

Legislative Fiscal Office

Oregon State Capitol
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Joint Committee on Ways and Means

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Representative Tawna Sanchez, House Co-Chair

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Tom MacDonald, Deputy Legislative Fiscal Officer (Budget)
Paul Siebert, Deputy Legislative Fiscal Officer (Audit/IT)

To: Transportation and Economic Development Subcommittee

From: Walt Campbell, Legislative Fiscal Office

Date: May 24, 2023

Subject: SB 5538 – Oregon Department of Veterans’ Affairs
Work Session Recommendations

Oregon Department of Veterans’ Affairs – Agency Totals

	2019-21 Actual	2021-23 Legislatively Approved	2023-25 Current Service Level	2023-25 LFO Recommended
General Fund	7,157,378	9,140,366	9,560,759	9,331,057
Lottery Funds	16,562,491	21,326,867	19,642,554	22,203,654
Other Funds	98,756,734	121,680,744	120,580,491	139,034,649
Other Funds NL	257,495,965	340,993,803	203,125,000	261,125,000
Federal Funds	592,874	1,628,594	1,719,613	3,881,025
Total Funds	380,565,442	494,770,374	354,628,417	435,575,385
Positions	102	104	102	101
FTE	101.65	103.79	101.97	100.97

The Legislative Fiscal Office recommends a 2023-25 total funds budget of \$435,575,385 and 101 positions (100.97 FTE) for the Oregon Department of Veterans’ Affairs (ODVA). The recommended budget represents a 22.8% increase from the current service level budget which is primarily attributable to a \$58 million increase in Other Funds nonlimited expenditure limitation to align with projected home loans and debt service payments in the upcoming biennium. Excluding nonlimited funds, the recommendation represents a \$22.9 million or 15.1% increase.

Lottery Funds expenditure limitation of \$21,652,154, available through the passage of Measure 96, is included in the budget recommendation. Total lottery revenue dedicated to veterans’ services (1.5% of net lottery proceeds) is projected to be \$27,494,915 for the 2023-25 biennium, with an additional \$4,395,255 projected beginning balance in the Veterans’ Services Fund. Lottery revenues will be allocated in the Lottery Allocation Bill (HB 5029) to the Department of Veterans’ Affairs and other agencies with budgeted Lottery Funds expenditure limitation for veterans’ services programs. A reserve balance of at least

12.5% of projected revenues is expected to be retained in the constitutionally dedicated Veterans' Services Fund to allow for fluctuations in projected revenues and provide a working capital balance to accommodate Lottery Funds expenditure increases during the biennium.

Adjustments to Current Service Level

See attached "Work Session Presentation Report."

Note: Statewide adjustments and six-year capital construction expenditures are not included in these recommendations. Any needed adjustments will be made in end of session bills.

Accept LFO Recommendation:

MOTION: I move the LFO recommendation to SB 5538. (VOTE)

OR

Change LFO Recommendation:

MOTION: I move the LFO recommendation to SB 5538, with modifications. (VOTE)

Performance Measures

See attached "Legislatively Proposed 2023-25 Key Performance Measures."

Accept LFO Recommendation:

MOTION: I move the LFO recommendation on Key Performance Measures. (VOTE)

OR

Change LFO Recommendation:

MOTION: I move the LFO recommendation on Key Performance Measures, with modifications. (VOTE)

Budget Notes

#1 Budget Note: Note on Home Loan Servicing IT Project

ODVA shall provide a summary status report that includes the scope, schedule, budget, major milestones, key issues, risks and progress to the Legislative Fiscal Office prior to the 2024 Legislative Session. Additionally, the agency is directed to continue qualified project management practices and notify the Legislative Fiscal Office of changes in the project management structure.

Accept LFO Recommendation:

MOTION: I move the LFO recommendation on Budget Notes. (VOTE)

OR

Change LFO Recommendation (any changes must be approved by the co-chairs):

MOTION: I move the LFO recommendation on Budget Notes, with modifications. (VOTE)

Recommended Changes

LFO recommends a budget of \$9,331,057 General Fund, \$22,203,654 Lottery Funds, \$139,034,649 Other Funds, 3,881,025 Federal Funds and 101 positions (100.97 FTE), which is reflected in the –1 amendment.

MOTION: I move adoption of the –1 amendment to SB 5538. (VOTE)

Final Subcommittee Action

LFO recommends that SB 5538, as amended by the –1 amendment, be moved to the Ways and Means Full Committee.

MOTION: I move SB 5538, as amended, to the Full Committee with a do pass recommendation. (VOTE)

Carriers

Full Committee: _____

House Floor: _____

Senate Floor: _____

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2021-23 Agy. Leg. Adopted	8,927,158	21,091,851	121,247,139	1,617,844	204,521,026	-	357,405,018	104	103.79
2021-23 Ebds, SS & Admin Act	213,208	235,016	433,605	10,750	136,472,777	-	137,365,356	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2021-23 Leg Approved Budget	9,140,366	21,326,867	121,680,744	1,628,594	340,993,803	-	494,770,374	104	103.79
2021-23 Leg Approved Budget (Base)	9,140,366	21,326,867	121,680,744	1,628,594	289,687,331	-	443,463,902	104	103.79
Summary of Base Adjustments	236,964	223,609	292,809	44,220	(86,562,331)	-	(85,764,729)	(2)	(1.82)
2023-25 Base Budget	9,377,330	21,550,476	121,973,553	1,672,814	203,125,000	-	357,699,173	102	101.97
010: Non-PICS Pers Svc/Vacancy Factor	(7,433)	(115,004)	(286,701)	2,993	-	-	(406,145)	-	-
020: Phase In / Out Pgm & One-time Cost	-	(2,434,741)	(9,513,208)	-	-	-	(11,947,949)	-	-
030: Inflation & Price List Adjustments	190,862	641,823	8,406,847	43,806	-	-	9,283,338	-	-
2023-25 Current Service Level	9,560,759	19,642,554	120,580,491	1,719,613	203,125,000	-	354,628,417	102	101.97
Adjusted 2023-25 Current Service Level	9,560,759	19,642,554	120,580,491	1,719,613	203,125,000	-	354,628,417	102	101.97
Total LFO Recommended Packages	(229,702)	2,561,100	18,454,158	2,161,412	58,000,000	-	80,946,968	(1)	(1.00)
2023-25 Legislative Actions	9,331,057	22,203,654	139,034,649	3,881,025	261,125,000	-	435,575,385	101	100.97
Net change from 2021-23 Leg Approved Budget	190,691	876,787	17,353,905	2,252,431	(79,868,803)	-	(59,194,989)	(3)	(2.82)
Percent change from 2021-23 Leg Approved Budget	2.1%	4.1%	14.3%	138.3%	(23.4%)	0.0%	(12.0%)	(2.9%)	(2.7%)
Net change from 2023-25 Adj Current Service Level	(229,702)	2,561,100	18,454,158	2,161,412	58,000,000	-	80,946,968	(1)	(1.00)
Percent change from 2023-25 Adj Current Service Level	(2.4%)	13.0%	15.3%	125.7%	28.6%	0.0%	22.8%	(1.0%)	(1.0%)

Loan Program

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2021-23 Agy. Leg. Adopted	-	-	18,256,301	-	-	-	18,256,301	47	46.79
2021-23 Ebds, SS & Admin Act	-	-	404,884	-	-	-	404,884	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2021-23 Leg Approved Budget	-	-	18,661,185	-	-	-	18,661,185	47	46.79
2021-23 Leg Approved Budget (Base)	-	-	18,661,185	-	-	-	18,661,185	47	46.79
Summary of Base Adjustments	-	-	283,394	-	-	-	283,394	(1)	(0.82)
2023-25 Base Budget	-	-	18,944,579	-	-	-	18,944,579	46	45.97
010: Non-PICS Pers Svc/Vacancy Factor	-	-	(238,491)	-	-	-	(238,491)	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(400,000)	-	-	-	(400,000)	-	-
030: Inflation & Price List Adjustments	-	-	516,274	-	-	-	516,274	-	-
2023-25 Current Service Level	-	-	18,822,362	-	-	-	18,822,362	46	45.97
Adjusted 2023-25 Current Service Level	-	-	18,822,362	-	-	-	18,822,362	46	45.97
Total LFO Recommended Packages	-	-	4,434,500	-	-	-	4,434,500	-	-
2023-25 Legislative Actions	-	-	23,256,862	-	-	-	23,256,862	46	45.97
Net change from 2021-23 Leg Approved Budget	-	-	4,595,677	-	-	-	4,595,677	(1)	(0.82)
Percent change from 2021-23 Leg Approved Budget	0.0%	0.0%	24.6%	0.0%	0.0%	0.0%	24.6%	(2.1%)	(1.8%)
Net change from 2023-25 Adj Current Service Level	-	-	4,434,500	-	-	-	4,434,500	-	-
Percent change from 2023-25 Adj Current Service Level	0.0%	0.0%	23.6%	0.0%	0.0%	0.0%	23.6%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 106 IT Staff Augmentation

Package Description This package augments the current information system staffing within the agency by adding funding for a contractor to maintain the AS400 legacy applications. The contractor would triage user incidents, conduct break-fix work, create application workflow and process maps, and identify system efficiencies.

Package 106 is split between the Loan Program (SCR 001) and the Aging Veterans' Services Program (SCR 004). The portion in Aging Veterans' Services is Lottery Funds because it supports the legacy conservatorship program IT system.

LFO Recommendation Approve the package.

LFO Recommended	-	-	79,500	-	-	-	79,500	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 108 Continue Home Loan Svc IT Replacement Project

Package Description The current modernization project is to replace the end-of-life loan servicing system, Loan Servicing and Accounting Management Software (LSAMS), with a new Software-As-A-Service platform. The package is to complete procurement and implementation of the Home Loan Servicing Replacement project as well as cover the first year of service and maintenance costs. The agency selected a vendor in early May and is hoping to have a signed contract in July 2023. Once the contract is signed, ODVA will be billed procurement costs by DAS and DOJ. System implementation will take around one year so it is estimated there will be one year of service and maintenance in the biennium.

LFO Recommendation Approve the package.

Budget Notes ODVA shall provide a summary status report that includes the scope, schedule, budget, major milestones, key issues, risks and progress to the Legislative Fiscal Office prior to the 2024 Legislative Session. Additionally, the agency is directed to continue qualified project management practices and notify the Legislative Fiscal Office of changes in the project management structure.

LFO Recommended	-	-	1,000,000	-	-	-	1,000,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 113 ODVA Capital Improvement Projects

Package Description This package utilizes Home Loan funds to complete two deferred maintenance projects. The first project replaces the chillers, cooling towers, and associated items at the Salem ODVA building for \$1,355,000. The second project funds a second-floor renovation project at the Salem ODVA building for \$2,000,000.

LFO Recommendation Approve the package.

LFO Recommended	-	-	3,355,000	-	-	-	3,355,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2021-23 Agy. Leg. Adopted	7,806,768	17,239,632	6,250,537	1,617,844	-	-	32,914,781	39	39.00
2021-23 Ebds, SS & Admin Act	190,023	131,336	(14,369)	10,750	-	-	317,740	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2021-23 Leg Approved Budget	7,996,791	17,370,968	6,236,168	1,628,594	-	-	33,232,521	39	39.00
2021-23 Leg Approved Budget (Base)	7,996,791	17,370,968	6,236,168	1,628,594	-	-	33,232,521	39	39.00
Summary of Base Adjustments	215,162	140,789	32,909	44,220	-	-	433,080	(1)	(1.00)
2023-25 Base Budget	8,211,953	17,511,757	6,269,077	1,672,814	-	-	33,665,601	38	38.00
010: Non-PICS Pers Svc/Vacancy Factor	(11,696)	(93,199)	617	2,993	-	-	(101,285)	-	-
020: Phase In / Out Pgm & One-time Cost	-	(1,684,741)	(6,113,208)	-	-	-	(7,797,949)	-	-
030: Inflation & Price List Adjustments	185,196	569,652	413	43,806	-	-	799,067	-	-
2023-25 Current Service Level	8,385,453	16,303,469	156,899	1,719,613	-	-	26,565,434	38	38.00
Adjusted 2023-25 Current Service Level	8,385,453	16,303,469	156,899	1,719,613	-	-	26,565,434	38	38.00
Total LFO Recommended Packages	(229,702)	2,481,600	1,600,000	-	-	-	3,851,898	(1)	(1.00)
2023-25 Legislative Actions	8,155,751	18,785,069	1,756,899	1,719,613	-	-	30,417,332	37	37.00
Net change from 2021-23 Leg Approved Budget	158,960	1,414,101	(4,479,269)	91,019	-	-	(2,815,189)	(2)	(2.00)
Percent change from 2021-23 Leg Approved Budget	2.0%	8.1%	(71.8%)	5.6%	0.0%	0.0%	(8.5%)	(5.1%)	(5.1%)
Net change from 2023-25 Adj Current Service Level	(229,702)	2,481,600	1,600,000	-	-	-	3,851,898	(1)	(1.00)
Percent change from 2023-25 Adj Current Service Level	(2.7%)	15.2%	1019.8%	0.0%	0.0%	0.0%	14.5%	(2.6%)	(2.6%)

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 118 Increase Tribal Passthrough Funding

Package Description This package provides Lottery Funds to increase pass-through funding for the Tribal Veteran Service Officer (TVSO) Program which provides direct U.S. Department of Veterans Affairs benefit and claims representation for veterans, through the federally recognized Oregon tribes. Ongoing funding in the agency's budget is \$308,961. The increased funding will assist tribal partners with the ability to retain a permanent position to support tribal veteran services. The increased funding of \$91,600 brings the total amount of funding distributed to TVSOs to \$400,561.

LFO Recommendation Approve the package.

LFO Recommended	-	91,600	-	-	-	-	91,600	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 119 Increase Campus Veteran Resource Center Grant

Package Description This package utilizes Lottery Funds dedicated to veterans' services to expand Campus Veteran Resource Centers and Campus Veteran Resource Coordinators at Oregon community colleges and public universities. Funding of \$1,000,000 is approved on a one-time basis.

LFO Recommendation Approve the package.

LFO Recommended	-	1,000,000	-	-	-	-	1,000,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 120 Increase Veteran Education Bridge Grant

Package Description This package requests Lottery Funds dedicated to veterans' services to increase funding for the Veteran Educational Bridge Grant. The grant program started in 2019 to provide financial assistance to student veterans unable to complete their degree or training program in time due to scheduling constraints. The agency's budget includes \$186,550 of ongoing funding. An additional \$400,000 in one-time funding is approved to support expanded eligibility for the grant under HB 2271.

LFO Recommendation Approve the package.

LFO Recommended	-	400,000	-	-	-	-	400,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 121 Veteran Transportation Grant

Package Description This package is a revenue only package providing \$650,000 in Lottery Funds dedicated to veterans' services to increase funding for the Veteran Transportation Grant Program. This grant program, operated in partnership with the Oregon Department of Transportation, reduces barriers to transportation for veterans traveling to healthcare and behavioral healthcare services.

The Veteran Transportation Grant Program will be funded on an ongoing basis in the future so will be included in ODVA's base budget in 2025-27.

LFO Recommendation Approve the package.

LFO Analyst Notes The grant funding passes through to ODOT so there is no limitation for ODVA associated with it.

LFO Recommended	-	-	-	-	-	-	-	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 122 Increase Veteran Services Grant

Package Description Lottery Funds support for the Veterans' Services Grant Fund is increased by \$350,000 on a one-time basis, for total funding of \$947,556, to expand the number and amount of grants available to community partners, including non-profits, National Service Organizations, and other state, county, local, and tribal governmental agencies. Grants are awarded for services and programs that benefit veterans, included mental and physical health care, housing security, employment opportunities, education, and transportation accessibility.

LFO Recommendation Approve the package.

LFO Recommended	-	350,000	-	-	-	-	350,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 123 Increase Vet Emergency Financial Assist Grant

Package Description This package requests Lottery Funds dedicated to veterans' services to increase funding for the Veterans Emergency Financial Assistance program, which provides one-time emergency grants to Oregon's veterans and their immediate family. The program has ongoing General Fund in the amount of \$116,985. The one-time dedicated Lottery Funds of \$100,000 will increase the number of grants awarded.

LFO Recommendation Approve the package.

LFO Recommended	-	100,000	-	-	-	-	100,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description This package makes the following changes:

- General Fund is reduced by \$18,608 for services and supplies related to the Public Service Representative 3 position eliminated in Package 802.
- General Fund services and supplies are reduced by an additional \$74,196 to streamline the agency's budget.
- Other Funds limitation is extended in the amount of \$1,600,000 for spending on YMCA Vet Home Construction. The original project timeline anticipated the project being completed in June 2023, but it has been delayed until January 2024. Limitation to spend the funds phased out at the end of 2021-23 session, so needs to be extended.

Dedicated Lottery Funds expenditure limitation of \$540,000 is approved for a one-time grant to the Salem Y Veterans Housing to support wrap around service costs at Courtney Place Veterans Housing. Construction of the facility is estimated to be completed by January 2024, so funding supports the cost of three positions for 20 months of the 2023-25 biennium.

LFO Recommendation Approve the package.

LFO Recommended	(92,804)	540,000	1,600,000	-	-	-	2,047,196	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 802 Vacant Position Reductions

Package Description Reduction for one position: Public Service Representative 3

LFO Recommendation Approve the package.

LFO Recommended	(136,898)	-	-	-	-	-	(136,898)	(1)	(1.00)
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2021-23 Agy. Leg. Adopted	371,660	-	96,740,301	-	-	-	97,111,961	4	4.00
2021-23 Ebds, SS & Admin Act	-	-	43,090	-	-	-	43,090	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2021-23 Leg Approved Budget	371,660	-	96,783,391	-	-	-	97,155,051	4	4.00
2021-23 Leg Approved Budget (Base)	371,660	-	96,783,391	-	-	-	97,155,051	4	4.00
Summary of Base Adjustments	1,010	-	(23,494)	-	-	-	(22,484)	-	-
2023-25 Base Budget	372,670	-	96,759,897	-	-	-	97,132,567	4	4.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	(48,827)	-	-	-	(48,827)	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(3,000,000)	-	-	-	(3,000,000)	-	-
030: Inflation & Price List Adjustments	-	-	7,890,160	-	-	-	7,890,160	-	-
2023-25 Current Service Level	372,670	-	101,601,230	-	-	-	101,973,900	4	4.00
Adjusted 2023-25 Current Service Level	372,670	-	101,601,230	-	-	-	101,973,900	4	4.00
Total LFO Recommended Packages	-	-	12,419,658	2,161,412	-	-	14,581,070	-	-
2023-25 Legislative Actions	372,670	-	114,020,888	2,161,412	-	-	116,554,970	4	4.00
Net change from 2021-23 Leg Approved Budget	1,010	-	17,237,497	2,161,412	-	-	19,399,919	-	-
Percent change from 2021-23 Leg Approved Budget	0.3%	0.0%	17.8%	100.0%	0.0%	0.0%	20.0%	0.0%	0.0%
Net change from 2023-25 Adj Current Service Level	-	-	12,419,658	2,161,412	-	-	14,581,070	-	-
Percent change from 2023-25 Adj Current Service Level	0.0%	0.0%	12.2%	100.0%	0.0%	0.0%	14.3%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 113 ODVA Capital Improvement Projects

Package Description This package requests deferred maintenance funding to complete a project at The Dalles Veterans' Home. The project will replace four large air handler units and associated items at the facility.

LFO Recommendation Approve the package.

LFO Recommended	-	-	1,338,588	2,161,412	-	-	3,500,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description Veterans' homes administrator agreed to a new contract to increase nursing and employee wages. Impact is \$3.3M for Lebanon and \$7.8M for The Dalles. The contract was signed in Fall 2022.

LFO Recommendation Approve the package.

LFO Recommended	-	-	11,081,070	-	-	-	11,081,070	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2021-23 Agy. Leg. Adopted	748,730	3,852,219	-	-	-	-	4,600,949	14	14.00
2021-23 Ebds, SS & Admin Act	23,185	103,680	-	-	-	-	126,865	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2021-23 Leg Approved Budget	771,915	3,955,899	-	-	-	-	4,727,814	14	14.00
2021-23 Leg Approved Budget (Base)	771,915	3,955,899	-	-	-	-	4,727,814	14	14.00
Summary of Base Adjustments	20,792	82,820	-	-	-	-	103,612	-	-
2023-25 Base Budget	792,707	4,038,719	-	-	-	-	4,831,426	14	14.00
010: Non-PICS Pers Svc/Vacancy Factor	4,263	(21,805)	-	-	-	-	(17,542)	-	-
020: Phase In / Out Pgm & One-time Cost	-	(750,000)	-	-	-	-	(750,000)	-	-
030: Inflation & Price List Adjustments	5,666	72,171	-	-	-	-	77,837	-	-
2023-25 Current Service Level	802,636	3,339,085	-	-	-	-	4,141,721	14	14.00
Adjusted 2023-25 Current Service Level	802,636	3,339,085	-	-	-	-	4,141,721	14	14.00
Total LFO Recommended Packages	-	79,500	-	-	-	-	79,500	-	-
2023-25 Legislative Actions	802,636	3,418,585	-	-	-	-	4,221,221	14	14.00
Net change from 2021-23 Leg Approved Budget	30,721	(537,314)	-	-	-	-	(506,593)	-	-
Percent change from 2021-23 Leg Approved Budget	4.0%	(13.6%)	0.0%	0.0%	0.0%	0.0%	(10.7%)	0.0%	0.0%
Net change from 2023-25 Adj Current Service Level	-	79,500	-	-	-	-	79,500	-	-
Percent change from 2023-25 Adj Current Service Level	0.0%	2.4%	0.0%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 106 IT Staff Augmentation

Package Description This package augments the current information system staffing within the agency by adding funding for a contractor to maintain the AS400 legacy applications. The contractor would triage user incidents, conduct break-fix work, create application workflow and process maps, and identify system efficiencies.

Package 106 is split between the Loan Program (SCR 001) and the Aging Veterans' Services Program (SCR 004). The portion in Aging Veterans' Services is Lottery Funds because it is to support the legacy conservatorship program IT system.

LFO Recommendation Approve the package.

LFO Recommended	-	79,500	-	-	-	-	79,500	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2021-23 Agy. Leg. Adopted	-	-	-	-	204,521,026	-	204,521,026	-	-
2021-23 Ebds, SS & Admin Act	-	-	-	-	136,472,777	-	136,472,777	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2021-23 Leg Approved Budget	-	-	-	-	340,993,803	-	340,993,803	-	-
2021-23 Leg Approved Budget (Base)	-	-	-	-	289,687,331	-	289,687,331	-	-
Summary of Base Adjustments	-	-	-	-	(86,562,331)	-	(86,562,331)	-	-
2023-25 Base Budget	-	-	-	-	203,125,000	-	203,125,000	-	-
2023-25 Current Service Level	-	-	-	-	203,125,000	-	203,125,000	-	-
Adjusted 2023-25 Current Service Level	-	-	-	-	203,125,000	-	203,125,000	-	-
Total LFO Recommended Packages	-	-	-	-	58,000,000	-	58,000,000	-	-
2023-25 Legislative Actions	-	-	-	-	261,125,000	-	261,125,000	-	-
Net change from 2021-23 Leg Approved Budget	-	-	-	-	(79,868,803)	-	(79,868,803)	-	-
Percent change from 2021-23 Leg Approved Budget	0.0%	0.0%	0.0%	0.0%	(23.4%)	0.0%	(23.4%)	0.0%	0.0%
Net change from 2023-25 Adj Current Service Level	-	-	-	-	58,000,000	-	58,000,000	-	-
Percent change from 2023-25 Adj Current Service Level	0.0%	0.0%	0.0%	0.0%	28.6%	0.0%	28.6%	0.0%	0.0%

Nonlimited

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 124 ODVA Debt Service

Package Description This package increases the principle and interest payments on bonds sold to support the Veterans Home Loan program.

LFO Recommendation Approve the package.

LFO Recommended	-	-	-	-	58,000,000	-	58,000,000	-	-
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Legislatively Proposed 2023 - 2025 Key Performance Measures

Published: 5/18/2023 2:00:44 PM

Agency: Department of Veterans' Affairs

Mission Statement:

The Oregon Department of Veterans' Affairs (ODVA), serves and honors veterans through our leadership, advocacy and strong partnerships.

Legislatively Proposed KPMs	Metrics	Agency Request	Last Reported Result	Target 2024	Target 2025
1a. Loan Program - Delinquent Accounts - Percentage of Oregon Department of Veterans' Affairs home loan accounts that are delinquent.		Approved	0.44%	1.40%	1.35%
1b. Loan Program - Loan Origination. Increase the loan origination volume to \$45 million or more in new loans per year.		Approved	\$88.64	\$65.00	\$70.00
2a. Oregon Veterans Homes - Maintain an occupancy rate of at least 80% for licensed beds in both Veteran Homes.		Approved	76%	80%	80%
2b. Oregon Veterans Homes - Maintain below-market veteran private pay rates.		Approved	\$291.00	\$386.00	\$397.00
3. Veteran Services - Disability Compensation and Pension Benefits - Amount of average U.S. Department of Veterans Affairs (federal VA) disability and pension compensation received per Oregon Veteran who receives these benefits.		Approved	\$17,625.50	\$21,457.00	\$22,489.00
4. Veteran Services - Power of Attorney (POA) - Number of powers of attorney granted by veterans to veteran service officers and the Department.		Approved	8,057	7,828	8,219
5. Customer Satisfaction - Percentage of customers rating their satisfaction with the Oregon Department of Veterans' Affairs customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, and availability of information.	Timeliness	Approved	79%	90%	90%
	Accuracy		88%	90%	90%
	Availability of Information		89%	90%	90%
	Expertise		90%	90%	90%
	Overall		95%	90%	90%
	Helpfulness		90%	90%	90%
6. Best Practices - Percent of total applicable best practices met by the Board.		Approved	100%	100%	100%
7. Reducing Veteran Homelessness - Percentage of veteran homeless households who exited into permanent housing and retained that housing for six months or longer.		Approved	92.50%	80%	80%

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed Key Performance Measures and updated targets.

SubCommittee Action: