

WHO: Basin Transit Service (BTS) Transportation District
WHAT: 6 fixed routes and 5 paratransit vehicles
WHERE: District & Out of District service
WHEN: MON – FRI; service available 8 AM to 5 PM
WHY: To provide safe and efficient transportation to enhance the livability of the communities in Klamath County and ensure accessible transportation for the most vulnerable populations.

a.COMMENTS:

- APR 2024: Reduced service hours by 35% due to funding and staffing challenges and eliminated 1 fixed route
- MAY 2023: Failed levy to increase property tax that remains unchanged for 30 years to fund public transit
- BTS Rural Veterans Healthcare Transportation Program provides over 1000 rides per month to Veterans
- Basin Transit’s paratransit services ridership increased by 48%; requires 50% more vehicles & staffing
- Basin Connect enables access to healthcare and critical services to individuals in over 12 cities and towns in rural communities.
- Driver recruitment and retention top operational limiting factor, followed by financial capacity to sustain current service levels past 2026; 70% transit operator staffing annual average results in overtime and compromises safety.
- Curtailed Shoppers Express route due to inflation – impacted businesses and service efficiency

**BASIN TRANSIT SERVICE
PUBLIC ANNOUNCEMENT**

NEW SERVICE HOURS

EFFECTIVE: APRIL 1ST

MONDAY-FRIDAY
8am-5pm
Shoppers Express returns with consolidated 4/6 & 3/5 routes.

SATURDAY & SUNDAY
NO SERVICE

BTS is decreasing service to sustain a long-term minimum level of public transportation due to funding and staffing shortages.

 www.basintransit.com

BTS has curtailed over 35% service levels due to staffing and funding constraints.



BTS Veterans on the Go BTS Rural Veterans Healthcare Transportation Program provides over 1000 free rides to Veterans every month.