### Oregon Health Authority Health Systems Division Behavioral Health 101

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OREGON HEALTH AUTHORITY Health Systems Division

## OHA's Strategic Goal: Eliminate Health Inequities in Oregon by 2030

#### **Definition of Health Equity:**

- Oregon will have established a health system that creates health equity when all people can reach their full health potential and wellbeing and are not disadvantaged by their race, ethnicity, language, disability, age, gender, gender identity, sexual orientation, social class, intersections among these communities or identities, or other socially determined circumstances.
- Achieving health equity requires the ongoing collaboration of all regions and sectors of the state, including tribal governments to address:
  - The equitable distribution or redistribution of resources and power; and
  - Recognizing, reconciling and rectifying historical and contemporary injustices.



Per Oregon Health Policy Board

### What is Behavioral Health?

Behavioral health is a care approach that prevents and treats:

- Mental illness and mental health challenges
- Substance use disorders and challenges
- Problem Gambling and other addiction

Behavioral health needs can be experienced **across the life span** of a person, from birth to the end of life



# Challenges in the Behavioral Health System

- Access to care
- Children's behavioral health
- Crisis system/services
- Houselessness challenges
- Limited opportunities to design the system by those with lived experience and the community organizations that serve them



## **Challenges at the Oregon State Hospital**

Provides the highest level of psychiatric care in the state, has 706 beds, and serves people under:

- Civil Commitment
- Guilty Except for Insanity
- Aid and Assist (not able to assist in their own criminal defense)

#### Challenges:

- Shift in population: 98% are now patients under Aid & Assist orders
- A federal court order as a result of a lawsuit requires discharging patients under Aid & Assist orders after certain timelines
- Despite more discharges, the wait list has grown due to increased court orders
- Staffing shortages, in common with the rest of the healthcare sector



# One Experience of the Behavioral Health System

For many people and families, when they experience or become aware of behavioral health issues, their path may be:

- Calling for help to:
  - 988
  - Referral line, such as Lines for Lifes
  - Insurance company
  - A behavioral health provider directly
- Receiving support, which may include therapy, medication, peer support, or access to other resources
- Their care is whole-person coordinated care, person-directed and with attention to the social determinants of health and prevention



## A Negative Experience of the Behavioral Health System

For some people, however, the system can be extremely difficult

- Stigma may prevent people from recognizing or seeking care
- Services may not be:
  - Available in their primary language
  - Culturally relevant or appropriate
  - Accessible for people who experience a disability
- Barriers to accessing care may include lack of:
  - Transportation / childcare / flexibility to take time off work
  - Understanding and support on how to navigate the system
  - A provider network in the area which they live
  - A provider equipped to support their complex needs or their involvement in the criminal legal system



# **Community Partnerships**

• In all behavioral health efforts, it is critical to integrate community knowledge and experience



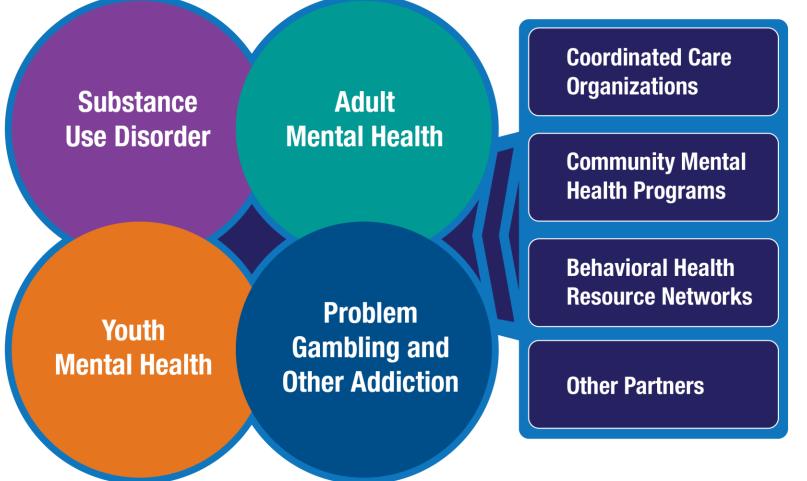


# **Behavioral Health Treatment and Services**





#### **Structure of Behavioral Health Services**





# Key Players in Behavioral Health: The Oregon Health Plan and CCOs

The Oregon Health Plan (OHP) – Oregon's innovative version of Medicaid – covers about 30% of people in Oregon for physical and behavioral health care

- State and federal funds
- Coordinated Care Organizations (CCOs) serve most OHP members
- OHA directly funds services for about 10% of OHP members



# Key Players in Behavioral Health: Community Mental Health Programs

Additional state funding goes to designated Community Mental Health Programs (CMHPs)

- Provide infrastructure for the planning and delivery of services at the community level including:
  - Non-Medicaid services for individuals not eligible for Medicaid
  - Provide Medicaid services, billing either CCOs or directly to OHA on a Fee-For-Service basis
- Employ a number of models to deliver services, including direct provision and subcontracts



# Key Players in Behavioral Health: Behavioral Health Providers

Behavioral health providers can be counties, non-for-profit organizations, or for-profit businesses

- May be paid by multiple sources (CCOs, private insurers, and more)
  - Data is collected from providers to review how they are doing
  - Multiple payers translates to multiple requirements for reporting and outcome measures
  - The collection process should not inhibit them from giving quality care

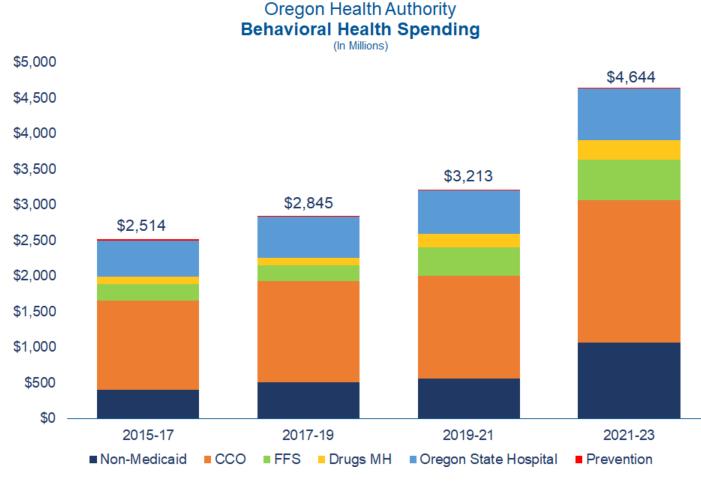


# Key Players in Behavioral Health: Behavioral Health Resource Networks

- Created by passage of Measure 110
- 42 BHRNs with a total of 160 partners working together to provide coordinated substance use services in counties or Tribal areas
- 4% of Drug Treatment Addiction Recovery Fund was set aside for
- all 9 tribes as well as NARA (Native American Rehabilitation Association) and the Portland area Indian Health Board
- Services include housing, supported employment, harm reduction intervention, low barrier SUD treatment, peer support mentoring and recovery services.
- Free of charge to the client
  - Funded by insurance and state grants



## **OHA Behavioral Health Spending**





### **Goals of Behavioral Health Investments**

#### **Expand and Enhance Programs**

- Increase jail and ED diversion
- Increase disposition in home and community
- Increase overall capacity and coverage of mobile crisis services
- Create a more equitable and effective approach to the provision of community-based residential settings
- Increase licensed residential capacity and expand community-based housing
- Increase accessibility to traumainformed, culturally specific and linguistically responsive services

HB5024 (2021) Aid & Assist Community Services / Evaluation

PKG802 (2021) Psychiatric Residential Treatment Services Capacity

HB5024 (2021) Behavioral Health Housing – OHA and HB5202 (2022) County funding

PKG813 (2021) Integrated Co-occurring Disorders Treatment

HB5024 (2021) Substance Use Disorder Waiver

HB5024 (2021) Children's System of Care Advisory Council

PKG802 (2021) Young Adults in Transition



#### **Goals of Behavioral Health Investments**

#### **Co-create Innovative Care Delivery Models**

• Facilitate more integrative care coordination that focuses on prevention and recovery

**Key Investments** 

- Be responsive to who people are and what they need, at the individual and community level
- Engage community partners and those with lived experience to co-design services and supports that lead to meaningful improvements and agency in people's lives

SB755 (2021) Measure 110: Behavioral Health Resource Networks (BHRNs)

HB5024 (2021) Certified Community Behavioral Health Clinics (CCBHCs)

HB2417 (2021) 988 call center and PKG801 (2019) Mobile Response and Crisis Stabilization Services (MRSS)

HB2980 (2021) Peer Respite Centers

PKG801 (2021) Interdisciplinary Assessment Teams (IAT)



#### **Goals of Behavioral Health Investments**

#### **Provide Strategic and Structural Supports**

 Improve workforce diversity and increase staff retention

**Key Investments** 

- Incentivize culturally responsive & linguistically appropriate services
- Improve parity of rates within Medicaid and compared with other payers.
- Optimize data collection, reporting, monitoring, and accountability and outcomes measurement

HB5202 (2022) Behavioral Health Rate Increase (FFS and CCO)

HB2949 (2021) Behavioral Health Workforce Initiative

HB4094 (2022) Behavioral Health Workforce Stability Grants

POP414 (2021) Compass Modernization



## **Overcoming Challenges in Behavioral** Health

- The struggles in the behavioral health system are real
  - Yet there is much to look forward to
- Recent investments are only starting to take effect
- New leadership is aligned to prioritize behavioral health
  - Governor Tina Kotek
  - OHA Director James Schroeder
  - Director Schoeder appointed Ebony Clarke as the Behavioral Health Director starting February 27
  - Always in partnership with community
- There is a real opportunity to address these challenges together with the legislature



#### **Thank You**

