YOU!