82nd OREGON LEGISLATIVE ASSEMBLY -- 2023 Regular Session

## Senate Bill 424

Sponsored by Senators DEMBROW, KNOPP, Representative BYNUM; Senator THATCHER, Representative MARSH (Presession filed.)

## SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure as introduced.

Prohibits post-secondary institutions of education that are based in Oregon from refusing to

provide transcript to current or former student because student owes debt to institution. Requires institutions to submit report to Higher Education Coordinating Commission by Sep-tember 15, 2024, detailing policies relating to providing transcripts and transcript holds.

| 1  | A BILL FOR AN ACT   |
|----|---|
| 2  | Relating to transcript policies at post-secondary institutions of education.  |
| 3  | Be It Enacted by the People of the State of Oregon:   |
| 4  | SECTION 1. (1) A post-secondary institution of education that is based in this state may  |
| 5  | not:  |
| 6  | (a) Refuse to provide a transcript for a current or former student because the student  |
| 7  | owes a debt to the institution;   |
| 8  | (b) Charge a higher fee for obtaining a transcript to a current or former student because   |
| 9  | the student owes a debt to the institution; or  |
| 10 | (c) Use the issuance of a transcript as a tool for debt collection.   |
| 11 | (2) As used in this section:  |
| 12 | (a)(A) "Debt" means any money, obligation, claim or sum, due or owed, or alleged to be  |
| 13 | due or owed, from a student that appears on the student's account at the post-secondary   |
| 14 | institution of education.   |
| 15 | (B) "Debt" does not mean the fee, if any, that is charged to all students for the actual  |
| 16 | cost of providing a transcript.   |
| 17 | (b) "Transcript" means the statement of a student's academic record, including an offi-   |
| 18 | cial transcript, a certified statement of a student's academic record or an uncertified state-  |
| 19 | ment of a student's academic record, that is provided by a post-secondary institution of  |
| 20 | education.  |
| 21 | SECTION 2. Section 1 of this 2023 Act first applies to the 2024-2025 academic year.   |
| 22 | SECTION 3. No later than by September 15, 2024, each post-secondary institution of ed-  |
| 23 | ucation that is based in this state shall file a report with the Higher Education Coordinating  |
| 24 | Commission. The report shall include the following information for the 2023-2024 academic   |
| 25 | year:   |
| 26 | (1) The number of current and former students at the institution who requested a tran-  |
| 27 | script;   |
| 28 | (2) The number of current and former students at the institution who requested a tran-  |
| 29 | script and owed a debt to the institution;  |
| 30 | (3) The different forms of transcript holds typically used by the institution;  |
|    | <b>NOTE:</b> Matter in <b>boldfaced</b> type in an amended section is new; matter [ <i>italic and bracketed</i> ] is existing law to be omitted. New sections are in <b>boldfaced</b> type. |
|    | LC 1098   |

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- 1 (4) The institution's policy on transcript holds; and
- 2 (5) The process by which students may resolve a transcript hold.
- 3 <u>SECTION 4.</u> Section 3 of this 2023 Act is repealed on July 2, 2025.
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