1115 Waiver Informational Meeting

House Committee on Housing and Homelessness

February 29, 2024







Today's Agenda

- 1 Overview of Health-Related Social Needs Services and Implementation Timeline
- 2 Eligibility and Housing Services
- 3 Supporting Partner Readiness



Overview of Health-Related Social Needs (HRSN) Services



What are Health-Related Social Needs?



Health-Related Social Needs (HRSN): The social and economic needs that impact an individual's ability to maintain their health and well-being. For example, affordable housing and utilities, access to diverse, healthy foods, and support accessing benefit programs.









HRSN services that will be provided:

- Housing support
- Nutrition support
- Climate-related needs
- Outreach & engagement

Overview of HRSN Services



Climate: These supports include air conditioners for heat risks, air filtration devices to protect against wildfire smoke, portable heaters, mini refrigeration units for medications, and portable power supplies to operate medical devices during power outages.



Housing: The supports focus on members at risk of houselessness. Eligible members could be connected to rental and utilities assistance, tenancy support, and one-time moving costs.



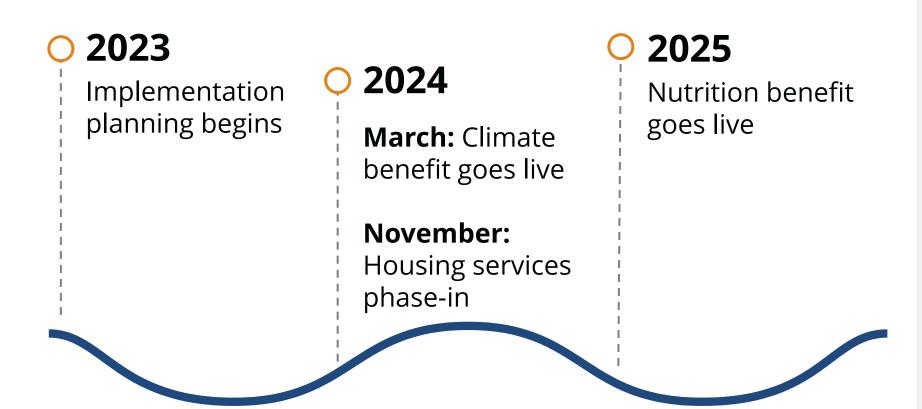
Nutrition: These supports include services such as prescriptions for fruits and vegetables or paying for medically tailored meals.



Outreach & Engagement: These supports include outreach and linkages to other Medicaid or non-Medicaid benefits, especially for individuals within eligible HRSN populations.

Implementation Timeline

HRSN services will start in phases beginning in 2024.



To Be Determined:

 Phased implementation of all HRSN services for all transition populations

Launch Dates for HRSN Services

Phase 1: March 2024

<u>Climate Services Launch</u> for all eligible populations

Phase 2: November 2024

Housing Services Launch for Select Populations:

• Focus on those "at risk" of becoming houseless and prevent more people from entering the chronically houseless population

Phase 3: January 2025

Nutrition Services Launch for all eligible populations

Phase 4: Timing TBD

Remaining Populations Launch

 Launch housing services for remaining eligible populations, including those experiencing houselessness

2024 2025 2026

Update: Launch of Climate Services



HRSN Climate Services Overview



Climate (Launching March 2024) - Devices include:

Air conditioners for heat risks



Air filtration devices to
protect against
wildfire smoke



Mini fridges for temperature-controlled medications



Portable heaters for
winter

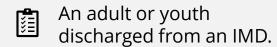


Portable powersupplies for
home medical
equipment



Eligibility Framework for Climate Devices

Is a Current OHP Member and Part of an Eligible Group



- An adult or youth released from incarceration.
- Involved in the child welfare system.
- Transitioning from Medicaid-only to dual coverage.
- At risk of becoming houseless.

(Not pictured above: Young Adults with Special Health Care Needs, slated to go live 1/1/25)

Has a Clinical Need for a Specific Climate
Device



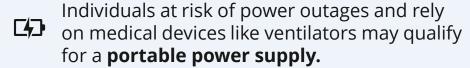
A health condition that is worsened by heat may qualify for an **air conditioner**.



A health condition that is worsened by cold may qualify for a **portable heater**.



A health condition that is worsened by compromised air quality may qualify for an air filtration device.





Individuals at risk of power outages and rely on medication requiring temperature control may qualify for a **mini fridge**.



Social Need for a Device

OHP members in an Eligible Group with a device-specific clinical need **must also:**



- Not already have a climate device sufficient to meet their needs, and
- Be able to use the device safely in their primary residence

Eligibility for Housing Support Services



Who is eligible for HRSN housing services in November 2024

Individuals "at risk of homelessness who need support maintaining their current housing or moving into already identified housing" will become eligible for housing services.

Examples:

- An individual is severely rent-burdened. They are experiencing a health condition that requires a break from working for several months.
- An individual is in SUD treatment and needs support paying rent to maintain their housing prior to discharge.
- An individual has found housing and requires move-in support.

Clinical and Social Risk Factor Criteria



Clinical risk factors: Individuals must be experiencing at least one of the following:

- Pregnant/Postpartum
- Children less than 6 years of age
- Adults 65 years or older
- Needs Assistance with activities of daily living (ADLs), instrumental activities of daily living (iADLs), or eligible for long-term services and supports (LTSS)

- Behavioral Health Need
- Complex Physical Health Need
- Young adult with Special Health Care Needs (YSHCN)
- Developmental Disability
- Repeated Emergency Department Use and Crisis Encounters
- Interpersonal Violence Experience



Social risk factor: Individuals must have at least one need related to housing, nutrition, or climate.

Housing support services that will be covered November 2024



*People who are at-risk of homelessness and need support staying in their current housing and moving into already identified housing

HRSN Housing Services

Member is potentially eligible for the following services:**

- Rent assistance
- Utilities assistance for those receiving rent
- Pre-tenancy and tenancy support
- One-time transition costs (e.g. moving, utilities set-up)

**Specific eligibility will be detailed in service definitions

Roles and Responsibilities



Oregon Health Authority (OHA)

- Sets policy and program requirements.
- Provides training and resources.
- Evaluates and reports on progress.



Coordinated Care Organizations (CCOs) and Fee-For-Service (FFS)

- Manage care for Oregon Health Plan members.
- Determine HRSN service eligibility.
- Work with providers to deliver care.



Health Related Social Needs (HRSN) Providers

- Include social service providers across Oregon.
- Provide housing, climate, nutrition, and engagement and outreach services to OHP members.

Supporting Partner Readiness



What We've Heard From Housing Partners

KEY THEMES

Need clarity around continuation or overlap of HRSN services

Desire for stronger CCO-CBO connection and collaboration on partnership and distribution of benefits

Confusion about community capacity building fund (CCBF) eligibility, approval, and regional or statewide distribution

WHAT WE'RE DOING

Mapping out the options of different programs and services within HRSN that best meet a person's individual needs through resources or FAQs.

Exploring ways to support CCO-CBO connections through shared spaces, like trainings and work sessions.

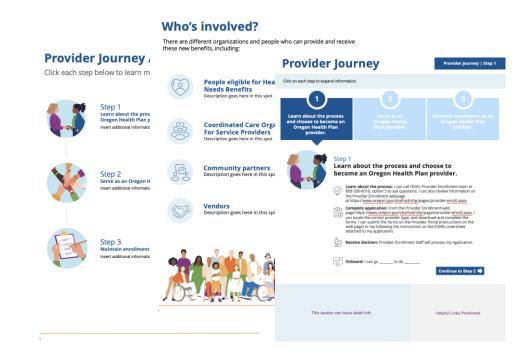
Sharing guidance on CCBF timeline (e.g., program length), CCBF webpage, FAQ, protocol documents and eligibility guidelines.

Supporting Provider Readiness

We are helping existing and new Medicaid providers learn how to enroll or expand their enrollment and delivery of services to include HRSN benefits.

Provider readiness activities include:

- **Training** on how to enroll, deliver services, and submit invoices for reimbursement.
- Work sessions with climate, housing, nutrition, and outreach and engagement partners to review and refine HRSN processes and tools.
- Factsheets and other tools, like member and provider journeys that help people understand what's available, how to navigate the process, and who can help.



Community Capacity Building Funds

What are Community Capacity Building Funds (CCBF)?

- Oregon has been authorized to spend up to \$119 million on Community Capacity
 Building Funds to support the development and implementation of the Health-Related
 Social Needs program.
- Coordinated Care Organizations (CCOs) will administer these funds to eligible community partners.*
- CCOs will be required to use a standardized application and budget request template.
- Eligible Community Partners such as Community Based Organizations (CBOs) and others will be able to apply for and use these funds to support the HRSN program.

*Tribal Governments/Providers will receive a set aside amount of this funding to be administered through a different process

Eligible Groups for Community Capacity Building Funds

Groups that may apply for and receive these funds include but are not limited to:

- Community-based organizations (CBOs)
- Social-service agencies
- Housing agencies and providers
- Food and nutrition service providers

- Case management providers
- Traditional health workers
- Child welfare providers
- City, county, and local government agencies

Please Note: The final list of eligible groups will be finalized with CMS.

Allowable Uses of Community Capacity Building Funds

The Centers for Medicare & Medicaid Services (CMS) has specific allowable uses of CCBF.



Technology

(e.g., new billing systems)



Development of business or operational practices

(e.g., designing new workflows)



Workforce development

(e.g., support for recruiting)

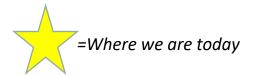


Outreach, education, and convening

(e.g., launching a new learning collaborative)

CCBF Application & Funding Disbursement Timeline

Activity	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CCOs sign agreements with OHA for administration of CCBF		<u> </u>										
CCOs outreach to CCBF-eligible providers	,	7										
Eligible providers fill out applications and budget requests			Open 3/1		Due 5/31							
CCOs review applications, submit to OHA, and provide funding notifications: Funding notifications to go out in 2 batches: by Aug 1 and by Sept 15								8/1: Funding notification 1	9/15: Funding notification 2			
CCOs disburse funding: approval process will be in 2 batches.								8/31		10/1 6		
Providers can begin using CCBF												



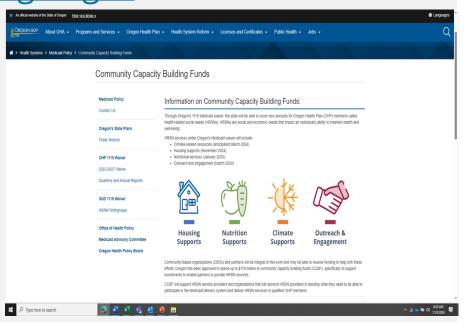
Additional funding windows will open in 2025

CCBF Website

https://www.oregon.gov/oha/HSD/Medicaid-Policy/Pages/CCBF.aspx

Resources include:

- Approved OHA HRSN Infrastructure protocol for CCBF
- CCBF specific email address: CCBF.info@oha.oregon.gov
- CCO CCBF Point of Contacts and webpage links
- CCBF Application template
- CCBF Resources, including
 - Plain language, 2pg CCBF summary*
 - Customizable CCBF flyers
 - FAQ for variety of audiences*





Engagement Opportunities in 2024



- On-going regularly scheduled engagement with HRSN Providers to allow for updates, discussion, and feedback
- Recurring public webinars in English and Spanish, providing 1115 Waiver updates
- On-going monthly opportunities for feedback and discussion with HRSN Partners
- Opportunities for Housing and Nutrition service providers to participate in focused work sessions
- Regularly distributed newsletters and FAQs providing 1115 Waiver updates and resources
- Updated Provider and Member Journey maps to support navigating and delivering 1115 Waiver services

Question & Answer



Stay Connected!

For any questions related to today's presentation, please contact us: 115waiver.renewal@odhsoha.oregon.gov.

For additional updates and information, check our website: www.oregon.gov/1115waiverrenewal.

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