

Submitter: Mark Gibbs

On Behalf Of:

Committee: Senate Committee On Energy and Environment

Measure: SB1596

"We hold these truths to be self-evident, that all men are created equal, that they are endowed, by their Creator, with certain unalienable rights, that among these are life, liberty, and the pursuit of happiness.--That to secure these rights, governments are instituted among men, deriving their just powers from the consent of the governed, that whenever any form of government becomes destructive of these ends, it is the right of the people to alter or to abolish it, and to institute new government, laying its foundation on such principles, and organizing its powers in such form, as to them shall seem most likely to effect their safety and happiness." - The United States of America Declaration of Independence.

Here is what I see after being in repair day in, day out, 365 days a year, for 14 years owning a tech business, and 27 years overall in the tech industry: "life, liberty, and the pursuit of happiness" relies on technology. Unless you are Bigfoot, you are impacted every single day by technology. I am writing this to you on a computer, which is powered by an electrical grid controlled by technology. The chair you are sitting in was designed on a computer and built in a factory using technology. Everything about our daily lives is ingrained with technology.

The ability to maintain, maintenance, repair, or upgrade this tech that we so vastly and increasingly rely on is not only critical, but an "unalienable right". This bill passing does not suddenly give us this right, we are born with it and it cannot be taken away. Repair will continue on regardless of the bill passing, but if it passes we open up opportunities to improve the future, rather than hamper it.

In closing, I speak to thousands of customers year in and year out I have not come across a single opponent to being able to repair their device quicker and more cost effectively. I support this bill 100% not because it will benefit my business, but because it will benefit every single customer that walks in my door.

Thank you for your time.

Respectfully,

Mark Gibbs  
President - BrainWave Tablet PC Corporation  
Executive Director - MakerForce