

OREGON BOARD OF DENTISTRY

2023 - 2025 BUDGET PRESENTATION

Joint Ways and Means Subcommittee on Education

February 20, 2023

Presented by:
Stephen Prisby, Executive Director

OREGON BOARD OF DENTISTRY
2023-2025 Budget Presentation

AGENCY OVERVIEW

The Board of Dentistry was established by an Act of the Legislature in 1887 to regulate the practice of Dentistry. It is the oldest health regulatory licensing board in the state. In 1946, Dental Hygiene was established as a licensed profession in Oregon and added to the purview of the Board. In 2022, Dental Therapy was established as a licensed profession in Oregon and also added to the Board's portfolio.

There are ten members appointed to this policymaking Board and eight permanent full-time staff. The ten Board members include six dentists, one of whom must be a specialist, two dental hygienists and two public members. Members of the Board are appointed by the Governor and confirmed by the Senate.

The Board's Mission is to promote quality oral health care and protect all communities in the State of Oregon by equitably and ethically regulating dental professionals.

The Board's identified goals are to protect the public from unsafe, incompetent or fraudulent practitioners; encourage licensees to practice safely and competently in the best interests of their patients; and educate the public on acceptable and appropriate dental practices. The Board's highest priorities are the enforcement, monitoring, licensing and examination of Dentists, Dental Therapists and Dental Hygienists in Oregon.

The Board is supported solely from application and license renewal fees, permit fees, miscellaneous receipts, penalty fees for late renewals and civil penalties, 95% of this revenue is from licensee and permit fees.

Board Roster

Board Members

Name	Location	Term ends
Jose Javier, DDS - President	Bend	3/31/2024
Charles "Chip" Dunn - Vice-President	Happy Valley	4/1/2025
Reza J. Sharifi, DMD	Portland	5/14/2023
Alicia Riedman, RDH	Eugene	4/1/2024
Jennifer Brixey	Portland	4/6/2024
Aarati Kalluri, DDS	Hillsboro	4/1/2025
Sheena Kansal, DDS	Portland	4/1/2025
Terrence Clark, DMD	West Linn	4/3/2026
Michelle Aldrich, DMD	Salem	4/3/2026
Sharity Ludwig, RDH	Bend	4/3/2026

Board Members



Jose Javier, D.D.S.
President
Bend
Second term expires 2024



Charles 'Chip' Dunn
Vice-President
Happy Valley
Second term expires 2025



Reza Sharifi, D.M.D.
Portland
First term expires 2023



Alicia Riedman, R.D.H.
Eugene
Second term expires 2024



Jennifer Brixey
Portland
Second term expires 2024



Aarati Kalluri, D.D.S.
Hillsboro
First term expires 2025



Sheena Kansal, D.D.S.
Portland
First term expires 2025



Terrence Clark, D.M.D.
West Linn
First term expires 2026



Michelle Aldrich, D.M.D.
Salem
First term expires 2026



Sharity Ludwig, R.D.H.
Bend
First term expires 2026

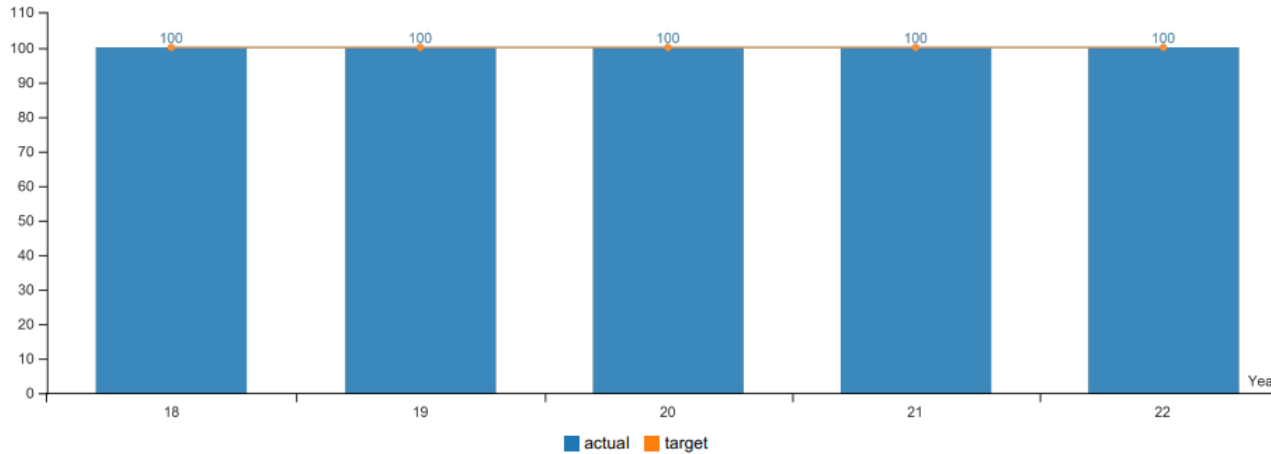
PERFORMANCE OVERVIEW

OREGON BOARD OF DENTISTRY ANNUAL PERFORMANCE PROGRESS REPORT 2022

Performance Measure Definition	2022 Goal	2022 Performance
#1 Percent of licensees in compliance with continuing education requirements	100%	100%
#2 Average time from receipt of a new complaint to completed investigation (ready to be submitted to the Board)	7.5 months	7 months
#3 Average Number of working days for the receipt of completed paperwork to issuance of license (new or renewal)	7 Days	7 Days
#4 Agency Overall Satisfaction – Percent of customers rating their overall satisfaction with the agency above average or excellent.	85% Positive Response	85% Positive Response
#5 Board Best Practices – Percent of total of best practices met by Board.	100%	100%

KPM #1	Continuing Education Compliance - Percent of Licensees in compliance with continuing education requirements.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2018	2019	2020	2021	2022
Percent of Licensees in Compliance with Continuing Education Requirements					
Actual	100%	100%	100%	100%	100%
Target	100%	100%	100%	100%	100%

How Are We Doing

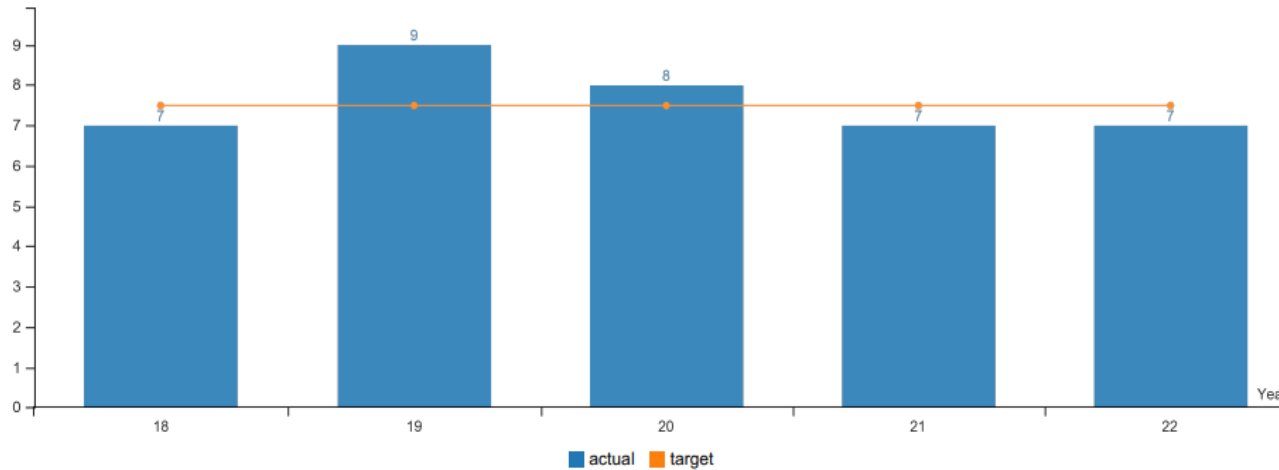
For FY 2022 we accomplished this goal by requiring our licensees complete and comply with continuing education requirements. The Board's view is that licensees should keep current on practice issues. One way to do this is to take continuing education courses during their two-year licensure peperiod. The Board monitors their compliance with questions on their license renewal forms, it is requested in investigations and also verified in audits each renewal cycle. Board Staff follows up and ensures all licensees meet their CE requirement.

Factors Affecting Results

Board staff work with licensees to communiante the requirements to be in compliance with Board rules.

KPM #2	Time to Investigate Complaints - Average months from receipt of new complaints to completed investigation.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = negative result



Report Year	2018	2019	2020	2021	2022
Average time to Investigate Complaints					
Actual	7	9	8	7	7
Target	7.50	7.50	7.50	7.50	7.50

How Are We Doing

For FY 2022 we accomplished this goal. The investigators worked hard to close the cases and the regularly scheduled Board meetings remained on schedule in spite of the pandemic. Due to the pandemic and the closure of dental offices for a period of time, the number of new cases dropped from the prior 12 month period. An investigation can sometimes take longer than usual because of a number of reasons: the number of treatment providers involved in the case, the complexity of the case, the timely responses of all involved and their cooperation as well.

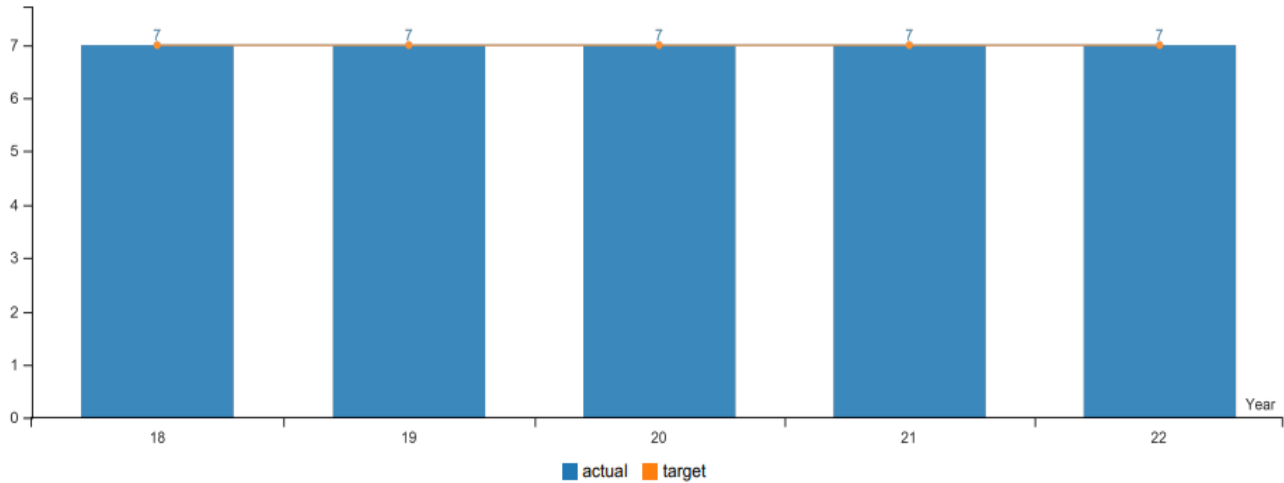
Factors Affecting Results

The total number of investigations opened in FY 2022 was 150 compared to 195 in FY 2021

The number of cases closed in FY 2022 was 154 compared to 205 in FY 2021.

KPM #3	Days to Complete License Paperwork - Average number of working days from receipt of completed paperwork to issuance of license.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2018	2019	2020	2021	2022
Average Number of Working Days to Issue license after Paperwork is Completed.					
Actual	7	7	7	7	7
Target	7	7	7	7	7

How Are We Doing

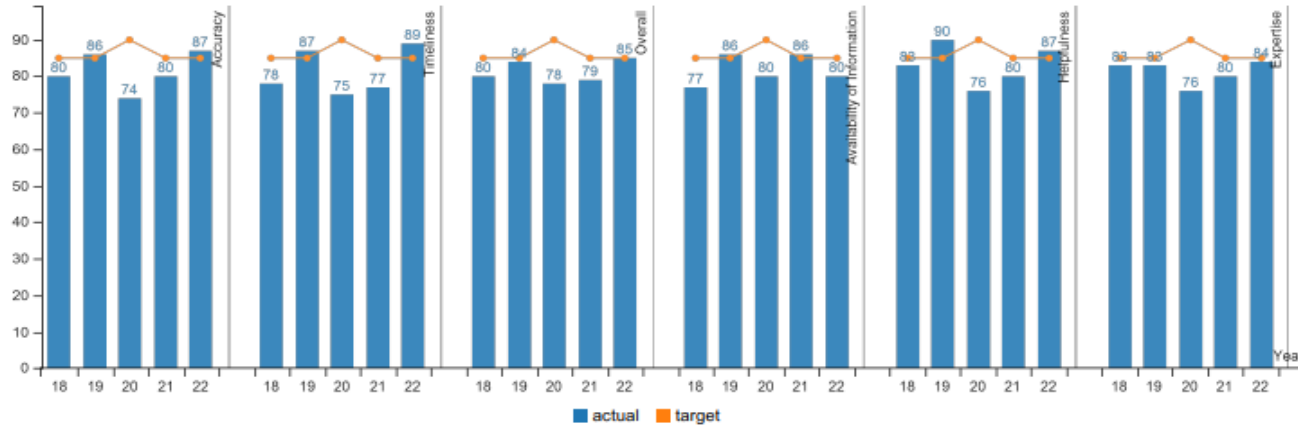
For FY 2022 we accomplished this goal. Although there were delays due to the pandemic and other agencies and entities working remotely. OBD Staff continued to work in the downtown Portland office and transitioned to a hybrid work model in spring of 2022. All staff were designated "essential personnel" back in March 2020 and remain so at the time of this report. Once all required documentation and paperwork is completed, then licenses were issued with minimal delay due to OBD Staff.

Factors Affecting Results

It is one of our priorities that applications and renewals be processed accurately and efficiently. The delay in processing (not issuing) was due to a number of factors beyond OBD Staff control: US Postal Service delays, schools delaying classes and transmitting transcripts, testing agencies modifying tests and other issues due to the pandemic.

KPM #4 Customer Satisfaction with Agency Services - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information.

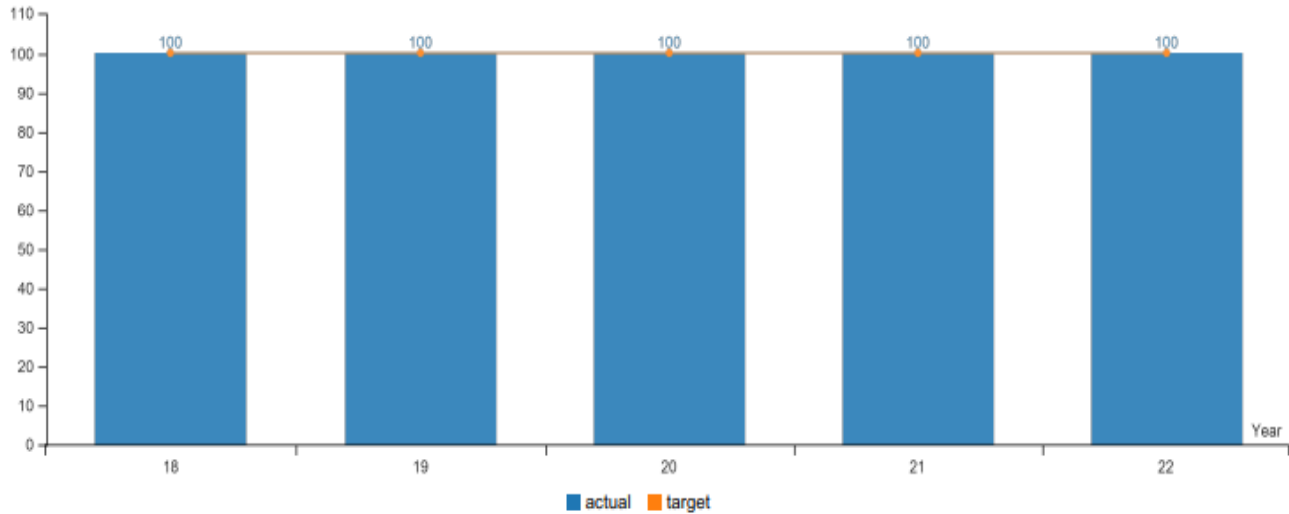
Data Collection Period: Jul 01 - Jun 30



Report Year	2018	2019	2020	2021	2022
Accuracy					
Actual	80%	86%	74%	80%	87%
Target	85%	85%	90%	85%	85%
Timeliness					
Actual	78%	87%	75%	77%	89%
Target	85%	85%	90%	85%	85%
Overall					
Actual	80%	84%	78%	79%	85%
Target	85%	85%	90%	85%	85%
Availability of Information					
Actual	77%	86%	80%	86%	80%
Target	85%	85%	90%	85%	85%
Helpfulness					
Actual	83%	90%	76%	80%	87%
Target	85%	85%	90%	85%	85%
Expertise					
Actual	83%	83%	76%	80%	84%
Target	85%	85%	90%	85%	85%

KPM #5	Board Best Practices - Percent of total best practices met by the Board.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2018	2019	2020	2021	2022
Compliance with Best Practices Performance Measurement					
Actual	100%	100%	100%	100%	100%
Target	100%	100%	100%	100%	100%

How Are We Doing

For FY 2022 the Board accomplished this goal. Annually at the August Board Meeting the Board reviews these metrics and conducts the performance review of the Executive Director. The Board is in 100% compliance with Best Practices Performance Measurements for Governing Boards and Commissions

Factors Affecting Results

The Board Members are engaged and dedicated to their responsibilities, duties and obligations serving Oregon in their capacity. The Board reviewed the Board Best Practices at its August 19, 2022 Board Meeting.

Best Practices Self-Assessment

Annually, Board members are to self-evaluate their adherence to a set of best practices and report the percent total best practices met by the Board (percent of yes responses in the table below) in the Annual Performance Progress Report as specified in the agency Budget instructions.

Best Practices Assessment Score Card

Best Practices Criteria	Yes	No
1. Executive Director's performance expectations are current.	✓	
2. Executive Director receives annual performance feedback.	✓	
3. The agency's mission and high-level goals are current and applicable.	✓	
4. The Board reviews the Annual Performance Progress Report.	✓	
5. The Board is appropriately involved in review of agency's key communications.	✓	
6. The Board is appropriately involved in policy-making activities.	✓	
7. The agency's policy option budget packages are aligned with their mission and goals.	✓	
8. The Board reviews all proposed budgets.	✓	
9. The Board periodically reviews key financial information and audit findings.	✓	
10. The Board is appropriately accounting for resources.	✓	
11. The agency adheres to accounting rules and other relevant financial controls.	✓	
12. Board members act in accordance with their roles as public representatives.	✓	
13. The Board coordinates with others where responsibilities and interest overlap.	✓	
14. The Board members identify and attend appropriate training sessions.	✓	
15. The Board reviews its management practices to ensure best practices are utilized.	✓	
Total Number	15	
Percentage of total:	100%	

At the August 19, 2022 Board Meeting, the Board reviewed the best practices self-assessment documents and unanimously agreed that all Best Practices were met for fiscal year 2022.

Oregon Board of Dentistry

EXECUTIVE DIRECTOR
Principal Executive/Manager E
Stephen Prisby
Classification Z7008
Position 521 1.0 FTE

INVESTIGATION AND COMPLIANCE MONITORING

LICENSING/ADMINISTRATIVE SUPPORT

DENTAL DIRECTOR/
CHIEF INVESTIGATOR
Principal Executive/Manager E
Angela Smorra, D.M.D
Classification Z7008
Position 522 1.0 FTE

OFFICE MANAGER
Haley Robinson
Classification X0806
Position 524 1.0 FTE

PROJECT MANAGER
Teresa Haynes
Classification C0854
Position SR27 1.0 LDE

DENTAL
INVESTIGATOR
Winthrop B. Carter,
D.D.S.
Classification C5911
Position 531 1.0 FTE

INVESTIGATOR 2
Shane Rubio
Classification C5232
Position 528 1.0 FTE

INVESTIGATOR 2
Ingrid Nye
Classification C5232
Position 528 1.0 FTE

LICENSING &
EXAMINATION
MANAGER
Admin Specialist 2
Samantha VandeBerg
Classification CO 180
Position 525 1.0 FTE

ADMIN SUPPORT
Office Specialist 2
Kathleen McNeal
Classification C0104
Position 529 1.0 FTE

PROGRAM PRIORITIES

The Board has three major areas of service; licensing & examination, enforcement & monitoring and administration.

- **Licensing and Examination**

The Board licenses dentists, dental therapists and dental hygienists, establishes standards for the use of anesthesia in dental offices, issues four levels of anesthesia permits, and certifies dental assistants.

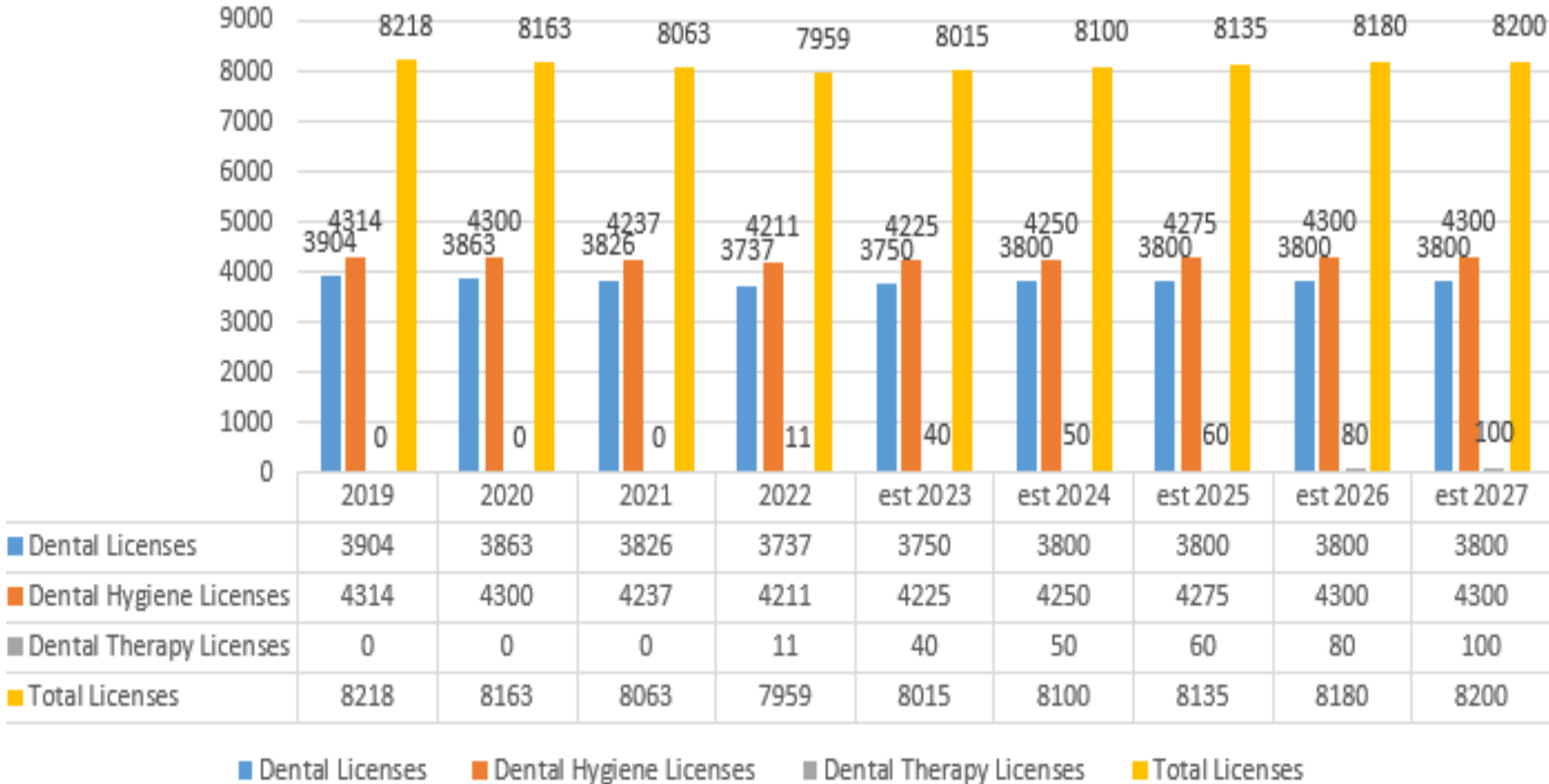
Background checks are conducted on all new applicants. Applicants must pass a written national examination; a clinical examination conducted by a dental testing agency recognized by the Board, and pass the Board’s Jurisprudence Examination. The Jurisprudence Examination is a 50 question exam regarding the statutes and rules in the Dental Practice Act. The Board audits a select number of those renewing their licenses each year. They are audited for compliance with the Board’s Continuing Education requirements. All Licensees involved in an investigation are also checked for compliance with CE requirements.

As of January 1, 2023. There were 3737 licensed dentists, 4208 licensed dental hygienists and 11 dental therapists. We anticipate issuing about 825 new licenses in 2023 - 2025 biennium.

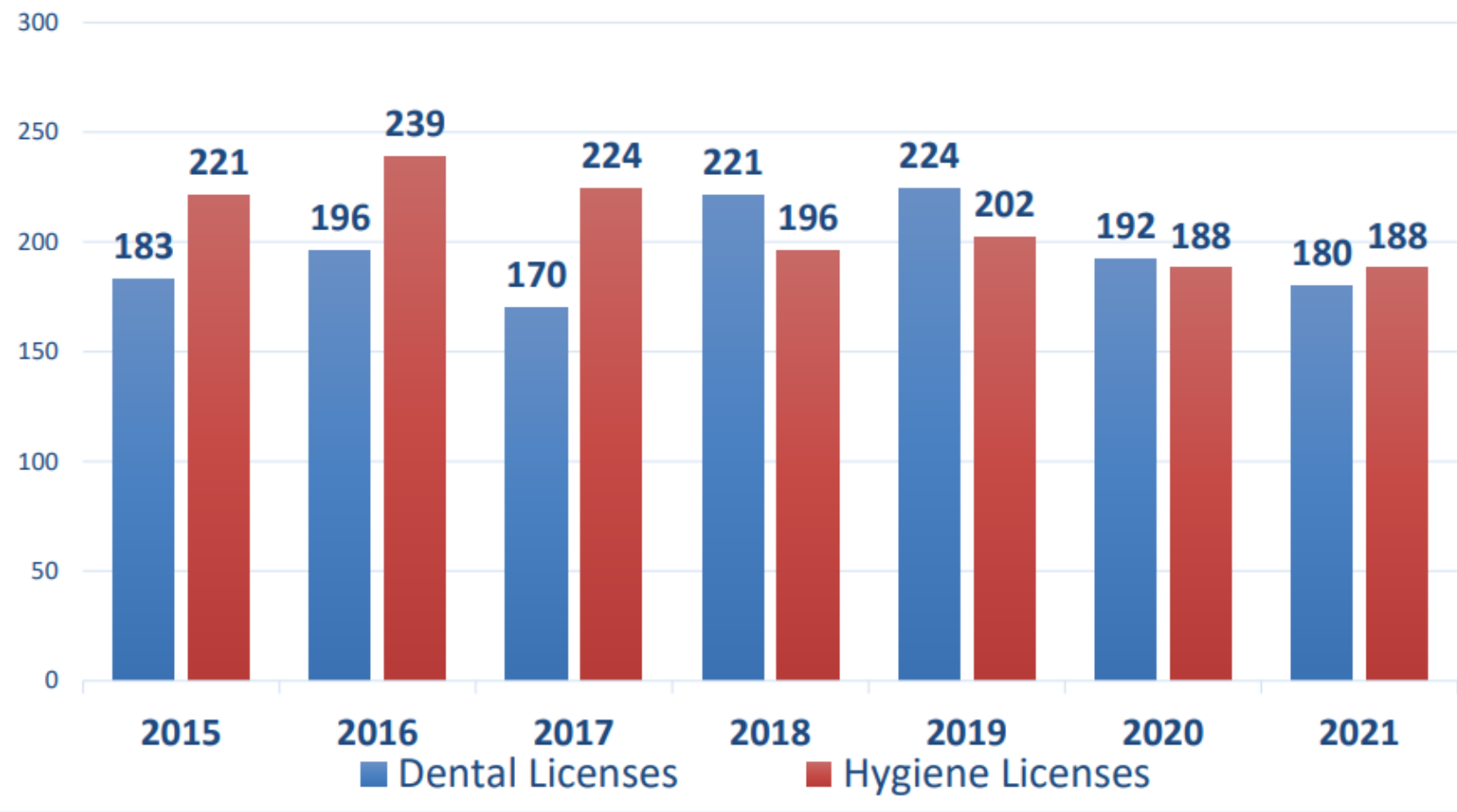
Total Licenses

Calendar Year	2019	2020	2021	2022	<i>est 2023</i>	<i>est 2024</i>	<i>est 2025</i>	<i>est 2026</i>	<i>est 2027</i>
Dental Licenses	3904	3863	3826	3737	3750	3800	3800	3800	3800
Dental Hygiene Licenses	4314	4300	4237	4211	4225	4250	4275	4300	4300
Dental Therapy Licenses	0	0	0	11	40	50	60	80	100
Total Licenses	8218	8163	8063	7959	8015	8100	8135	8180	8200

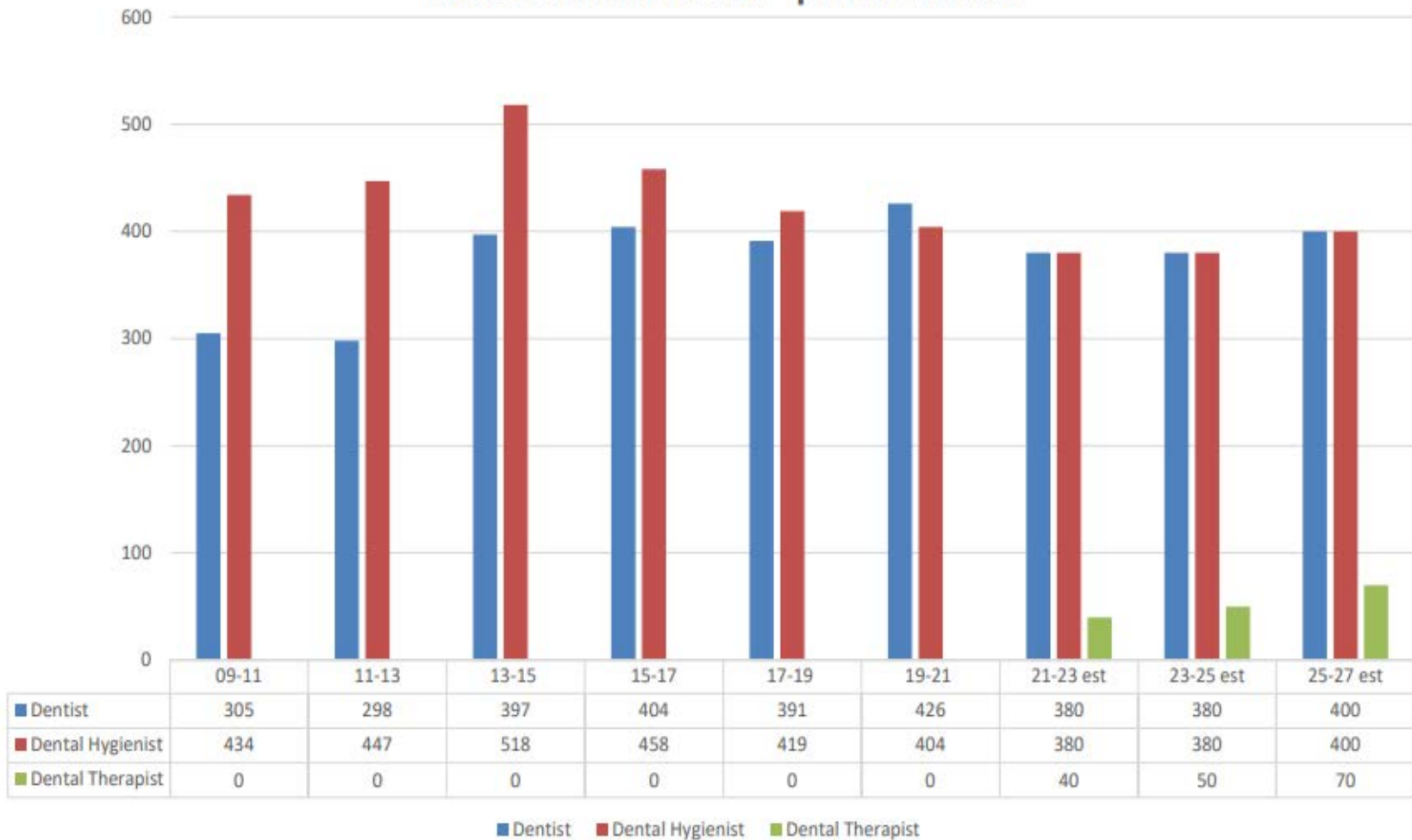
Licensee Data



Licenses Issued Per Year



New Licenses Issued - per Biennium



The table shows the historical and projected workload for the agency in licensing. .

Licensing and Examination Workload	2003-05	2005-07	2007-09	2009-11	2011-13	2013-15	2015-17	2017-19	2021-23	2023-25	2025-27
	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Estimated	Estimated
Licenses Issued:											
Dental	322	350	355	305	340	397	397	414	348	400	400
Dental Hygiene	294	335	375	434	450	518	458	403	385	425	425
Dental Therapist										50	75
Total New Licenses Issued:	616	685	730	739	790	915	862	817	733	775	800
Licenses Renewed:											
Dental	3254	3300	3325	3389	3400	3431	3903	3864	3839	3860	3500
Dental Hygiene	3180	3265	3386	3613	3700	3715	4268	4304	4102	4300	4300
Total Licenses Renewed:	6434	6595	6712	7002	7100	7146	8171	8168	7941	8000	8000
Specialty Examinations Conducted	9	5	3	3	3	4	0	0	0	0	0
Candidates Examined	7	5	3	5	3	4	0	0	0	0	0
Anesthesia Permits Issued/Renewed	3795	3969	3,750	4359	4400	4783	4719	4688	4622	4650	4650
Dental Assistants Certified	2095	2260	2,449	2638	2650	2263	2265	2288	1942	2000	2000
Dental Assisting Instructor Permits Issued/Renewed	102	124	106	110	125	131	128	126	173	175	175

- **Enforcement and Monitoring**

The Board conducts investigations of complaints filed with the Board alleging unacceptable patient care or other issues ranging from unprofessional conduct, improper prescribing practices, substance abuse, unauthorized use of auxiliaries, advertising or disciplinary action in another state. Staff investigators conduct investigations by interviewing the complainant, the patient, the respondent (licensee), subsequent treating dentists, or any other witness germane to the case. Investigators review patient records, consult with outside experts contracted by the Board for this purpose, review insurance claims, and any other material or witnesses necessary to determine the facts of the case. Investigative findings are presented to a sub-committee of the Board comprised of two professional members of the Board (Evaluators) who review the cases in-depth with the staff investigators and assigned attorney. The recommendation of the Evaluators is presented to the full Board for review, discussion and final action.

The Board's findings fall into one of four categories: No Violation, No Further Action, Letter of Concern or Discipline. "No Violation" reflects a finding that no violation of statutes or rules in the Dental Practice Act were found in that matter. "No Further Action" reflects a case where the Board did not have jurisdiction of the issue submitted, the complainant withdrew the complaint and the Board was satisfied with the reasons, the issue was extremely minor and or the licensee is no longer under the Board's jurisdiction. A "Letter of Concern" is issued when the Board determines that the licensee violated some aspect of the Dental Practice Act, but the matter warrants a warning rather than formal disciplinary action. "Discipline" is typically reserved for the most serious matters and for repeated and clear violations of the Dental Practice Act.

All investigative findings are confidential and may not be revealed to any member of the public. Formal disciplinary actions are public record and posted on the OBD website and provided as requested. The Board provides copies of Notice of Proposed Disciplinary Action and any final Orders. Disciplinary actions are reported as required by Federal Law to both the National Practitioners' Data Bank (NPDB) and the Healthcare Integrity and Protection Data Bank (HIPDB).

The OBD is one of four health professional licensing boards that participates in the Impaired Health Professional Program (ORS 676.185). It is commonly referred to as the Health Professionals' Services Program (HPSP). The HPSP is a legislatively mandated non-disciplinary, confidential diversion program to help Licensees with substance abuse disorders and mental health issues. It is confidential, even Board Members are unaware of who enters into the program. Typically there is 3 - 5 years of compliance monitoring, meet requirements of the program and licensee signs off on agreement to be in compliance. The Board gets updates from staff diversion coordinator on progress, and informed if action needed.

The Investigation Process on non HPSP matters

- ✓ Case assignment
- ✓ Investigation and review of materials
- ✓ Draft report
- ✓ Request for interview
- ✓ Interview
- ✓ Supplement to report
- ✓ Investigator's recommendation per Board protocols
- ✓ Evaluators review and recommendation
- ✓ Reviewed by the Board at regular meeting
- ✓ Board votes in public session on each case



Most disciplinary actions imposed by the Board are entered into by mutual agreement between the Board and the licensee through a negotiated Consent Order. Those that cannot be settled by consent agreement are referred to the Hearing Officer Panel for conduct of a Contested Case Hearing. Staff investigators and expert witnesses appear at these hearings to testify to the facts of the Board's case. The Board is represented by the Department of Justice in these cases. Monitoring involves tracking licensees who are under disciplinary sanction for compliance with the terms of their Board order. This involves tracking disciplinary actions, requirements and timelines, routine communication with the licensee, working with treatment providers to assure compliance, scheduling appearances before the Board for those licensees required to make regular personal appearances.

At any given time, the staff compliance officer is monitoring approximately 40 - 60 licensees. Some licensees placed in the monitoring caseload via the HPSP are typically monitored for up to five years since these cases involve drug, alcohol and/or mental health issues.

<u>Board Action - FY</u>	<u>2021</u>	<u>2022</u>
Cases Opened	195	150
Cases Closed	205	154
No Violation	46	60
No Further Action	75	41
Letter of Concern	60	38
Discipline	24	22
Total	205	161

(There can be more than one type of discipline incorporated in a disciplinary action; i.e. reprimand, civil penalty and/or additional continuing education)

- **Administration**

Administrative activities include implementation of Board policy, communication and collaboration with the professional associations, the School of Dentistry and other educational programs, related licensing agencies such as the Board of Pharmacy, the Board of Medicine in addition to State Boards of Dentistry in other states. Administration also includes legislative activities, budget development and monitoring, and staffing. All Governor and DAS mandates are followed and implemented regarding Workday, DEI initiatives and required trainings and reporting duties.

Board Members are also on-boarded at beginning of service and must complete annual required trainings as well. The Board has also invests time and resources to strategic planning. The current OBD 2022 - 2025 Strategic plan was approved in February 2022, which replaced the 2017 - 2020 plan. The agency adheres to all public rulemaking standards and follows all DAS and Secretary of State’s rules & procedures when promulgating rules.

An important component of Administration is carrying out the Board's primary goal of communicating with licensees and the public. This includes maintenance of a web site, production of newsletters, and scheduling and presenting information to students, licensees and the public about the Board and its activities. The Board's consumer survey is open to all and results are reviewed regularly for feedback on our service.

The Board also is active within the two main national organizations in our arena. The American Association of Dental Administrators (AADA) and the American Association of Dental Boards (AADB). The Executive Director is the Immediate Past President of the AADA. The OBD's assigned attorney has for many years attended the AADB meetings and led and participated in the Attorneys' Roundtable to share important news and updates in the regulatory world. OBD Board Members are also active in the AADB and attend meetings annually.

The American Association of Dental Administrators is a non-profit organization whose goals are:

- To share and distribute information, procedures, policies and techniques necessary to effectively and efficiently administer dental licensing, testing and/or disciplinary boards in the United States, Puerto Rico and the Virgin Islands.
- To develop committees for studying, reviewing, evaluating, and addressing uniform avenues in administration of board operations.

The American Association of Dental Boards is a national association that encourages the highest standards of dental education by promoting higher and uniform standards of qualification for dental practitioners. Membership is comprised of boards of dentistry, advanced education boards, present and past members of those boards, board administrators, board attorneys, educators, practitioners, and other oral health stakeholders. Our mission is simple: To serve as a resource by providing a national forum for the exchange, development, and dissemination of information to assist dental regulatory boards with their obligation to protect the public.

OBD 2023 - 2025 Proposed Budget

ESSENTIAL PACKAGES

Essential Packages make budget adjustments that are part of our Current Service Level Budget and are built into the 2023 – 2025 Budget. These are set by DAS in conjunction with the Governor’s Office for all agencies, and the following packages were built into the OBD budget.

Package 010 Vacancy Factor and Non-ORPICS Personal Services

Package Description This package includes the standard 4.2 percent inflationary increase for temporary appointments, overtime payments, and differential costs. It also includes adjustments to Mass Transit Tax and costs for the Public Employees Retirement System Pension Obligation Bond repayment.

Analyst Recommendation Recommended

Analyst Rec. Audit

Personal Services	-	-	7,643	-	-	-	7,643		
Ending Balance	-	-	(7,643)	-	-	-	(7,643)	-	-

Package 031 Standard Inflation

Package Description This package increases Services and Supplies by the standard 4.2 percent and non-state employee and professional services costs by the standard 8.8 percent inflation rates. The hourly rate for Attorney General costs are increased by 17.67 percent. The package also adjusts costs for changes in State Government Service Charges.

Analyst Recommendation Recommended

Analyst Rec. Audit

Services & Supplies	-	-	148,371	-	-	-	148,371		
Ending Balance	-	-	(148,371)	-	-	-	(148,371)	-	-

Package 032 Above Standard Inflation

Package Description This package includes an additional \$11,932 for non-uniform rent that was increased more than the standard inflation.

Analyst Recommendation Recommended

Analyst Rec. Audit

Services & Supplies	-	-	11,932	-	-	-	11,932	
Ending Balance	-	-	(11,932)	-	-	-	(11,932)	-

Package 092 Statewide AG Adjustment

Package Description This package reduces Attorney General rates by 4.62 percent to reflect adjustments in the Governor's Budget.

Analyst Recommendation Recommended

Appeals/Gov's Adj.Working

Services & Supplies	-	-	(16,675)	-	-	-	(16,675)	
Ending Balance	-	-	16,675	-	-	-	16,675	-

Package 093 Statewide Adjustment DAS Chgs

Package Description This package represents adjustments to State Government Service Charges and DAS pricelist charges for services made in the Governor's Budget.

Analyst Recommendation Recommended

Appeals/Gov's Adj.Working

Services & Supplies	-	-	(9,693)	-	-	-	(9,693)	
Ending Balance	-	-	9,693	-	-	-	9,693	-

This package was developed after agency request budget was submitted with consultation with DAS and the Governor’s Office. It seeks to align the OBD’s staffing model, and reduce 1.0 FTE to a .5 FTE status on January 1, 2024. It also seeks to implement a fee increase.

Package 090 Analyst Adjustments

Package Description This package eliminates one vacant Business Operations Manager 2 (1.0 FTE) position, establishes funding for one Health Care Investigator Position (1.0 FTE) that was previously unbudgeted, reduces one Health Care Investigator Position to 0.5 FTE starting January 1, 2024, reduces office expenses in Services and Supplies by 10 percent, and reflects the revenue garnered from the agency’s proposed fee increase post appeal.

Analyst Recommendation Recommended

Analyst Rec. Audit

Personal Services	-	-	(270,375)	-	-	-	(270,375)		
Services & Supplies	-	-	(10,000)	-	-	-	(10,000)		
Ending Balance	-	-	280,375	-	-	-	280,375	(1)	(1.00)
Appeals/Gov's Adj.Working									
Revenues	-	-	365,150	-	-	-	365,150		
Personal Services	-	-	(13,755)	-	-	-	(13,755)		
Services & Supplies	-	-	(10,000)	-	-	-	(10,000)		
Ending Balance	-	-	388,905	-	-	-	388,905	-	(0.50)
Difference									
Revenues	-	-	365,150	-	-	-	365,150		
Personal Services	-	-	256,620	-	-	-	256,620		
Services & Supplies	-	-	-	-	-	-	-		
Ending Balance	-	-	108,530	-	-	-	108,530	1	0.50

Proposed Fees Increase Effective July 1, 2023 - \$365,150 increase in revenue

Increase Dental License Application fee by \$100 - 490 expected applicants = \$49,000 additional revenue

Increase Dental 2-year license fee by \$50 - 3800 licensees = \$190,000 additional revenue

Increase Dental Hygiene Application fee by \$30 - 510 expected applicants = \$15,300 additional revenue

Increase Dental Hygiene 2-year license fee by \$25 - 4300 licensees = \$107,500 additional revenue

Increase Dental Therapist Application fee by \$30 on 70 expected applicants = \$2,100 additional revenue

Increase Dental Therapist 2-year license fee by \$25 on 50 licensees = \$1,250 additional revenue

Current fee schedule:

Licensure Type	Application Fee	2 year Biennial Licensure Fee
Dental (General & Specialty) by Exam	\$340.00	\$336.00
Dental (General & Specialty) Without Further Exam	\$790.00	\$336.00
Faculty - License	\$305.00	\$281.00
Dental Hygiene by Exam	\$180.00	\$226.00
Dental Hygiene without Further Exam	\$790.00	\$226.00
Dental Therapist by Exam	\$180.00	\$226.00
Dental Therapist without Further Exam	\$790.00	\$226.00
<i>Recent graduates usually apply by exam (the lower cost)</i>		

POLICY OPTION PACKAGES

The OBD presents two Policy Option Packages (POP)

Package 100 – Dental Therapy Fees Implementation

The purpose of this Revenue Only package is to memorialize the new dental therapy fees that were initiated and effective July 1, 2022, after extensive meetings and communication on this matter between 2021 – 2022.

Package 100 Dental Therapy Fees Implementation

Package Description This is a revenue only package increasing revenues by \$30,000. House Bill 2528 from the 2021 Legislative Session granted the Agency the authority to issue a new dental therapy license. The Agency implemented the new dental therapy license fee effective July 2022. This package memorializes the revenue from the new fees garnered from the new licensee base.

Analyst Recommendation Recommended

Analyst Rec. Audit

Revenues	-	-	30,000	-	-	-	30,000		
Ending Balance	-	-	30,000	-	-	-	30,000	-	-

Package 200 – Oregon Wellness Program

The purpose of the Oregon Wellness Program (OWP) is to ensure health care professionals within the state of Oregon have access to mental health support that is non-reported, urgently available, and complimentary. OWP contracts with licensed and credentialed mental health providers, who each have a minimum of five years professional experience providing services to health care professionals. OWP is led by volunteers who are veterans of health care within Oregon and many are clinicians themselves. The program was founded in 2018 to support the well-being of Oregon healthcare professionals through education, research of the issue of burnout, as well as by delivering counseling and related services via in-person and telemedicine appointments. Initial beneficiaries of OWP’s efforts were physicians, physician assistants, advanced practice providers, nurse practitioners, and dentists.

OWP affiliated providers offer:

- Up to eight complimentary sessions per calendar year
- Appointments within three business days and no “paper trail” or reporting to boards or insurance co.

Package 200 Oregon Wellness Program

Package Description Establishes funding and support for the inclusion of OBD Licensees into the Oregon Wellness Program. The program is designed to provide confidential urgent mental health services to active clinical providers who self-refer.

Analyst Recommendation Recommended

Analyst Rec. Audit

Ending Balance	-	-	-	-	-	-	-	-	-
Appeals/Gov's Adj. Working									
Services & Supplies	-	-	80,000	-	-	-	80,000	-	-
Ending Balance	-	-	(80,000)	-	-	-	(80,000)	-	-

NOTES-

There is widespread support for the OBD to help fund the Oregon Wellness Program (OWP), which is estimated to be an additional \$80,000 expense in the 2023 - 2025 biennium. It would be available to support all licensees of the OBD. The OWP is a program of the Foundation For Medical Excellence. OWP is designed to be a state-wide effort to provide highly confidential urgent mental health services to active clinical providers who self-refer. The OWP is served by mental health providers (all vetted PhD, PsyD, Psychiatrist, or MSW) nominated by their local community providers, experienced in providing care to their health care colleagues and approved by the OWP Executive Committee. There is a standardized process for ensuring consent and confidentiality. All providers utilize Telehealth as well.

The Prescription Drug Monitoring Program (PDMP) fee has risen 40% to \$35 (\$70 per license period) from \$25 (\$50 per license period). The OBD has absorbed the added cost and did not raise dental licensure fees at all. The OBD is required to transfer 90% of the fee collected to the OHA to administer the PDMP. The regular costs associated with any business have steadily increased since 2015, which was when the OBD last raised fees. State agencies are also challenged to address pay equity issues, PERS expenses and mandated inflation adjustments.

A healthy revenue balance at the start of the 2021 - 2023 biennium and carried over into the 2023 - 2025 biennium will be used up through the next 12 - 24 months as expected. An agency that is funded by its licensees should end closer to a minimum of 3 months ending balance to ensure adequate funds for its operation as the funding of the OBD is uneven and varies with new applications received and the renewal cycles of the licensees. The OBD has reviewed some expense reduction options to reduce costs, and that includes reducing 1.0 FTE to .5 FTE effective January 2024.

It would be challenging for the OBD to increase fees annually to keep up with inflation (especially the last two years). It is impractical that the OBD undertake annual rulemaking, update forms, website instructions and impact applicants who might submit application materials on cut off dates before a new fee increase, etc... The proposed fee increases appear to be high and percentage wise, quite an increase. But this example shows that a standard inflation rate applied annually would yield a large nominal increase.

YEAR	2015	2016	2017	2018	2019	2020	2021	2022	2023
FEE	\$400.00	\$412.00	\$424.00	\$437.00	\$450.00	\$463.00	\$477.00	\$491.00	\$506.00

Hypothetical Fee Increase 3% year, numbers rounded for example

The OBD rarely proposes fee increases, but believes the options to be reasonable and necessary. The State’s health regulatory boards are set up to be funded without any additional tax payer support.

The Governor's Recommended OBD Budget for 2023 - 2025 Budget is for 8 positions (7.5 FTE) with a total expense at \$4,172,739. The assumption is that the ending balance with all packages approved would leave the OBD with an ending balance of \$312,084, which is about three months of OBD expenses. DAS and or LFO can also assist with information and budget questions.

Agency accomplishments during 2021 - 2023 include:

- Satisfactory results on Key Performance Measures.
- Welcomed and on-boarded 5 new Board Members, out of a 10 member Board.
- Two new staffers hired. Agency has 8 FTE.
- Hybrid Work model in place with all state CIO-IT security measures in place, for those that choose to work from home up to two days a week. Consumers and Licensees have regular access to OBD resources for information and assistance via in person, phone or email options.
- New database project implemented, replacing legacy database for licensee info and OBD data.
- Applications and license renewals are all able to be completed online.
- Promulgated new rules and policies and began licensing Dental Therapists.
- Continued to cultivate and strengthen positive working relationships with ODA, ODHA, ODAA, OHA and OHSU School of Dentistry and all dental therapy, dental hygiene and dental assisting programs with a continuation of the outreach programs to those who request programs regarding updates on the Oregon Board of Dentistry (OBD).
- Strategic Planning Session held October – December 2021. The OBD's 2022-2025 strategic plan ratified in February 2022. This plan replaced the 2017-2020 one.
- Utilize the Board Website, OBD Newsletter, professional associations, email blasts and other appropriate communication tools to continue to inform Licensees of relevant OBD news, rules and updates from the Board.

AGENCY GOALS for 2023 - 2025 include:

- Implement 2022 - 2025 Strategic Plan Initiatives
 - **Licensure Evolution**
 - Develop and implement rules based on legislative changes
 - Successfully implement Dental Therapy Rules
 - **Dental Practice Accountability**
 - Ensure Licensee dictates clinical care provided to patients
 - Assert OBD jurisdiction over dental practices regardless of ownership model
 - **Community Interaction and Equity**
 - Increase ease of access to OBD services and information
 - Ensure equity exists in investigation outcomes
 - **Workplace Environment**
 - Increase workplace flexibility through hybrid work models
 - Increase workplace satisfaction
 - **Technology & Processes**
 - Improve investigation management and archived files
 - Improve resource efficiencies
- Advance the Governor's priorities for state agencies
 - Increased accountability and prioritize customer service
 - Improving access to the OBD's services and information
 - Removing barriers that prevent people from getting assistance
- Continue to promote and encourage participation in the volunteer Dentist/Dental Hygienist program to increase access to quality dental care.
- Collaborate with new members in state government – legislators, governor's office, other agency directors, etc...

- Continue to educate consumers on their options regarding the complaint process, and alternative means of resolving their issues.
- Continue to promote the Oregon Prescription Drug Monitoring Program to all licensees and follow up on those dentists that need to sign up per statutory requirements.
- Utilize the website, newsletter and personal presentations to communicate Board policies and expectations.
- Continue to collect data on the ethnic and racial makeup of licensees and work with policy makers, educators, and students to encourage a representative diversity in the dental workforce.
- Refine participation in the Health Care Workforce Initiative project to address the issues of health care workforce shortages and access to care.
- Promote the Oregon Wellness Program effectively in conjunction with professional associations and others.

AGENCY CHALLENGES for 2023 – 2025 and Beyond:

- Pivot as required and expected by legislature and Governor.
- Process and execute our work efficiently.
- Adapt to ever-changing conditions and demands.
- Persist in the face of challenges and limited resources.
- Retain and develop a robust Board – both staff and board members.

Thank you for your time today.
Please contact me for any additional information as needed.
Stephen.Prisby@obd.oregon.gov 971-673-3200