



ENTERPRISE
information services

Agency IT Strategic Planning

Terrence Woods,
State Chief Information Officer

Joint Committee on Information
Management and Technology

December 11, 2024





Agenda

- ▶ Governor's Expectations – IT Strategic Planning
- ▶ ASCIO Engagement
- ▶ IT Strategic Plan Transparency





Summary of Governor's Expectation: Managing Information Technology Performance

- ▶ Agencies are to develop and maintain a business-driven and enterprise-aligned information technology (IT) strategic plan supporting the organization's strategic priorities.
- ▶ Goals/Objectives: Agency IT, program and executive leadership partner in the development of IT strategic plans that operationalize the agency's vision, values, strategic priorities and modernization roadmap.
 - Aligning with Cloud Forward Framework, Modernization Playbook, Oregon's Data Strategy, and EIS Strategic Framework.





Governor's Expectations as of March 31, 2024

- ▶ Governor Kotek made the following adjustments to adapt the expectations to the needs of the enterprise:
 - Agencies are to align updates to the IT Strategic Plan coinciding with their Agency Strategic Plan.
 - Next update will be due June 1, 2025.
 - Organizations employing fewer than 50 FTE will integrate IT strategies into their agency strategic plan, starting June 1, 2025.
 - Assistant State CIOs will support agencies through the effort.
 - Agencies will publish an Annual Progress Report on their IT Strategic Plan by June 1, 2025.





EIS sponsored workshops as an opportunity to create a community of IT strategic planners using a common approach to long-term planning

The workshops aligned to the principles outlined in the EIS Modernization Playbook - An Agency Guide to Digital Transformation

Workshop purpose:

- ▶ Understanding the value of an IT Strategic Plan
- ▶ How to involve the agency into the planning process
- ▶ Ensure linkages between organization objectives and measurable performance outcomes
- ▶ Account for planning flexibility in developing an IT Strategic Plan
- ▶ Showcase various tools and techniques that can help in gathering and analyzing information that will be the basis of a plan



Agency IT Strategic Planning Template and Guide

Version 1.0




ASCIOs Ensuring Viability of Agency Strategic Plans

Cross-check
for IT strategic
alignment

- ▶ Worked with industry consultants to create the template.
- ▶ Prepared feedback and meet with agencies to share the information and offer support to meet the criteria in the next Strategic Plan update, due in June of 2025.
- ▶ Recommend IT plans for State CIO approval.

Review Criteria: Agency Strategic Plans



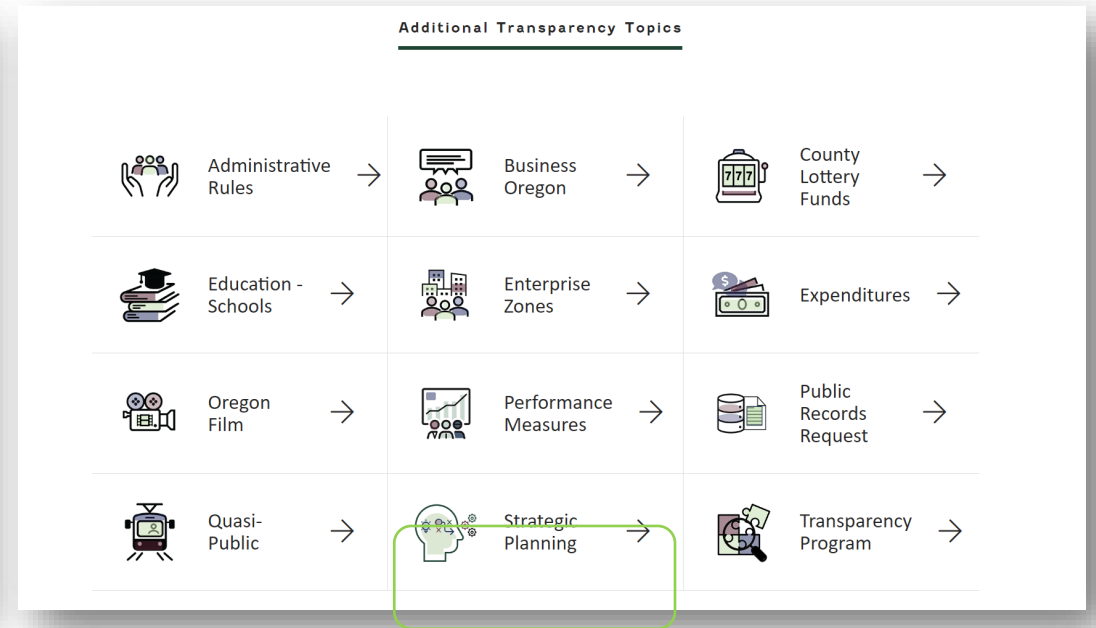
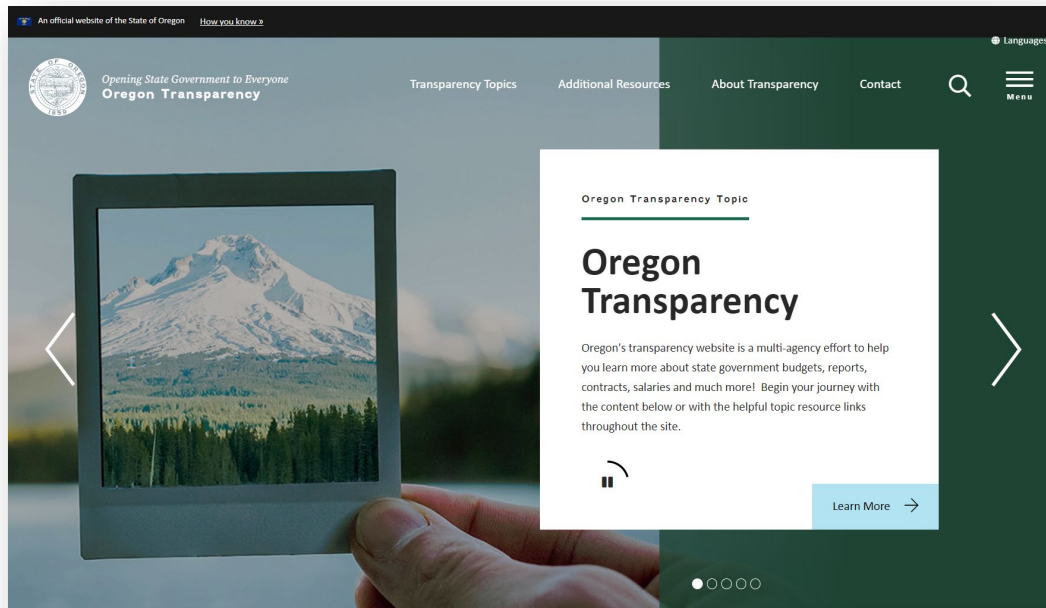
	✓ ✗	
Mission	<input type="checkbox"/> <input type="checkbox"/>	Does the plan articulate a clear mission statement that reflects the agency's mandate?
Objectives	<input type="checkbox"/> <input type="checkbox"/>	Does the plan articulate high-level priorities that align to the organization's mission?
Goals	<input type="checkbox"/> <input type="checkbox"/>	Does the plan articulate concrete goals that align to stated priorities?
	<input type="checkbox"/> <input type="checkbox"/>	Are goals Specific Measurable Achievable Relevant Timebound?
Considerations	<input type="checkbox"/> <input type="checkbox"/>	Does the plan indicate analysis of external factors that could impact achievement of mission?
	<input type="checkbox"/> <input type="checkbox"/>	Does the plan reflect the agency's DEIB plan?
	<input type="checkbox"/> <input type="checkbox"/>	Does the plan incorporate the agency's IT Strategic Plan?
Monitoring	<input type="checkbox"/> <input type="checkbox"/>	Does the plan describe a process for performance monitoring and accountability?
	<input type="checkbox"/> <input type="checkbox"/>	Does the plan describe an approach for regular reporting to ensure transparency?
Development process	<input type="checkbox"/> <input type="checkbox"/>	Did agency engage their community in the development of priority areas?
	<input type="checkbox"/> <input type="checkbox"/>	Did agency consult with Governor's Policy advisors to shape priorities?

Criteria adapted from guidance for oversight of agency strategic plans published by the U.S. Government Accountability Office



Transparency of Agency Strategic Plan

- ▶ Agencies post strategic plans - plans are publicly available on the Oregon Transparency Website
- ▶ This process provides for transparency, accountability, public trust, and engagement in governmental processes



[Oregon Transparency : Strategic Planning : State of Oregon](#)



IT Strategic Plans and Approval Memos

Oregon Transparency : Strategic x +

oregon.gov/transparency/Pages/strategic-planning.aspx?wp5262=so:[[71821,0]]

Agency Strategic Planning – Entity Information

The reports below provides up to date state agency – strategic planning direct links for each agency.

Search 🔍 ✕ Sort ▾ Export ▾

Agency/Entity	Agency Strategic Plan	Agency DEI Plan	Agency IT Strategic Plan	State CIO Approval Link
Oregon Department of Emergency Management	OEM-Strategic-Plan_2023-2025_Final-Revised-20240520 (oregon.gov)	OEM-2024-2026-IDEA-Plan.pdf (oregon.gov)	IT Modernization Plan - Small Agency (oregon.gov)	CIO Approved Strategic Plan
Oregon Racing Commission	ORC Strategic Plan 2024 public.pdf (oregon.gov)	Oregon Racing Commission Diversity Equity and Inclusion Policy.pdf	IT Modernization Plan - Small Agency (oregon.gov)	CIO Approved Strategic Plan
Department of Consumer & Business Services	DCBS Strategic Plan (oregon.gov)	Diversity, Equity, and Inclusion Strategic Plan 2023 - 2025 (oregon.gov)	DCBS 2023-2028 IT Strategic Plan (oregon.gov)	CIO Approved Strategic Plan
Department of Administrative Services	DAS-strategic-plan.pdf (oregon.gov)	DEI_Action_Plan_2021.pdf (oregon.gov)	DAS - IT Strategic Plan (oregon.gov)	CIO Approved Strategic Plan





Agency IT Strategic Plan - *Annual Progress Report*

Outline of the content required within each agency's Annual Progress Report:

Executive Summary	A brief overview of the progress made against the strategic plan.
Strategic Objectives	Strategic objective from the plan and an update on progress made toward each.
Metrics & Targets	Report on the outcomes established to measure progress toward each objective. Includes both current performance metrics and any trends observed.
Initiatives	Report on the outcomes established to measure progress toward each objective. Includes both current performance metrics and any trends observed.
Resource Allocation	Description of resources such as budget, personnel, and technology allocated to support the strategic plan.
Risks & Mitigation	Identification of any risks that may impact the achievement of the strategic objectives and outline of the strategies in place to mitigate them.
Next Steps	Insight into the next steps to be taken to further progress toward the strategic objectives, including any adjustments to the plan based on performance.
Conclusion	Summarization of the overall progress against the strategic plan and highlights of any significant achievements or areas for improvement.





ENTERPRISE
information services



Shirlene Gonzalez

Legislative Director

shirlene.a.gonzalez@das.oregon.gov