



<https://www.youtube.com/watch?v=LzOolxilEhQ>



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Key takeaways:

- The magic happens between the member and the Intensive Care Coordinator.
- The process must be extremely flexible to meet each member's unique needs.
- The hard part is transforming what feels like a cliff's edge into a bridge.



<https://www.youtube.com/watch?v=yYZXId96MsU>

AllCare's approach to HRSN

- We didn't see this as a new process added to CCOs, but rather as a new covered benefit added to OHP.
To make this benefit work, we needed two things:
 - A) An eligible member
 - B) A landlord willing to accept Medicaid payments
- Because everything was changing monthly, outsourcing to our smaller non-regional CBOs was unlikely to succeed.
- So we decided to do most of the work internally at first, *then* bring on outside partners to help deliver the benefit.



The Impact

- AllCare has approved over 700 people for HRSN housing services.
- This has become a valuable tool for our Care Coordinators.
- Our community partners are beginning to engage in delivering the benefit.
- We now have more community partners prepared and comfortable billing Medicaid, which opens many more possibilities for the future.



Thank you for
what you do
for Oregon

