Enterprise Information Services SB293 Privacy Recommendations

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Joint Committee on Ways and Means Subcommittee on General Government

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Agenda

- ► Senate Bill 293 Summary
- ► Problem Statement
- ► Senate Bill 293 Report Methodology
- ► Enterprise Information Services Privacy Recommendations
- Next Steps



Senate Bill 293 Summary

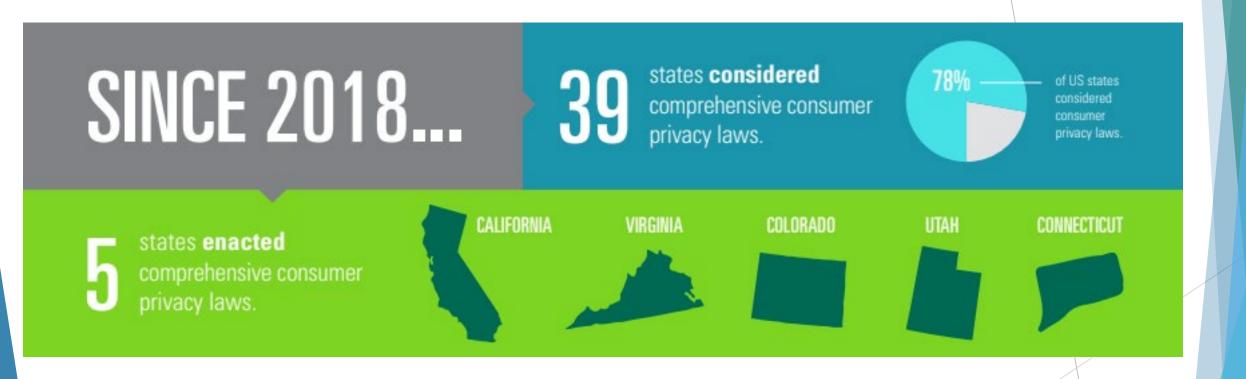
Senate Bill 293 (2021), tasked Enterprise Information Services (EIS) with preparing recommendations for elevating consideration of privacy, confidentiality and data.

In preparing the recommendations EIS considered:

- ► The merits of establishing a dedicated state privacy officer role versus delegating privacy duties to another officer within EIS.
- ► The merits of developing a privacy assessment tool within existing frameworks for information technology project oversight.
- The merits of outreach, education, and engagement with those whose data is collected within state information technology systems.



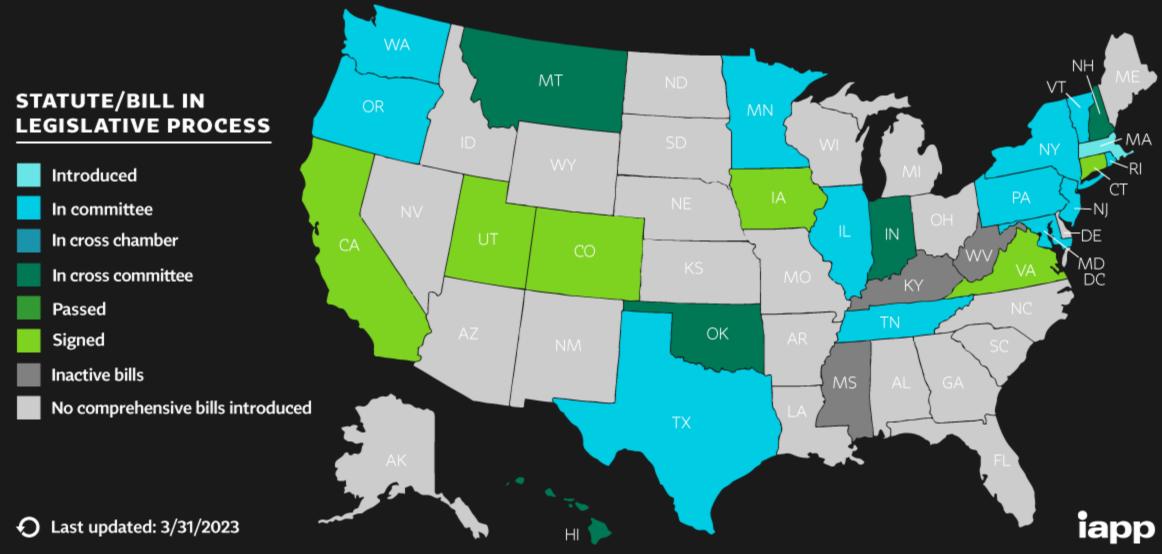
Problem Statement: A Rapidly Evolving Privacy Landscape







US State Privacy Legislation Tracker 2023



Senate Bill 293 Report Methodology

- Discovery Process
 - Analysis of best practices from Gartner Inc., Info-Tech Research Group, International Association of Privacy Professionals.
 - Calls with consultant; policy review and discussion with privacy leaders.
- ► Stakeholder Engagement
 - Vetted and refined recommendations with external stakeholder groups.
- Evaluation of current EIS program responsibilities and extant resources for privacy and security (data classification policy, privacy guidance for open datasets)



EIS Privacy Recommendations

Establish a Chief Privacy Officer (CPO)

Require the CPO to develop an Enterprise Privacy Program

Create statutory authorization and budgetary authority to support enterprise privacy

Establish Privacy Program deliverables

Develop privacy outreach, education, and engagement strategies for the public.



Establish a Chief Privacy Officer

"Privacy must be thought of as a separate function. While there will always be ties to security in the ways it protects data, privacy starts and ends with the focus on personal data. Beyond protection, privacy extends to understanding why personal data is being collected, what the lawful uses are, how long it can be retained, and who has access to it."

Chief Data Officer

- Data strategy
- Data sharing
- Data literacy
- Data analytics and use

Technology

Ethics

Chief Information Security Officer

- Protect and secure assets
- Security architecture
- Identity and Access Management

Risk

Chief Privacy Officer

Compliance + Legal

- Privacy strategyCompliance with privacy regulations
- Privacy management and risk mitigation





Develop and Resource an Enterprise Privacy Program

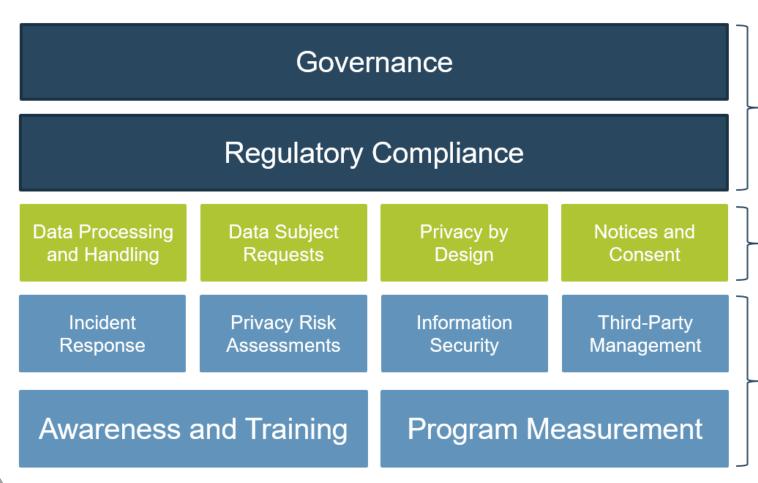
Collect Privacy Requirements Conduct a Privacy Gap Analysis Build the Privacy Roadmap

Implement and Operationalize

▶ Recommend Chief Privacy Officer be tasked with evaluating and assessing the state's current privacy landscape and produce a gap analysis.



Develop and Resource an Enterprise Privacy Program



These will be the tenets and foundations of the larger privacy program.

These are very tactical areas and can be evaluated for the organization as a whole, or even by business unit.

These areas are more generally defined for the entire organization.



Next Steps

- ► Agency Request Budget Policy Option Package #128 advanced to the Governor's Recommended Budget.
 - Creates 3 FTE Positions:
 - Chief Privacy Officer
 - Privacy Program Manager
 - Privacy Analyst
 - Provides funding of services and supplies to cover initial functions of office.
 - Senate Bill 1073 codifies Chief Privacy Officer responsibilities and authority within statute.



Thank you





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