May 1, 2023

Brenda Johnson Chief Executive Officer La Clinica 931 Chevy Way Medford, OR 97504

Dear Brenda,

It is my pleasure to write this letter in support of La Clinica's "Caring for our Community" campaign to expand urgent care services. Over the past few years during my role as Medical Director for our community's Public Health response to Covid, I observed first-hand the essential importance of La Clinica in providing needed medical services for our region. They quickly rose to the occasion and took a leadership position in coordinating and providing essential primary and preventative care for Jackson County. They were, and continue to be, a key component of our overall healthcare system.

I also have seen the importance of Urgent Care in our community's capacity for filling vital gaps in service delivery and how critical that component can be, especially in an emergency. Urgent Care is affordable, timely, and a vital part of a robust community healthcare delivery system. Finally, La Clinica is committed to serving the poor, the underserved, and non-English speakers in our Valley, and expanding their urgent care capacity will expand those much-needed services for our community members in need.

Jackson County Public Health depends on agencies like La Clinica to provide comprehensive and timely health care services in our community. I have worked closely with La Clinica for 3 decades, and now that I am retired I can look back with some perspective and pride on my association with them.

I believe La Clinica is ideally placed to successfully execute this initiative. If you have any questions, please feel free to contact me: Jim Shames MD, Retired Health Officer for Jackson County: jimshames@gmail.com

Sincerely,

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Jim Shames MD