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Our Vision: "Embrace a vibrant and
growing organization characterized by
member support, professional
development and stakeholder
education."

OREGON COMBINED CHAPTERS OF:

The Association of Public Safety Communications Officials (APCO) & National Emergency Number Association (NENA) PO BOX 2024 SALEM, OR 97308-2024

Testimony in Support of HB 2508 House Committee on Emergency Management, General Government, and Veterans March 14, 2023

The Oregon Association of Public Safety Communications Officials and National Emergency Number Association (APCO/NENA) represents the 9-1-1 centers (Primary Public Safety Answering Points, PSAPs) in Oregon. We would like to thank the bill sponsor Rep. Nathanson for working with us to improve the mechanics and the parameters of the grant program.

When the mandate for statewide 9-1-1 services began in 1981 there were over 208 PSAPs. A great deal of consolidation has occurred over the past few decades and today there are 43 PSAPS that exist statewide. APCO/NENA supports HB 2508 as we believe it addresses one of the significant issues that has been a barrier for Public Safety Answering Points / Emergency Communications Centers (PSAP's/ECC's) in considering potential consolidation.

We recognize there are benefits to consolidation of PSAPs, however, the cost involved can be prohibitive to the point it cannot be pursued even with the first step of a feasibility study. Having access to some level of grant funding from the State's General Fund will provide PSAPs with more opportunity to find options to move towards consolidation.

Most of the PSAP's/ECC's in Oregon are still required to use a significant amount of local funds to operate the PSAPs/ECC's for daily operations. The opportunities created in HB 2508 could provide the relief needed within local budgets to find creative ways to offer some efficiencies and streamline access to the 9-1-1 emergency system.

We understand this is just one of many steps needed to find efficiencies in our 9-1-1 call answering and emergency services dispatching while still ensuring quality customer service to the residents and visitors in our communities.

Oregon APCO/NENA supports this effort and we look forward to working with the legislature on this and other efforts to modernize and fund our critical first link to emergency services in Oregon.

Thank you for the opportunity work collaboratively. We request the committee's support of HB 2508 and look forward to the additional funding discussion in the Joint Committee on Ways and Means.

Respectfully submitted,

Hasina Wittenberg
Oregon APCO/NENA Contract Lobbyist