

Submitter: Mike Owen

On Behalf Of:

Committee: Senate Committee On Energy and Environment

Measure: SB542

Good afternoon, I'm Mike Owen from ComputerBase in Eugene Oregon. I've spent over 20 years building and repairing computers and I fully Support SB542

I do my best to keep any computer under 10 years old alive and well. And I would like to start off by saying ditto on Hyperion's experience with Apple.

We need to look beyond just the right to repair and have the ability to repair. What this means is:

To the manufacturer including game consoles, we are not asking for reverse engineering in the majority of cases. Just make the parts available! Make devices more modular and standards based to reduce e-waste.

We need to add a minimum time to support – at least 3 to 5 years. Too many items are limited by their 1 year warranty and inaccessibility to off the shelf parts for replacement.

Make manufacturer responsible for the waste they produce with non serviceable components

On a final note, some manufacturer authorized repair options exceed the cost or value of the hardware to keep people from affordably fixing their broken device and this just highlights the broken system that we have.