

I believe that security presence is needed. I was told that there would be provision for that and I have yet to see it come to fruition. I have been attacked and violated several occasions without provocation. The substance abuse, smoking, drinking, and drug dealing have become intolerable. Also, riding free needs to be addressed. I am on a fixed income and still find a way to afford my monthly pass. The self-righteous indignant behavior of those who do so is sad. I also believe that drivers should be trained and have the right to refuse service as well as the ability to protect themselves.

I am someone who rides frequently and I have defended drivers, gotten unruly people off and would really like to ride in peace and harmony. Also, the people who take over the disabled seating with ridiculous amounts of bottle drop bags is simply out of hand. I do take bags, yet am mindful of the amount I bring. I am in hopes these issues will be addressed. Thank you for your time.