Submitter: Joe Fiedler

On Behalf

Of:

Committee: Joint Committee On Ways and Means Subcommittee On General

Government

Measure: HB5035

The problem with the SOS, and other government agencies, is not that they need more money for more technology. The problem is that the employees at these agencies have no incentive to solve their "customers" problems. If you want to improve the SOS then start a new agency, preferably tied closely to the private sector, where Oregonians can make complaints against agencies that see them as a nuisance and not as the reason they have a job.