



OREGON DEPARTMENT OF  
**Human Services**

Nov. 17, 2025



Office of Aging and People with Disabilities (APD)

## **Senate Bill 739 Implementation Update to the Senate Interim Committee on Human Services**

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# Agenda

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- Background
- SB 739 Overview
- Progress and accomplishments
- Challenges
- Timeline and next steps

# Safety and regulatory transformation milestones

- New APD Director makes safety one of three top priorities
- APD restructured, creating a deputy director of safety and regulatory oversight
- A&M hired by ODHS to conduct independent assessment of Safety Oversight and Quality (SOQ) unit
- Comprehensive plan to strengthen safety drafted
- Began work on federal critical incident requirements
- SOQ and Adult Protective Services administrators hired

2022

2023

2024

2025

- APD SWOT conducted
- Safety process mapping initiated

- APD Deputy Director for Safety and Regulatory Oversight hired
- Role oversees all safety, regulatory and emergency response operations

- A&M Final Report, SWOT, of SOQ, Rapid Response Report
- **Passage of Senate Bill 739**
- Regulatory implementation planning initiated

# SB 739 benefits Oregonians

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Faster investigations



Stronger support for inexperienced licensees



Improved transparency to current and prospective residents and their families



Better definition of compliance to ensure only negligible harm for relicensing



Less disruption for individuals in Adult Foster Homes with a history of substantial compliance



More oversight of consultants that should help providers come into compliance and provide better care

# Safety and regulatory action plan drivers

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## Consultant A&M recommendations



- Rapid Response Report
- Final Report



## Legislation

- Senate Bills 296, 714, 739, 1556
- House Bill 4129
- Provider rates



## Safety Action Plan

- Abuse investigation
- Regulatory oversight
- Emergency response
- Serious incident response

# Regulatory progress and accomplishments

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SB 739: On-site visits within 24-hours of a suspicious death report



Updated investigation triage system launched



Updated Immediate Jeopardy protocols



Serious incident huddles twice a week



Fatality reviews quarterly



Unannounced visits to providers by APD executive team



# Regulatory progress and accomplishments, cont.

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New training tools for regulatory staff



Launched four pilot projects to improve emergency medical services needs of long-term care residents



Launched web page for providers



Safety initiatives and projects web page



Safety dashboards in development



SB 739: Held implementation table with APD community members and partners



# Accomplishment: SB 739 Implementation Table

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- Governor required this engagement in July 31, 2025, signing letter
- Implementation Table met Oct. 30
- More than 130 community members and partners participated
- Representatives of the industry, labor, advocates and Tribal communities attended



# Challenges

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- Population needs growing in size and complexity
- Enterprise-wide resource constraints to process and hire new positions
- Engagement timelines dependent on external factors
- Resource and capacity limitations could delay IT system updates
- Investments needed to strengthen operations



# SB 739: Draft implementation timeline

Start on-site visits to facilities with suspicious deaths within 24 hours of receiving a report

Launch recruitment for positions granted through SB 739

Adult foster homes (AFH) in compliance may qualify for two-year license



- Recruit and hire positions
- Initiate workgroups and community engagement for licensing of Adult Foster Homes (AFH) and community-based care, including memory care
- Prepare for rule making process and track related forms

- Recruit and hire positions
- Community engagement and Rules Advisory Committee (RAC) recruitment and initiation

# SB 739: Draft implementation timeline

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Implement timeline/new steps for licensing complaint investigation

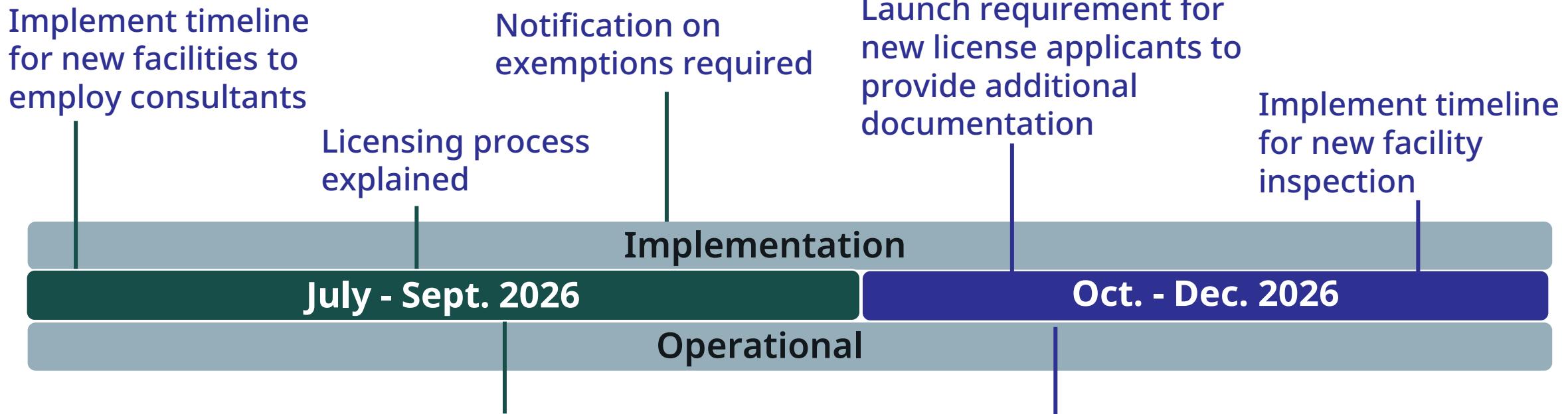
Facility notifications: Updates for residents (or designee) required

Facility notifications: Implement timeline for follow up to a restriction on admission



- Onboard new staff
- Continue RAC work on administrative rules
- Draft Community-Based Care (CBC) and Adult Foster Home applications and related materials
- File Complaint Investigations rule

# SB 739: Draft implementation timeline



- Continue to recruit and hire additional staff
- Finalize AFH and CBC applications, materials and 120-day reviews
- Finalize AFH and CBC application rules

- Onboarding and training new staff
- Develop system changes (CALMS, QMC, LTC Licensing website)
- Planning for internal and external training and finalize AFH and CBC forms
- AFH and CBC application rules effective
- Finalize Memory Care Standards rule

# SB 739: Draft implementation timeline

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Memory care standards updated



- Complete final hiring of staff
- Memory Care Standards rule effective
- Implement internal and external training
- Implement system changes

# Next steps

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- Consideration of extension of implementation timeline for SB 739
- Ongoing position recruitment
- Continued partner engagement
- Additional rule making
- Schedule next Implementation

Table



# Thank you!



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