



SUPPORT SECTION 9 OF HB4010

Feb. 6, 2024

Chair Nosse and Members of the Committee:

I am submitting these comments on behalf of ZoomCare, a Tigard-based health system of on-demand primary care and urgent care clinics throughout the Pacific Northwest. ZoomCare supports Section 9 of HB4010, which makes an important refinement to 2022's SB1529, which as enacted requires health plan members to select a primary care provider or else be assigned to a provider.

In rulemaking discussions last summer and fall, the Rules Advisory Committee concluded that SB1529 could not accommodate rule language to allow provider selection to be at a clinic level, in addition to an individual provider level. Many consumers use health systems such as ZoomCare for their primary care, and they may not be tied to a particular provider within that system.

Although we would prefer that HB4010 more explicitly fix this by using the terms "clinic or system," the language change in Section 9 will accommodate this need if the Division of Financial Regulation interprets it as being inclusive of clinics and systems – which DFR has assured us it will do.

Thank you for your attention to this important implementation issue.

Respectfully submitted,

Tom Holt

for ZoomCare