

February 8, 2024

Letter of Support for Right to Repair / Fair Repair Legislation

To whom it may concern:

I am writing to express our support for the Right to Repair bill, SB 1596.

goTRG is a global returns management company that works with the world's largest manufacturers and retailers to eliminate financial and landfill waste from consumer returns and distressed inventory while protecting brand image and mitigating return fraud. Our mission is to transform the circular economy by providing returns solutions (to retailers and manufacturers) that mitigate financial and environmental waste. In 2020, we processed and fulfilled over 100 million items on behalf of our clients, refurbished over 20 million items and prevented 80+ million pounds of product from ending up in landfills by finding new homes for these items across our vast network of wholesale and resale channels.

As one of the largest refurbishers of electronics in North America, we believe all products should be able to be repaired and refurbished so they can be reused instead of sent to a landfill. Moreover, we believe the access to parts and information required to repair these items should be readily available to anyone who needs them, and not blocked or obstructed.

We believe the current cost of the linear model is unacceptable. As it stands, electronics manufacturers are sourcing non-renewable resources to keep up with rapid product development cycles. Meanwhile, many are throwing away perfectly usable devices and their parts instead of empowering consumers and certified refurbishers to repair and reuse them. If you support Right to Repair, you'll help extend the lifecycle of these devices, keeping products in circulation longer, and reducing the excessive demand for new development. The Right to Repair bill can also help reduce unequal access to electronics by providing affordable, second-hand technologies to those in need. Closing the digital divide ensures every community has technology for education, telemedicine, and connectivity.

For all these reasons, we proudly stand with the Right to Repair movement and ask for your support of this Bill, SB 1596. Please let me know if you have any questions or if there is any additional information I can provide.

Sincerely,



Sender Shamiss, CEO

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