SB 99-3 (LC 2410) 3/29/23 (LHF/ps)

Requested by SENATE COMMITTEE ON HUMAN SERVICES (at the request of the Oregon Association of Area Agencies on Aging and Disabilities)

PROPOSED AMENDMENTS TO SENATE BILL 99

Delete lines 4 through 9 of the printed bill and insert: 1 2 **"COMMISSION ON LGBTQIA2S+ OLDER ADULTS** 3 4 "SECTION 1. (1) As used in this section, 'LGBTQIA2S+' means 5 lesbian, gay, bisexual, transgender, queer, intersex, asexual, Two 6 Spirit, nonbinary or other minority gender identity or sexual orien-7 tation. 8 "(2) The Commission on LGBTQIA2S+ Older Adults is established 9 10 in the Department of Human Services. The legislative intent of the commission is to: 11 "(a) Work to improve state agency interactions and communication 12with, and support of, the LGBTQIA2S+ community; and 13 "(b) Create advocacy opportunities for, and support equity for, 14 LGBTQIA2S+ older adults throughout state government. 15"(3) The Commission on LGBTQIA2S+ Older Adults consists of 12 16 members as follows: 17 "(a) The President of the Senate shall appoint one nonvoting 18 member from among members of the Senate. 19 "(b) The Speaker of the House of Representatives shall appoint one 20nonvoting member from among members of the House of Represen-21

1 tatives.

"(c) The Governor shall appoint nine members after requesting and $\mathbf{2}$ considering recommendations from the Department of Human Ser-3 vices, area agencies, as defined in ORS 410.040, organizations that work 4 with or advocate for LGBTQIA2S+ older adults, organizations that $\mathbf{5}$ work with or advocate for long term care facilities, as defined in ORS 6 442.015, residential care facilities, including assisted living facilities, 7 as defined in ORS 443.400, adult foster homes, as defined in ORS 8 443.705, and other interested organizations with experience in serving 9 older adults. 10

"(4) The members of the commission who are appointed by the
 Governor must:

13 "(a) Be residents of this state;

"(b) Represent the racial, ethnic, geographic, socioeconomic, edu cational and occupational diversity of this state;

"(c) To the greatest extent practicable, be 55 years of age or older
 or identify as LGBTQIA2S+;

18 "(d) Have knowledge or experience in one or more of the following:

- 19 **"(A) Housing;**
- 20 "(B) Health care;
- 21 "(C) Long term services and supports;
- 22 **"(D) Dementia;**

23 "(E) Human immunodeficiency virus;

- 24 "(F) Mental health;
- 25 "(G) Adult protective services;
- ²⁶ "(H) Elder law, as a member of the Oregon State Bar;
- ²⁷ "(I) LGBTQIA2S+ education, advocacy, research or public policy;
- ²⁸ "(J) Racial and ethnic diversity and equity; or
- ²⁹ "(K) A public or private agency that has experience with or knowl-
- 30 edge of, or that advocates for the needs of, LGBTQIA2S+ older adults;

"(e) Include a majority of at least three members who identify as
LGBTQIA2S+ of whom at least one identifies as transgender; and
"(f) Be supportive of the legislative intent of the commission described in subsection (2) of this section.

5 "(5) The term of office of each member of the commission appointed 6 by the Governor is four years, but a member serves at the pleasure 7 of the Governor. Before the expiration of the term of a member, the 8 Governor shall appoint a successor whose term begins on January 1 9 next following. A member is eligible for reappointment. If there is a 10 vacancy for any cause, the Governor shall make an appointment to 11 become immediately effective for the unexpired term.

"(6) Members of the Legislative Assembly appointed to the commission are entitled to payment of compensation and expense reimbursement under ORS 171.072, payable from funds appropriated to the Legislative Assembly.

"(7) A member of the commission who is appointed by the Governor
 is entitled to compensation and expenses as provided in ORS 292.495.

18 "(8) The commission shall select one of its members as chairperson 19 and another as vice chairperson, for terms and with duties and powers 20 necessary for the performance of the functions of the offices as the 21 commission determines.

"(9) A majority of the voting members of the commission consti tutes a quorum for the transaction of business.

"(10) The commission shall meet at times and places specified by the call of the chairperson or of a majority of the members of the commission. The commission shall meet at least once every three months.

28 **"(11) The commission shall:**

"(a) Advise the Governor and the Director of Human Services, or
 the director's designee, on the needs of LGBTQIA2S+ older adults.

1 "(b) Recommend actions by the Governor, the Department of Hu-2 man Services, other governmental entities or the private sector to 3 address the needs of LGBTQIA2S+ older adults by:

4 "(A) Coordinating programs for LGBTQIA2S+ older adults;

5 "(B) Avoiding unnecessary duplication of services; and

6 "(C) Identifying gaps in the provision of services.

7 "(c) Examine the impact of state policies and rules on
8 LGBTQIA2S+ older adults and make recommendations to ensure
9 equal access to treatment, care and benefits.

"(d) Assess the funding and programming needed to provide services
 to the growing population of LGBTQIA2S+ older adults.

12 "(e) Identify best practices for:

"(A) Reducing isolation and preventing abuse and exploitation of,
 and promoting the independence and self-determination of,
 LGBTQIA2S+ older adults;

16 **"(B) Strengthening caregiving;**

17 "(C) Eliminating disparities; and

18 "(D) Improving the quality of life for LGBTQIA2S+ older adults.

"(f) Assess whether any policy or practice, or the absence of any
 policy or practice, promotes the premature admission of LGBTQIA2S+
 older adults to institutional care.

"(g) Make recommendations, if appropriate and necessary, for lower
 cost and culturally appropriate home- and community-based alterna tives to institutional care.

"(h) Examine strategies for increasing providers' awareness of the
needs of LGBTQIA2S+ older adults and their caregivers and for improving the competence of providers in addressing the needs of
LGBTQIA2S+ older adults and in improving access to treatment, services and ongoing care, including preventive care.

30 "(i) Examine the feasibility of developing publicly accessible state-

wide training curricula to improve the competency of health care and
human services providers in delivering health, housing and long term
support services to LGBTQIA2S+ older adults and their caregivers.

"(j) Examine outreach protocols to reduce the apprehension of
LGBTQIA2S+ older adults in utilizing long term care providers that
do not have a particular mission, skill set, training or culture to specifically support LGBTQIA2S+ patients.

"(k) Have the authority to study programs and budgets of all state
agencies that affect LGBTQIA2S+ adults.

"(12) In developing its recommendations under subsection (11) of
 this section, the commission shall consider best policies and practices
 used in other states and jurisdictions.

"(13) No later than June 30 of each even-numbered year, the com mission shall submit a report on the commission's activities, findings
 and recommendations, in the manner provided in ORS 192.245, to:

16 **"(a) The Governor;**

17 "(b) The Department of Human Services;

18 "(c) The Chief Clerk of the House of Representatives;

19 "(d) The Secretary of the Senate; and

"(e) The interim committees of the Legislative Assembly related to
 human services.

"(14)(a) The commission may establish any advisory or technical
 committees the commission considers necessary to aid and advise the
 commission in the performance of its functions. The committees may
 be continuing or temporary.

"(b) The commission shall determine the representation, member ship, terms and organization of the committees and shall appoint the
 members of the committees.

29 "(c) Members of the advisory or technical committees are not en-30 titled to compensation, but in the discretion of the commission may

be reimbursed from funds available to the commission for actual and 1 necessary travel and other expenses reasonably incurred by the com- $\mathbf{2}$ mittee members in the performance of their official duties in the 3 manner and amount provided in ORS 292.495. 4 "SECTION 2. Notwithstanding the term of office specified by sec- $\mathbf{5}$ tion 1 of this 2023 Act, of the members first appointed to the Com-6 mission on LGBTQIA2S+ Older Adults by the Governor: 7 "(1) Three shall serve for terms ending December 31, 2026. 8 "(2) Three shall serve for terms ending December 31, 2027. 9 "(3) Three shall serve for terms ending December 31, 2028. 10 11 **"BILL OF RIGHTS FOR LGBTQIA2S+ OLDER ADULT RESIDENTS** 12 OF LONG TERM AND COMMUNITY-BASED CARE FACILITIES 13 14 "SECTION 3. Sections 4 to 9 of this 2023 Act are added to and made 15a part of ORS 441.015 to 441.087. 16 "SECTION 4. As used in sections 4 to 9 of this 2023 Act: 17 "(1) 'Care facility' includes: 18 "(a) A long term care facility, as defined in ORS 442.015; 19 "(b) A residential care facility, including an assisted living facility, 20as defined in ORS 443.400; and 21"(c) An adult foster home, as defined in ORS 443.705. 22"(2) Gender expression' means an individual's gender-related ap-23pearance and behavior, whether or not these are stereotypically asso-24ciated with the sex the individual was assigned at birth. 25"(3)(a) 'Gender identity' means an individual's internal, deeply held 26knowledge or sense of the individual's gender, regardless of physical 27appearance, surgical history, genitalia, legal sex, sex assigned at birth 28or name and sex as it appears in medical records or as it is described 29 by any other individual, including a family member, conservator or 30

1 legal representative of the individual.

"(b) 'Gender identity' means the gender identity last expressed by
an individual who lacks the present ability to communicate.

4 "(4) 'Gender nonconforming' means having a gender expression that
5 does not conform to stereotypical expectations of one's gender.

6 "(5) 'Gender transition' means a process by which an individual 7 begins to live according to that individual's gender identity rather 8 than the sex the person was assigned at birth. The process may include 9 changing the individual's clothing, appearance, name or identification 10 documents or undergoing medical treatments.

11 "(6) 'Harass' or 'harassment' includes:

"(a) To act in a manner that is unwanted, unwelcomed or unin vited, that demeans, threatens or offends a resident and results in a
 hostile environment for a resident.

15 "(b) To require a resident to show identity documents in order to 16 gain entrance to a restroom or other area of the facility that is 17 available to other individuals of the same gender identity as the resi-18 dent.

"(7) 'LGBTQIA2S+' means lesbian, gay, bisexual, transgender,
 queer, intersex, asexual, Two Spirit, nonbinary or other minority
 gender identity or sexual orientation.

²² "(8) 'Resident' means a resident or a patient of a care facility.

23 "(9) 'Sexual orientation' means romantic or sexual attraction, or a
24 lack of romantic or sexual attraction, to other people.

25 "(10) 'Staff' or 'staff person' means individuals or an individual 26 who:

"(a) Is employed by a care facility to provide services or supports
 directly to residents; or

"(b) Contracts with or is employed by an entity that contracts with
 the care facility to provide services or supports directly to residents.

"(11) 'Transgender' means having a gender identity or gender expression that differs from the sex one was assigned at birth, regardless
of whether one has undergone or is in the process of undergoing
gender-affirming care.

5

"<u>SECTION 5.</u> (1) A care facility and the facility's staff shall:

6 "(a) Refer to each resident using the resident's chosen name and 7 pronoun throughout the course of the resident's care and in all of the 8 resident's medical records and resident histories.

9 "(b) Inform, in writing, each individual who applies for admission 10 to the facility of the basis for any denial of the application for admis-11 sion and maintain, for a period of at least three years, records related 12 to any decision to deny the application.

"(c) If a power of attorney has not been designated for a resident,
 permit the resident to:

"(A) Designate one or more individuals to instruct the facility about
 the resident's medical planning and decision-making if the resident is
 unable to participate in the resident's own medical planning and
 decision-making; and

"(B) Place conditions on or limit the extent of the authority of an
 individual designated under subparagraph (A) of this paragraph.

"(2) A care facility and the staff of the facility may not take any
of the following actions based in whole or in part on a resident's actual
or perceived sexual orientation, gender identity, gender expression or
human immunodeficiency virus status:

"(a) Deny admission to a care facility, transfer or refuse to transfer
a resident within a facility or to another facility or discharge or evict
a resident from a facility;

"(b) Deny a request by a resident to choose the resident's
roommate, when a resident is sharing a room;

30 "(c) If rooms are assigned by gender, assign, reassign or refuse to

assign a room to a transgender or other LGBTQIA2S+ resident other
than in accordance with the resident's gender identity, unless at the
request of the resident or if required by federal law;

"(d) Prohibit a resident from using, or harass a resident who seeks to use or does use, a restroom that is available to other individuals of the same gender identity as the resident, regardless of whether the resident is making a gender transition, has taken or is taking hormones, has undergone gender affirmation surgery or presents as gender nonconforming;

"(e) Repeatedly and willfully refuse to use a resident's chosen name
 or pronouns after being reasonably informed of the resident's chosen
 name or pronouns;

"(f) Deny a resident the right to wear or be dressed in clothing,
 accessories or cosmetics, or to engage in grooming practices, that are
 permitted to any other resident;

"(g) Restrict a resident's right to associate with other residents or
with visitors, including the resident's right to consensual sexual relations or to display physical affection, unless the restriction is uniformly applied to all residents in a nondiscriminatory manner;

"(h) Deny or restrict medical or nonmedical care that is appropriate
to a resident's organs and bodily needs, or provide medical or nonmedical care that, to a similarly situated, reasonable person, unduly
demeans the resident's dignity or causes avoidable discomfort;

"(i) Fail to accept a resident's verbal or written attestation of the
 resident's gender identity or require a resident to provide proof of the
 resident's gender identity using any form of identification;

"(j) Fail to take reasonable actions, within the care facility's control, to prevent discrimination or harassment when the facility knows
or should have known about the discrimination or harassment; or
"(k) Refuse or willfully fail to provide any service, care or reason-

able accommodation to a resident or an applicant for services or care.
"(3) A care facility shall include in its current nondiscrimination
policy and in its written materials providing notice of resident rights
pursuant to ORS 441.605, and in all places and on all materials where
that policy or those written materials are posted, the following notice:

(Name of care facility) does not discriminate and does not permit 7 discrimination, including but not limited to bullying, abuse or 8 harassment, based on an individual's actual or perceived sexual ori-9 identity, entation, gender gender expression or human 10 immunodeficiency virus status, or based on an individual's association 11 with another individual on account of the other individual's actual or 12 perceived sexual orientation, gender identity, gender expression or 13 human immunodeficiency virus status. If you believe you have expe-14 rienced this kind of discrimination, you may file a complaint with the 15Department of Human Services at _____ (provide current contact in-16 formation). 17

18 "

19 "<u>SECTION 6.</u> (1) A care facility shall implement procedures re-20 garding resident records generated at the time of admission and during 21 the resident's stay to ensure that the records include the resident's 22 gender identity and the resident's chosen name and pronouns, as in-23 dicated by the resident.

"(2) Unless required by state or federal law, a care facility shall not
 disclose any personally identifiable information regarding:

- 26 "(a) A resident's sexual orientation;
- 27 "(b) Whether a resident is LGBTQIA2S+;
- 28 "(c) A resident's gender transition status; or
- 29 "(d) A resident's human immunodeficiency virus status.
- 30 "(3) A care facility shall take appropriate steps to minimize the

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facility staff, except to the minimum extent necessary for facility staff
to perform their duties.

5 "(4) Informed consent shall be required in relation to any 6 nontherapeutic examination or observation of, or treatment provided 7 to, a resident.

8 "(5) A transgender resident shall be provided access to any assess-9 ments, therapies and treatments that are recommended by the 10 resident's health care provider, including but not limited to 11 transgender-related medical care, hormone therapy and supportive 12 counseling.

"SECTION 7. A care facility that violates the provisions of sections 13 4 to 9 of this 2023 Act, or that employs a staff member who violates 14 the provisions of sections 4 to 9 of this 2023 Act, shall be subject to 15civil penalties or other administrative action as may be provided under 16 ORS 441.705 to 441.745 and rules adopted by the Department of Human 17 Services. Sections 4 to 9 of this 2023 Act may not be construed to limit 18 the ability to bring any civil, criminal or administrative action for 19 conduct constituting a violation of any other provision of law. 20

²¹ "<u>SECTION 8.</u> (1) A care facility shall ensure that the administrators ²² and staff employed by the facility receive training, as part of the ²³ facility's preservices or continuing education required by law, con-²⁴ cerning:

25 "(a) Caring for LGBTQIA2S+ residents and residents living with
 26 human immunodeficiency virus; and

"(b) Preventing discrimination based on a resident's sexual orien tation, gender identity, gender expression or human immunodeficiency
 virus status.

30 "(2) At a minimum, the training required by subsection (1) of this

1 section must include:

"(a) The defined terms commonly associated with LGBTQIA2S+
 individuals and human immunodeficiency virus status;

"(b) Best practices for communicating with or about LGBTQIA2S+
residents and residents living with human immunodeficiency virus,
including the use of an individual's chosen name and pronouns;

"(c) A description of the health and social challenges historically experienced by LGBTQIA2S+ residents and residents living with human immunodeficiency virus, including discrimination when seeking or receiving care at care facilities and the demonstrated physical and mental health effects within the LGBTQIA2S+ community associated with such discrimination; and

"(d) Strategies to create a safe and affirming environment for 13 LGBTQIA2S+ residents and residents living with human 14 immunodeficiency virus, including suggested changes to care facility 15policies and procedures, forms, signage, communication between resi-16 dents and their families, activities, in-house services and staff train-17 ing. 18

"(3) The Department of Human Services shall establish by rule a
process for a care facility to request approval of the training provided
by the facility under this section. The department shall approve a
training no later than 90 days after the date of request if:

23 "(a) The care facility submits:

"(A) A statement of the qualifications and training experience of
 the individual or entity providing the training;

"(B) The proposed methodology for providing the training either
 online or in person;

²⁸ "(C) An outline of the training; and

²⁹ "(D) Copies of the materials to be used in the training.

30 "(b) The training meets the requirements of subsections (1) and (2)

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1 of this section; and

"(c) The individual or entity providing the training demonstrates a
commitment to advancing quality care for LGBTQIA2S+ residents and
residents living with human immunodeficiency virus in this state.

"(4) A care facility shall designate two employees, one who repres- $\mathbf{5}$ ents management at the facility and one who represents direct care 6 staff at the facility, to receive training described in subsections (1) and 7 (2) of this section within twelve months of being designated and every 8 two years thereafter. The designated employees shall serve as points 9 of contact for the facility regarding compliance with sections 4 to 9 10 of this 2023 Act and shall develop a general training plan for the fa-11 cility. In the event a designated employee ceases to be employed by the 12 facility, the facility shall designate another employee, who is repre-13 sentative of the employee group represented by the former designee 14 and who shall complete the in-person training required by subsections 15(1) and (2) of this section, to serve as a point of contact for the facility 16 regarding compliance with sections 4 to 9 of this 2023 Act and to have 17 joint responsibility for the facility's training plan. 18

"(5) Within 12 months of hiring and every two years thereafter, a care facility shall provide to administrators and staff employed by the facility the training described in subsections (1) and (2) of this section. Training provided subsequent to the initial training of an administrator or staff person employed by the facility must include, at a minimum, refresher courses on the topics described in subsection (2)(b) and (d) of this section.

"(6) A care facility shall retain records documenting the completion
of the training required by subsections (1) and (2) of this section by
each administrator and staff member at the facility. The records shall
be made available, upon request, to the Department of Human Services and the office of the Long Term Care Ombudsman.

1 "(7) A care facility is responsible for the cost of providing the 2 training required by this section to each administrator and staff per-3 son employed by the facility.

"SECTION 9. Individuals and entities that contract with a care fa-4 cility to provide services or supports directly to residents of the care 5 facility shall receive the training described in section 8 (1) and (2) of 6 this 2023 Act within 12 months of hiring or within 12 months of en-7 tering a contract with a care facility and every two years thereafter. 8 Training provided subsequent to the initial training of an individual 9 or staff person employed by the entity must include, at a minimum, 10 refresher courses on the topics described in section 8 (2)(b) and (d) of 11 this 2023 Act. 12

"SECTION 10. The Long Term Care Ombudsman, the deputy 13 ombudsmen and their designees shall complete a training meeting the 14 requirements of section 8 (1) and (2) of this 2023 Act within 12 months 15of appointment and every two years thereafter. Training provided 16 subsequent to the initial training of the Long Term Care Ombudsman, 17 the deputy ombudsmen and their designees must include, at a mini-18 mum, refresher courses on the topics described in section 8 (2)(b) and 19 (d) of this 2023 Act. 20

"<u>SECTION 11.</u> The Director of Human Services shall adopt rules in
 accordance with ORS chapter 183 as necessary to implement the pro visions of sections 4 to 9 of this 2023 Act.

24 "SECTION 12. The training described in:

"(1) Section 8 (1) and (2) of this 2023 Act shall first be provided to administrators and staff employed by a care facility, individuals and staff employed by entities that contract with a care facility to provide services or supports directly to residents of the care facility and the Long Term Care Ombudsman, the deputy ombudsmen and their designees no later December 31, 2024. "(2) Section 8 (4) of this 2023 Act shall first be provided no later
than July 1, 2024.".

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