

**Testimony Submitted by  
Chris Coughlin, Policy Director  
Oregon Consumer Justice  
To the House Committee on Rules**

May 25, 2023

Regarding: Support for HB 3611

Chair Fahey, Vice Chairs Kropf and Breese-Iverson, and members of the committee,

For the record my name is Chris Coughlin. I am the Policy Director for Oregon Consumer Justice. I appreciate having the chance to testify before you today in support of HB 3611.

Oregon Consumer Justice (OCJ) is a nonprofit consumer advocacy organization advancing a justice movement that puts people first. We are working to end predatory practices and ensure that bad actors are held accountable so all Oregonians can live with dignity, good health, joy, and economic opportunities. OCJ works across policy, engagement, education, and the law to ensure that financial and business transactions are reliably safe and that all Oregonians know and can exercise their consumer rights.

OCJ agrees with the chief sponsor that when Oregonians purchase a product that includes a warranty, they should receive the protections

and benefits of the warranty regardless of whether they provided their contact information through postcards or websites. Completing a registration process should not be a requirement for warranty coverage.

We consider HB 3611 to be in addition to Oregon's existing Consumer Warranty Act. HB 3611 will provide extra access to product protections and remedies that can be complementary to and/or expand existing warranty protections in Oregon statutes, including ORS Chapter 72.

As this bill works its way through the legislative process, OCJ welcomes the opportunity to be involved in discussions to ensure that the additional warranty protections being proposed are in alignment with existing statutes. We further want to ensure that consumers have access to their rights under the new provisions, and can access remedies if they don't receive the warranty protection they should.

Thank you for your consideration and your service to Oregon's communities.