

Presentation to the Senate Interim Committee  
on Human Services

# Senate Bill 231 Update

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# SB 231 (2023) summary

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- In 2023, Senate Bill 231 modified ORS 419B.015 to explicitly allow the receipt by ORCAH\* of electronic reports from mandatory reporters.
- This statutory authority paves the way for future technological advancements of Oregon's child abuse reporting system.
- ODHS CW began a discovery effort, meeting with states across the nation to understand the elements of successful online reporting portal implementation.

\*Oregon Child Abuse Hotline



# Discovery findings

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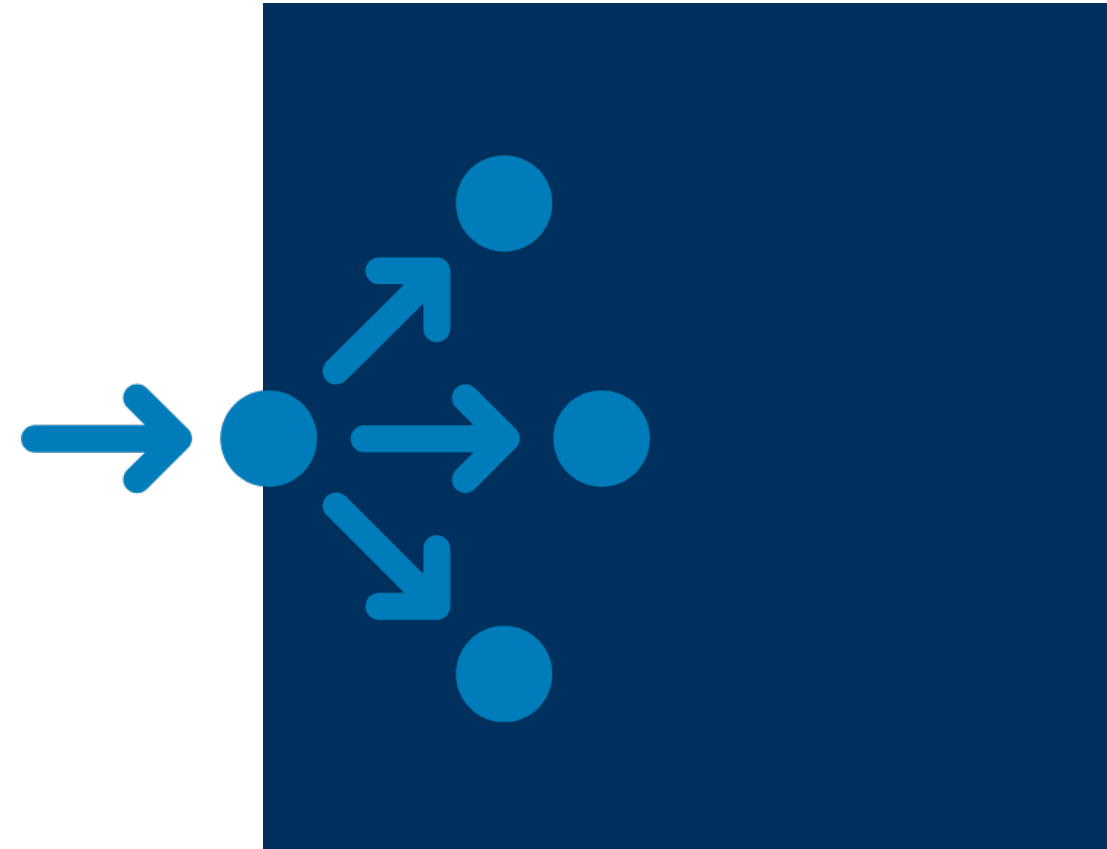
- Standalone portals that connect to existing Child Welfare Information Systems (CWIS) were not recommended.
- Portals coupled with CWIS Modernization had the most success.
- States that quickly set up portals had limited community feedback and engagement and therefore ended up with low utilization.



# Next steps

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- Community engagement and strategic roadmapping of technology modernization
- Legislative engagement
- Doris Duke “Warm Line” research initiative in Washington DC will help inform continued strategic planning.





Q+A

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Thank you.

