

# TriMet

Legislative Days Hearing  
November 19, 2025

JC Vannatta, Chief Public Affairs Officer

- 533 square miles
- 25 Cities and 3 Counties
- 1.65 million people  
(39% of Oregon's population)

- 533 square miles
- 25 Cities and 3 Counties
- 1.65 million people  
(39% of Oregon's population)

# TriMet's Service

65.8 million annual trips  
in FY 2025 (July 2024-June 2025)

- 42.2 million bus trips
- 22.8 million MAX trips
- 123,486 WES trips
- 747,303 LIFT trips
- 87% of jobs and 83% of housing within walking distance of transit



# TriMet's Riders

## Transit Is a Lifeline

- 37% of riders are transit dependent
- 14% are older adults 65+
- 21.9% live with a disability
- 12% live in poverty

## Free and reduced fare programs funded by STIF

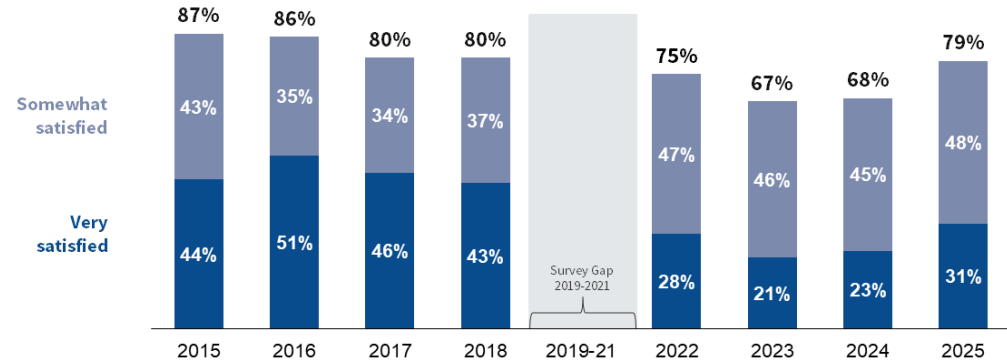
- Income-based (low income) Honored Citizen reduced fare – half price, unlimited monthly rides for \$28
- Summer Youth Pass - 30,000 free transit passes to Portland-area students



# What We Hear From Our Riders

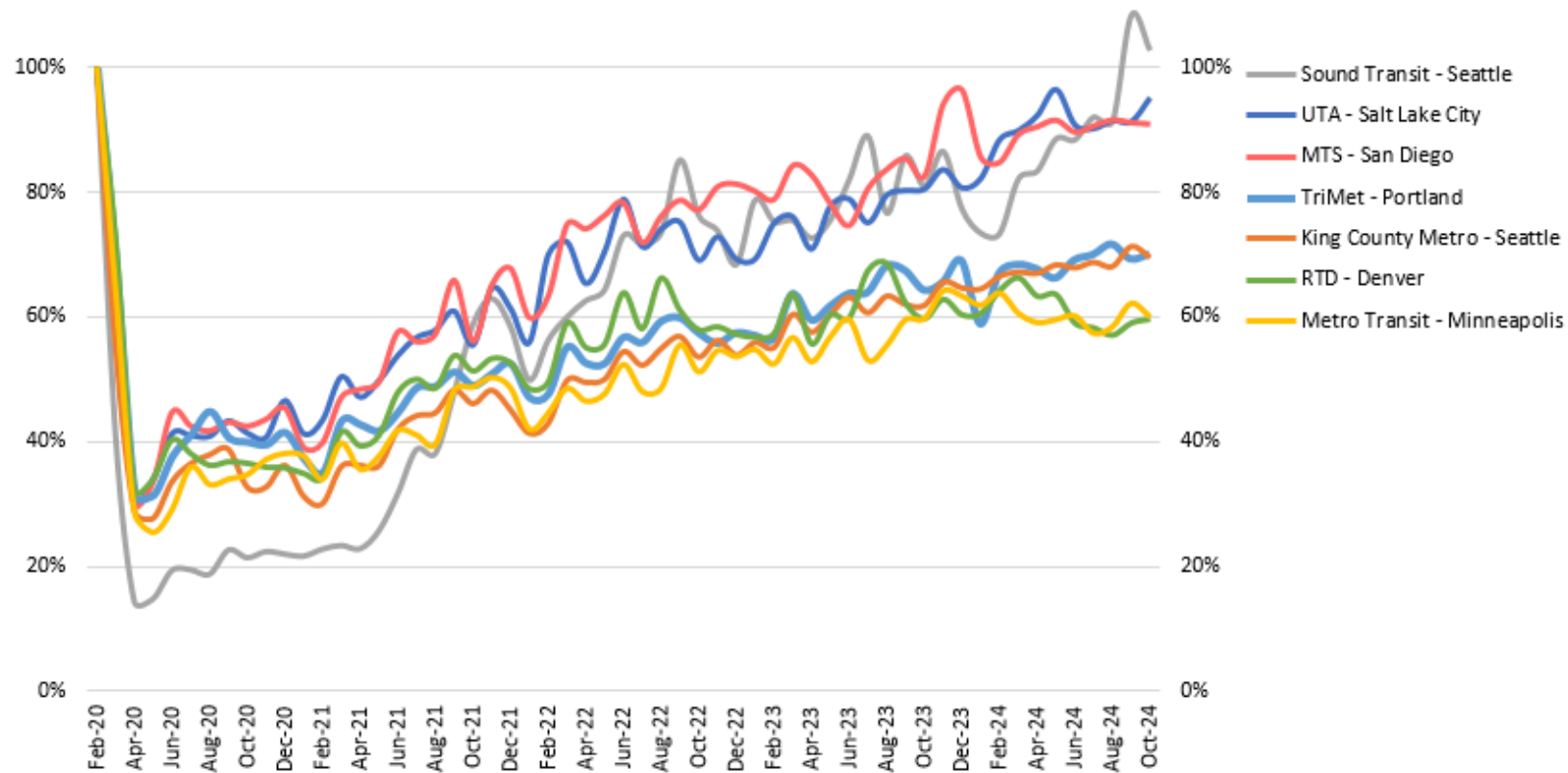
- Nearly 80% of TriMet riders are satisfied with their overall experience
- Riders say that increasing safety (34%), increasing frequency (14%), and adding new routes or closer stops (14%) would encourage them to ride TriMet more (2024 Survey)

**Most riders are satisfied with their overall experience, with satisfaction up 11% compared to last year.**





Monthly Fixed-Route Ridership Recovery Trends  
Compared to Pre-pandemic Baseline (Mar 2019 - Feb 2020)  
**TriMet and Peer Properties**



# LIFT Program

LIFT is TriMet's shared-ride service for people who are unable to use regular buses and trains due to disabilities or health conditions.

- 280 LIFT vehicles
- Average 2,500 LIFT trips per weekday
- Serves all locations within  $\frac{3}{4}$  mile of bus and MAX service
- TriMet contracts with several service providers to maximize LIFT's reliability and convenience for riders



# Budget Deficit

- Operating costs increased 53% from FY 2019 to FY 2024
- Public Safety budget increased over 300% since 2019
- \$700 million capital maintenance backlog; reach \$1.18 billion by FY 2032-33
- Remote work/loss of ridership = \$60 million drop in annual fare revenue from 2019





# How We Are Addressing Budget Deficit

- Reductions in internal spending (approx. \$93 million)
- Raise fares in three years
- Service cuts are last resort but necessary



# Creative Cost Savings

## Preventing Wire Copper Theft

- Innovative in-house method using multipronged approach to prevent cable theft
- Costs 35% less than previous methods, and more effective



## Instacart Partnership

- Instacart+ memberships to eligible LIFT riders, to provide easier access to food, products, restaurants, prescriptions and more



# STIF and Service Cuts

- HB 3991 buys TriMet time while we seek a stable, on going revenue source.
- TriMet must close a \$300 million gap between our annual expenses and revenues.
- Cuts to transit service are unavoidable.





# Thank You