Agen	gency Name: OFFICE OF THE GOVERNOR														
2023 -	- 2025 B	iennium													
				Detail of Reductions to 2023-25 (	Current Service	e Level Bud	get								
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
(ranked	referred)	Agency	SCR or Activity Initials	Program Unit/Activity Description	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	Used in Gov. Budget Yes / No	Impact of Reduction on Services and Outcomes
Dept	Prgm/ Div														
				First 5 Percent - GF											
		121		Administration	(185,534)						\$ (185,534)	(1)	(1.00)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
		121		Administration (Receptionist Constituent Services)	(181,534)						\$ (181,534)	(1)	(1.00)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
		121		Administration (Press Secretary)	(427,597)						\$ (427,597)	(1)	(1.00)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
		121		Deputy Legislative	(323,057)						\$ (323,057)	(1)	(1.00)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
				Second 5 Percent - GF							\$ -				Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
		121		Natural Resources	(234,905)						\$ (234,905)	(1)	(1.00)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
		121		State Resilience Office	(234,905)						\$ (234,905)	(1)	(1.00)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
		121		Administration	(311,176)						\$ (311,176)	(1)	(1.00)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
		121		Education (Gov Body Person - Executive Assistant 2)	(234,905)						\$ (234,905)	(1)	(1.00)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
				Third 5 Percent - GF							\$ -				Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
		121		State Resilience Office	(234,905)						\$ (234,905)	(1)	(1.00)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.

Agency Na	gency Name: OFFICE OF THE GOVERNOR													
	023 - 2025 Biennium													
			Detail of Reductions to 2023-25	Current Servi	ce Level Bud	get								
1 2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Priority (ranked most to least preferred)	Agency	SCR or Activity Initials	Program Unit/Activity Description	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	Used in Gov. Budget Yes / No	Impact of Reduction on Services and Outcomes
Dept Prgm/ Div														
	121		Natural Resources	(425,599)						\$ (425,599)	(1)	(1.00)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
	121		Education	(348,937)						\$ (348,937)	(1)	(1.00)	Υ	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
			First 5 Percent - LF							\$ -				Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
	121		Regional Solutions		(212,798)					\$ (212,798)		(0.50)	Υ	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
			Second 5 Percent - LF							\$ -				Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
	121		Regional Solutions		(212,798)					\$ (212,798)	(1)	(0.50)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
			Third 5 Percent - LF							\$ -				Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
	121		Regional Solutions		(227,379)					\$ (227,379)		(0.50)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
			First 5 Percent - OF							\$ -				Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
	121		Workforce Policy Advisor			(225,181)				\$ (225,181)		(0.50)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
			Second 5 Percent - OF							\$ -				Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
	121		Workforce Policy Advisor			(239,761)				\$ (239,761)	(1)	(0.50)	Y	Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.

Agency Na	gency Name: OFFICE OF THE GOVERNOR													
2023 - 2025 B	iennium													
			Detail of Reductions to 2023-25	Current Service	ce Level Bud	get								
1 2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Priority (ranked most to least preferred)		SCR or Activity Initials	Program Unit/Activity Description	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	Used in Gov. Budget Yes / No	Impact of Reduction on Services and Outcomes
Dept Prgm/ Div														
			Third 5 Percent - OF							\$ -				Reduces capacity to advance governor's initiatives, oversee and engage agencies on policy issues and respond to stakeholders.
	121		Workforce Policy Admin			(212,026)				\$ (212,026)	(1)	(1.00)	Υ	
				(3,143,054)	(652,975)	(676,968)	-	-	-	\$ (4,472,997)	(14)	(14.50)		

Target \$ (4,588,539) Difference \$ 115,542

CSL 23 25 LF OF 21,310,580 4,774,856 4,504,827 1,065,529 1,065,529 238,743 225,241 238,743 225,241 10% 1,065,529 225,241 15% 238,743 3,196,587 675,724 Total 716,228

4,588,539 All Funds

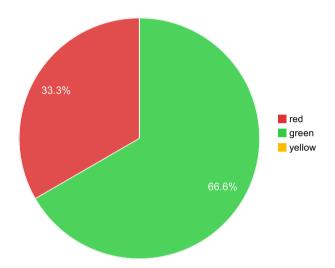
# Governor's Office

Annual Performance Progress Report

Reporting Year 2022

Published: 10/12/2022 5:18:59 PM

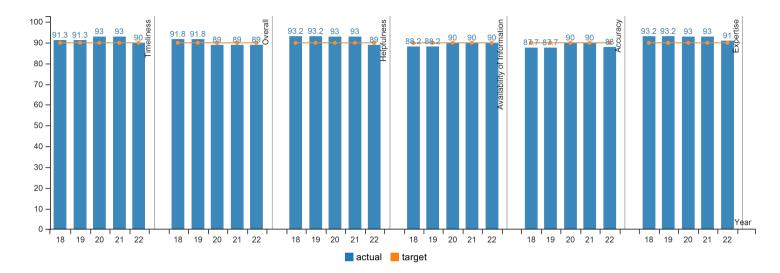
KPM#	Approved Key Performance Measures (KPMs)
1	Customer Satisfaction - Percent of participants (customers) who rate the Regional Solutions process very good to excellent.
2	Percentage of State Contract Awards to Business Certified by the Certification Office for Business Inclusion and Diversity -
3	State Hiring - Number of protected classes being hired, promoted, and retained in state agencies.



Performance Summary	Green	Yellow	Red
	= Target to -5%	= Target -5% to -15%	= Target > -15%
Summary Stats:	66.67%	0%	33.33%

Customer Satisfaction - Percent of participants (customers) who rate the Regional Solutions process very good to excellent.

Data Collection Period: Jan 01 - Dec 31



Report Year	2018	2019	2020	2021	2022
Timeliness					
Actual	91.30%	91.30%	93%	93%	90%
Target	90%	90%	90%	90%	90%
Overall					
Actual	91.80%	91.80%	89%	89%	89%
Target	90%	90%	90%	90%	90%
Helpfulness					
Actual	93.20%	93.20%	93%	93%	89%
Target	90%	90%	90%	90%	90%
Availability of Information					
Actual	88.20%	88.20%	90%	90%	90%
Target	90%	90%	90%	90%	90%
Accuracy					
Actual	87.70%	87.70%	90%	90%	88%
Target	90%	90%	90%	90%	90%
Expertise					
Actual	93.20%	93.20%	93%	93%	91%
Target	90%	90%	90%	90%	90%

Goal: Improve the quality and efficiency of delivering state services to local governments and businesses.

Oregon Context: OBM 35 - Public Management and Regional Solutions Mission

**Data Source:** The Governor's Regional Solutions Office conducts a customer satisfaction survey on a biennial basis. The 2022 Customer Satisfaction Survey was developed following the DAS Recommended Statewide Customer Service Performance Measure Guidelines.

The Governor's Office used SurveyMonkey.com to collect and analyze the results. The Regional Solutions Office maintains copies of the raw survey results. A final report detailing the survey methodology and findings was prepared by and is available from the Regional Solutions Office.

Owner: Nate Stice, Regional Solutions

Every two years the Governor's office conducts a survey in order to assess its performance in meeting the customer satisfaction measure for Regional Solutions. The survey assesses services provided by the Regional Solutions Centers' coordinators and state agency team members. The Regional Solutions Office conducts a survey every other year with the last survey conducted in February of 2022.

In the 2022 survey, there were over 222 respondents (compared to 188 in 2018 and 250 in 2020). Most respondents were the primary targets such as local elected leaders, local government staff, and local/regional economic development practitioners. Other respondents included state and federal staff and a few private sector representatives: 88% described themselves as "knowledgeable" or "very knowledgeable" about RS. There were at least one dozen responses from each of the 11 regions.

The Regional Solutions KPM target is set at 90% to serve as a motivator for continually improving state agency service delivery to local jurisdictions and businesses. The survey measures how close Regional Solutions is to that 90% target for overall customer service and five specific areas of service (Timeliness, Accuracy, Helpfulness, Expertise, and Availability of Information), as per the DAS Guidelines for customer satisfaction surveys.

The key indicators (timeliness, accuracy, helpfulness, knowledge & expertise) all received high marks, in line with both historic performance and close to or at the target score of 90%. (Those scoring a Poor rating averaging 1% or less in all categories. The percent scoring the program Excellent in these areas varied from 64% for information quality to 71% for helpfulness.)

The 2022 survey revealed that Regional Solutions continues to provide exceptional customer service, as evidenced by the high percentage of respondents rating Regional Solutions service as "Excellent to Good."

The survey asked respondents to compare/contrast their experience working with state agencies "normally" and through Regional Solutions. A few stated that they generally have good experiences either way, but much more common were comm

- "The Regional Solution Program added value in two ways. First, by making the city aware of state program opportunities. Second, by being available for concierge-style assistance to connect the city to state program operators and getting actionable guidance."
- "Great connection to State Government regarding State policies and navigating State processes."
- "Regional Solutions provides a central resource for communities on challenging, multidisciplinary issues. The team is very valuable in providing collaborative and quick assistance to communities."
- "It is almost like having an extra staff member! RS has made it possible for a very small city to be able to correctly access services from multiple state agencies."
- "Involvement with the program has kept us abreast of things that are happening in our region and has given us voice on some of these topics"
- "We have many large, complex projects and the Regional Solutions Team helps us navigate agency timelines and requirements, as well as helping us identify resources to move forward."

When asked about the strengths of Regional Solutions, many respondents were particularly appreciative of RS work in bringing together stakeholders on complex projects and initiatives such as childcare collaboratives, redevelopment, and long-term water infrastructure planning. Other common responses were the ability to convene/collaborate, build relationships, provide a direct connection to the Governor's Office, share information, and solve problems.

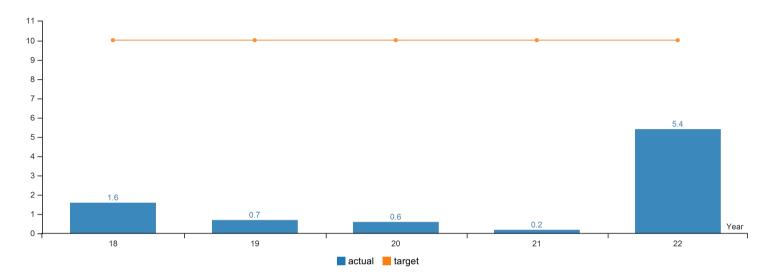
All of the RS Coordinators received individual compliments from respondents, such as "the best," "great to work with," "fabulous resource," "invaluable," "rock star," "great partner," "simply outstanding," "uniter," "glue that binds our region," "phenomenal," "creative and smart," and "very responsive."

# **Factors Affecting Results**

The Regional Solutions program continues to face a high demand for its services compared to its limited resources. The teams must constantly balance the need to work with communities to move high priority projects forward, while trying to be available for all communities that request assistance. In addition, they must be flexible to respond to the widely varying capacity of partners to work on economic and community development, i.e., depending on jurisdiction size, resources, and related factors.

KPM #2	Percentage of State Contract Awards to Business Certified by the Certification Office for Business Inclusion and Diversity -
	Data Collection Period: Jul 01 - Sep 22

<sup>\*</sup> Upward Trend = positive result



Report Year	2018	2019	2020	2021	2022				
Metric Value									
Actual	1.60%	0.70%	0.60%	0.20%	5.40%				
Target	10%	10%	10%	10%	10%				

How Are We Doing Past Reporting

Results:

Table 1. Results from analysis performed 9/24/21 for FY2021

FY	Total Contracts Awarded	COBID Contracts Awarded	Reporting Agencies	0	
2011	\$ 3,929,150,253.00	\$ 39,425,072.00	35	26	1.0%
2012	\$ 1,770,200,609.00	\$ 21,446,766.00	36	20	1.2%
2013	\$ 2,099,222,928.00	\$ 36,147,065.00	34	22	1.7%

2014	\$ 1,758,035,190.00	\$ 12,762,419.00	32	19	0.7%
2015	\$ 2,855,051,377.20	\$ 94,423,195.00	33	23	3.3%
2016	\$ 4,178,055,231.08	\$ 29,408,719.00	34	22	0.7%
2017	\$ 2,347,725,162.58	\$ 30,721,868.00	35	24	1.3%
2018	\$ 2,598,852,600.00	\$ 43,521,287.00	33	18	1.6%
2019	\$1,729,404,795.00	\$ 11,832,925.00	33	16	0.7%
2020	\$ 1,762,559,228.00	\$ 9,782,767.00	33	19	0.6%
2021	\$2,743,854,331.00	\$5,187,768.00	28	9	0.2%

Table 2. Results from analysis performed 9/24/21 for FY2021

FY	Awarded		Reporting Agencies	Agencies	
2021	\$2,743,854,331.00	\$5,187,768.00	28	9	0.2%

Table 3. Spend on statewide PA's which use COBID vendors for FY 2021.

PA	Vendor	COBID	Total	%COBID
0483	uWork.com, Inc.	\$0.00	\$46,143.00	0.00%
9436	uWork.com, Inc.	\$215,397.42	\$4,116,001.53	5.23%
DASPS- 3290-19	Oregon Translation LLC dba; Verbio	\$27,986.51	\$27,986.51	100.00%
	LinguaLinx Language Solutions, Inc.	\$0.00	\$4,679.25	0.00%
	Dynamic Language Center	\$0.00	\$41,066.29	0.00%

Note 1: ORCPP spend on statewide PA's are included in this analysis

Note 2: COBID sales reported under PA9436 via non-Oregon firms also exist but are excluded from this report.

### Data used:

- ORPIN original contracts issued by state government Q3 2011 Q2 2020 (FY 2011 2020)
- Added for FY2021 analysis the ORPIN report "Original State Contracts Issued 7.1.20-6.30.21"

### Filtering of ORPIN data for:

- Contracts with value > \$5K (Q3 '11 Q4 '14) > \$10K (FY 2018 FY 2021)
- Contracts issued by state agencies
- Contracts applicable for COBID businesses, filtering out:
  - Inter government agreements
  - Work orders
  - Qualified Rehabilitation Facility (QRF) contracts
  - Statewide PA's (removed Price Agreements and contracts marked as statewide)

### Reporting contract values:

• Report total award/spend value for the fiscal year the contract was issued

### **HOW WE ARE DOING - Current Reporting**

Table 1. Results from analysis performed 10/3/22 for FY2022

FY	Total Contracts Awarded	COBID Contracts Awarded	Reporting Agencies	Awarding Agencies	
2011	\$ 3,929,150,253.00	\$ 39,425,072.00	35	26	1.0%
2012	\$ 1,770,200,609.00	\$ 21,446,766.00	36	20	1.2%
2013	\$ 2,099,222,928.00	\$ 36,147,065.00	34	22	1.7%
2014	\$ 1,758,035,190.00	\$ 12,762,419.00	32	19	0.7%
2015	\$ 2,855,051,377.20	\$ 94,423,195.00	33	23	3.3%
2016	\$ 4,178,055,231.08	\$ 29,408,719.00	34	22	0.7%
2017	\$ 2,347,725,162.58	\$ 30,721,868.00	35	24	1.3%
2018	\$ 2,598,852,600.00	\$ 43,521,287.00	33	18	1.6%

2019	\$ 1,729,404,795.00	\$ 11,832,925.00	33	16	0.7%	
2020	\$ 1,762,559,228.00	\$ 9,782,767.00	33	19	0.6%	
2021	\$2,743,854,331.00	\$5,187,768.00	28	9	0.2%	
2022	\$ value of contracts unavailable from OregonBuys at this time					

FY	Total # of Contracts Awarded		Reporting Agencies	_	
2021	1,707	35	35	26	2.05%
2022	2,033	109	36	20	5.4%

Table 2. Results from analysis performed 10/3/22 for FY2022

FY	Total Contracts Awarded	COBID Contracts Awarded	Reporting Agencies	Agencies	
2022	2,033	109	30	14	5.4%

Table 3. Spend on statewide PA's which use COBID vendors for FY 2021.

PA	Vendor	COBID	Total	%COBID
9436	uWork.com, Inc.	\$452,660.80	\$890,478.30	51%
DASPS- 3290-19	Oregon Translation LLC dba; Verbio	\$6,410.06	\$6,410.06	100%

Note 1: ORCPP spend on statewide PA's are included in this analysis

#### Data used:

• OregonBuys original contracts issued by state government Q3 2021 – Q2 2022 (FY 2022)

# Filtering of OregonBuys data for:

- Contracts issued by state agenciesContracts applicable for COBID businesses, filtering out:
  - Inter government agreements
  - Work orders\*

  - Qualified Rehabilitation Facility (QRF) contracts
    Statewide PA's (removed Price Agreements and contracts marked as statewide except as indicated in Table 3)
  - Subgrantee (non-procurement) Discipline Type Blanket Begin Date before 6/30/2021

POs with Incorrect Authorized Purchasers on the Control Tab

### Reporting contract values:

• Contract Values have not been input consistently into OregonBuys and the data is not reliable as cleanup is still needed. Data presented above is by number of contracts, not \$ value of contracts.

# **COBID - Certification Analysis**

The Certification Office for Business Inclusion and Diversity (COBID) currently has 2494 actively certified firms. Firm types include a wide array of services including construction, consulting, wholesale, professional services, etc. Approximately 25% of firms certified provide construction related services. Approximately 81% of the firms certified are Oregon based businesses.

Ethnicity/gender - Actively Certific	ed	2014	2015	2016	2017	2018	2019	2020	2021	As of 0.27.2022
African American - Male		158	181	195	200	203	197	153	160	173
African American - Female		63	80	94	107	113	118	86	95	91
Asian Pacific - Male		87	94	95	106	97	103	89	89	88
Asian Pacific - Female		81	91	95	112	112	113	90	100	100
Caucasian - Male		1145	1205	1177	1143	1070	873	629	553	506
Caucasian - Female		1241	1334	1363	1416	1437	1428	1117	1058	1066
Hispanic American - Male		203	208	211	224	236	234	188	194	192
Hispanic American - Female		77	94	104	113	116	117	88	86	99
Native American - Male		76	79	72	74	66	62	55	64	63
Native American - Female		29	30	29	32	28	33	20	26	26
Subcontinent Asian - Male		48	49	52	58	63	61	53	57	52
Subcontinent Asian - Female		21	24	26	30	27	26	20	23	22
*Unknown - Male		4	3	1	2	2	4	4	4	4
*Unknown - Female		1	0	0	0	1	1	0	0	0
*Other - Male		2	1	4	4	6	6	3	5	5
*Other - Female		0	0	1	2	2	4	2	6	7
1	Γotals:	3236	3473	3519	3623	3579	3380	2597	2520	2494

<sup>\*</sup>Removed Work Orders that were clearly labeled, but some are still included as not all are clearly identifiable

 $<sup>^{\</sup>star}\textsc{Ethnicity}$  and gender are not mandatory requirements for ESB certification.

#### **Factors Affecting Results**

### **DAS Contacting Factors Affecting Results:**

The 2022 report required some modifications to the methodology of reporting. OregonBuys is not yet fully implemented, and DAS Procurement Services in conjunction with the OregonBuys Project Team are still working with agencies on not only implementing OregonBuys, but using consistent methodology.

Until OregonBuys is fully implemented at the end of 2023, and data cleanup is completed, there will be discrepancies from agency to agency on how they are inputting their contracts. As a result, it would be irresponsible to report contract dollar values at this time. We are, however, able to use consistent methodology with the number of contracts as opposed to the value of contracts.

It's important to note that DAS' reporting focuses on data available through the OregonBuys system. OregonBuys data is not complete as fewer than one-third of State Agencies have currently implanted Phase II Procure-to-Pay functionality. As a result, while we reported an increase in *reported* activity, it is not known, and cannot be known with current systems, the totality of actual state agency contract spend directed to COBID firms.

One of the major challenges of this report is that we don't have a clear picture of the actual COBID spend across the board. This is especially true of any procurement activity that is not captured in OregonBuys, such as most Work Order Contracts off of Price Agreements, SPOTS card spend, and Purchase Orders.

#### **COBID Factors Affecting Results:**

There are several key factors related to the fluctuation of certification numbers.

Even though the numbers vary throughout the year, it is common for firms to lose certification only to reapply once realizing there has been a lapse. In 2021, COBID decertified a total of 507 firms; of those firms 502 (98.6%) failed to provide yearly information required to maintain the certification(s). It is a requirement of certification that each year a firm must provide current information regarding the corporate structure, including supporting documentation such as federal taxes, changes to corporate documents and changes in ownership.

New	Denied	<b>Decertified Withdrawn Graduation</b>

Decisions 2022 (As of 9.27.22)	New	Denied	Decertified	Withdrawn	Graduation
African American	60	11	53	16	1
Asian Pacific	30	3	28	6	3
Caucasian - Female	155	32	127	51	21
Caucasian - Male	95	20	109	10	31
Hispanic American	53	8	43	15	8
Native American	8	1	10	8	1
Subcontinent Asian	6	5	14	4	3
Unknown	0	0	0	0	0
Other	3	0	1	0	0
Totals:	410	80	385	110	68

African American		25	10	152	20	2
Asian Pacific		11	3	71	12	4
Caucasian - Female		55	20	474	88	24
Caucasian - Male		54	12	340	28	27
Hispanic American		23	10	142	29	6
Native American		2	0	33	3	1
Subcontinent Asian		7	3	26	6	1
Unknown		0	0	0	0	0
Other		1	1	6	4	0
	Totals:	178	59	1244	190	65

COBID may award certification to a business regardless of the length of time the business has been in operation. According to the U.S. Small Business Administration, 50% of businesses do not survive longer than five years of operation. The majority of certified firms are from the non-traded sector and are increasingly subject to market and economic volatility, especially due to the current economy and recent pandemic.

Without the education and small business management experience, many firms fail. These firms also do not possess the resources or capacity necessary to obtain government contracts (e.g., employees, equipment, assets needed to secure financing and bonding, etc.). COBID continues to explore methods of increasing the pool of certified firms while connecting firms to additional resources through the Small Business Development Centers, Government Contracting Assistance Program, and local Technical Assistance providers throughout the state.

COBID continues to receive feedback from certified firms that they receive no direct benefit from certification. COBID continues to work with individual government entities such as the Oregon Housing and Community Services, the Department of Corrections, and Oregon Health Authority/Department of Human Services as well as local governments to connect firms with opportunities. Although COBID has not performed recent surveys, the information shared with the COBID team at outreach events and during site visits continues to reflect the same or similar challenges. Recommendations from firms included need for financing, holding prime contractors accountable for lack of payment and failure to follow contracts, reduction in paperwork, provide technical assistance, assigning points to projects, transparency language in contracts, and developing resources to help small businesses navigate the system more efficiently.

Many firms express the inability to obtain opportunities due to lack of capacity. Top challenges certified businesses face includes contracts that are too large to manage, limited access to resources such as equipment, limited access to capital to fund the project before payment of the receivables, bonding, and challenges developing relationships that lead to opportunities within agencies.

Most recently, COBID has seen a lack of response from firms. However, the number of applications continues to increase. The decrease in participation is also due to the graduation of 65 firms in 2020.

Current data available demonstrates that firms applying for certification continue to recover from the devastating events of the last several years. COBID expects to see the number of available firms continue to rise as business returns to normal, the economy stabilizes and firms have more time available to apply for certification and seek contracting opportunities as the busy summer season comes to a close.

New Applications by type	2014	2015	2016	2017	2018	2019	2020	2021	As of 9.27.2022
ACDBE	34	40	28	38	4	5	5	1	6
DBE	119	115	99	123	122	106	101	76	91
Interstate			7	73	62	52	108	65	57
DBE (FAA)							1	1	0
MBE	149	135	146	166	176	170	258	207	165
WBE	221	250	274	274	274	293	313	267	233
SDVBE		2	29	26	26	35	45	31	12
ESB	455	441	422	437	471	497	482	404	330
Totals:	978	983	1005	1137	1135	1158	1313	1052	894
Overall Applications Per Type	2014	2015	2016	2017	2018	2019	2020	2021	As of 9.27.2022
Expansion	*	5	7	12	16	27	45	20	19
Interstate	*	*	7	73	62	52	108	75	67
NCA	2487	1872	2765	2985	2286	2493	2370	2450	1864
New	978	983	993	1001	1014	1106	1205	987	837
3-Year Review	1239	1254	757	1097	885	1033	1017	842	695
Totals:	4704	4114	4529	5168	4263	4711	4745	4374	3482

<sup>\*</sup>Application type not tracked at that time.

# MANAGEMENT COMMENTS:

- The state has not historically captured contracts awarded under \$10K, SPOT card spend, some Work Orders, grant awards that may result in contracts, etc. The previous database system, ORPIN, did not provide accurate or reliable information on actual spend to COBID Certified Firms. This greatly impacts accuracy in reporting.
  Currently, the state is working to implement a new tracking system, ORBuys, to collect data from all state agencies. This data will be collected as available by the awarded firm or prime. Many

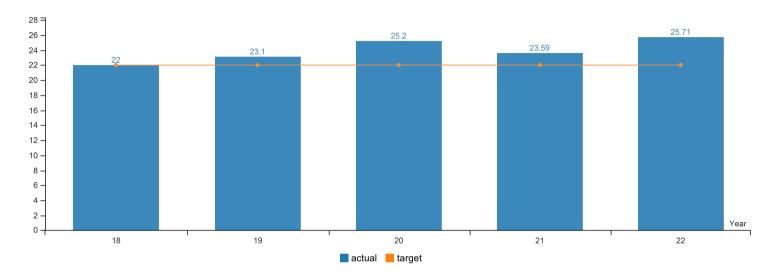
opportunities for COBID Certified Firms fall within a subcontracting opportunity.

- Executive Order 22-15, replacing EO 18-03, promotes equity in contracting by directing all state agencies, boards and commissions within the Executive Branch, to coordinate with the Governor's Office, Department of Administrative Services, and Business Oregon for training, community engagement activities, quarterly reporting, and to create and implement community and small business engagement plans for the purpose of bringing the State of Oregon to an increased utilization of COBID Certified Firms. All agencies are working to increase the use of certified firms and improve outreach.
- Tracking of these efforts will occur through yearly reporting submitted by each agency to the Governor's Office.
- Due to COVID-19, the Governor's Marketplace and statewide editions are postponed until further direction regarding social distancing and large gatherings.
- Our office is researching methods to capture spending under \$10K as well as to increase the accessibility of contracts of \$10K and below for COBID Certified Firms.
- The Governor's Racial Justice Council Economic Opportunity Committee is working to address challenges to entry into government contracting along with solutions to mitigate such barriers for minority firms such as prompt payment, bonding, and unbundling of large contracts.

State Hiring - Number of protected classes being hired, promoted, and retained in state agencies.

Data Collection Period: Jul 01 - Jun 30

<sup>\*</sup> Upward Trend = positive result



Report Year	2018 2019		2020	2021	2022
Percentage of Race and Disabled in the State Work	Force				
Actual	22%	23.10%	25.20%	23.59%	25.71%
Target	22%	22%	22%	22%	22%

### How Are We Doing

It is a top priority of the Governor's Office to ensure the State of Oregon employs the best qualified people to efficiently, effectively and compassionately deliver services across Oregon. With a state workforce of approximately 43,963 people, the state is focused on recruiting and promoting a diverse mix of people in state agencies, as well as to boards and commissions, so that the structures of state government reflect a state workforce that centers racial and gender equity.

The representation of people of color in the state's workforce is growing. In 2021, people of color represented 20.46% of the workforce — today, in 2022, it represents 22.41%, which is a total increase of nearly 2%.

For the past several years, the proportion of women in the state's workforce has also increased. Women now comprise 55.1% of the state's workforce, which is higher than their representation in the state population (50%).

#### **TARGETS**

The annual targets for workforce diversity combine the representation of people of color and people with reported disability (PRD) in the workforce. The annual target is 22%. By that measure, the State of Oregon has exceeded the target this year by 1.4% with the 25% of the representation of people of color and people with reported disability in 2022.

Percentage of Race and Disabled in the State Work Force					
	2018	2019	2020	2021	2022
Actual	22%	23.10%	25.20%	23.59%	25.71%
Target	22%	22%	22%	22%	22%
2022 Census Quick Facts for Oregon, total population estimates:					
Total population	4,246,155				
Women	50.10%				
People of Color	25.90%				
People with disabilities under age 65	9.90%				
Representation of Females, People of Color, People Reporting a Disability in the Work Force (2018-2022)					
Category	2018	2019	2020	2021	2022
Female	21,309	22,178	22,777	23,351	24,262
Male	18,625	19,332	19,243	19,282	19,701
People of Color	7,371	8,299	9,455	8,997	9,854
People with Reported Disability	1,271	1,271	1,135	1,064	1,142
All Employees	39,934	41,512	42,020	42,633	43,963
Workforce Totals by Racial Categories (2022)					
Racial Categories	Female	Male	All	Pct. All	
American Indian/Alaska Native	462	351	813	1.9%	
Asian	1,045	718	1,763	4.1%	
Black/African American	603	580	1,183	2.8%	
Hispanic	2,582	1,604	4,186	9.8%	
Native Hawaiian/Other Pacific Islander	166	107	273	0.6%	
Two or More Races	1,023	613	1,636	3.8%	
White	17,769	15,147	32,916	77.0%	
Totals	23,650	19,120	42,770	100.0%	
New Hires, Promotions, and Resignations					
Category	New Hires	Promotions	Resignations		
Gender					
Female	2,697	2,049	1,727		
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Male	1,795	1,326	1,344
Race/Ethnicity			
People of Color	1,444	853	774
White	2,852	2,433	2,187
<b>Disability Status</b>			
Reported	37	70	64
Not Reported	4,455	3,305	3,007
Totals	4,492	3,375	3,071

Between July 1, 2021 to June 30, 2022:

Of the new hires for the State, 1,444 were people of color. In addition to hiring a diverse workforce, the State of Oregon is also focused on enter state service, as well as identifying opportunities for promotion.

Women received 60.7% of the State's 3,375 promotions. People of color represent 22.4% of the State's total current workforce. People of color account for 25.2% of the 3,375 promotions and 25.2% of the 3,071 resignations.

Diverse employees (people of color and people with reported disability) represent 32.9% of the 4,492 new hires; 27% of the 3,378 promotions; and 27% of the 3,071 workers leaving state service. Women represent 60% of new hires; 60.7% promotions; and 56% of workers leaving state service.

### **Factors Affecting Results**

The total number of employees excludes board members, temporary positions, and commissions and committees.

Notes:

Data Sources: The State has completed a transition to a new human resources information system (HRIS). The data source for 2017, and 2018 is the Position and Personnel Database; data for 2019 was combined from the Position and Personnel Database (dates: 07/01/2018 – 12/31/2018) and the new HRIS, Workday, (dates: 1/01/2019-06/30/2019). All 2022 data is from Workday.

Department of Administrative Services, Chief Human Resources Office

Only individuals under ORS 240 are included in the data. This data does not include temporary workers. Gender, Race/Ethnicity, and Disability Status are all data that is self-reported by the employee, and its disclosure is not required. Race/ethnicity includes visual assessments as required for EEO reporting.

A small percentage of employees chose not to disclose race and ethnicity. They are excluded from the comparisons based on race and ethnicity.

#### **Management Comments:**

The Governor's Office is committed to providing leadership and support to state agencies as they create an inclusive working environment that allows every individual the opportunity to reach their full potential as a state employee.

The Governor's Office of Equity and Racial Justice exists to ensure State compliance with Title VI and VII of the 1964 Civil Rights Act, covering nondiscrimination in public funds and affirmative action, Oregon Revised Statutes 200 and 659, as well as implementing the Governor's Executive Order No. 22-11 relating to Affirmative Action, Equal Employment Opportunity, Diversity, Equity and Inclusion. The Office has prioritized the following actions in 2022-2023:

- Develop guidelines for 2023-2025 Affirmative Action Plans and Statements.
   Identify state agencies' affirmative action goals and review their 2023-2025 Affirmative Action Plans to measure progress on affirmative action goals.
   Review and approve state agency 2021-2023 biennium Affirmative Action Plans and Statements.
   Develop the Governor's 2023-2025 Affirmative Action Report and implement the Governor's Executive Order 12-11.

- 5. Engage with state agencies, boards and commissions to assess employee, board and commission member recruitment, hiring, retention, and promotion.
- 6. Ensure agencies comply with state and federal equal employment opportunity laws, rules, regulations, and processes.