Submitter: cambrae Chipman

On Behalf

Of:

Committee: Joint Committee On Ways and Means Subcommittee On General

Government

Measure: HB5035

I would love to see technology updated for this department. Recently it was brought to my attention while applying for membership with a local business group, that my business had somehow missed paying it's last renewal. Unfortunately when this came up I was out of the country. And since they can't except any forms by email and I am a business of one, I had no way to remedy the situation until I got home. Then once I did get home, my only choices were to go into the office in Salem (a 45 min. drive for me), of which I could never get the office hours because when you call it says they are not open, or fax. Of course I don't have a fax machine, so the I had to make an extra trip and cost to go to an office store and use there fax, and then I had no way of getting any type of confirmation the form was received. Then all I could do is check the website to see what date of faxed in paperwork they were working on completing (which was about 4 weeks behind). Finally my paper work was proceeded and my business was in good standing again, almost 2 months after i found out. And the group my business wanted to join? Well now I was waaay past their deadline and I missed that opportunity. It is crazy that in 2023 I can't submit this simple for via email. Please give them the money and ear mark just how it should be used. Thanks!