Presentation to the 2023 Joint Ways and Means Subcommittee on Human Services

# REFERENCE MATERIALS



Dacia Johnson, MS, CRC Executive Director

February 16, 2023



# AGENCY OPERATIONAL FRAMEWORK



Shared Services -Human Resources and Information Technology



Data/Performance
Outcome
Management
System



Employee and Stakeholder Engagement



Strategic Planning

- Diversity, Equity
and Inclusion
Efforts



Internal Auditing and Risk Management

### **FOUNDATIONS & PERFORMANCE MEASURES**

		OPI	ERATING PROCES	SSES			SUPPOR	RTING PROCESSE	S	
CORE ROCESSES	Conducting Public Education and Outreach	Determining Client Eligibility	Assessing Needs and Developing Plans	Delivering Independent Living Services	Delivering Employment Services	Developing and Supporting Staff	Managing Finances and Physical Assets	Managing Information Technology	Managing Compliance and Risk	Managing Agency Performance
	OP1	OP2	OP3	OP4	OP5	SP1	SP2	SP3	SP4	SP5
SUB	1. Representing the Governor's policies. 2. Taking strategic direction from the Commission. 3. Educating the legislature. 4. Engaging stakeholders and staff. 5. Facilitating and participating in community events. 6. Soliciting program referrals. 7. Collaborating with consumer groups. 8. Partnering with businesses, agencies, organizations. 9. Advocating for accessibility and inclusion.	<ol> <li>Identifying client interests and needs.</li> <li>Explaining agency services &amp; processes.</li> <li>Matching client to correct program.</li> <li>Obtaining required eye/diagnostics &amp; application signature.</li> <li>Confirming referral meets program requirements.</li> <li>Identifying client functional limitations &amp; appropriate agency services.</li> <li>Determining eligibility</li> <li>Notifying client of eligibility status &amp; resources.</li> </ol>	1. Assessing client needs, abilities, & strengths. 2. Identifying appropriate equipment and services. 3. Developing services plan. 4. Obtaining client agreement. 5. Initiating service delivery.	<ol> <li>Authorizing equipment purchase.</li> <li>Teaching in-home techniques of daily living.</li> <li>Teaching community access skills.</li> <li>Connecting to appropriate resources.</li> <li>Monitoring progress.</li> <li>Adjusting plan as needed.</li> <li>Verifying goals are met.</li> <li>Closing cases.</li> </ol>	<ol> <li>Identifying services and equipment providers.</li> <li>Authorizing services and equipment purchases.</li> <li>Initiating training referrals.</li> <li>Delivering training and equipment.</li> <li>Monitoring progress</li> <li>Amending plan as needed.</li> <li>Obtaining client approval.</li> <li>Verifying goals are met.</li> <li>Closing vocational rehabilitation cases.</li> <li>Supporting BE client success.</li> </ol>	1. Evaluating and identifying staffing needs. 2. Recruiting for vacant positions. 3. Hiring qualified applicants. 4. Orienting new employees. 5. Training and developing staff. 6. Managing employee performance. 7. Recognizing performance. 8. Retaining quality staff. 9. Maintaining a positive and professional workplace.	<ol> <li>Managing agency budget.</li> <li>Managing revenue.</li> <li>Managing payroll.</li> <li>Paying invoices.</li> <li>Managing receivables.</li> <li>Purchasing goods and services.</li> <li>Compiling and submitting reports.</li> <li>Managing office facilities.</li> <li>Managing assets.</li> </ol>	<ol> <li>Monitoring Systems.</li> <li>Enhancing Performance.</li> <li>Responding to Help Desk Tickets.</li> <li>Ensuring System Uptime.</li> <li>Managing Resources &amp; Licenses.</li> <li>Ensuring System Security.</li> <li>Planning for Future Needs.</li> <li>Coordinating IT Disaster Recovery.</li> </ol>	<ol> <li>Ensuring employee safety.</li> <li>Developing policies and procedures.</li> <li>Monitoring policy and procedure compliance.</li> <li>Assessing risk.</li> <li>Conducting audits.</li> <li>Evaluating audit findings.</li> <li>Taking corrective action.</li> <li>Monitoring effectiveness.</li> </ol>	<ol> <li>Developing strateg plan.</li> <li>Implementing strat initiatives.</li> <li>Creating measures</li> <li>Measuring agency progress.</li> <li>Evaluating agency performance.</li> <li>Prioritizing improvement opportunities.</li> <li>Identifying constrates</li> <li>Making program improvements.</li> </ol>
PROCESS OWNERS	Ken	Jonathan	Eric	Malinda	Angel	Dacia/Kat	Kat	Kat	Michael	Dacia
PROCESS MEASURES	OP1a. Urban community outreach and key stakeholder events/meetings.     OP1b. Rural community outreach and key stakeholder events/meetings.     OP1c. Client referrals.     OP1d. Successful client referrals.	<ol> <li>OP2a. Number of applicants determined eligible for VR.</li> <li>OP2a(1). Number of applicants determined eligible for Part B.</li> <li>OP2b. Referral to application, all programs.</li> <li>OP2c. Number of days application to eligible for VR.</li> </ol>	<ol> <li>OP3a. Signed VR plans.</li> <li>OP3b. Timely assessments.</li> <li>OP3c. VR eligibility to plan.</li> </ol>	OP4a. Internal referral to service IL/OB.     OP4b. Increase in client independent living skills.     OP4c. Number of successful ILOB closures.     OP4d. Number of successful Part B closures.	<ol> <li>OP5a. Signed VR plan amendments.</li> <li>OP5b. VR Internal training referral to service delivery.</li> <li>OP5c. Number of successful VR closures.</li> </ol>	<ol> <li>SP1a. Performance recognition.</li> <li>SP1b. Days to hire.</li> <li>Sp1c. Staff engagement.</li> <li>SP1d. Staff orientation.</li> <li>SP1d. Timely performance evaluations.</li> </ol>	<ol> <li>SP2a. Revenue plan to actual.</li> <li>SP2b. Timely federal reports.</li> <li>SP2c. Monthly cascading measure performance.</li> </ol>	SP3a. Customer satisfaction.     SP3b. System uptime.	<ol> <li>SP4a. Business practice reviews.</li> <li>SP4b. Client safety incidents.</li> <li>SP4c. Staff safety incidents.</li> <li>SP4d. Material findings.</li> </ol>	<ol> <li>SP5a. Measures improvement.</li> <li>SP5b. Outcome performance.</li> <li>SP5c. Active proble solving teams.</li> <li>SP5d. Process performance.</li> <li>SP5e. QTR Timeliness.</li> </ol>

OUTCOME

MEASURES AND OWNER Staff Engagement Dacia Team Member Proficiency Eric Number of Clients Served Malinda Team Utilization Jonathan

Business Partnerships

Accessibility Compliance Jonathan Spending to Budget Kat Strong Internal Controls

Timely Service Delivery

Angel

Client Satisfaction
Angel

BE Client Performance Eric Client Employment Angel Client Independence Malinda

# **MANAGING AGENCY PERFORMANCE**

Agency monitors process measures to ensure Oregonians who are blind are getting services they need at the time they need them.

Time from application to eligibility in the Vocational Rehabilitation Program for FFY 2022 was an average of 22 days, 38 days below the 60 days allowed by federal law.

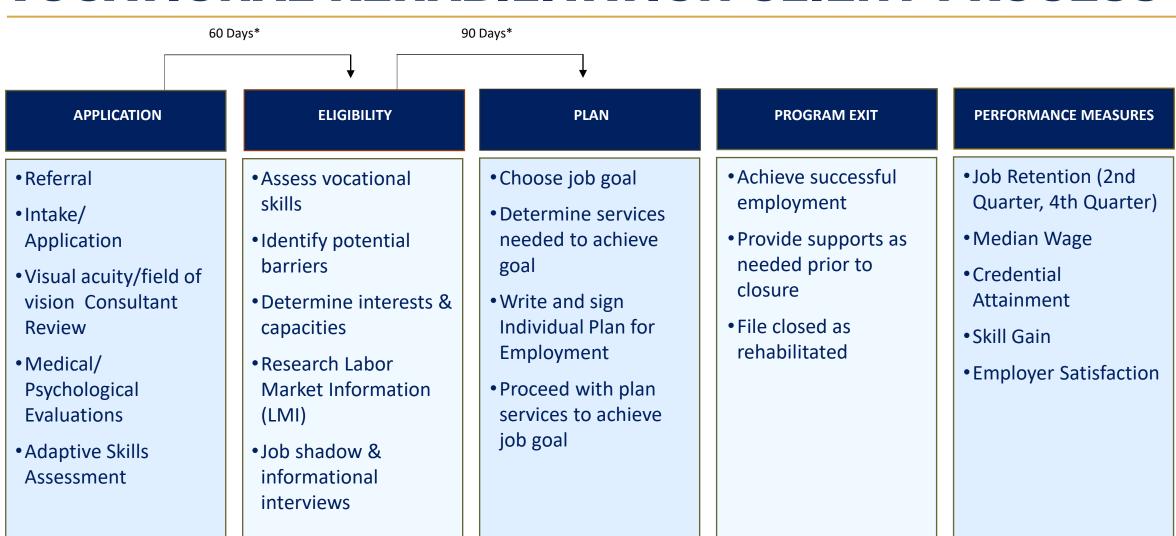
Time from eligibility to plan development was an average of 31 days in FFY 2022, 59 days below the 90 days allowed by federal law.

### OPERATING PROCESSES

Conducting Public Education and Outreach	Determining Client Eligibility	Assessing Needs and Developing Plans	Delivering Independent Living Services	Delivering Employment Services
OP1	OP2	OP3	OP4	OP5
<ol> <li>Representing the Governor's policies</li> <li>Taking strategic direction from the Commission</li> <li>Educating the legislature</li> <li>Engaging stakeholders and staff</li> <li>Facilitating and participating in community events</li> <li>Soliciting program referrals</li> <li>Collaborating with consumer groups</li> <li>Partnering with businesses, agencies, organizations</li> <li>Advocating for accessibility and inclusion</li> </ol>	<ol> <li>Identifying client interests and needs</li> <li>Explaining agency services &amp; processes</li> <li>Matching client to correct program</li> <li>Obtaining required eye/diagnostics &amp; application signature</li> <li>Confirming referral meets program requirements</li> <li>Identifying client functional limitations &amp; appropriate agency services</li> <li>Determining eligibility</li> <li>Notifying client of eligibility status &amp; resources</li> </ol>	<ol> <li>Assessing client needs, abilities, &amp; strengths</li> <li>Identifying appropriate equipment and services</li> <li>Developing services plan</li> <li>Obtaining client agreement</li> <li>Initiating service delivery</li> </ol>	<ol> <li>Authorizing equipment purchase</li> <li>Teaching in-home techniques of Daily Living</li> <li>Teaching community access skills</li> <li>Connecting to appropriate resources</li> <li>Monitoring progress</li> <li>Adjusting plan as needed</li> <li>Verifying goals are met</li> <li>Closing cases</li> </ol>	<ol> <li>Identifying services and equipment providers</li> <li>Authorizing services and equipment purchases</li> <li>Initiating training referrals</li> <li>Delivering training and equipment</li> <li>Monitoring progress</li> <li>Amending plan as needed</li> <li>Obtaining client approval</li> <li>Verifying goals are met</li> <li>Closing vocational rehabilitation cases</li> <li>Supporting BE client success</li> </ol>

Time from referral to application for Older Blind Independent Living Program was at 18.7 days last quarter.

### **VOCATIONAL REHABILITATION CLIENT PROCESS**



<sup>\*</sup> Number of days allowed by federal law

### **VOCATIONAL REHABILITATION EXPECTED BIENNIUM OUTCOMES**



Achieve competitive, integrated and employment outcomes for 160 Oregonians who are blind.



Stay out of
Order-ofSelection in
order to serve
all eligible
clients.



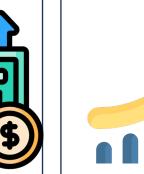
Maintain an average hourly wage at closure that is at least 30% above minimum wage.



Provide VR services to approximately 855 clients with an average time of service of three years.

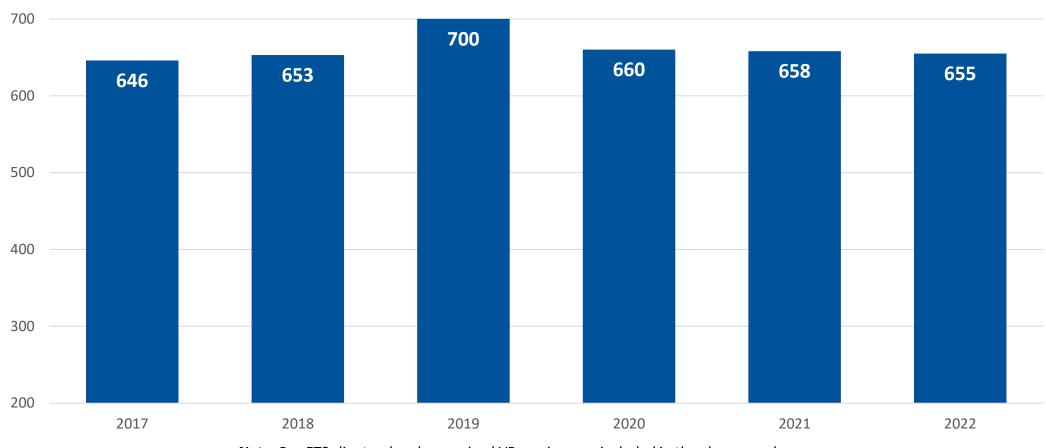


Expend at least
15% of VR
budget on PreEmployment
Transition
Services (as
required under
the Workforce
Innovation and
Opportunity Act).



Increase
number of PreEmployment
Transition
Services
clients served
by 25%.

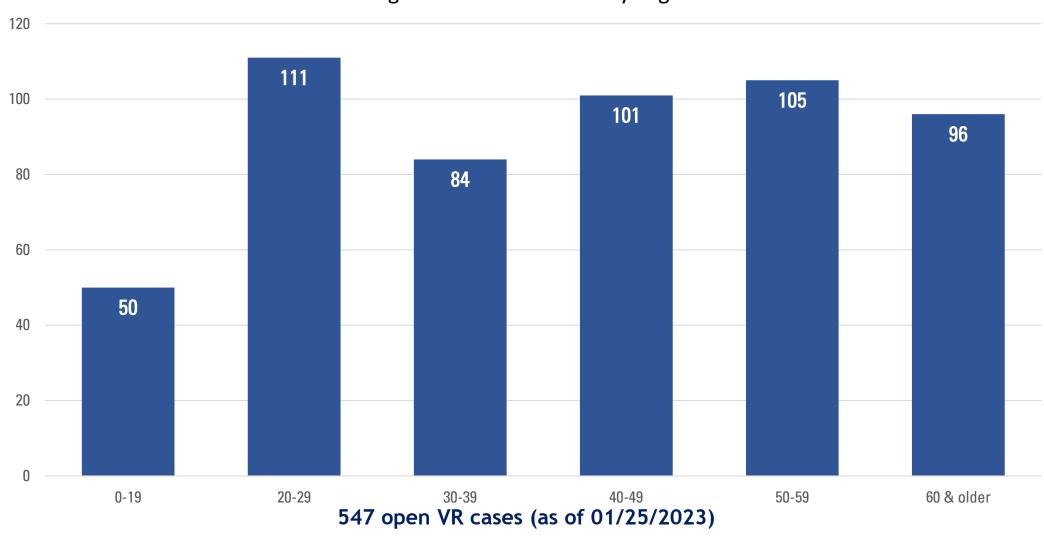
### **VR CASELOAD DATA - # OF CLIENTS SERVED BY FFY**



Note: Pre-ETS clients who also received VR services are included in the above numbers.

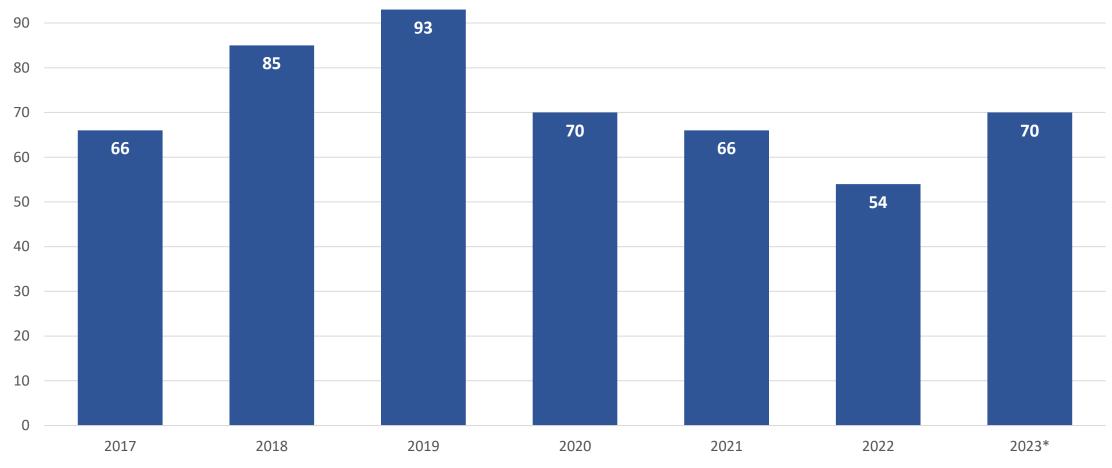
### VR CASELOAD DATA- OPEN CASES BY AGE GROUP





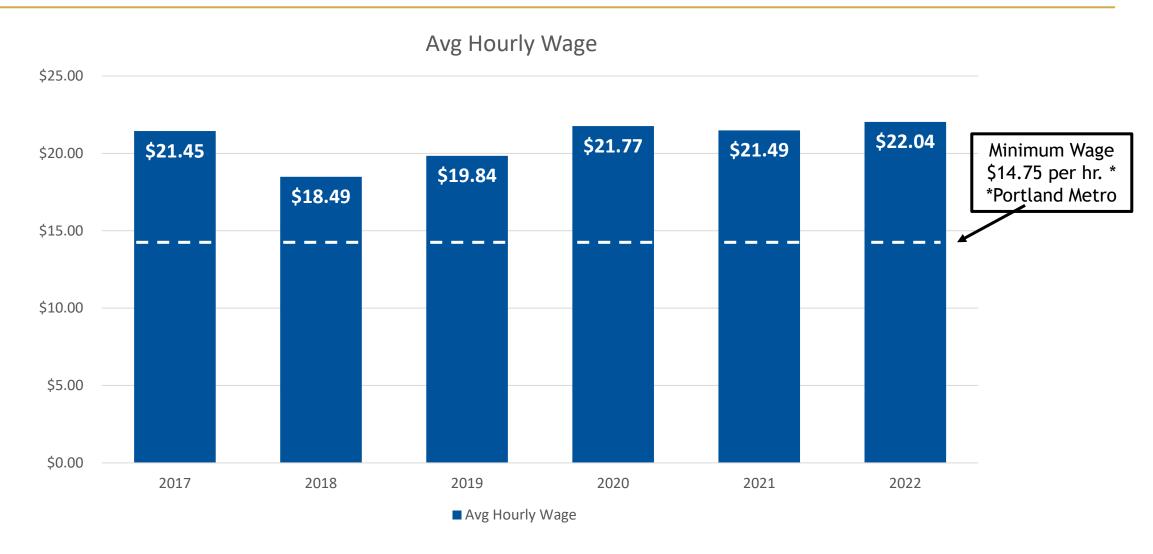
### **VR CASELOAD DATA – EMPLOYMENT OUTCOMES**

Defined as maintaining employment for a minimum of 90 days as a result of a comprehensive rehabilitation plan. This measure was eliminated under WIOA.



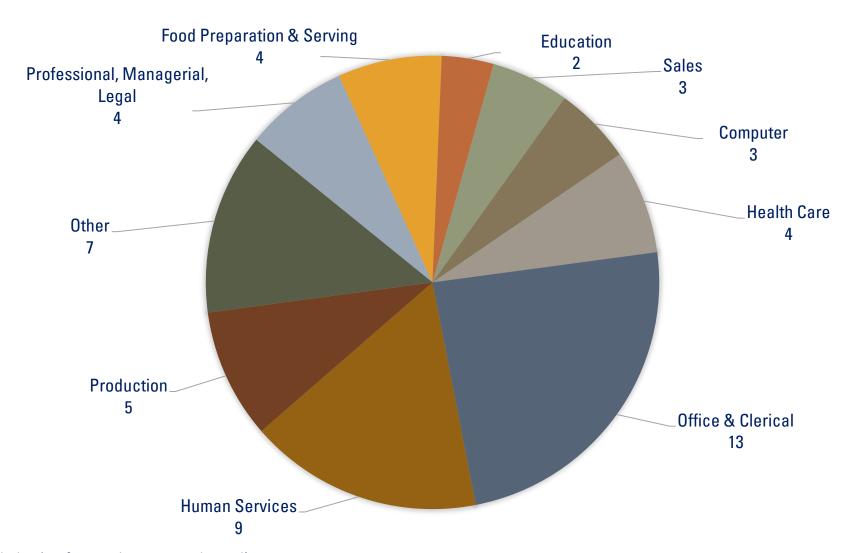
\*As of January 2023, have 70 clients in employment status, not yet able to close due to instability in work environment/VR supports still needed.

### VR CASELOAD DATA - AVG. HOURLY WAGE AT CLOSURE

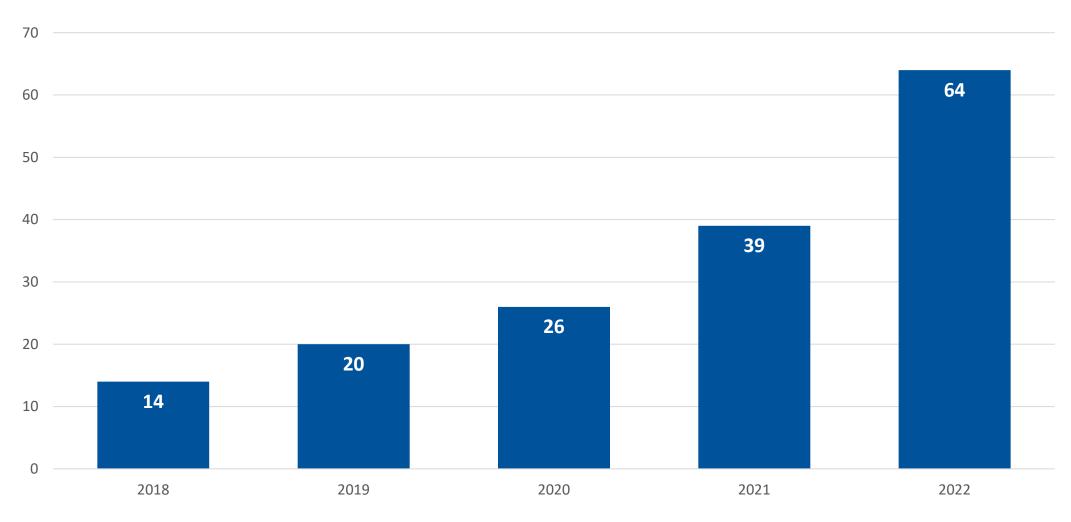


**Target:** Maintain average hourly wage at closure above 25% of highest minimum wage in the state.

### **VR CASELOAD DATA – JOB PLACEMENT BY OCCUPATION**



### **VR CASELOAD DATA – STUDENTS (PRE-ETS) SERVED BY YEAR**



Note: Numbers above include both Pre-ETS and potentially eligible. Potentially eligible students are between 14 and 21 years and have not applied for VR services. As of October 1, 2022, we were serving 8 Pre-ETS. As of January 25, 2023, we were serving 19.

### **Summer Work Experience Program (SWEP)**

### **VOCATIONAL REHABILITATION**



### **PURPOSE**

- Provide community-based summer jobs for youth who are legally blind.
- Instruction in independent living and alternative skills in applied learning environments
- Assist youth in transitioning from school to work or postsecondary education.
- Partner with Department of Education, Department of Human Services, and schools to enhance student preparedness for post-graduation.

#### **TARGET GROUP**

Youth who are blind or visually impaired, aged 16-21.

#### INDIVIDUALIZED EMPLOYMENT SERVICES

- Work experience in community-based jobs.
- Job search/interviewing skills
- Career Exploration
- Self Advocacy skill development
- Exposure to living on a college campus.
- Competitive work experiences with supports.
- Mentoring.
- Independent living skills training.
- Training on use of public transportation.
- Development of leadership and problem-solving skills.

#### SERVICE DELIVERY SYSTEM

- Portland program at Portland State University.
- Salem program at Western Oregon University. (2022)
- Community-based work experience.

# **AGENCY STRATEGIES FOR SERVICE EQUITY**













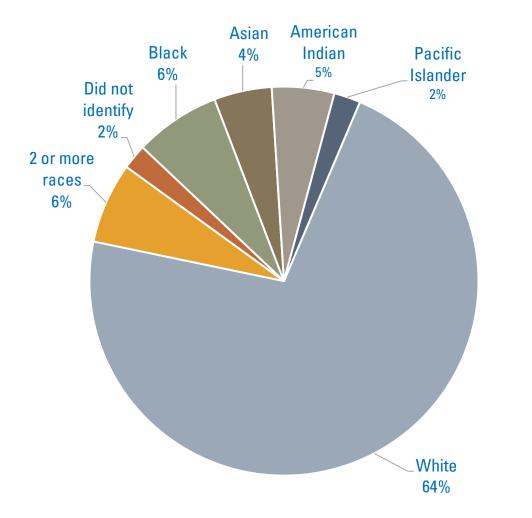
Strengthen relationships with community-based organizations and medical providers in non-urban and rural communities.

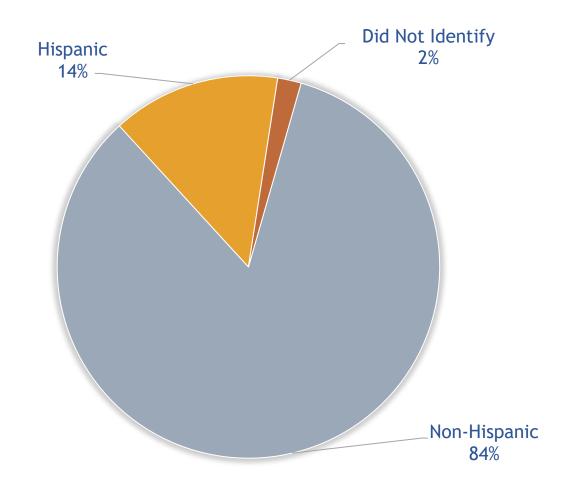
Expand partnerships
with Worksource
centers and business
community throughout
Oregon to improve
access to training
services, safety net
supports and career
opportunities.

Rehabilitation
counseling and teaching
staff travel and spend
time in the
communities they serve
to form relationships
and trust.

Increase capacity
for delivering
rehabilitation services
and expanding remote
service delivery
options.

# SERVICE EQUITY BY RACE & ETHNICITY





Race VR Caseload Data FFY 2022

Ethnicity VR Caseload Data FFY 2022

# STRATEGIES TO INCREASE PERFORMANCE

Measure	Purpose	Target Group	Technical Support Provider
Increase Measurable Skills Gain - Client progress made in pursuit of educational goals or accredited training programs	Assure quarterly 911 reports are accurately reporting Measurable Skill Gains and supporting documentation is in the case file, accurate, and complete.	All Vocational Rehabilitation clients.	The Interwork Institute at San Diego State University's Research Foundation.
Increase Accuracy in Capturing Pre-ETS Services	Assure quarterly 911 reports are accurately reporting Pre-ETS Services (including all Pre-ETS internal and external services.	Pre-ETS (including Potentially Eligible) clients ages 14-21.	The George Washington University Center for Rehabilitation Counseling Research and Education.

### SUPPORTED EMPLOYMENT PROGRAM



### **PURPOSE**

Assist individuals with significant disabilities, including Intellectual and Developmental Disabilities (I/DD), find community-based, competitive, integrated employment opportunities.

#### **TARGET GROUP**

Individuals with significant disabilities, including intellectual and Developmental Disabilities (I/DD).

#### INDIVIDUALIZED EMPLOYMENT SERVICES

OCB is currently serving 40 clients who receive Supported Employment services.

- 28 clients are age 25 or older.
- 12 clients are age 24 or younger.
- Clients with recent successful case closures work in diverse fields, including:
  - Customer Service Representatives.
  - Craft Artists.
  - Production Workers.
  - Sales.

OCB is also involved with groups leading policy advancement in Oregon, including:

- Oregon's Employment First Policy and Innovation Group.
- Employment First Statewide Stakeholder Group.

### **ORIENTATION & CAREER CENTER EXPECTED BIENNIUM OUTCOMES**

Provide training to 439 Oregonians who are blind. Of that number, we will provide the following:



- 400 assessments and training in technology.
- 613 assessments and training in Techniques of Daily Living.
- 297 assessments and training in cane travel skills.

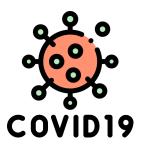


Ensure individuals who complete training have measurable improvement in daily living, orientation & mobility, communication, and technology skills.



Provide each client with pre- and post-training assessments to measure impact of instruction.

### BUSINESS ENTERPRISE PROGRAM EXPECTED BIENNIUM OUTCOMES



Assist BE managers to recover from the impacts of the COVID-19 pandemic.

### Post-pandemic earnings goal:

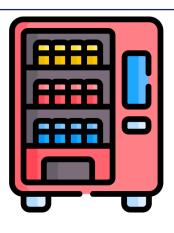
Year one - 10% increase in earnings over 2022 earnings.

Year two - 15% increase over 2023 earnings.



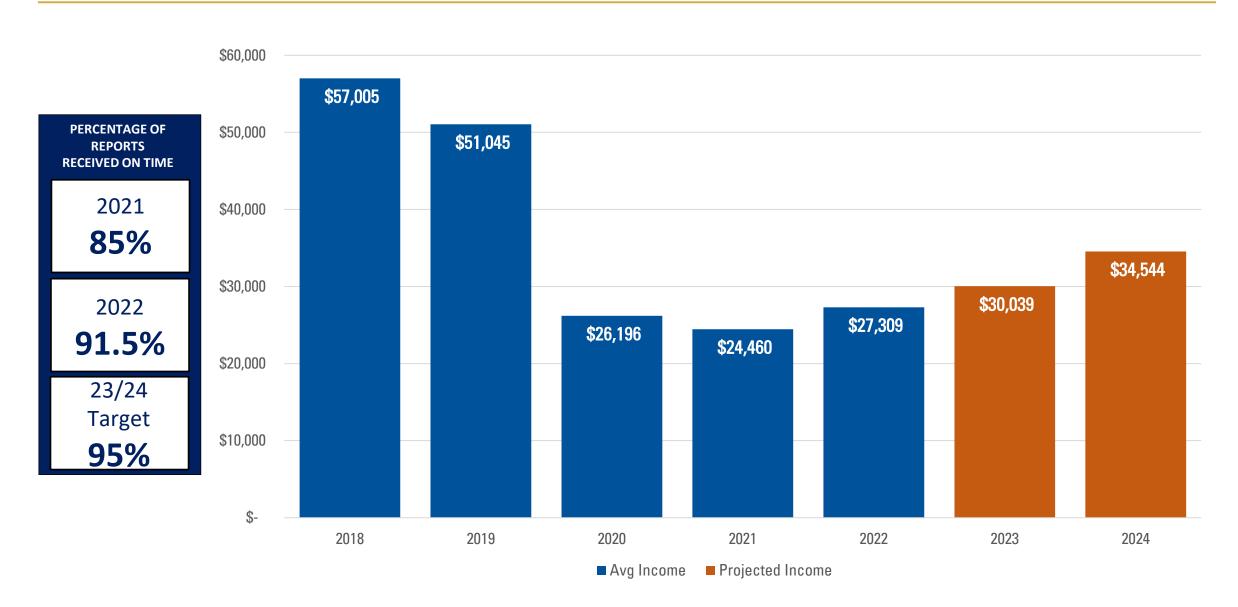
Pursue and obtain new contracts with local, state, and federal agencies.

Provide training for new BE Managers and continuing education for existing BE Managers.



Support the transition to BE Managers directly operating the day-to-day vending machine business.

# BUSINESS ENTERPRISE PROGRAM ACTUAL & PROJECTED EARNINGS



# INDEPENDENT LIVING CLIENT PROCESS

≤ 14 Days\*

#### REFERRAL

### Referral for assistance arrives from:

- Client (self-referral).
- Eye care provider.
- Family members or friends.
- Medical providers.
- Assisted Living Facility.
- Human Service Agency.
- Community
   Organizations.

#### **APPLICATION**

#### First in-home visit entails:

- Explanation of program (free to client, in-home service, limited funding for acquisition of equipment).
- Acquire signature on application.
- Share "Disability Rights Oregon" resource.
- Register client to vote.

#### **ASSESSMENT**

#### Assessment includes:

- Assessment of home environment and teaching needs.
- Functional Low Vision
   Assessment to
   determine helpful
   adaptive equipment and home modifications.
- Observe mobility and orientation skills.
- Develop training goals with client input.

#### TRAINING

#### Provide skills training:

- Teach to goals.
- Assess progress of goals.
- Acquisition of equipment (cane, magnifier, glare reducing tinted lenses).
- Teach client how to use equipment.
- Provide client adaptive skills training.
- Offer training for any additional goals as identified.

#### PROGRAM EXIT

#### Prior to closure:

- Wait 30 days postcompletion of training.
- Check with client that their needs have been met.
- Review goals and progress towards independence.
- Close case.
- Customer Satisfaction survey.
- Individual may return for services if needed.

<sup>\*</sup> Agency performance measure target

### INDEPENDENT LIVING EXPECTED BIENNIUM OUTCOMES



Retain specialized staff who are trained in the field of blindness and have a strong passion to serve
Oregonians with a visual impairment.
In the last biennium:

- One staff member left to work at Veterans Administration.
- One staff member moved to an agency in Washington.
- One staff hired with advanced education in field of blindness.
- One staff member hired and trained in Vision Rehabilitation Therapy on the job.



Provide every referred older blind Oregonian with services from well-prepared and knowledgeable staff.

100% of staff participated in one or more career development activities to remain proficient in their jobs.

The annual survey of clients reported 98.7% felt their rehabilitation instructors were prepared and knowledgeable.



Continue to strengthen partnerships with eye care providers to ensure all Oregonians over the age of 55 with vision loss are familiar with, and referred to, our program.

- 2017 14.6% of referrals from eye care providers.
- 2020 23% of referrals from eye care providers.
- 2022 30% of referrals from eye care providers.

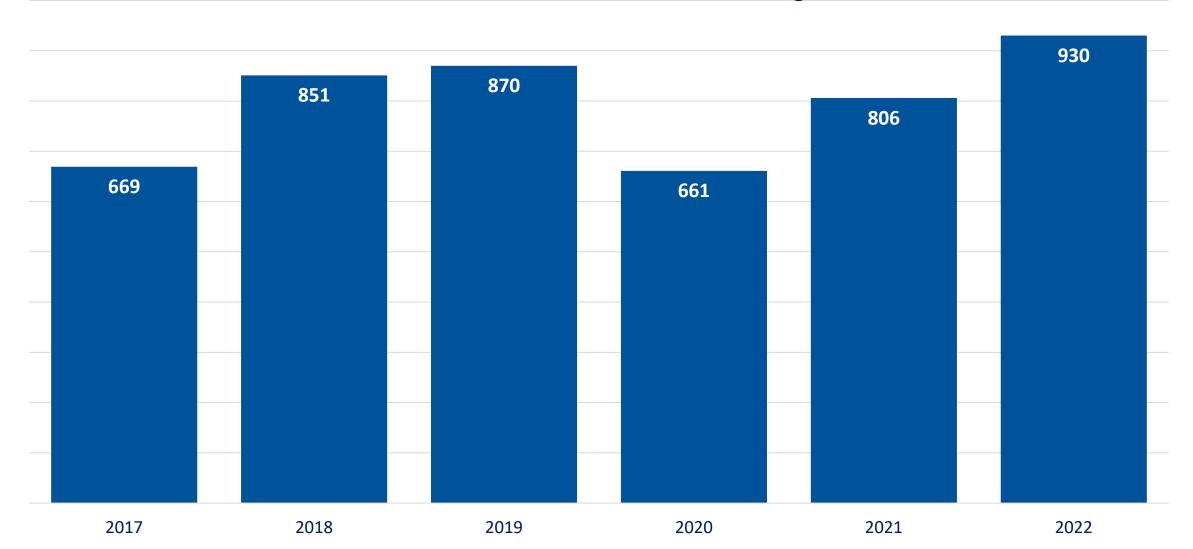


Performance target to initiate services within 15 days from date of referral.

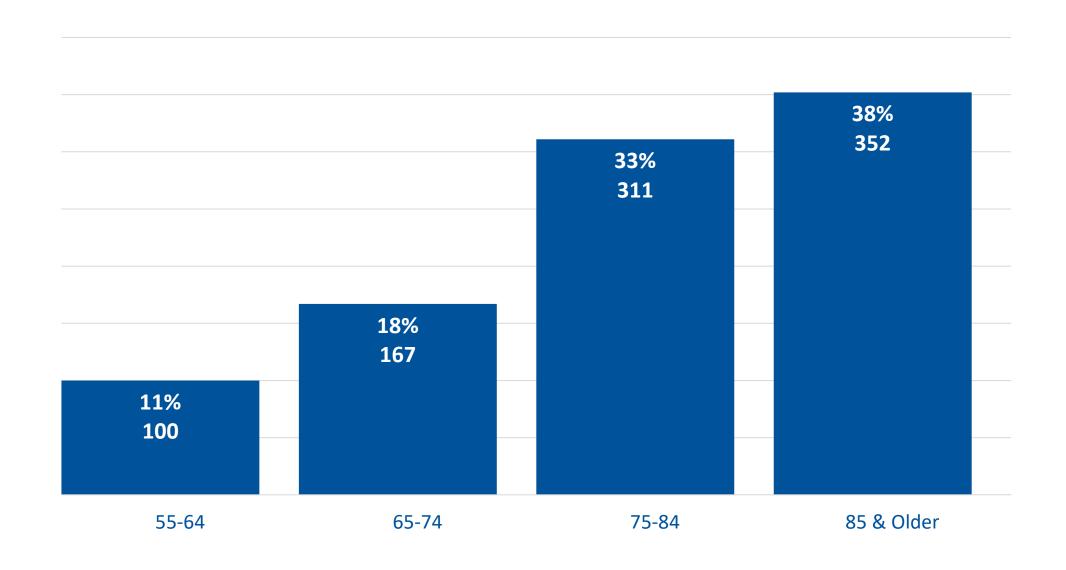
When COVID-19 reduced our inperson service delivery, staff were able to maintain this goal using remote solutions. The average wait time for services during FFY 2022 was 15 days.

### **INDEPENDENT LIVING - CASELOAD DATA**

Number of Clients Served in Older Blind Program



# INDEPENDENT LIVING – OLDER BLIND CLIENT CHARACTERISTICS FFY 2022



### **ADMINISTRATIVE SERVICES**



### **PURPOSE**

- Overall agency direction and supervision
- Board Administration
- Executive Directors Office
- Financial and accounting management
- Federal reporting and accountability
- Information technology management and security
- Internal audit
- Administrative support for programs

#### **SUPPORT TO PROGRAMS**

- Financial reporting and analysis
- Procurement and purchasing
- Travel
- Grant management
- Federal and state reporting
- Timekeeping and payroll
- Administrative support
- Reception
- Customer Service and sales of specialty equipment
- Case Management Data Entry
- Quality Assurance
- Internal Controls/business monitoring

#### **CORE SERVICES**

- Budgeting
- Accounting
- Finance
- Facilities
- Human Resources
- Commission board administration and support
- Information technology and security

### **ADMINISTRATIVE SERVICES EXPECTED BIENNIUM OUTCOMES**

Maintain compliance
with all applicable
federal and state
regulations and policy in
areas of responsibility.

Effective budget development and monitoring.

Timely and accurate transactional processing, maintenance of employee records.

Internal auditing and controls, measurement of business processes.

Manage operations using a continuous improvement cycle review process.

Information Technology Services and Security.

Accurate and timely year-end financial reporting.

### PROGRAM PRIORITIZATION

#### Program Prioritization for 2023-25

Agen	cy Name: (	Commi	ssion for	r the Blind																	
	5 Biennium														Agency	Number: 5	8500				
Progra	n 1																				
_				-	Program/Di		onties for 20	023-25			4.0					1-	- 10			**	
1	2	3	4	5	ь	7	ď	9	10	11	12	13	14	15	16	17	18	19	20	21	22
(ranke	riority d with highest ority first)	Agency Initials	Program or Activity Initials	Program Unit/Activity Description	Identify Key Performance Measure(s)	Primary Purpose Program- Activity Code	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	New or Enhanced Program (Y/N)	Included as Reduction Option (Y/N)	Legal Req. Code (C, D, FM, FO, S)	Legal Citation	Explain What is Mandatory (for C, FM, and FO Only)	Comments on Proposed Changes to CSL included in Agency Request
Agcy	Prgm/ Div																				
1	1	CFB	vr	Vocational Rehabiliation Services	1,2,3,4	7	3,666,361		58 <b>o</b> , 686		10,336,032		\$ 14,583,079	27	27.25	Y	Y	FM	PL 113-128	Maintain Vocational Rehabilitation Program	Expanded capacity for service delivery and provide outreach to unserved / underserved communities while investing in current employees
1	1	CFB	оссв	Vocational Rehabilitation - Orientation and Career Center for the Blind	1,2,3,4	7	1,066,785		2,317		2,635,096		\$ 3,704,198	10	10.00	Y	Y	FM	PL 113-128	Maintain Vocational Rehabilitation Program	Expanded capacity for service delivery and provide outreach to unserved / underserved communities while investing in current employees
2	1	CFB	IL-OB	Independent Living - Older Blind	2,3,4	7	1,711,617				1,379,199		\$ 3,090,816	10	9.75	Y	Y	FM	PL 113-128	Maintain Independent Living Program	Expanded capacity for service delivery and provide outreach and tools to unserved / underserved communities while investing in current employees
3	1	CFB	BE	Business Enterprise Program	1,3,4	7	991,811		368,943		962,723		\$ 2,323,477	5	5.00	Y	Y	FÓ	ORS 346.510- 570	Various licensing and regulatory functions	Modernization and transformation of the program using lessons learned during the pandemic
n/a	n/a	CFB	Admin	Administrative Services	3,4	4	4,346,881		17,453		1,686,554		\$ 6,050,888	20	20.00	Y	Y			Maintain support of Vocational Rehabiliation and Independent Living Programs	Investements are intended to maintain alignment with the Strategic and Operational Priorities of the Department of Administrative Services Enterprise Information Services in the ares of Information Technology
													\$ - \$ -								
							11,783,455	-	969,399	-	16,999,604	-	\$ 29,752,458	72	72.00						

#### 7. Primary Purpose Program/Activity Exists

- Civil Justice
- 2 Community Development
- 3 Consumer Protection
- 4 Administrative Function
- 5 Criminal Justice
- 6 Economic Development
- 7 Education & Skill Development
- 8 Emergency Services
- 9 Environmental Protection
- 9 Environmentar Frotection
- 10 Public Health
- 11 Recreation, Heritage, or Cultural
- 12 Social Support

#### 19. Legal Requirement Code

- C Constitutional
- D Debt Service
- FM Federal Mandatory
- FO Federal Optional (once you choose to participate, certain requirements exist)
- S Statutory

### OTHER FUND ENDING BALANCE FORM

UPDATED OTHER FUNDS ENDING BALANCES FOR THE 2021-23 & 2023-25 BIENNIA

Agency: Commission for the Blind

Contact Person (Name & Phone #): Kat Martin, (971) 673-1588

(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)
Other Fund				Constitutional and/or		ling Balance		ding Balance	
Туре	Program Area (SCR)	Treasury Fund #/Name	Category/Description	Statutory reference	In LAB	Revised	In CSL	Revised	Comments
Limited	002	5850006000 / Bequests & Donations	Other - Donations Fund	ORS 346.270		293.737			This account is not included in the budget. This has historically been used when requested by Legislature. OF from this account was used for match on position # 7042004
		5850000024 / Operating	Operations	ORS 346.290	<u>o</u>	293,737	0		Other Funds expanded in 17- 19 however third party agreements were discontinued using OF with the 20-21 academic school year. It is expected that there will be no surplus of OF at the end of either biennium.
Limited	003	5850007000 / Business Enterprise	Other - Business Enterprise Set Aside	ORS 346.569	<u>0</u>	299,734			This account is off budget and designated for the BE Program Manager and Program expenses. LAB utilized this fund for payroll for position # 0800004.
	<u> </u>	<u> </u>	<u> </u>	<u> </u>				<del> </del>	

Objective: Provide updated Other Funds ending balance information for potential use in the development of the 2023-25 legislatively adopted budget.

Column (a): Select one of the following: Limited, Nonlimited, Capital Improvement, Capital Construction, Debt Service, or Debt Service Nonlimited.

iumn (a): Select one of the following: Limited, Nonlimited, Capital improvement, Capital Construction, Debt Service, or Debt Service Nonlimited.

Column (b): Select the appropriate Summary Cross Reference number and name from those included in the 2021-23 Legislatively Approved Budget. If this changed from previous structures, please note the change in Comments (Column (j)).

Column (c): Select the appropriate, statutorily established Treasury Fund name and account number where fund balance resides. If the official fund or account name is different than the commonly used reference, please include the working title of the fund or account in Column (i).

Column (d): Select one of the following: Operations, Trust Fund, Grant Fund, Investment Pool, Loan Program, or Other. If "Other", please specify. If "Operations", in Comments (Column (j)), specify the number of months the reserve covers, the methodology used to determine the reserve amount, and the minimum need for cash flow purposes.

Column (e): List the Constitutional, Federal, or Statutory references that establishes or limits the use of the funds.

Columns (f) and (h): Use the appropriate, audited amount from the 2021-23 Legislatively Approved Budget and the 2023-25 Current Service Level at the Agency Request Budget level.

Columns (g) and (i): Provide updated ending balances based on revised expenditure patterns or revenue trends. The revised column (i) should assume 2023-25 Current Service Level expenditures, considering the updated 2021-23 ending balance and any updated 2023-25 revenue projections. Do not include adjustments for reduction options that have been submitted. Provide a description of revisions in Comments

Column (j): Please note any reasons for significant changes in balances previously reported during the 2021 session.

Additional Materials: If the revised ending balances (Columns (g) or (i)) reflect a variance greater than 5% or \$50,000 from the amounts included in the LAB (Columns (f) or (h)), attach supporting memo or spreadsheet to detail the revised forecast.

### **SUMMARY OF 15% REDUCTION OPTIONS**

The agency's budget is largely made of up two categories:

- Special Payments: Services such as training, education, adaptative devices, counseling, technology equipment, etc.
- Personal Services: Costs for personnel who directly serve clients.
- Reduction of services on behalf of clients and personal services have the same result: Less services available to Oregonians who are blind.
- General Fund reductions to the agency will result in a loss of Federal Funds at a 4:1 AND 9:1 rate depending on where the cuts are taken.

# **Reduction Options – 5%**

23 - 2	025 B	ennium			2 222 227		1 105 007		10.017.710		22.272.222				
				Detail of Reductions to 2023-25 0	6,393,087	e Level Rud	1,135,397	5%	18,847,749		26,376,233				
1 I	2	3	4	I 5	6 !	7	. 8 I	9	10	11	12	13	14	15	<b>I</b> 16
Prior anked to lead prefer	ity most ist	Agency	SCR or Activity Initials	Program Unit/Activity Description	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	Used in Gov. Budget Yes / No	Impact of Reduction on Services and Outcom
pt	orgm/ Div				<u> </u>		<u>'</u>		<u> </u>						
R	1	58500	002	WIOA Business Relations Coordinator (eliminate pos 1719006)	(43,893)				(162,177)		\$ (206,070)	(1)	(1.00)		ELIMINATING THIS POSITION WILL LIMIT OUR ABILITO IMPLEMENT THE DUAL CUSTOMER MANDATE UNDER THE WORKFORCE INNOVATION AND OPPORTUNITY ACT. ENGAGING IN BUSINESS RELATIONS EXPANDS EMPLOYMENT OPPORTUNITFOR OREGONIANS WHO ARE BLIND.
E	2	58500	003	Business Development Specialist (reduce pos 0800004 to half-time)	(57,920)		(57,920)				\$ (115,839)		(0.50)		THIS POSITION IS RESPONSIBLE FOR DEVELOPING AND MAINTAINING INTERAGENCY AGREEMENTS TO CREATE BUSINESS OPPORTUNITIES FOR OREGONIANS WHO ARE BLIND. REDUCING THIS POSITION WILL LIMIT OUR RESPONSIVENESS IN IDENTIFYING AND SECURING OPPORTUNITIES IN THE BUSINESS ENTERPRISE PROGRAM.
	3	58500	006	Independent Living Instructor (eliminate pos 0800001)	(177,409)						\$ (177,409)	(1)	(1.00)		ELIMINATION OF THIS POSITION WILL REVERT THAGENCY PROGRESS IN INCREASING THE TIMELIN OF SERVICES STATEWIDE FOR SENIORS WHO EXPERIENCE VISION LOSS WHO WANT TO REMAILIVING INDEPENDENTLY IN THEIR HOMES AND COMMUNITIES.
:СВ	4	58500	004	Technology Rehabilitation Instructor (eliminate pos 1719009)	(37,788)				(139,621)		\$ (177,409)	(1)	(1.00)		ELIMINATING THIS POSITION WILL GREATLY LIMI AGENCY'S ABILITY TO PROVIDE TRAINING ON ADAPTIVE DEVICES AND BRAILLE THAT IS ESSEN TO PREPARING FOR AND MAINTAINING EMPLOYM
R	5	58500	002	Special Payments for Client Services	(2,645)				(639,439)		\$ (642,084)				REDUCING CLIENT SERVICES FURTHER CONSTF THE RESOURCES AVAILABLE TO SUPPORT CLIEN ACQUIRING SKILLS TRAINING AND TOOLS FOR EMPLOYMENT AND INDEPENDENT LIVING
					(319,655)	_	(57,920)		(941,237)		\$ - \$ - \$ (1,318,811)	(3)	(3.50)		

# **Reduction Options – 10%**

020	2020 L	iennium			6.202.007		4 405 007		10 017 710		00.070.000				
				Detail of Reductions to 2023-25	6,393,087	o Lovel Bud	1,135,397	10%	18,847,749		26,376,233				
1	2	3	4	Detail of Reductions to 2023-23	6	7	8	9	10	11	12	13	14	15	<b>1</b> 6
Prie (ranke to I	ority ed most east erred)	Agency	SCR or Activity Initials	Program Unit/Activity Description	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	Used in Gov. Budget Yes / No	Impact of Reduction on Services and Outcomes
Dept	Prgm/ Div														
VR	1	58500	002	WIOA Business Relations Coordinator (eliminate pos 1719006)	(43,893)				(162,177)		\$ (206,070)	(1)	(1.00)		ELIMINATING THIS POSITION WILL LIMIT OUR ABILITY TO IMPLEMENT THE DUAL CUSTOMER MANDATE UNDER THE WORKFORCE INNOVATION AND OPPORTUNITY ACT. ENGAGING IN BUSINESS RELATIONS EXPANDS EMPLOYMENT OPPORTUNITIE FOR OREGONIANS WHO ARE BLIND.
BE	2	58500	003	Business Development Specialist (reduce pos 0800004 to half-time)	(57,920)		(57,920)				\$ (115,839)		(0.50)		THIS POSITION IS RESPONSIBLE FOR DEVELOPING AND MAINTAINING INTERAGENCY AGREEMENTS THE CREATE BUSINESS OPPORTUNITIES FOR OREGONIANS WHO ARE BLIND. REDUCING THIS POSITION WILL LIMIT OUR RESPONSIVENESS IN IDENTIFYING AND SECURING OPPORTUNITIES IN TH BUSINESS ENTERPRISE PROGRAM.
IL	3	58500	006	Independent Living Instructor (eliminate pos 0800001)	(177,409)						\$ (177,409)	(1)	(1.00)		ELIMINATION OF THIS POSITION WILL REVERT THE AGENCY PROGRESS IN INCREASING THE TIMELINE: OF SERVICES STATEWIDE FOR SENIORS WHO EXPERIENCE VISION LOSS WHO WANT TO REMAIN LIVING INDEPENDENTLY IN THEIR HOMES AND COMMUNITIES.
оссв	4	58500	004	Technology Rehabilitation Instructor (eliminate pos 1719009)	(37,788)				(139,621)		\$ (177,409)	(1)	(1.00)		ELIMINATING THIS POSITION WILL GREATLY LIMIT AGENCY'S ABILITY TO PROVIDE TRAINING ON ADAPTIVE DEVICES AND BRAILLE THAT IS ESSENTI TO PREPARING FOR AND MAINTAINING EMPLOYME
DMIN	5	58500	001	Human Services Assistant (reduce pos 0507001 to half-time)	(30,630)				(44,078)		\$ (74,707)		(0.50)		THIS POSITION IS ESSENTIAL IN PROVIDING INTAK AND CUSTOMER SERVICE TO INDIVIDUALS SEEKIN ASSISTANCE WITH PURCHASING ADAPTIVE DEVICE RELATED TO BLINDNESS.
VR	6	58500	002	Special Payments for Client Services	(291,670)		(55,620)		(1,538,900)		\$ (1,886,190)				REDUCING CLIENT SERVICES FURTHER CONSTRA THE RESOURCES AVAILABLE TO SUPPORT CLIENT ACQUIRING SKILLS TRAINING AND TOOLS FOR EMPLOYMENT AND INDEPENDENT LIVING.
	<u> </u>										\$ - \$ -				
	ļ										\$ - \$ -				
	ļ										\$ -				
	<del> </del>										\$ - \$ -	<b>-</b>			
					(639,309)	_	(113,540)		(1,884,776)		\$ (2,637,624)	(3)	(4.00)		

Difference \$

# **Reduction Options – 15%**

IL 3 58500  CCCB 4 58500  DMIN 5 58500  VR 6 58500	SCR or Activity Initials	CR or ctivity Program Unit/Activity Description	6,393,087  Current Servic  6  GF  (43,893)	LF	1,135,397 et 8 OF	15% 9 NL-OF	18,847,749 10 FF	11 NL-FF	26,376,233	13 Pos.	14 FTE	15 Used in Gov. Budget	16 Impact of Reduction on Services and Outcomes
Priority (ranked most to least preferred)	SCR or Activity Initials	CR or ctivity Program Unit/Activity Description  WIOA Business Relations Coordinator	GF	7	<u>8</u>	9	10		12			Used in Gov.	
Priority (ranked most to least preferred)	SCR or Activity Initials	CR or ctivity nitials  Program Unit/Activity Description  WIOA Business Relations Coordinator		7 LF								Used in Gov.	
	Activity Initials  10 002	ctivity Program Unit/Activity Description  WIOA Business Relations Coordinator		LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	Gov.	Impact of Reduction on Services and Outcome
VR 1 58500  IL 3 58500  DCCB 4 58500  VR 6 58500			(43,893)			ı						Yes / No	
IL 3 58500  CCCB 4 58500  DMIN 5 58500  VR 6 58500			(43,893)		į	ı							
DMIN 5 58500  VR 6 58500	0006		1 1				(162,177)		\$ (206,070)	(1)	(1.00)		ELIMINATING THIS POSITION WILL LIMIT OUR ABILITY TO IMPLEMENT THE DUAL CUSTOMER MANDATE UNDER THE WORKFORCE INNOVATION AND OPPORTUNITY ACT. ENGAGING IN BUSINESS RELATIONS EXPANDS EMPLOYMENT OPPORTUNITIE FOR OREGONIANS WHO ARE BLIND.
DMIN 5 58500		Independent Living Instructor (eliminate pos 0800001)	(177,409)						\$ (177,409)	(1)	(1.00)		ELIMINATION OF THIS POSITION WILL REVERT THE AGENCY PROGRESS IN INCREASING THE TIMELINES OF SERVICES STATEWIDE FOR SENIORS WHO EXPERIENCE VISION LOSS WHO WANT TO REMAIN LIVING INDEPENDENTLY IN THEIR HOMES AND COMMUNITIES.
VR 6 58500	004	Technology Rehabilitation Instructor (eliminate pos 1719009)	(37,788)				(139,621)		\$ (177,409)	(1)	(1.00)		ELIMINATING THIS POSITION WILL GREATLY LIMIT T AGENCY'S ABILITY TO PROVIDE TRAINING ON ADAPTIVE DEVICES AND BRAILLE THAT IS ESSENTIA TO PREPARING FOR AND MAINTAINING EMPLOYMEN
	001	Human Services Assistant (reduce pos 0507001 to half-time)	(30,630)				(44,078)		\$ (74,707)		(0.50)		THIS POSITION IS ESSENTIAL IN PROVIDING INTAKE AND CUSTOMER SERVICE TO INDIVIDUALS SEEKING ASSISTANCE WITH PURCHASING ADAPTIVE DEVICE RELATED TO BLINDNESS.
BE 7 58500	002	Special Payments for Client Services	(295,846)				(1,251,559)		\$ (1,547,405)				REDUCING CLIENT SERVICES FURTHER CONSTRA THE RESOURCES AVAILABLE TO SUPPORT CLIENT: ACQUIRING SKILLS TRAINING AND TOOLS FOR EMPLOYMENT AND INDEPENDENT LIVING.
	10 003	Business Enterprises (Program Reduction)	(373,398)		(464,124)		(935,914)		\$ (1,773,436)	(5)	(5.00)		THE THE AGENCY WAS IN A POSITION TO REDUCE FUNDS AT THIS LEVEL, WE WOULD BE FACING A DIFFICULT DECISION TO RECOMMEND REDUCING PROGRAMS BASED ON THE TOTAL NUMBER OF INDIVIDUALS SERVED AND IMPACT TO THE CITIZENS OF OREGON STATEWIDE. THE BUSINESS ENTERPR PROGRAM (BEP) IS ADMINISTERED BY THE OREGON COMMISSION FOR THE BLIND UNDER THE RANDOLE SHEPPARD VENDING STAND ACT, WHICH COVERS FEDERAL PROPERTIES, AND ORS 348.510 TO 346.57 THIS STATE LAW PROVIDES THAT THE COMMISSION FOR THE BLIND SHALL OPERATE VENDING FACILITII IN OR ON ANY "PUBLIC BUILDINGS OR PROPERTIES DEFINED AS ANY BUILDING, LAND OR OTHER REAL PROPERTY, OWNED, LEASED, OR OCCUPIED BY AN DEPARTMENT OR AGENCY OF THE STATE OF OREGON.
									\$ - \$ - \$ - \$ - \$ -				
<u> </u>			(958,964) \$ (958,963)	<u> </u>	(464,124) \$ (170,310)	<u> </u>	(2,533,349) \$ (2,827,162)	-	\$ (3,956,436)	(8)	(8.50)		<u> </u>