

Submitter: Kaylah White

On Behalf Of:

Committee: House Committee On Business and Labor

Measure: HB2536

To whom it may concern,

My name is Kaylah White and I am a Dasher and customer with Doordash, I also, am pursuing a career in the arts field, as well as being a single mother to my 4 children, who attend online school from home. Not to mention everything else that goes into a person's day. I rely on my job as a Dasher and the extremely flexible schedule it allows me to have. I have been working with Doordash since January 2021, and was with Postmates before that. I joined this field after losing my waitressing and cook positions due to the pandemic. With this job I can continue to serve others, which I love doing.

I have spoken with business owners of different sized restaurants from dine-in to food trucks and they also rely heavily on having this opportunity available. They have shared they wouldn't have the new customers or the amount of orders they do without the help of a delivery service.

My concern lies within the limiting of the cap for merchants to the 15%. As I am aware, Doordash already offers different levels including this 15% allowing merchants the option to essentially buy their way into more customers which allows more orders to be made, which gives Dashers, like me, more opportunities to make income to support myself and my children. Having the cap won't allow room for the extra advertising and therefore will reach less potential customers. Merchants should have the option to buy in, if they see fit. In addition to advertisement, Dashers receive pay partially from the extra funds put in by the merchants. If they have a smaller cap, Dashers won't be able to deliver to such distances to reach customers, many of which are homebound for a variety of reasons. Less pay could equate to less Dashers, because of the need to seek work elsewhere, poor delivery speeds, due to lack of Dashers available and essentially the loss of customers for Doordash and the merchants they serve. In that sense, this cap could become crippling to the economy as a whole, that has been being built back up since the pandemic. To keep things as they are, delivery services would have to find a way to pay their couriers and other employees, which would end up coming from the customers pockets, which would also lead to less orders being through the app.