Oregon
Tina Kotek, Governor

DCBS Department of Consumer and Business Services

November 3, 2025

Senator Kate Lieber, Co-Chair
Representative Tawna Sanchez, Co-Chair
Interim Joint Ways & Means Committee
900 Court Street NE
H-178 State Capitol
Salem, OR 97301

Dear Co-Chairs:

I am writing to respond to the 2025-27 Agency Reduction Options memo from Legislative Fiscal Officer Amanda Beitel dated Oct. 1, 2025.

As Oregon's largest consumer and worker protection, and business regulatory agency, the mission of the Department of Consumer and Business Services (DCBS) is to equitably protect and empower consumers and workers while maintaining a predictable yet innovative regulatory environment for the businesses we regulate. This includes leveraging the services we provide to increase the supply of safe, affordable housing in this state in alignment with the Governor's priorities.

DCBS is funded by more than 475 dedicated Other Fund fees, assessments, and charges subject to the provisions of ORS 291.050-060, which imposes restrictions and procedures for the establishment and revision of agency fees. While these funds are primarily intended to support the agency's regulatory and operational responsibilities for which they were collected, a portion of the revenue is periodically redirected to support broader state needs. In 2023-25, DCBS transferred approximately $184.6 million in revenue to the General Fund.

The state of the economy has a direct impact on both the DCBS budget and the workload across many of its programs. Because the agency is primarily funded through Other Fund revenue sources – such as fees and assessments – its financial health is closely tied to economic conditions. When the economy slows, demand for many DCBS services tends to rise, particularly in areas like consumer protection, workers' compensation, and financial regulation. Currently, DCBS is not experiencing a decline in Other Fund revenue. However, if a shortfall were to occur, DCBS would focus cost reductions within the specific program areas where the revenue decline is occurring.

The DCBS budget is based on the following criteria:

- Equitably protect consumers and workers while maintaining a predictable yet innovative regulatory environment
- Use the DCBS strategic plan to guide our priorities
- Maintain programs and services at reasonable financial cost to regulated entities

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- Support department goals and the governor's initiatives to improve service and achieve core program purposes
- Assist regulated industries' efforts to achieve compliance and increase public access to information through electronic data interchange and electronic commerce
- Upgrade information systems to allow efficient service delivery and data management
- Maintain adequate program levels to ensure regulatory stability and worker and consumer protection

The approach DCBS took with proposed reductions was to maintain core programs and services. Agency and division leaders developed and prioritized reduction options – first at the division level and then at the agency level – from most preferred to least preferred. The agency used the following methodology to prioritize reductions:

1. Rightsizing agency Other Fund limitation
2. Vacant positions
3. Reductions to services and supplies
4. Administrative positions
5. Least impact to core services
6. Least impact to consumers

Should DCBS be directed to implement a reduction to Other Fund services, the businesses, consumers, and workers we serve would see a direct impact in services delivered in the following areas:

- Delayed response times to consumer and worker inquiries
- Delays in workers' compensation appeals processing and hearings
- Delays in employer and industry audits and investigations
- Decreased ability to provide employer health and safety consultations
- Decrease in public training and outreach in the areas of worker and consumer rights
- Delays in license processing
- Decreased local government electronic permitting and plan review support
- Delay in resolving disputes and delivering benefits to injured workers
- Risk to the agency's ability to generate revenue to transfer to the General Fund

DCBS leaders discussed duplicative programs and services, but were unable to find any.

Attached to this letter are the reduction options for DCBS and the list of new and expanded programs since July 1, 2021.

Please let me know if you want more information.

Sincerely,

Sean E. O'Day

Sean O'Day
Acting Director

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DCBS

2025-27 Biennium

Detail of Reductions to 2025-27 Legislatively Adopted Budget

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
				2025-27 LAB	**4,548,958**	**-**	**512,683,580**	**186,737,806**	**131,116,891**	**-**	**835,087,235**					
Priority (ranked most to least preferred)		**Agency**	**SCR or Activity Initials**	**Program Unit/Activity Description**	**GF**	**LF**	**OF**	**NL-OF**	**FF**	**NL-FF**	**TOTAL FUNDS**	**Pos.**	**FTE**	**Gov. Reduction Target Yes / No**	**One-Time Yes / No**	**Describe the reduction and associated impact on services and outcomes. Please identify the source of Other Funds reductions.**
Dept	**Prgm/ Div**															
DCBS	Agency	440		Right size agency limitation	-	-	11,500,858	-	-	-	11,500,858			No	No	This would reduced the agency's Other Fund budget limitation and decrease flexibility to meet increased industry demands during certain peak seasons.
DCBS	OSHA	440	011-15	Policy & Technical Services - Develops policies, rules, and standards to achieve safer workplaces. Offers informal dispute resolution to employers cited for safety and health violations. Provides outreach and information to employers and the public through videos, training materials, information on the Web, and safety and health publications. Trains employees to ensure consistent application of standards across the division. Consultation - Supports employers' efforts by offering safety and health training. Trains employers and employees in simple ways to promote a safe and healthy workplace. Works with professional associations to host and promote conferences, advancing the practice of workplace safety and health	-	-	838,363	-	132,434	-	970,797	3	2.88	No	No	The Public Affairs Specialist in the Policy section develops a lot of free content for the public that supplements our rules or publications. The abolishment of this position would reduce Oregon OSHA's ability to generate content to proactively make Oregonian's aware of emerging hazards and some general safety and health information. In abolishing Oregon OSHA's OTIS/ORCA support position, OSHA would once again be reliant on enforcement and consultation analysts to support the system of records. Modernization exploration for both systems of record would likely be stalled until such time as the position could be re-established. By abolishing a safety consultant, it reduced Oregon OSHA's capacity to provide timely free-onsite consultation activities to employers requesting assistance.
DCBS	BCD	440	019-00	**Part One** Policy & Technical Services - Develops policies, rules, and standards to achieve safer workplaces. Offers informal dispute resolution to employers cited for safety and health violations. Provides outreach and information to employers and the public through	113,724	-	-	-	-	-	113,724	0	0.38	No	No	The workload from this position would need to be absorbed by other positions which are already at capacity, which may cause customer service delays with the new program.
DCBS	Agy	440	017-00	**Part One** Information Technology & Research - Provides internal information technology services and technical support, and collects, researches, analyzes, interprets, and reports information Operations - Provides facilities, leasing, fleet, and mail services	-	-	477,869	-	-	-	477,869	2	2.00	No	No	**Part One** Slower Service Desk response. Lower service level expectation. May negatively impact available service hours and DCBS staff support. Service level expectations for WCB requests will go down. Business systems application support will be slower however a move to new technology may minimize the impact. Overall BLS survey success percentages will be lower. There will be no team lead for the BLS team. Other Research projects will take longer to fulfill or be unable to be fulfilled. Disruption of mail distributions could significantly impede the flow of agency communications with our customers, resulting in a notable decrease in overall efficiency. Furthermore, this cut may jeopardize our ability to meet critical timelines mandated by legislation, potentially affecting various processes and stakeholders involved.
DCBS	CSD	440	017-00	**Part Two** Information Technology & Research - Provides internal information technology services and technical support, and collects, researches, analyzes, interprets, and reports information Operations - Provides facilities, leasing, fleet, and mail services	-	-	1,055,477	-	-	-	1,055,477	3	3.00	No	No	**Part Two** Slower Service Desk response. Lower service level expectation. May negatively impact available service hours and DCBS staff support. Service level expectations for WCB requests will go down. Business systems application support will be slower however a move to new technology may minimize the impact. Overall BLS survey success percentages will be lower. There will be no team lead for the BLS team. Other Research projects will take longer to fulfill or be unable to be fulfilled. Disruption of mail distributions could significantly impede the flow of agency communications with our customers, resulting in a notable decrease in overall efficiency. Furthermore, this cut may jeopardize our ability to meet critical timelines mandated by legislation, potentially affecting various processes and stakeholders involved.
DCBS	BCD	440	019-00	**Part Two** Policy & Technical Services - Develops policies, rules, and standards to achieve safer workplaces. Offers informal dispute resolution to employers cited for safety and health violations. Provides outreach and information to employers and the public through	81,280	-	-	-	-	-	81,280	1	0.25	No	No	The workload from this position would need to be absorbed by other positions which are already at capacity, which may cause customer service delays with the new program.
DCBS	DFR	440	018-00	Affordable Housing Premium Assistance - Assist eligible entities in paying the costs of property or liability insurance premiums for affordable housing, shelters, or other facilities	16,222	-	-	-	-	-	16,222	0	0.00	No	No	With the program still in the development stages, we are unable to determine the magnitude of the impact this reduction would have.
DCBS	DFR	440	018-00	Affordable Housing Premium Assistance - Assist eligible entities in paying the costs of property or liability insurance premiums for affordable housing, shelters, or other facilities	-	-	16,222	-	-	-	16,222	0	0.00	No	No	With the program still in the development stages, we are unable to determine the magnitude of the impact this reduction would have.

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Dept	**Prgm/ Div**															
DCBS	UHPGB	440	020-00	Governance Board - Designs the administrative structure for the Universal Health Plan. Asses institutional readiness and collaborates with stakeholders. Develops a plan for establishing an independent corporation and separate trust fund. Provides annual reports to the Legislative Assembly. Presents a comprehensive plan for Universal Health Plan implementation to the legislative Assembly and the Governor	16,222	-	-	-	-	-	16,222	0	0.00	No	No	This reduction would require the Universal Health Plan Governance Board to reduce planned expenditures for the 2025-27 biennium, particularly in the professional services category.
DCBS	DFR	440	018-00	Investigations & Enforcement - Investigates violations and initiates administrative, civil, and criminal actions against those who violate securities, insurance, mortgage lending, consumer finance, law and other non-depository programs and obtains restitution for victims of fraud when possible. Compliance & Business Analytics - Ensures compliances with benefit standards	-	-	732,954	-	-	-	732,954	2	2.00	No	No	The reduction in these areas would lead to current workload having to be redistributed to existing staff that is already at capacity. The reprioritization of work will reduce the volume of work produced and create delays by increasing response times to consumers.
DCBS	BCD	440	019-00	Administration - Ensures an effective system of uniform standards for safe buildings throughout Oregon. Provides leadership, overall policy direction, inter-governmental communication, and information to stakeholders. Ensures individual programs are performing in alignment with their funding streams. Facilitates the allocation of surcharges and fees to proper programs. Executes agreements with local jurisdictions, other state agencies, and outside vendors Statewide Services - Conducts inspections and plan review in areas where local governments choose not to provide building program services, or in areas (through partnership with local government) where short- or long-term supplemental services are requested to support economic needs. ePermitting - Maintains public website and provides electronic services allowing local governments to streamline building code process.	-	-	1,844,952	-	-	-	1,844,952	6	5.97	No	Yes and No	The workload from these positions would need to be absorbed by other positions, which may cause customer service delays on programs including Manufactured Home Ownership Documents, plan review, ePermitting support, and administrative functions in the office including personnel processing and internal customer service.
DCBS	OSHA	440	011-15	Administrative Services - Provides central business support to Oregon OSHA program activities, provides leadership and direction to the division, and provides overall policy direction to the division	-	-	1,290,000	-	-	-	1,290,000	0	0.00	No	No	This would delay the routine upgrading of equipment for Oregon OSHA's nationally certified laboratory. The same funding was cut from the 2023-25 biennium to offset the costs of a low vacancy rate. The lab would go 4+ years would any upgrades to its laboratory equipment. This would suspend Oregon OSHA's Safety and Health Grant program for the biennia. Non-profit organizations wishing to develop safety and health materials but lack the financial means to do so would have one less opportunity to secure funding to develop innovative safety and health deliverables. This represents a 33% reduction of the budget for IT Expendable property. Reducing this budget category will likely require Oregon OSHA staff to continue to use laptops purchased in the 2019-21 biennium and hope that they will function through to the 2027-29 biennium. Oregon OSHA would reduce its overall fleet by (5) vehicle and rely some more on reimbursing employees for using their personal vehicle to conduct state business. Reducing Oregon OSHA's publicity and publications budget line negatively impact the division's ability to provide tangible copies of publications and resources. These are often used to supplement safety and health materials and conferences. This category also funds Oregon OSHA lead conferences and will limit the ability to provide safety and health training to the community.
DCBS	DFR	440	018-00	Administration - Provides leadership and direction in achieving mission and strategic objectives through planning, policy development, and stakeholder involvement, and provides stewardship of public funds	-	-	422,146	-	-	-	422,146	1	1.00	No	No	DCBS would not renew the current lease at one of its satellite office location leading to one less office location for consumers to access. Additionally, employees worksite location would need to be reassigned to the L&I building in Salem if telework is not appropriate. The reduction in position would lead to decreased visibility and interactions with the public when issues arise.

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DCBS	WCD	440	011-13	Administration - Provides data, information, and analysis to policy-makers, provides leadership and direction in achieving mission and strategic objectives through planning, policy development, and stakeholder involvement, and provides stewardship of public funds	-	-	201,080	-	-	-	201,080	1	1.00	No	No	Increased workload for remaining staff, potentially affecting timeliness and efficiency of administrative support functions. Risk of reduced capacity to support leadership and advisory committee operations, including legislative coordination and stakeholder engagement.
DCBS	WCB	440	011-12	System Services - provides technical support, reports information, and assists in modernization efforts	-	-	252,426	-	-	-	252,426	0	0.00	No	Yes	This amount represents a partial reduction in the startup costs for WCB's modernization project. This reduction could delay implementation of the WCB modernization by a few months. WCB would continue to use existing resources to keep this project moving efficiently and would bring its total project needs forward at the anticipated next request for total costs of the project.
DCBS	CSD	440	017-00	Financial Services - Provides accounting services, accounts payable and receivables, cashiering, cash management, grants reporting, cost allocations, and financial reporting, budget development and execution. Director's Office - Provides leadership and direction in achieving mission and strategic objectives through planning, policy development, and stakeholder involvement, and provides stewardship of public funds	-	-	1,176,993	-	-	-	1,176,993	2	2.29	No	No	Eliminating this position would reduce oversight of central services creating additional direct reports and responsibilities for the DCBS deputy. If the Communications positions were reduced, it would have an impact on DCBS Communications' work – both for external and internal customers. There would be reduced capacity for Communications to edit all of the agency's publications and external websites, which are often the first – and sometimes the only – interactions external customers have with DCBS.
DCBS	WCD	440	011-13	Operations - Provides operational support to WCD program areas Administration - Provides leadership and direction in achieving mission and strategic objectives through planning, policy development, and stakeholder involvement, and provides stewardship of public funds	-	-	649,113	-	-	-	649,113	2	2.00	No	No	Decrease WCD's capacity to maintain and update its intranet and online resources. The remaining staff will absorb responsibilities, but users may experience delays in content updates, accessibility improvements, and responsiveness to web-related requests. Decrease communication between WCD business units and the DCBS IT department. While continuity of service will be maintained, the redistribution of duties will result in reduced efficiency and slower resolution of IT-related issues. These reductions will result in longer turnaround times for web and IT-related services, increased workload for remaining staff, and potential delays in service delivery to internal and external stakeholders.
DCBS	CSD	440	017-00	Employee Services - Provides personnel management services to DCBS managers and employees to ensure effective job performance, appropriate work conduct, and the capacity to meet evolving organizational needs	-	-	244,119	-	-	-	244,119	1	0.88	No	Yes	This reduction would limit our ability to take on future client agencies and delay classification and compensation processes for the agency. Additionally, as we haven't backfilled our permanent class/comp analyst role, eliminating this position would heavily impact all class/comp work in the agency as we would need to train our other HRA2's on how to complete the work. This would also hinder our ability to create the HR career path in our unit (succession planning).
DCBS	DFR	440	018-00	Administration - Provides leadership and direction in achieving mission and strategic objectives through planning, policy development, and stakeholder involvement, and provides stewardship of public funds Pharmaceutical Representative Program - SB 763 (2021) authorizes DCBS to create a pharmaceutical representative program. This senate bill requires pharmaceutical representative to obtain or renew a license from DFR.	-	-	1,004,125	-	-	-	1,004,125	4	3.50	No	No	The reduction in these areas would lead to current workload having to be redistributed to existing staff that is already at capacity. The reprioritization of work will reduce the volume of work produced and create delays by increasing response times to consumers. Additionally, the reduction would create additional workloads for other areas in the agency that are already at capacity. This program is implemented. The direct value to our consumer protection mission is weaker than other program areas, but does provide data to other key program areas that may be of interest. This is a revenue producing program from pharmacy representative license fees. **This would require repeal of SB 763 (2021) and associated administrative rules.** NOTE: Received 2 FTE - 1 in DFR and 1 in IT&R
DCBS	CSD	440	017-00	Pharmaceutical Representative Program - SB 763 (2021) authorizes DCBS to create a pharmaceutical representative program. This senate bill requires pharmaceutical representative to obtain or renew a license from DFR.	-	-	365,593	-	-	-	365,593	1	1.00	No	No	This program is implemented. The direct value to our consumer protection mission is weaker than other program areas, but does provide data to other key program areas that may be of interest. The IT&R position supports the work of the program. **This would require repeal of SB 763 (2021) and associated administrative rules.** NOTE: Received 2 FTE - 1 in DFR and 1 in IT&R
DCBS	DFR	440	018-00	Data Broker Registry - HB 2052 (2023) requires a data broker to register with the Division of Financial Regulation before collecting, selling, or licensing brokered personal data within Oregon. Non-Depository Team - Licenses and examines non-depository entities including mortgage lending, student loan servicers, consumer finance lenders, pawnbrokers, among other programs.	-	-	928,048	-	-	-	928,048	3	3.00	No	No	This program is implemented. The direct value to our consumer protection mission is weaker than other program areas. This is a revenue producing program from data broker registration fees. **This would require a repeal of HB 2052 (2023) and associated administrative rules.** The reduction in these areas would lead to current workload having to be redistributed to existing staff that is already at capacity. The reprioritization of work will reduce the volume of work produced and create delays by increasing response times to consumers.
DCBS	WCB	440	011-12	Board Review - Provides technical support for board review functions	-	-	815,238	-	-	-	815,238	2	2.00	No	No	Higher caseloads for the remaining staff attorneys, potentially affecting the timeliness of order issuance. Increased time to resolve disputes for injured workers, which could result in potential delay in the distribution of benefits to injured workers, including medical care and wage replacement.

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Dept	**Prgm/ Div**															
DCBS	WCD	440	011-13	Performance - Ensures employers have workers' compensation coverage for their employees. Ensures workers receive timely and accurate benefits. Ensures proper collection, use, and accountability of public funds. Certifies self-insured employers and ensures their compliance with the law. Provides outreach and education to stakeholders. Resolution - Ensures workers receive appropriate and cost-effective medical benefits. Ensures workers receive disability and vocational benefits through fair and timely dispute resolution. Helps return injured workers to work. Provides information on vocational and claim-closure issues. Provides outreach and education to stakeholders. Certifies and monitors managed care organizations.	-	-	1,208,306	-	-	-	1,208,306	4	4.00	No	No	This reduction will eliminate four positions that support key regulatory and compliance functions, including complaint resolution, contract review, audit oversight, and claims dispute processing. The responsibilities of these positions will be absorbed by existing staff across various units. Delays in resolving complaints and disputes from injured workers. Longer timeframes for reviewing and approving contracts. Extended audit cycles, which may delay identification of claim processing issues. Increased workload for remaining staff, potentially affecting service quality and timeliness.
DCBS	OOW	440	011-13	Ombuds Office for Oregon Workers - Makes recommendations about how injured workers may be better served. Provides training and outreach. Serves as advocate for workers navigating the workers' compensation and workplace safety and health systems by helping them understand their rights, investigating complaints, and acting to resolve those complaints.	-	-	250,817	-	-	-	250,817	1	1.00	No	No	The reduction in these areas would lead to current workload having to be redistributed to existing staff that is already at capacity. The reprioritization of work will create delays by increasing response times to consumers and impact wait time for callers seeking information and resources.
DCBS	WCD	440	011-13	Resolution - Ensures workers receive appropriate and cost-effective medical benefits. Ensures workers receive disability and vocational benefits through fair and timely dispute resolution. Helps return injured workers to work. Provides information on vocational and claim-closure issues. Provides outreach and education to stakeholders. Certifies and monitors managed care organizations.	-	-	359,480	-	-	-	359,480	1	1.00	No	No	This reduction will eliminate one position responsible for resolving disputes through alternative dispute resolution (ADR) or administrative orders. Increased time to resolve disputes for injured workers. Higher caseloads for remaining reviewers, potentially affecting the timeliness and consistency of dispute resolution.
				TOTAL	**227,448**	**-**	**25,634,179**	**-**	**132,434**	**-**	**$ 25,994,061**	**40**	**39.15**			

DCBS
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Detail of Programs in the 2025-27 Legislatively Approved Budget that have been established or expanded since 2021-23

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
		Program Establishment / Expansion													
Agency	SCR	Biennium	Effective Date	Authorization	Program Description	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	Implementation Status
440/DCBS OSHA	011-15	2025-27	10/1/2025	POP 106	**OTIS/ORCA Support** - Oregon OSHA received a dedicated position to support its existing systems of record. Additionally the position is responsible for the initial planning for the modernization or system replacement for both systems.	-	-	245,165	-	-	-	$ 245,165	1	0.88	Funding for the position began on 10/1/2025; however the position is currently intentionally being held vacant to increase overall agency savings.
440/DCBS OSHA	011-15	2025-27	7/1/2025	SB 537 (2025)	**Workplace Violence in Healthcare** - DCBS is mainly charged with statewide workplace safety regulation, reporting, and enforcement, not direct implementation of workplace violence programs, which remain the responsibility of employers in health care settings. The Oregon Health Authority receives the bill's direct funding and primary compliance responsibilities for other sections (Section 14).	-	-	-	-	-	-	$ -	0	0.00	Oregon OSHA will undergo rulemaking with a very narrow scope to comply with the requirements of the bill. Formal activities including Advisory Group meetings should begin in November of this year.
440/DCBS OSHA	011-15	2023-25	1/1/2024	SB 592 (2023) SB 907 (2023)	**Changes to Oregon OSHA's Penalty Structure** - SB 592 required Oregon OSHA to undertake rulemaking to adjust its penalty structure to closer align to federal OSHA but increase based on the Western Region of the Consumer Price Index (CPI-W). The bill established penalties for violations that caused or contributed to a fatality and a "for cause" inspection that can require a comprehensive inspection for an employer that meets certain criteria. SB 907 modified the OSEA Act to include additional worker rights relating to the right to refuse work. Rulemaking for SB 907 was comingled with the rulemaking for SB 592. By statute, BOLI investigates violations of the additional rights included in SB 907; though the funding for those investigations comes from Oregon OSHA.	-	-	-	-	-	-	$ -	0	0.00	Oregon OSHA conducted rulemaking in 2023 and made significant changes to its system of record to comply with SB 592 requirements prior to this 1/1/2024 implementation date for the new penalty structure. While the requirements have been met, the division is having to make significant budget cuts to offset the significant increases in DOJ costs and is reallocating staff to assist with significant increase in appeals requests that the division has received since the implementation of the new penalty structure. As rights violations are alleged under the changes from SB 907 (2023) Oregon OSHA anticipates an increase in payments to BOLI for those investigations.
440/DCBS OSHA	011-15	2023-25	10/1/2023	POP 108	**Community Engagement** - Oregon OSHA received a dedicated position and additional limitation to improvement community engagement and reduce barriers to access division services.	-	-	665,074	-	-	-	$ 665,074	1	0.88	Oregon OSHA has filled the community engagement coordinator position, strategically expanded the division services that can be access by Spanish speaking Oregonians, and is developing additional materials that are worker centric informing them of occupational safety topics and their rights as workers.
440/DCBS DFR & IT&R	017-00 018-00	2021-23	4/1/2024	SB 844 (2021) Section 3 & 4	**Prescription Drug Affordability Board -** The purpose of the Board is to protect residents of this state, state and local governments, commercial health plans, health care providers, pharmacies licensed in this state and other stakeholders within the health care system in this state from the high costs of prescription drugs.	-	-	3,767,989	-	-	-	$ 3,767,989	8	8.00	Thie program has been implemented. This is a live board that contains governor appointees and policy deliverables by statute. This unit would not be able to run/operate in a reduced status given the technical nature of the work.
440/DCBS DFR	017-00 018-00	2021-23	7/1/2023	SB 763 (2021)	**Pharmaceutical Rep. Program** - SB 763 (2021) authorizes DCBS to create a pharmaceutical representative program. This senate bill requires pharmaceutical representative to obtain or renew a license from DFR.	-	-	716,615	-	-	-	$ 716,615	2	2.00	This program is implemented. The direct value to our consumer protection mission is weaker than other program areas, but does provide data to other key program areas that may be of interest.

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Agency	**SCR**	**Program Establishment / Expansion**			**Program Description**	**GF**	**LF**	**OF**	**NL-OF**	**FF**	**NL-FF**	**TOTAL FUNDS**	**Pos.**	**FTE**	**Implementation Status**
		Biennium	**Effective Date**	**Authorization**											
440/DCBS DFR	018-00	2021-23	1/1/2022	HB 3046 (2021)	**Mental Health Parity -** HB 3046 (2021) Enhanced consumer access to mental health services by requiring behavioral health treatment to be provided by coordinated care organizations and covered by group health insurance and individual health plans. The bill enacted reporting requirements and DCBS must report annually to the Legislature on carriers' treatment and services.	-	-	1,296,882	-	-	-	$ 1,296,882	4	4.00	All requirements of HB 3046 have been implemented, including reporting requirements for insurers. This program is a key protection in the health insurance space by increasing access to mental health services for consumers. Recommendation: Do not reduce.
440/DCBS DFR	018-00	2021-23		SB 485 (2021)	**Student Loan Servicing** - SB 485 (2021) requires companies to obtain a license from DCBS in order to service student loans in Oregon and establishes a student loan ombuds.	-	-	762,319	-	-	-	$ 762,319	2	2.00	The program has been implemented and we have 29 licensed student loan servicers. The division conducts a large number of outreach events, fields a large number of consumer complaints and inquiries.
440/DCBS DFR	018-00	2023-25		HB 4149 (2024)	**Pharmacy Benefit Manager Enhanced Review -** HB 4149 (2024) changes the regulatory structure of pharmacy benefit mangers (PBM) from registration to licensure, effective Jan. 1, 2025, which strengthens the division's foundation to regulate this area.	-	-	1,457,960	-	-	-	$ 1,457,960	5	5.00	Requirements have been implemented. Recent mandate given to division to support a long-running legislative agenda to improve PBM regulation.
440/DCBS DFR	018-00	2023-25		HB 2052 (2023)	**Data Broker Registry** - HB 2052 (2023) requires a data broker to register with the Division of Financial Regulation before collecting, selling, or licensing brokered personal data within Oregon.	-	-	520,657	-	-	-	$ 520,657	2	2.00	The data broker registry program has been implemented. There are 332 data brokers currently registered. The direct value to our consumer protection mission is weaker than other program areas.
440/DCBS DFR	018-00	2023-25	7/1/2023	SB 80 (2023) Section 14,15,24 HB 4016 (2024)	**Prescribed Fire Claims Fund** - Administer reimbursements for claims under. Provide financial administrative support for the pilot program that compensates for damages resulting from controlled burns that unintentionally escape boundaries, while lowering barriers for landowners and managers to use prescribed fire safely.	-	-	5,210,000	-	-	-	$ 5,210,000	0	0.00	This is a key recent program that has been implemented to encourage additional prescribed fires to reduce wildfire risk throughout the state. Given its importance of providing a safety net to provide additional prescribed fire, would be extremely problematic to reduce.
440/DCBS DFR	018-00	2025-27	3/1/2025	HB 2010	**Oregon Reinsurance Program (ORP) -** Extension - Continue the reinsurance program to stabilize insurance pricing, with insurer payments. The state's 1332 waiver extension is approved for 2023-2027, which supports continuing reinsurance.	-	-	112,596,296	-	120,075,414	-	$ 232,671,710	0	0.00	The ORP program was established in 2018 and DFR has administered the program since its implementation. This is a federal/state program that works to reduce premium costs for consumers in the individual market. Any modification raises tricky legal issues because the program operates through a federal waiver and an established scheme of assessment.
440/DCBS DFR	018-00	2025-27	7/1/2025	SB 829 (2025)	**Affordable Housing Premium Assistance -** New - DCBS must establish a program to assist eligible entities (affordable housing, shelters, etc.) in paying property or liability insurance premiums; and maintain the "Affordable Housing Premium Assistance Fund."	2,474,644	-	2,474,644	-	-	-	$ 4,949,288	1	0.44	This program is a Governor's priority related to housing. Implementation across the board is in progress. The program has not yet been fully implemented. The division is working on an RFP for the study required by the bill and expect a contract in place early 2026.

DCBS
2025-27 Biennium

Detail of Programs in the 2025-27 Legislatively Approved Budget that have been established or expanded since 2021-23

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Agency	**SCR**	**Program Establishment / Expansion**			**Program Description**	**GF**	**LF**	**OF**	**NL-OF**	**FF**	**NL-FF**	**TOTAL FUNDS**	**Pos.**	**FTE**	**Implementation Status**
		Biennium	**Effective Date**	**Authorization**											
440/DCBS DFR	018-00	2025-27	7/1/2025	HB 3243 (2025)	**Ground Ambulance Balanced Billing** - DCBS must build, run, and enforce a public database of local ambulance rates; collect those rates from providers; adopt rules to implement the law; accept opt-in notices from certain plans; submit a 2026 report to the Legislature; and may impose civil penalties up to $1,000 for repeated violations	-	-	502,113	-	-	-	$ 502,113	2	1.76	Program implementation is in progress. This program is a key protection in the health insurance space for consumers who receive transport by ground ambulance. Currently in rulemaking status and position descriptions are complete.
440/DCBS BCD	019-00	2023-25	7/1/2023	SB 1537 (2024)	**Housing Accountability and Production Office - HAPO** - Building Codes Division (BCD) will create a new Housing and Building Safety Section, which will work on residential code development and provide technical and policy support related to single family and multifamily housing. Core Partner Department of Land Conservation and Development	-	-	557,579	-	-	-	$ 557,579	1	1.00	This program is fully implemented. The position is full and the office went live on July 1, 2025.
440/DCBS BCD	019-00	2025-27	7/1/2025	HB 2658 (2025)	**Construction Alteration Permits -** New - The Building Codes Division is responsible for the rulemaking and enforcement framework of this new HB. DCBS will set the official cost limit each year and update it. BCD will coordinate with cities, counties and ODOT to implement training on new rules.	-	-	-	-	-	-	$ -	0	0.00	This program is in the rulemaking process now to achieve rules by January 1, 2026. The new position has not been recruited and staff are tracking their time. Once rules are in place the division anticipates responding to inquiries and publishing a new number each year based on the consumer price index.
440/DCBS BCD	019-00	2025-27	7/1/2025	HB 5006 (2025) Section 205	**Frontage Improvement Projects** - New - The funds on the new bill are dedicated to the implementation of HB 2658. The funds will help pay Personal Services and Services and Supplies.	260,118	-	-	-	-	-	$ 260,118	1	0.63	This program is in the rulemaking process now to achieve rules by January 1, 2026. The new position has not been recruited and staff are tracking their time. Once rules are in place the division anticipates responding to inquiries and publishing a new number each year based on the consumer price index.
440/DCBS UHPGB	020-00	2023-25	7/1/2023	HB 1089 (2023) Section 8	**Universal Health Plan Governance Board -** The purpose of this board is to design, finance, and oversee the creation of a comprehensive, publicly funded, single-payer universal health plan for all Oregon residents.	1,814,196	-	-	-	-	-	$ 1,814,196	3	3.00	The Universal Health Plan Governance Board (UHPGB) is currently fully staffed and in the middle of its implantation. There are major consultant contracts in place to provide the Oregon Legislature with its comprehensive plan on the administrative and financing structure of a statewide universal health plan by September 2026.
				TOTAL		**4,548,958**	**-**	**130,773,293**	**-**	**120,075,414**	**-**	**$ 255,397,665**	**33**	**31.59**	

Instructions

Column (5) - Authorization should identify the source of the new program or program expansion, which could include enabling legislation, approved policy option package, or administrative establishment.
Column (6) - Program description should include a summary of the program and the expansion (if applicable), including any partner state agencies.
Column (16) - Current status of program implementation should be summarized, including any future budget requests anticipated upon full program implementation.