Submitter: Michael Gottlieb

On Behalf

Of:

Committee: Joint Committee On Ways and Means Subcommittee On General

Government

Measure: HB5035

As a law firm, we work with the Oregon Secretary of State Corporation Division on a daily basis. In recent years, processing times have increased from a couple days to many weeks and sometimes upwards of a couple months. Hold times to customer service used to be only a few minutes, and can now be upwards of an hour. This has created many difficulties in the business world. Efficiency at the Corporation Division is vital to economic activity in Oregon. We support providing the Corporation Division with the resources necessary to improve systems and customer responsiveness.