A-Engrossed

Senate Bill 432

Ordered by the Senate April 6
Including Senate Amendments dated April 6

Sponsored by Senator HAYDEN; Senators DEMBROW, FREDERICK, GOLDEN (at the request of Oregon Mental Health Consumers Association) (Presession filed.)

SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure.

Requires Oregon Health Authority to develop, implement and administer program to support consumer engagement efforts aimed at increasing and optimizing consumer involvement in planning and decision-making surrounding the access to, and the delivery of, behavioral health services in this state. Directs authority to enter into contracts with [peer-run organizations] **consumer supporter technical assistance center** to provide technical and financial assistance [to such organizations] in carrying out activities that accomplish purpose of program.

Requires [peer-run organizations] **consumer supporter technical assistance center** that [contract] contracts with authority to submit annual progress [reports] report to authority.

Modifies definition of “consumer” for purposes of Consumer Advisory Council.
[Makes conforming changes.]

Declares emergency, effective on passage.

A BILL FOR AN ACT

Relating to consumer engagement in decisions concerning behavioral health services; creating new provisions; amending ORS 430.073; and declaring an emergency.

Be It Enacted by the People of the State of Oregon:

SECTION 1. Sections 2 and 3 of this 2023 Act shall be known and may be cited as the Oregon Behavioral Health Consumer Engagement Act.

SECTION 2. The Legislative Assembly finds and declares that:

(1) Increased participation by consumers of behavioral health services promotes identification of existing gaps in the delivery of services provided within the mental and behavioral health system, improves the quality of behavioral health services delivered and results in positive experiences and improved behavioral health outcomes for consumers.

(2) A coordinated system is necessary to increase consumer engagement decision-making and strategic input regarding the service delivery options that are available within the existing behavioral health system.

SECTION 3. (1) As used in this section:

(a) “Consumer” means a person who has received or is receiving behavioral health services.

(b) “Consumer supporter technical assistance center” means a nonprofit organization that operates as a peer-run organization.

(c) “Nonprofit organization” means an organization described in section 501(c)(3) of the Internal Revenue Code that is exempt from income tax under section 501(a) of the Internal Revenue Code.
(d) “Peer-run organization” means an organization:
(A) That is fully independent, separate and autonomous from other behavioral health services; and
(B) In which a majority of the leadership and staff who perform oversight and decision-making on governance, financial, personnel, policy and program issues in the organization are individuals who have received behavioral health services.

(2) The Oregon Health Authority shall develop, implement and administer a program to support consumer engagement efforts aimed at increasing and optimizing consumer involvement in planning and decision-making surrounding the access to, and the delivery of, behavioral health services in this state. In implementing the program, the authority shall enter into a contract with a consumer supporter technical assistance center to provide technical and financial assistance to the center to carry out activities that may include, but need not be limited to:
(a) Identifying and creating opportunities for consumer involvement in policy-making initiatives concerning the quality of services delivered within the behavioral health system.
(b) Offering training for consumer education on:
(A) How to navigate the coordinated behavioral health system in this state.
(B) Self-directed care or peer-operated service models as behavioral health care options.
(c) Developing and preparing informational and instructional materials, to be distributed throughout this state, regarding the ways in which consumers may participate in policy-making and legislative processes.
(d) Working with state and local behavioral health organizations, county behavioral health programs and other local agencies and coordinated care organizations, to develop methods to facilitate consumer participation and representation in policy discussions regarding the quality and type of behavioral health services delivered to consumers.
(e) Representing the interests of consumers of historically marginalized communities or groups in advocating for increased consumer engagement.
(f) Improving the quality of services delivered within the behavioral health system.
(g) Reducing barriers to accessing culturally and linguistically competent behavioral health care for consumers of historically marginalized groups.
(h) Participating in national, state and local consumer self-help initiatives.
(i) Collaborating with and providing technical assistance to community behavioral health organizations to improve delivery of behavioral services.

(3) The authority shall prescribe by rule the requirements for a consumer supporter technical assistance center that receives funding under this section.

(4) A consumer supporter technical assistance center that contracts with the authority shall submit an annual progress report to the authority setting forth, at a minimum, the following:
(a) The status of consumer engagement efforts and results of the outreach projects conducted by the consumer supporter technical assistance center.
(b) Data and metrics associated with the consumer engagement efforts described under subsection (2) of this section, including the number and demographics of consumers reached, geographic access to state and local behavioral health services and behavioral health outcomes.
(c) A description of any consumer training developed and implemented throughout this
state by the consumer supporter technical assistance center.

(d) A description of any technical assistance provided by the consumer supporter technical assistance center.

(e) Identified areas within the behavioral health system that are in need of improvement.

(f) Any coordinated initiatives directed at increasing opportunities for consumer involvement in the behavioral health workforce.

SECTION 4. ORS 430.073, as amended by section 2, chapter 5, Oregon Laws 2022, is amended to read:

430.073. (1)

(a) As used in this section and ORS 430.075, “consumer” means a person who has received or is receiving mental or behavioral health, addiction or substance use disorder services.

(b) “Consumer” does not include individuals who receive compensation paid by the state for performing work as an employee or a contractor within the mental or behavioral health systems.

(2) Consistent with the principles embodied in ORS 430.071 to support and promote independence and self-determination for persons receiving mental health, addiction or substance use disorder services, the Director of the Oregon Health Authority shall maintain a Consumer Advisory Council to:

(a) Advise the director on the provision of mental health, addiction and substance use disorder services by the Oregon Health Authority and operate as a representative body that facilitates input from and communication with the peer constituency of the council.

(b) Review, evaluate and provide feedback, as permitted by federal law, on select deidentified site review reports related to mental health, addiction and substance use disorder services provided by the authority.

(c) Review, evaluate or publish impacts, advisories or fiscal benefit estimates for the director or the peer constituency of the council, or as public information, concerning any policy proposals developed in accordance with ORS 430.071.

(d) Recommend policies in accordance with ORS 430.071.

(e) Provide perspectives and experiences.

(f) Communicate concerns, emergency needs or general conditions related to the delivery of mental health, addiction and substance use disorder services.

(3) The director shall appoint 15 to 25 consumers to the council from a list of candidates submitted by:

(a) Existing consumers on the council; or

(b) A seven-person committee, appointed by the members of the council, consisting of individuals who represent independent consumer-run organizations, consumer-run advocacy organizations and consumer-operated advisory councils that are active or headquartered in this state.

(4) In selecting the candidates to be submitted to the director under subsection (3) of this section, the council or committee shall strive for the balance described in subsection (5) of this section and otherwise encourage outreach to new members and diverse groups in the consumer or peer community.

(5) In making appointments to the council, the director shall strive to balance the representation according to geographic areas of the state, race, ethnicity, gender identity and age.

(6) The authority shall provide administrative support to the council.

(7) A member of the council is entitled to compensation in an amount determined by the director and to actual and necessary travel expenses incurred by the member in the performance of the member’s official duties. Claims for compensation and expenses shall be paid out of funds appropri-
ated to the authority for purposes of the council.

SECTION 5. The Oregon Health Authority shall take all steps necessary before the operative date specified in section 7 of this 2023 Act to enable the authority to carry out, on and after the operative date specified in section 7 of this 2023 Act, the provisions of section 3 of this 2023 Act.

SECTION 6. In addition to and not in lieu of any other appropriation, there is appropriated to the Oregon Health Authority, for the biennium beginning July 1, 2023, out of the General Fund, the amount of $1,500,000, which shall be expended for carrying out the provisions of section 3 of this 2023 Act.

SECTION 7. Section 3 of this 2023 Act becomes operative on January 1, 2024.

SECTION 8. This 2023 Act being necessary for the immediate preservation of the public peace, health and safety, an emergency is declared to exist, and this 2023 Act takes effect on its passage.