



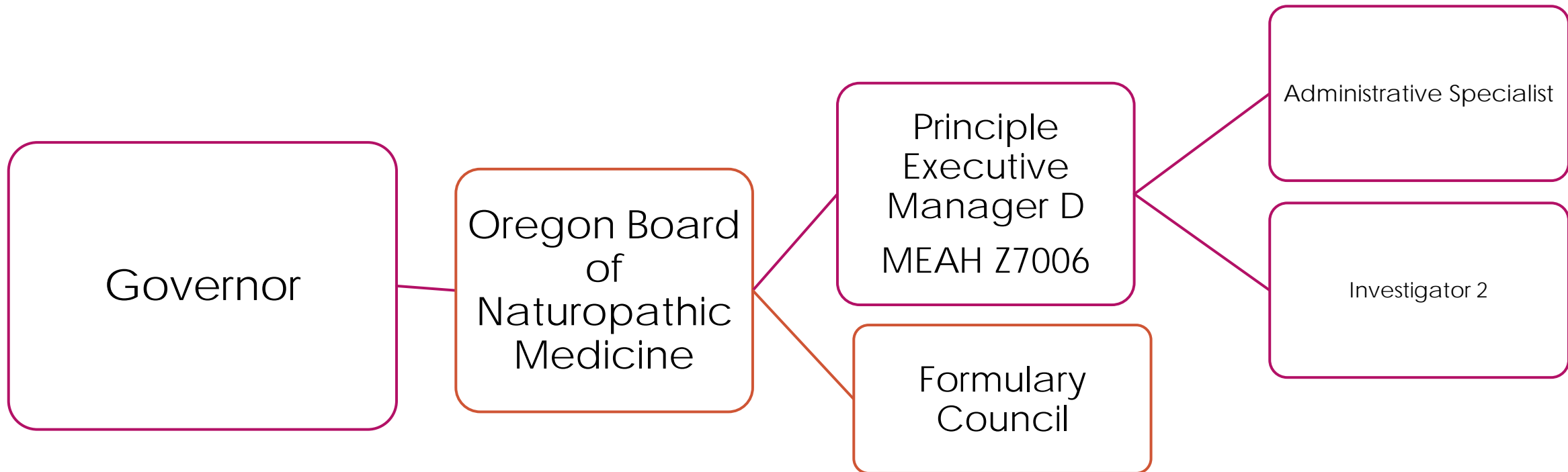
# Oregon Board of Naturopathic Medicine

BUDGET PRESENTATION –2023-2025

MARY-BETH BAPTISTA, J.D., EXECUTIVE DIRECTOR

# BOARD ORGANIZATIONAL CHART

- ▶ The Board staff consists of three full time employees that directly report to the Board of Naturopathic Medicine.



# Board Mission

- ▶ The mission of the Oregon Board of Naturopathic Medicine (Board) is to regulate, through the Oregon Revised Statutes and Administrative Rules, the practices of naturopathic medicine in order to ensure protection of the public.
- ▶ The Board promotes excellence in the practice of naturopathic medicine by assuring quality education, regulating naturopathic practices, and fostering ongoing public outreach.
- ▶ In this manner, the Board cultivates public trust and safety by ensuring the State of Oregon is served by naturopathic professionals providing the highest standards of care.

# Historical Context: Oregon Board - National Leader Of The Field

- ▶ The Oregon Legislature established the Board of Naturopathic Medicine in 1927.
- ▶ The **1228 licensed naturopathic doctors** in the State of Oregon have one of the most **expansive scopes of practice in the country**.
- ▶ Oregon Naturopathic Doctors are **defined as primary care physicians** by statute, and engage in the prevention, diagnosis, management, and treatment of both acute and chronic health conditions.
- ▶ Naturopathic physicians may **perform minor surgery, practice natural childbirth, and administer injection therapies**.

# Agency Structure: Formulary Council and Formulary Compendium

- ▶ Oregon naturopathic physicians may prescribe medication from one of the **most comprehensive formularies in the nation**, currently containing **over 1700 drugs**.
- ▶ Naturopathic Doctors may **prescribe all pharmaceuticals needed in a primary care practice** as well as the natural therapeutics.
- ▶ Oregon Revised Statute 685.145 established a **Council on Naturopathic Physicians Formulary**. The formulary is composed of seven members. The Board appoints two licensed ND, one currently serving on the Board, and two members who hold an advanced degree in either pharmacology or pharmacognosy.
- ▶ The purpose of the Council is to **revise, maintain, and update the prescribing formulary compendium**.

# Agency Structure: Regulatory Authority

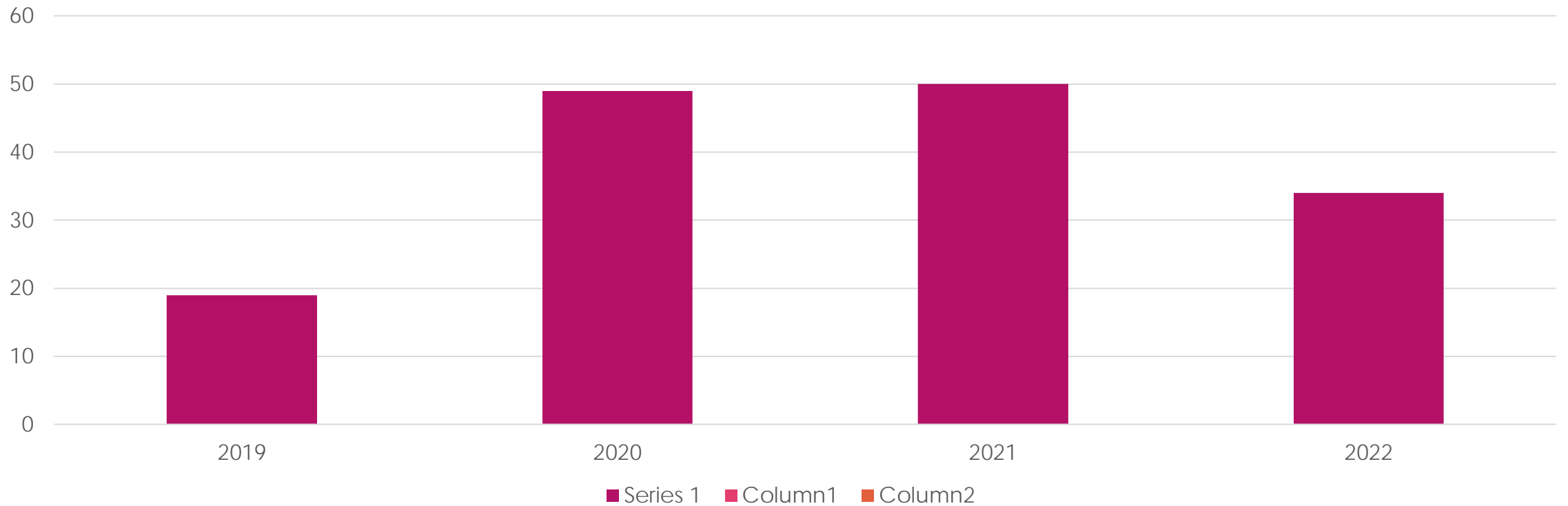
- ▶ Oregon Revised Statutes - Chapter 685 and Oregon Administrative Rules - Chapter 850 give the Board the authority to:
  - ▶ Investigate complaints regarding licensee conduct and impose discipline
  - ▶ Draft and pass administrative rules and submit legislative concepts.
  - ▶ Set requirements for licensure, required continuing education areas and hours, and grounds for discipline.

# Agency Services: Complaint Intake & Investigation

- ▶ The Board Office is the intake point for all complaints regarding Naturopathic Physicians. Complaints are submitted from patients, members of the public, insurance & medical providers, naturopathic physicians, or another licensing authority.
- ▶ Complaints range in scope from negligent treatment, negligent prescribing, inadequate charting, ethical violations, substance abuse.
- ▶ Board Investigator investigates all complaints submitted. At the conclusion of the investigation, he writes a report summarizing the evidence for each allegation in the complaint and attaches any relevant exhibits.
- ▶ Board deliberates all investigations at the Bi-Monthly Board meeting to determine whether there is a violation of statute or rule, and appropriate discipline.

# Complaint Investigations Per Year

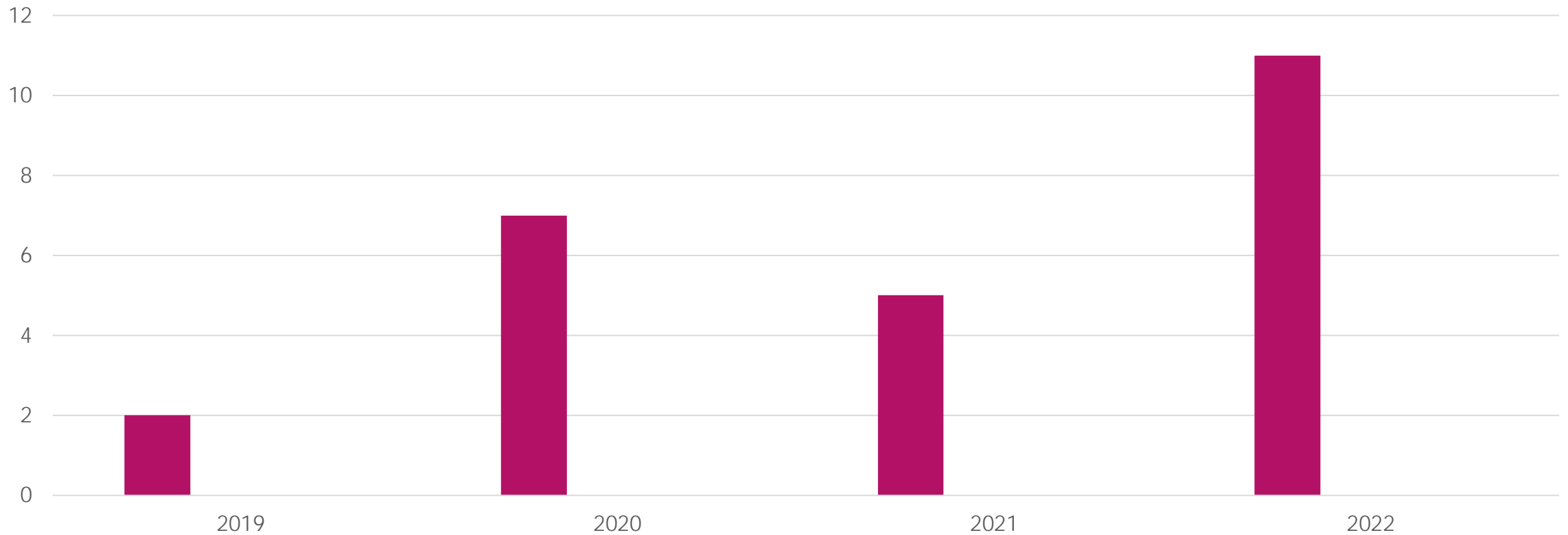
Complaint Investigations Per Year





# Discipline Imposed

Disciplined Imposed By Year



# Agency Services: Continuing Education

- The Board **establishes standards of professional responsibility, practice and continuing education** for licensees. The purpose of the program is to protect the public by insuring that practitioners meet and maintain high standards of practice.
- Licensees are required by Administrative Rule to **obtain 32 hours of continuing education (CE) annually**. In addition to general education, education is offered and / or required in prescription drugs, injection therapy, pain management, and ethics, cultural competence or suicide awareness.
- Licensees can obtain **certification for natural childbirth** by meeting specific requirements including, an **additional 14 hours of CE annually** and maintaining a current Neonatal CPR card.
- Board and staff **approve continuing education programs** for other state agencies, national and international organizations.

# Agency Programs: Fitness for Licensure

- ▶ Determines the **qualifications for fitness of applicants** for licensure.
- ▶ Conducts a Law Enforcement Database Services (LEDS) and FBI **criminal history check** of each initial licensure applicant as an additional means of assuring public safety.
- ▶ Administers the **state jurisprudence exam** twice annually, in coordination with the national licensing exams.
- ▶ **Annually reviews fitness for licensure** during each renewal period through a fitness for licensure questionnaire and LEDS and FBI criminal history check.

# Agency Goals: Legislative Concept – Strengthen Investigation Process To Protect Public Safety (833418#001)

- ▶ The concept gives the Board the authority to require a licensee to **undergo a mental, physical, chemical dependency or competency evaluation, in lieu of discipline.**
- ▶ Several similarly situated boards, including but not limited to the Oregon Medical Board, Nursing Board, Pharmacy Board, Physical Therapy Board, Medical Imaging Board, and Veterinary Board have this authority.
- ▶ If passed, this legislation will provide the Oregon Board of Naturopathic Medicine an **essential tool to protect public safety.**
- ▶ **No fiscal impact**

# OBNM Policy Packages

- The OBNM submitted Program Package 100 and Program Package 101 to maintain a reserve of sufficient funds for three-six months.
- The Board's budget is supported solely by Other Funds (OF).
- The Agency Requested Budget was built with the knowledge that beginning balance of \$277,792, is not sufficient for the Board needs to maintain a reserve for three-six months:
  - Projected Revenues \$ 977,509
  - Projected Total Expenditures \$ 1,060,590

# Policy Package - 100

## PROGRAM OPTION PACKAGE – 100

Raise Licensure Fees and Civil Penalty Fines and Fees

Purpose:

- To offset lower than forecasted revenue.
- To offset unexpected increases in Services and Supplies, specifically significant increase in rent and accounting costs (23-25 contract is over 3 times 21-23 contract.
- To offset higher Personal Services due to unexpected board stipend requirement, pay equity bump and extra step and early SIEU negotiated COLA.

# Policy Package 101

## PROGRAM OPTION PACKAGE – 101

Revenue Shortfall – Spending Reduction and Increase in Board expenses

### Purpose:

- To offset lower than forecasted revenue.
- To offset unexpected increases in Services and Supplies, specifically significant increase in rent and accounting costs (23-25 contract is over 3 times 21-23 contract.)
- To offset higher Personal Services due to unexpected board stipend requirement, pay equity bump and extra step and early SIEU negotiated COLA.
- To fund an overdue Board member retreat for strategic planning and organizational development. Last retreat 2018

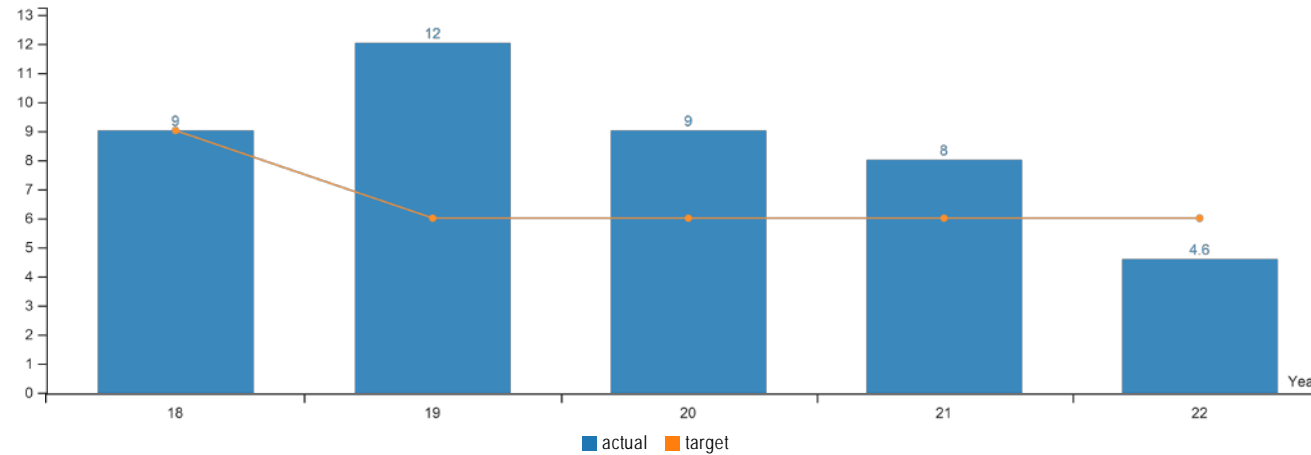
# Approved Key Performance Measures (KPMs)

<b>KPM #</b>	<b>Approved Key Performance Measures (KPMs)</b>
1	Average time from receipt of a new complaint to completion of the investigation (months).
3	Customer Service - Percent of customers rating their satisfaction with the agency's customer service as good or excellent for overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.
4	Percent of total best practices met by the Board.



KPM#1	Average time from receipt of a new complaint to completion of the investigation (months). -
	Data Collection Period: Jan 01 - Jan 01

\* Upward Trend= positive result



Report Year	2018	2019	2020	2021	2022
<b>RECEIPT OF COMPLAINT TO COMPLETION OF INVESTIGATION</b>					
Actual	9	12	9	8	4.60
Target	9	6	6	6	6

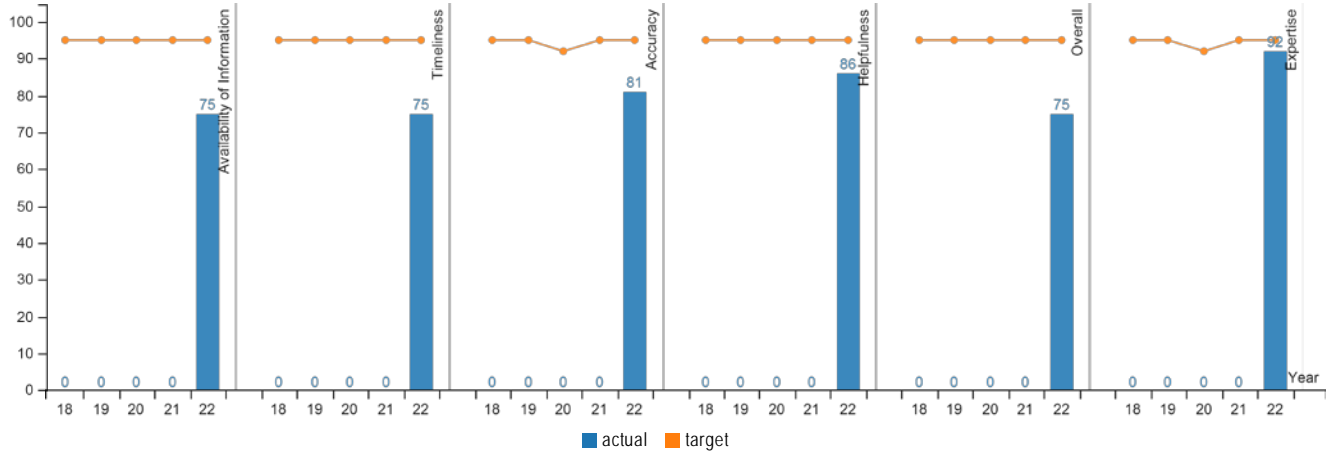
**How Are We Doing**

OBNM received 25 complaints and opened 25 investigations from January 1 - October 1, 2022. The Board has completed five of the 25 complaint investigations to date. The average time from receipt of complaint to completion of investigation is based on the five completed investigations. OBNM will update the KPM when the remainder of the complaint investigations are completed.

**Factors Affecting Results**

OBNM received 25 complaints and opened 25 investigations from January 1 - October 1, 2022. The Board completed five of the 25 complaint investigations as of October 1. The average time from receipt of complaint to completion of investigation is based on the five completed investigations. OBNM received four complaints regarding one licensee - two in February, one in April and one in June. Customarily the Board consolidates multiple complaints into one investigation to present to the Board. The two investigations of the February complaints were held until the completion of the investigation into the April complaint. Subsequently, the April investigation is being held until the Board completes the investigation into the fourth / June complaint. OBNM will update the KPM when the remainder of the 2022, complaint investigations are completed.

KPM#3	Customer Service - Percent of customers rating their satisfaction with the agency's customer service as good or excellent for overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.
	Data Collection Period: Jan 01 - Oct01



Report Year	2018	2019	2020	2021	2022
<b>Availability of Information</b>					
Actual					75%
Target	95%	95%	95%	95%	95%
<b>Timeliness</b>					
Actual					75%
Target	95%	95%	95%	95%	95%
<b>Accuracy</b>					
Actual					81%
Target	95%	95%	92%	95%	95%
<b>Helpfulness</b>					
Actual					86%
Target	95%	95%	95%	95%	95%
<b>Overall</b>					
Actual					75%
Target	95%	95%	95%	95%	95%
<b>Expertise</b>					
Actual					92%
Target	95%	95%	92%	95%	95%

How Are We Doing

Only 16 people responded to the survey from Jan 1, 2022 to October 1, 2022. Due to the small number of respondents, one or two people made a significant change to the overall percentage of satisfaction with our service. The ratings from the respondents show a greater satisfaction among those that interacted with OBNM than the percentages reflect.

Timeliness: Excellent / Good - 12 - Poor 4

Accuracy: Excellent / Good 13 - Poor 2

Helpfulness: Excellent / Good 13 - Poor 2

Expertise: Excellent / Good 13 - Poor 1

Availability of Info: Excellent / Good 12 - Fair 1 - Poor 3

Overall: Excellent / Good 12 - Fair 1 - Poor 3

### **Factors Affecting Results**

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Timeliness: Excellent / Good - 12 - Poor 4

Accuracy: Excellent / Good 13 - Poor 2

Helpfulness: Excellent / Good 13 - Poor 2

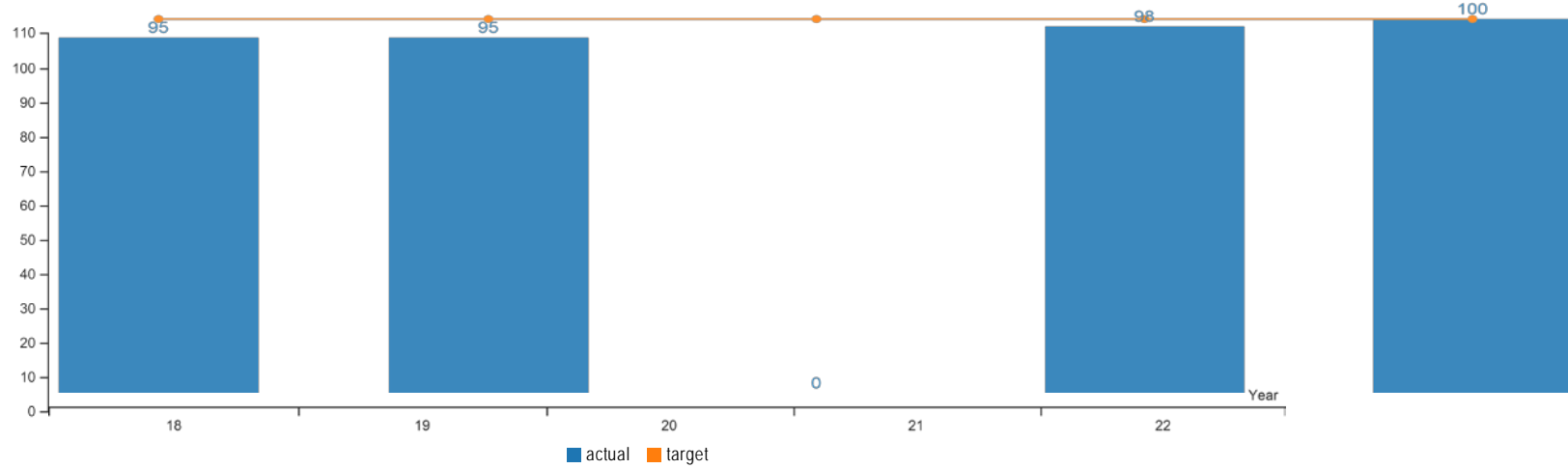
Expertise: Excellent / Good 13 - Poor 1

Availability of Info: Excellent / Good 12 - Fair 1 - Poor 3

Overall: Excellent / Good 12 - Fair 1 - Poor 3

KPM#4	Percent of total best practices met by the Board. -
	Data Collection Period: Jul 01 - Jun 30

\* Upward Trend= positive result



Report Year	2018	2019	2020	2021	2022
<b>Best Practices</b>					
Actual	95	95		98	100
Target	100	100	100	100	100