

Submitter: Peter Nguyen

On Behalf Of:

Committee: Senate Committee On Health Care

Measure: SB584

There are some agendas that I would like oppose this bill 584. What I mainly concern about is the outcome health for Limited English Proficiency (LEP). First of all, we don't know how is our schedule works look like. Working with agency we know the schedule ahead of time so that we can control appointment duration better.

Secondly, as interpreter language access, we are not only working onsite or working on the phone to facilitate the communication for the patients, but also we interpret and transfer the message from different culture and belief from patients. Plus, not mention about confidentiality, professional development, role boundaries...etc.. How do you handle with all of these aspects?