



Senate Interim Committee On Natural Resources and Wildfire

Andrew Stolfi, Director/Insurance Commissioner

May 30, 2024



Department of Consumer
and Business Services

Ensuring accurate information to Oregonians

- Bulletin No. DFR 2024-5
 - Directed to insurance producers selling homeowners policies
 - Reminder of Insurance Code requirement that any insurance-related information being conveyed is accurate
- Bulletin No. DFR 2024-6
 - Directed to insurers writing homeowners policies
 - Reminder of division's expectation to provide clear and unambiguous communications about insurance decisions and to provide timely information to insurance producers

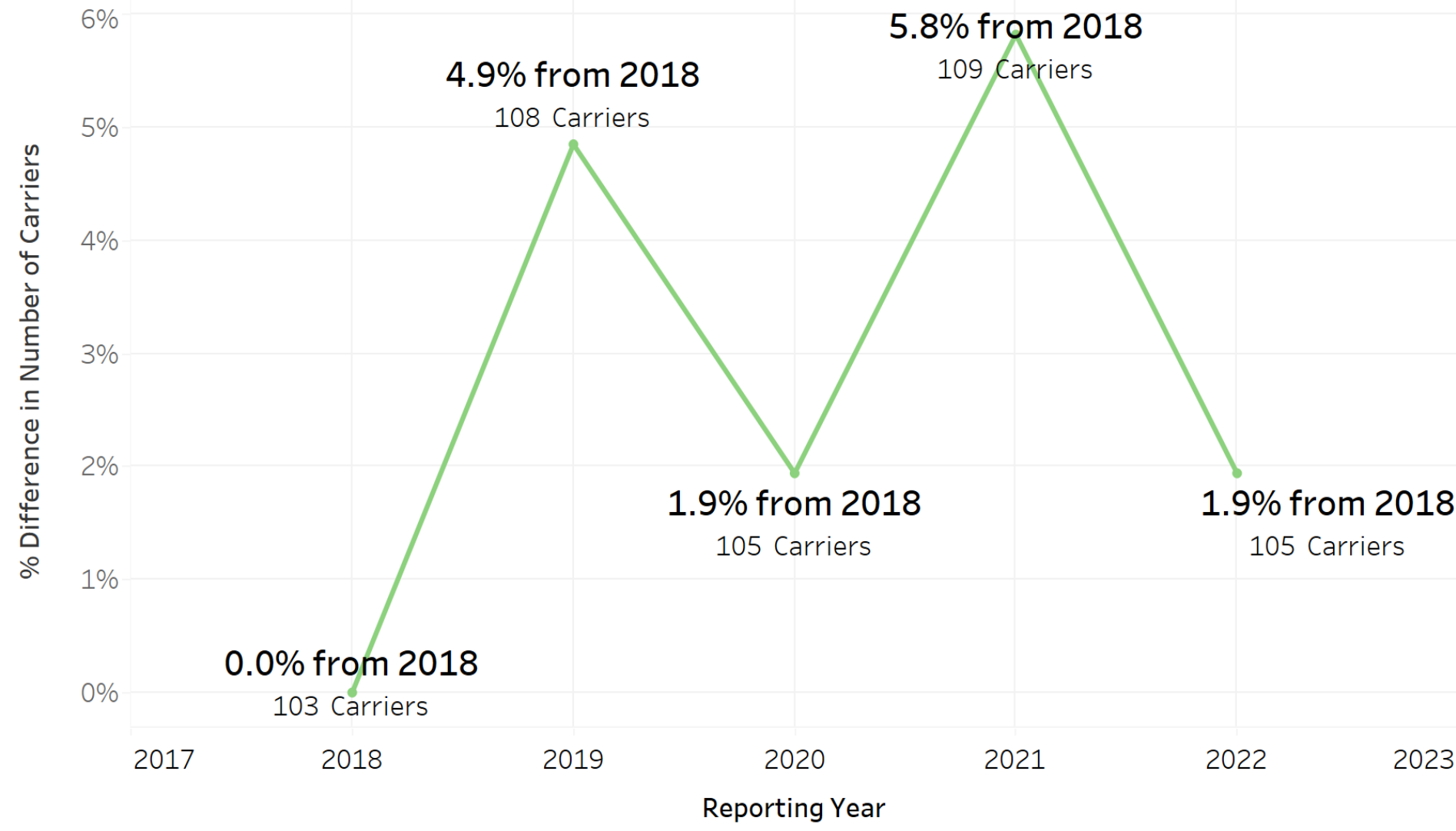
Evaluating the Oregon homeowner market

- National Association of Insurance Commissioners (NAIC) collects information for insurance companies with more than \$50,000 in direct written premium
- Data updated annually through company submissions providing information on premium charged, policy counts, claims, nonrenewals, cancellations, and other variables
- Data on next slides for entire state and for all homeowners products from 2018-2022; data coming soon for 2023

Oregon's homeowner market trends

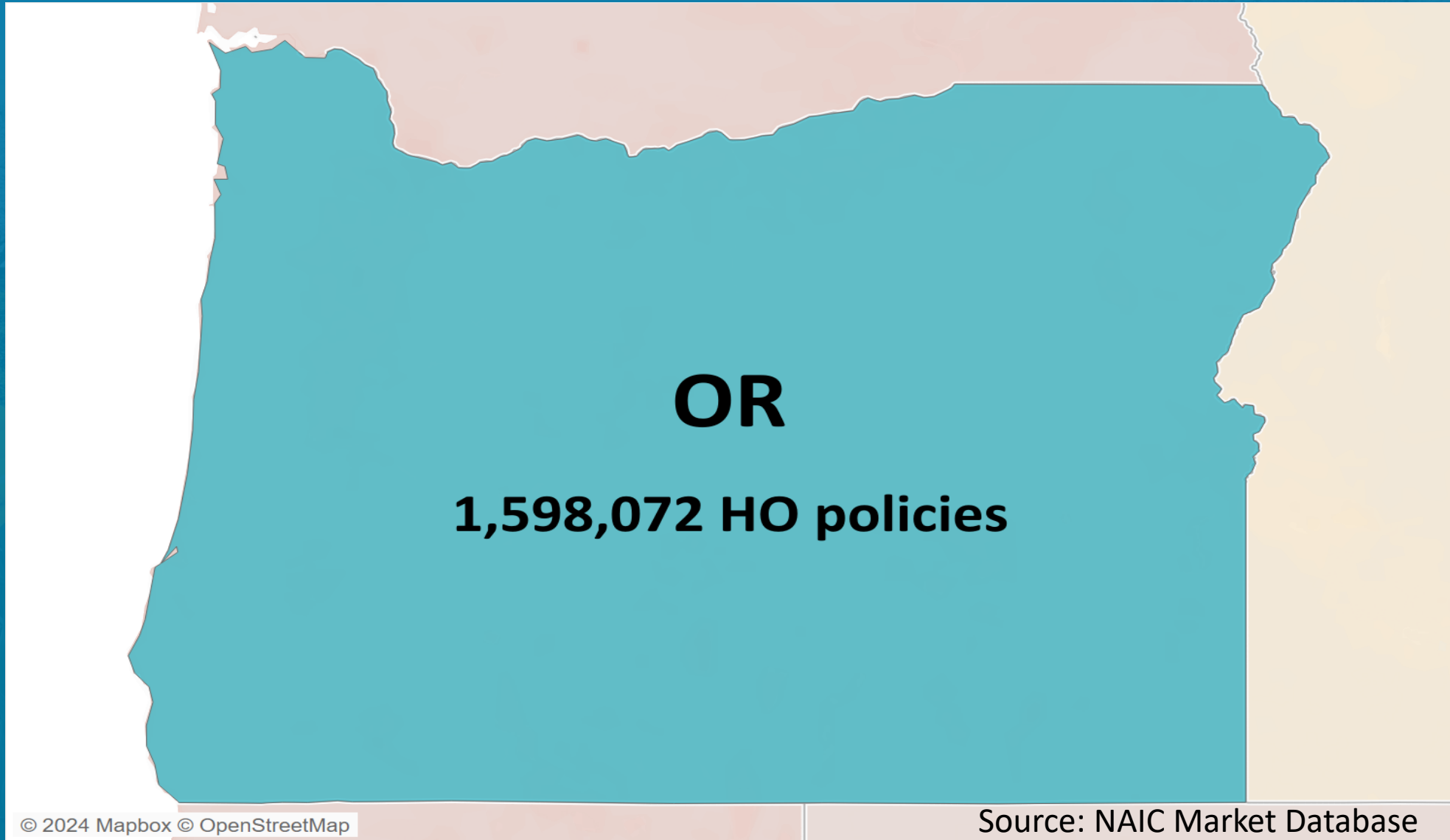
- In 2022, 105 companies provided coverage for about 1.6 million policyholders; 10% more standard policies than in 2018
- 2023 FAIR Plan enrollment up slightly since 2020, about even with 2018; surplus lines enrollment down
- For average homeowners' insurance policy costs in 2022, Oregon is near lower end compared to other similarly situated states; average cost about \$763 (up 31% from 2018)
- Nonrenewals decreased 34% from 2018-22; cancellations for nonpayment increased 17%

Percent change in number of homeowners carriers

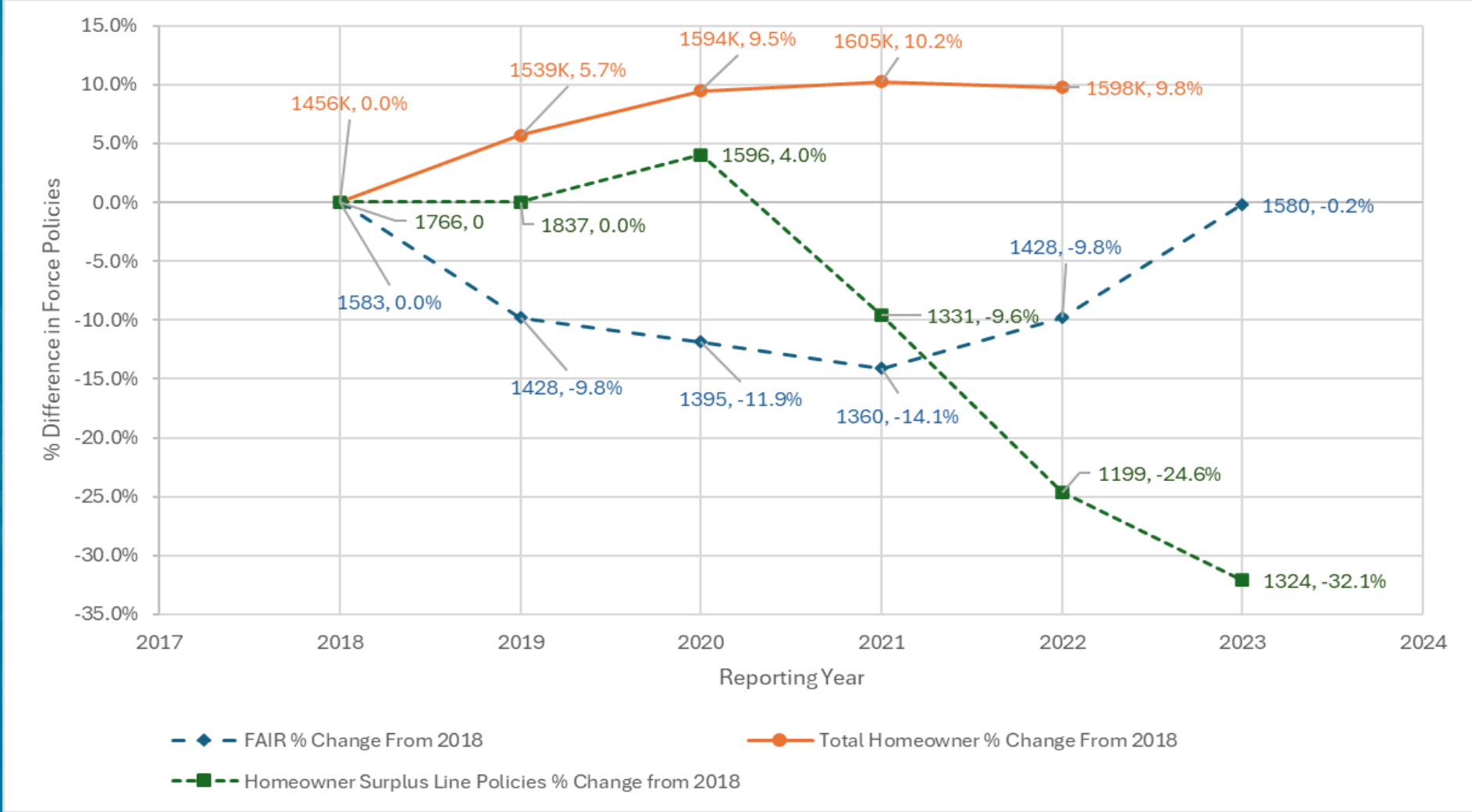


Source: NAIC Market Database

Homeowner policies in Oregon

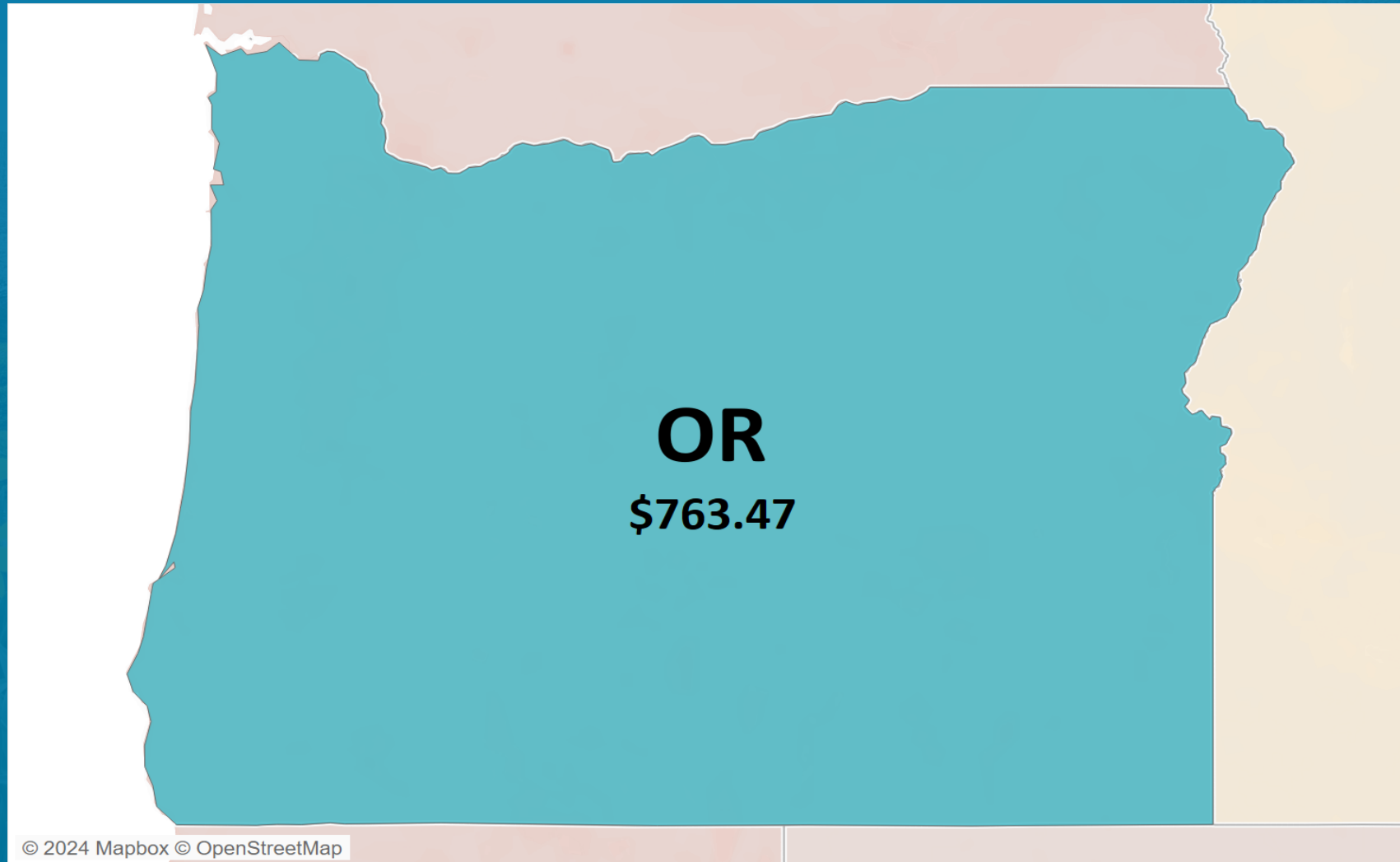


Change in number of homeowners policies in Oregon



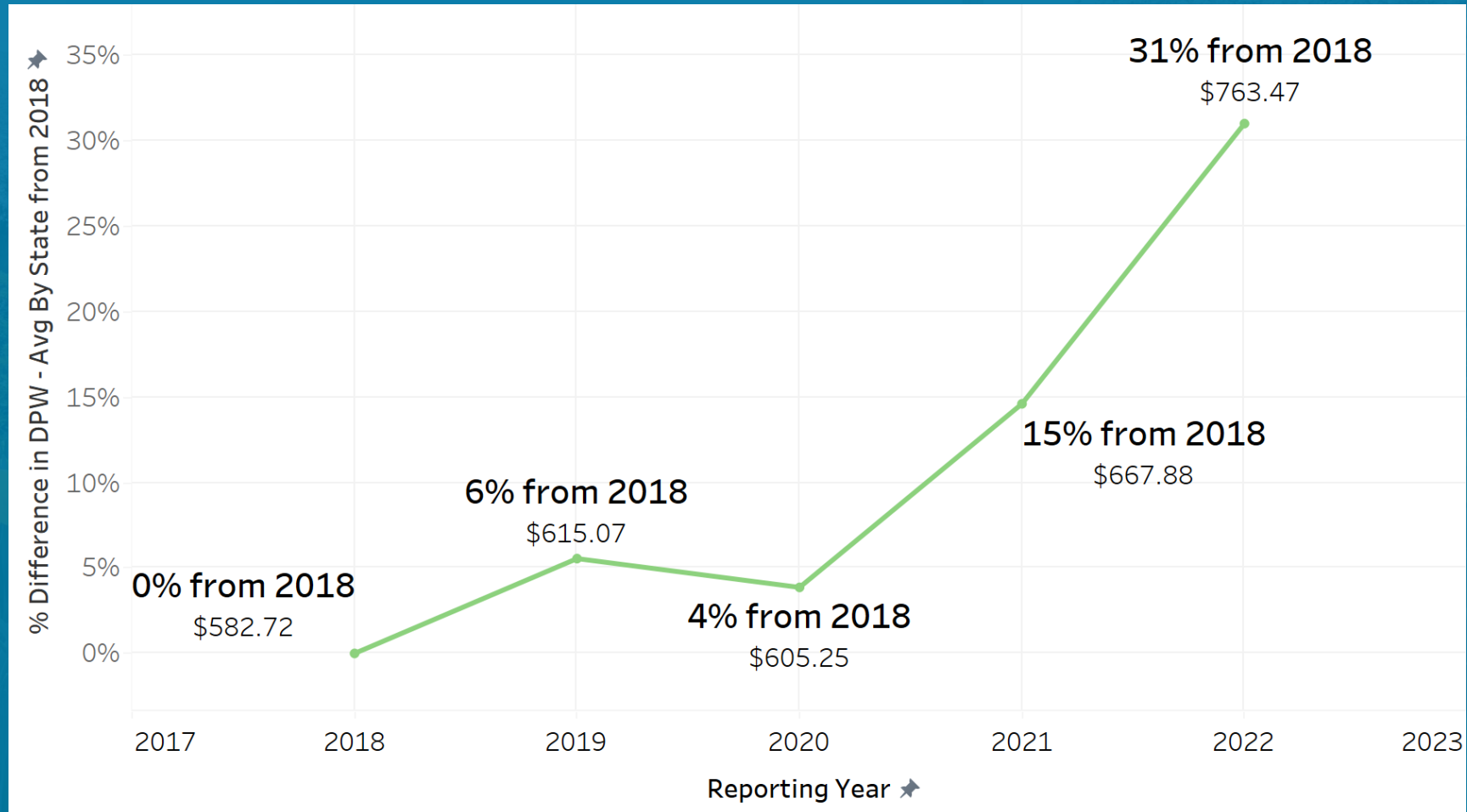
Source: NAIC Market Database, Oregon FAIR Plan Association, Oregon Surplus Line Association

2022 homeowners average price per policy



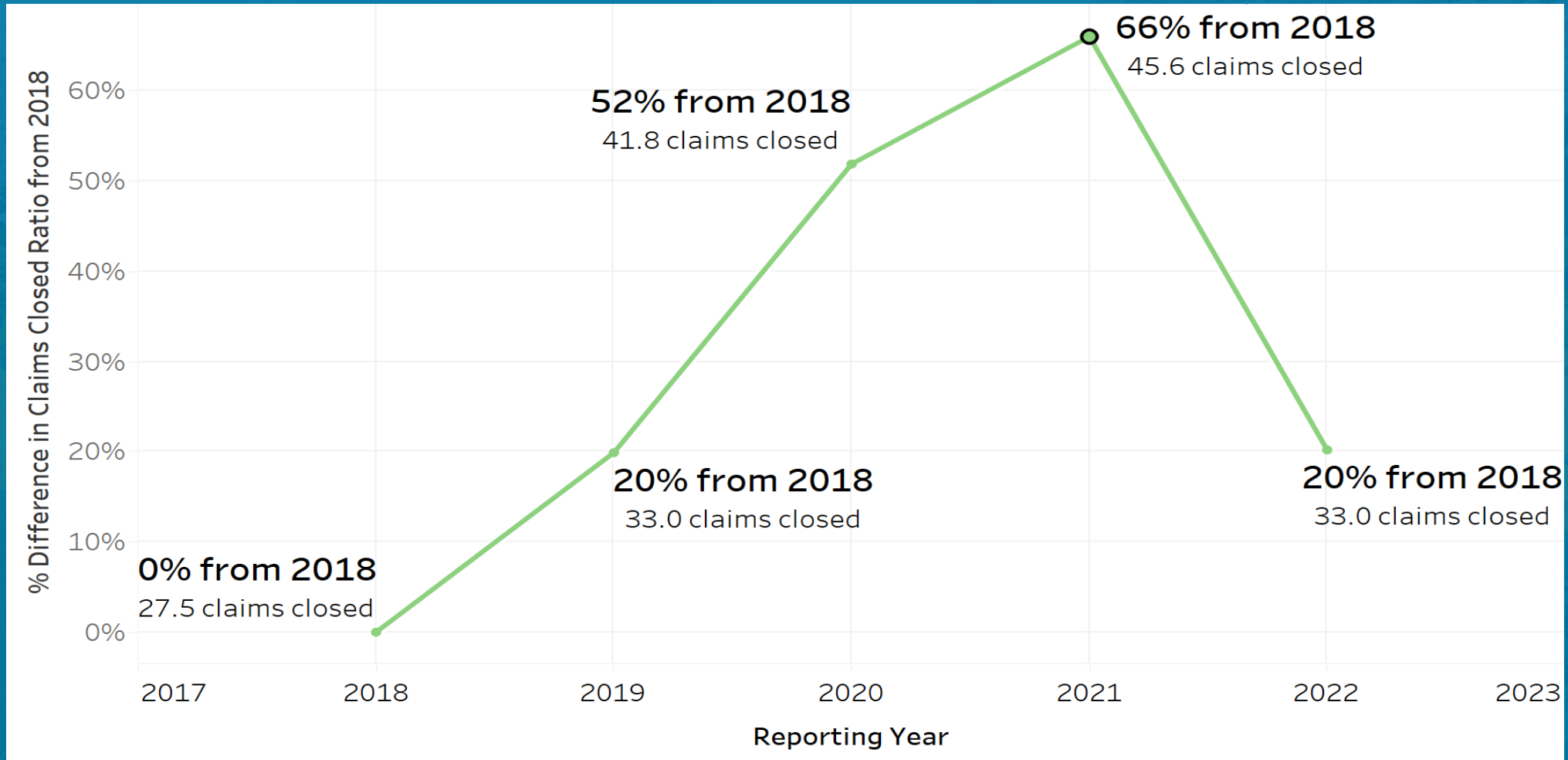
Source: NAIC Market Database

2018-2022 percent change in average direct premiums written



Source: NAIC Market Database

2018-2022 percent change in claims closed with payment per 1,000 policies

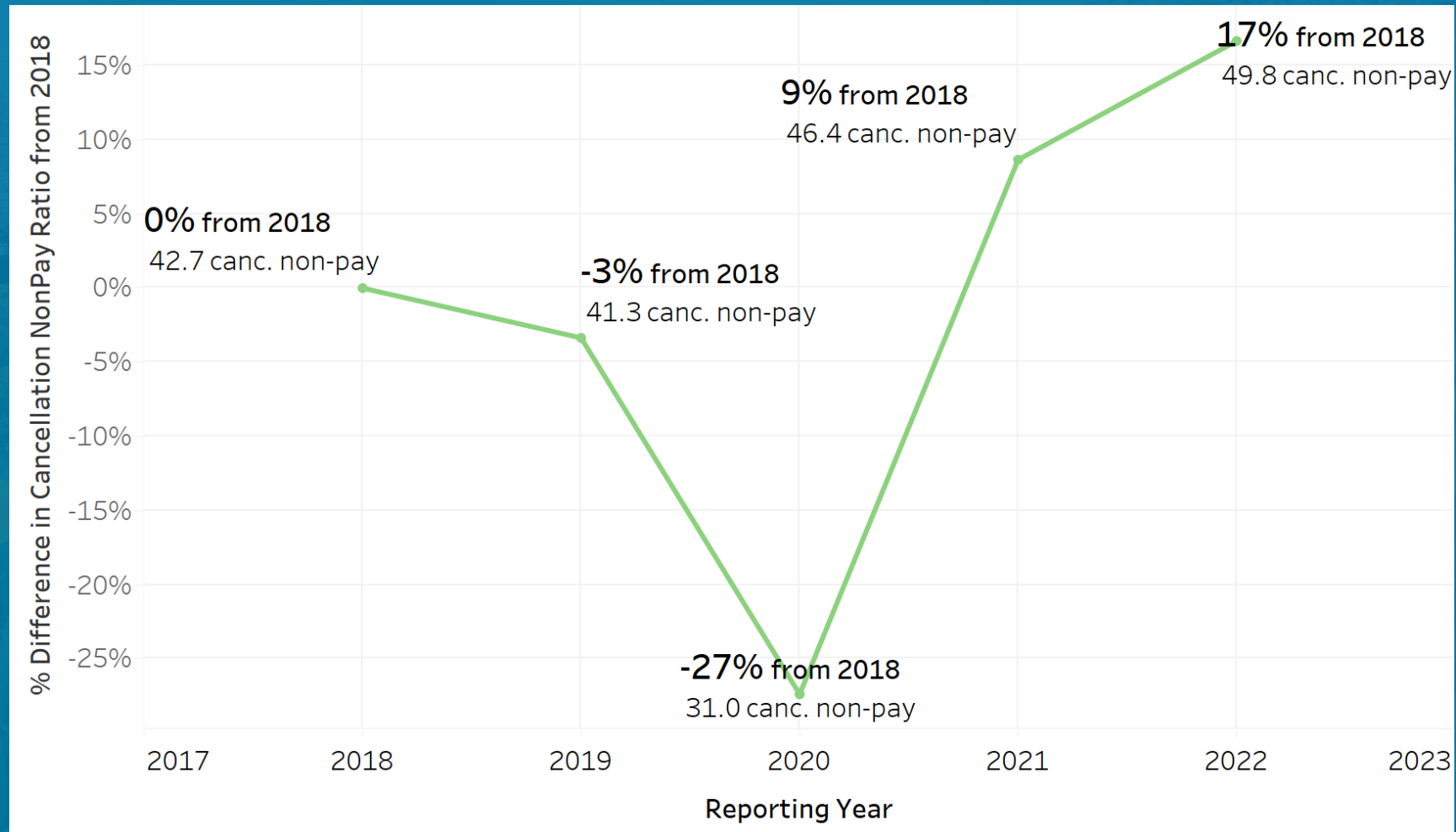


Oregon nonrenewals, cancellations (2022)

Oregon had nearly 1.6 million homeowner policies in force and saw lower rates of nonrenewals and company-initiated cancellations among similarly situated states

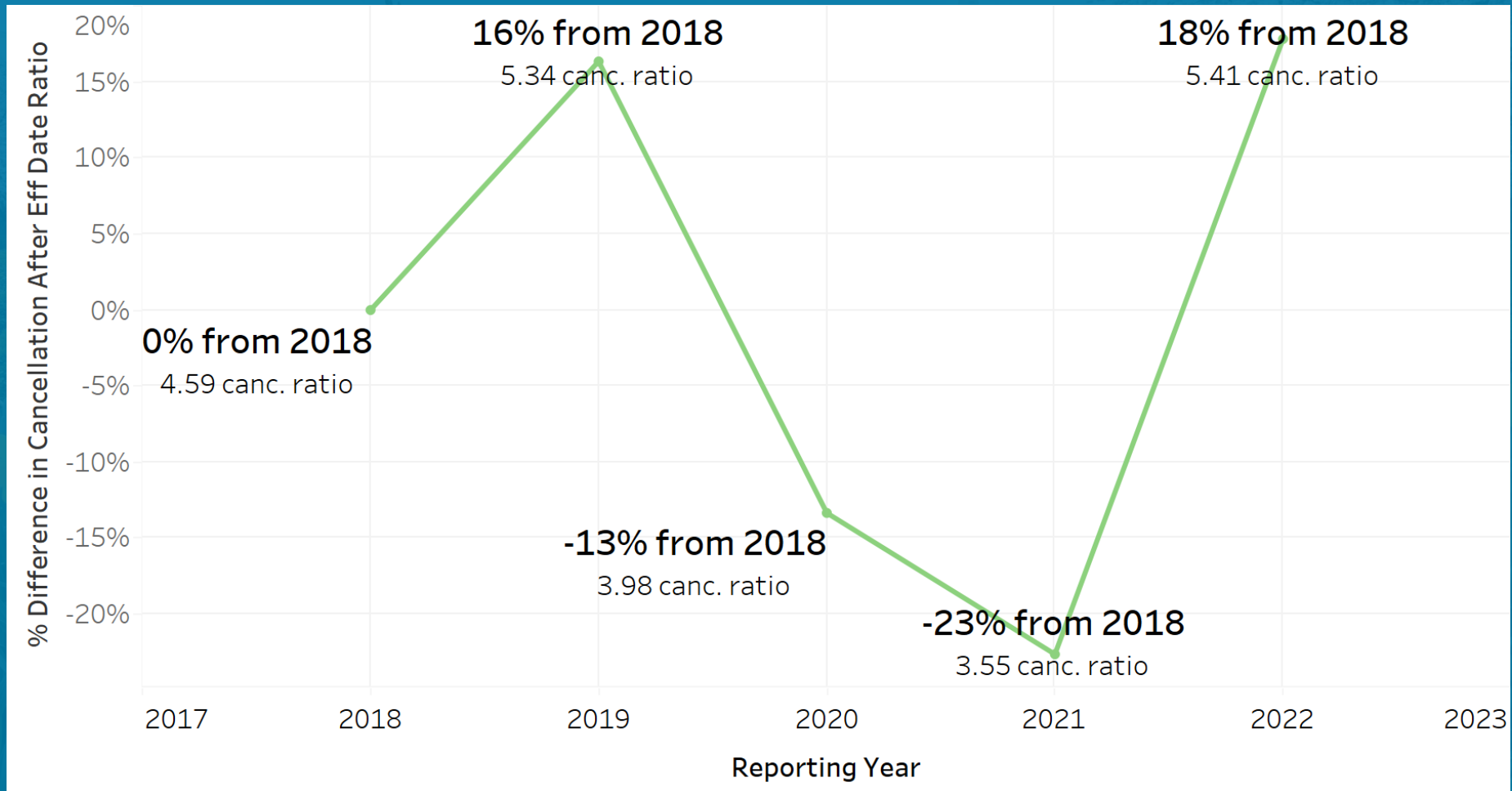
	Number of affected policies	Ratio per 1,000 policies
Company-initiated cancellations	8,645	5.4
Nonpayment cancellations	79,582	50
Company-initiated nonrenewals	7,384	4.6

2018-2022 percent change in nonpayment cancellations per 1,000 policies



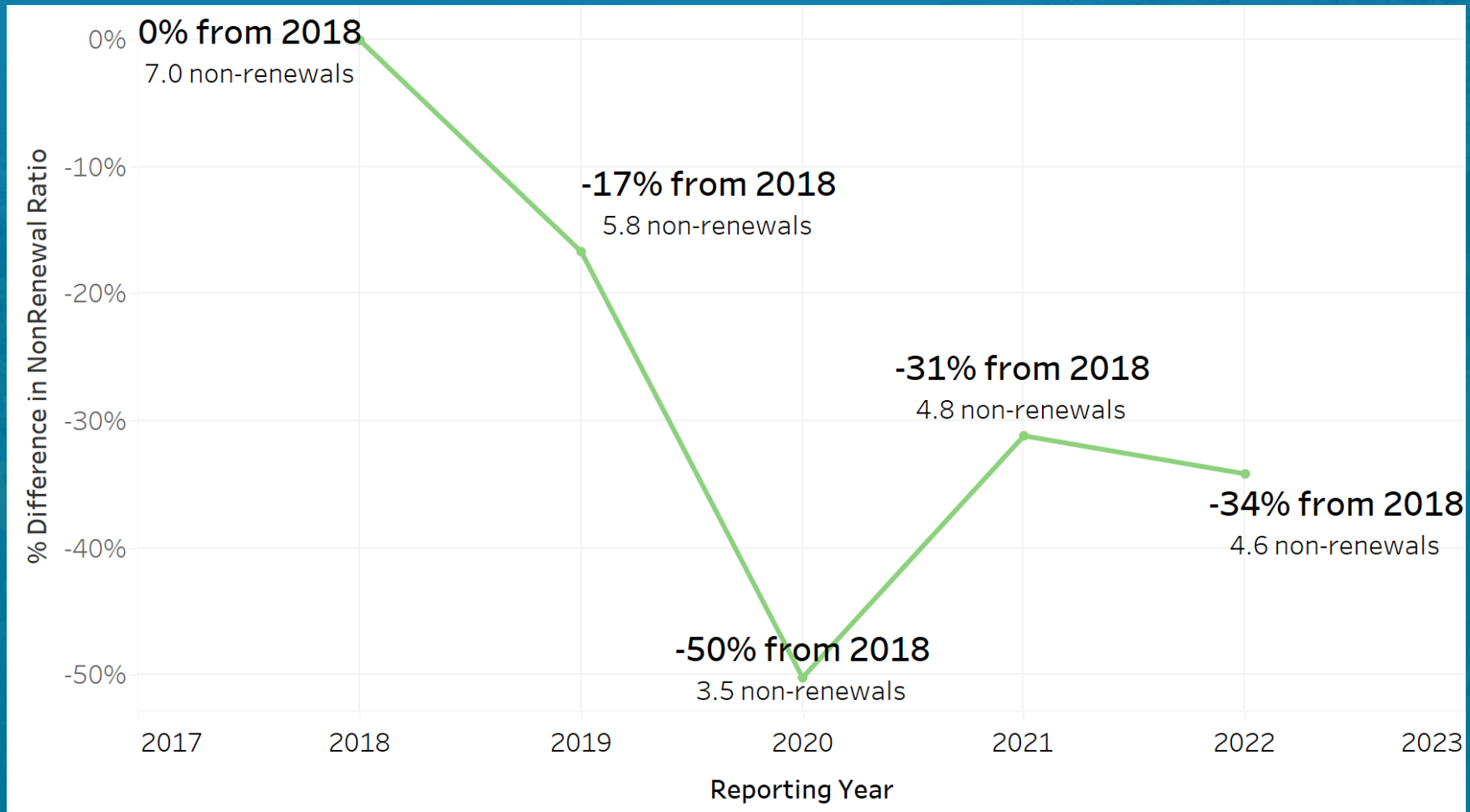
Source: NAIC Market Database

2018-2022 percent change in cancellations after effective date per 1,000 policies



Source: NAIC Market Database

2018-2022 percent change in nonrenewals per 1,000 policies



Source: NAIC Market Database

NAIC property and casualty market intelligence data call

- Results will represent more than 80% of the national property insurance market by premium volume, and will include granular ZIP-code-level data across the U.S. on premiums, policies, claims, losses, limits, deductibles, and coverage types
- This information will enhance our regulatory capability to assess market concentrations and competitiveness, identify potential coverage gaps, determine where to focus mitigation and resilience efforts, and drive further action

DFR consumer complaint data

	2020	2021	2022	2023	Total
Fires 2020	61	69	64	11	205
Fires 2021	0	2	0	0	2
Fires 2022	0	0	1	0	1
Fires 2023	0	0	0	0	0
Total	61	71	65	11	208

General outreach updates

Participation in state map outreach

- Collaboration with ODF and OSFM

Field events

- Baker City – May 2024
 - Host organizations: Wallowa Resources, OSU Extension Service, and NE Oregon Small Woodlands Association
- Wamic – April 2024
 - Host organization: Barlow Gate Grange

Contact information for consumers:

- 888-877-4894 (toll-free) or DFR.InsuranceHelp@dcbs.oregon.gov