SECRETARY OF STATE

Information Technology Overview



Joint Legislative Committee on Information Management and Technology

May 31, 2023

Information Systems Division (ISD) Program Overview

\$3,160,199 (GF); \$16,863,393 (OF); 42 FTE

- <u>Application Development</u>: Develops custom applications for business partners
- Information Security: Protects and defends critical infrastructure, applications, and data from all threats
- Infrastructure Operations: Operates and maintains all SOS IT infrastructure and systems
- <u>Service Delivery</u>: Ensures effective, efficient delivery of technology solutions to business divisions

ISD Partners

Our Internal Partners

- Chief Elections Officer ensuring election integrity
- State Auditor of public funds ensuring maximum value of tax dollars
- Chief Business Advocate building a prosperous Oregon economy
- State Archivist preserving Oregon public records and shared his

Our External Partners

- County Elections Offices
- State CIO
- State CISO & Security Council
- SOS Trusted Vendors
- E-Gov Boards
- Federal/Local Law Enforcement
- DHS/CISA

SOS Information Security Program

Mission Statement

"Securing and Reducing Cyber Risk for Secretary of State Services provided to Oregonians"

Top Risks in Cybersecurity 2023

February 2023 Bipartisan Policy Center

• Evolving GeoPolitical Environment

- Increase State-sponsored physical and cyberattacks on critical infrastructure
- Mis- and disinformation campaigns

Accelerating Cyber Arms Race

- Criminals leveraging consumer technology
- Attacking human factor strong controls (MFA)

• Lack of Investment, Preparedness and Resilience

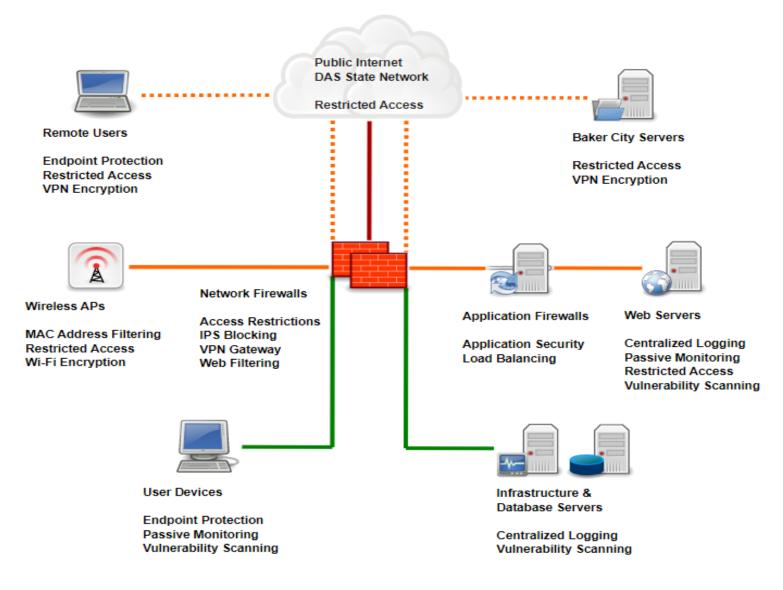
- Lack of crisis preparedness, disaster recovery and business continuity planning
- Vendor and 3rd Party Risk management
- Poor cyber hygiene and security awareness

Vulnerable Infrastructure

- Trustworthy operation of essential government services.
- Unpatched and outdated code and legacy systems.
- Talent Scarcity
 - Scarcity of trained cybersecurity professionals
 - Insufficient automation

https://bipartisanpolicy.org/report/top-risks-cybersecurity-2023/ * Selected points from Report

High level Diagram of SOS Environment



Audits & Assessments

- Governance, Policy & Training Ongoing
- Cerium Information Security Risk Assessment Dec 2018
- SOS / InfoTech Guided Risk Assessment Dec 2019
- FireEye / Mandiant MAZE Ransomware Assessment Nov 2020
- Cybersecurity & Infrastructure Security Agency (CISA)
 OCVR Assessment Dec 2020
- CISA BERI Application Assessment Jan 2021
- CIS Nationwide Cybersecurity Review Current 2023
- CISA Physical Security Assessment TBD
- Application Vulnerability Assessment Apr 2024

Accomplishments 2022

Elections

- Increased monitoring and reporting of Elections and SOS systems (CIS, DHS, Local law enforcements, Albert sensors , 24/7 monitoring)
- Advisory and consulting review of Oregon Votes
- Expanded communications and cyber advisory work with Counties
- Implemented DDOS and Web Application Firewall for Election Night Reporting

Archives

• Physical security improvements

Corporation

- Increased email security protection
- Secured Internet Egov domains

BSD

• Reviewed and updated security procedures

HRD

- Policies review and updates
- Refreshed New Employee and increased security awareness training
- Audit of Sensitive data Access procedures.

Agency

- Enhanced endpoint protection and monitoring
- Mobile Device Management Implementation

"Securing and Reducing Cyber Risk for Secretary of State Services provided to Oregonians"

Accomplishments 2022 - continued

Executive

• Updated polices and procedures

ISD

- Major security hardware upgrades to existing systems
- Systemic User and Access reviews of all critical systems
- Updated Phishing detection and reporting, and scheduled Phishing campaigns
- Implementations of 8 cybersecurity services to improved and upgrade SOS security posture
- User and access audit review of systems

Cybersecurity Strategy for 2023

- Utilize CIS Controls to Improve and Update our cybersecurity posture
 - Continue All CIS Controls across SOS services
 - Asset Management (CIS1/2)
 - Network Infrastructure Management (CIS12):
 - Network Switches
 - Firewall security improvements
 - Web Application Firewall and Load balancer
 - Endpoint protection
 - Configuration and Changing Monitoring (CIS4)
 - Privileged Access Management (CIS 6)
 - Static and Dynamic code scanning solutions (CIS16)
 - Risk Management
- Top Risks for 2023 response
 - Improvements to CIS 9 Email/Web browser protections
 - CIS 10 Malware Defenses
 - CIS 14 Security Awareness and Skills training



QUESTIONS?





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