

Federal Communications Commission Rules for Incarcerated People’s Communications Services Providers in Prisons

Effective date	January 1, 2025
Voice rate cap	6 cents per minute (formerly 14 cents)
Video rate cap	16 cents per minute
International rate cap	wholesale cost plus the existing per minute cap
Payments or commissions to carceral facilities	<p>Banned</p> <ul style="list-style-type: none"> ➤ Except if facility and provider document payment for services used to offer communications, then 2 cents per minute and total rate must stay below cap.
Auxiliary add-on fees	<p>Banned</p> <ul style="list-style-type: none"> ➤ No fees for single calls, automated payments, paper bills, etc.
Mandatory disclosures	All rates and practices, including the underlying international wholesale rate and how to obtain refunds, must be disclosed on the providers’ publicly-available website, via the application to enroll and on paper, upon request.
Accessible services	Required, some services are dependent upon on the size of facility and whether broadband is available.

