

Submitter: DeLynn Dellarosa-Bady

On Behalf Of:

Committee: House Committee On Behavioral Health and Health Care

Measure: HB2455

My name is DeLynn Dellarosa-Bady. I am a Professional Counselor Associate working in private practice in Sandy, Oregon. I am writing to ask you to pass HB2455.

I have spent half my life (25 years) in my former career as a Risk Manager and a Paralegal ensuring that organizations are complying with the insurance company's protocols for building and employee safety and the states requirement in documentation of accidents. As a Risk Manager, I would perform unannounced mandatory audits based on a list of requirements (in non-technical language). This list of requirements and procedures are provided and trained to the staff to ensure that the necessary elements of safety in the building and in the required documentation are being met. By basing the audit on the list of requirements, the company was able to understand what was required and, when necessary, correct the errors noted.

Additionally, as a paralegal working with the Oregon State workers' compensation system, guidelines and documentation expectations (templates) are given. These templates are following the Oregon Administrative Rules and Oregon Regulation Statutes for workers' compensation. Therefore, the board knows the regulations are met and the attorneys and staff know they are following the correct protocol.

As a counselor now, I want to ensure that I am following the Oregon Administrative Rules for documentation and protocol so if audited, I can ensure I am meeting the requirements. Currently, there is not any formal training or documentation templates based on the OARs. We hope that our documentation is in alliance and will pass an audit up to three years past a claims filing so that claw back of payments do not occur.

Counselors deserve to know what is expected in audits so they can know how to document to pass them. Limits should be placed on audits so that providers don't have to live in fear simply taking insurance. Passing this bill will increase access to care in our state, which is so needed.

Thank you,

DeLynn Dellarosa-Bady  
Professional Counselor Associate