



April 26, 2023

To Whom it May Concern:

As a large housing provider in the Portland Metro area, I am writing to you to ask for your support for SB 1069. This is a bipartisan bill that is supported by many stakeholders and has already passed the House unanimously.

Currently, most of our residents opt-in to pay their rent using an online portal. Renters also submit maintenance requests and other communications online, allowing housing providers to respond quicker. This bill would allow renters and housing providers to voluntarily opt into email communications and electronic refunds for security deposits.

By streamlining communications with renters, housing providers can deliver notices more efficiently without the additional time of having to physically print, post, mail, and track the status of notices and payments. This is a time-consuming, expensive, and dated process. Voting "yes" for SB 1069 would advance our industry, allowing technology that would better serve both renters and housing providers.

Allowing security deposits and other moneys to be processed online is a logical next step and ensures that renters receive their refunds faster.

This bill is a win-win. Please give residents the option they've been asking for, which allows for a more efficient and productive use of our workforce.

Thank you for voting "yes"!

Sincerely,

Megan Howard  
Licensed Property Manager  
Tandem Property Management, Inc.

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