



SRT-Malheur Express

Operated by MCOA&CS

***In 2023-2024,
Malheur Express
provided a total
of 25,004 rides
with 14,536 rides
for seniors and
people with
disabilities.***

SRT-Malheur Express operates its transportation program through Malheur Council on Aging and Community Services (MCOACS). MCOA is a private nonprofit organization that was established in 1975.

SRT provides rural public transportation services throughout Malheur County and its surrounding areas, serving more than 31,571 county residents.

SRT receives funding by contracting with Malheur County as its designated transportation provider and the only public transportation provider in the county.

Transportation services include fixed route, paratransit, commuter and demand response.

Operating a fleet of 17 vehicles ranging from smaller minivans to large cutaway buses, SRT provides:

- *Fixed route bus services within the City of Ontario, which includes door-to-door paratransit.*
- *Commuter route bus services that serves the outlying areas of Vale and Nyssa and connecting residents to Ontario.*
- *Demand response services to residents of Malheur County and surrounding communities.*



What STIF Funding Means to SRT

STIF funding has enabled our rural community to provide accessible and affordable travel options for seniors, workers and students.

We now can offer fixed-route, paratransit, commuter route and demand response transit service in Malheur County.

Funding Sources	2019-2021	2021-2023	2023-2025
STIF funding	\$1.29M	\$996K	\$1.19M
Total funding	\$2.63M	\$2.42M	\$2.48M
STIF % of total funding	49%	41%	48%

Our SRT 2023-2025 STIF Planning



Operations

- Expanding hours, introducing new commuter routes, adding Saturday service and rideshare options and designing routes are in progress.
- Improved contractor staffing and increased wage and insurance incentives for employees has been implemented.
- Developing a low-income voucher program is on the drawing board.



Capital Improvements

- Installation of fleet management software in progress.
- New vehicle purchases.
- Passenger-facing, real-time GPS for scheduled routes, automated stop annunciator and display boards.
- E-fare system and hardware and upgraded scheduling software.
- Construction plans.



Student Transportation

Implemented new student transportation options.



Senior & Disabled

Implemented voucher program In coordination with local providers and DHS.



Administration

Identified priority to establish cash and capital reserves.

