



Presentation to the House Interim Committee on
Emergency Management, General Government,
and Veterans

2024 Winter Storm Response

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OREM's primary responsibilities

ESF* 6: Mass care

Sheltering | Feeding | First Aid | Bulk distribution of emergency items

ESF 6: Emergency assistance

Family reunification | Distribution of donated goods

SRF** 4: Disaster human services

Services for people with access and functional needs | Wrap-around supports

Legislatively directed resilience work

Senate Bill 762 (2021) | SB 1536 (2022) | HB 3409, SB 80 (2023) | SB 1530 (2024)

ODHS-specific roles

Ensuring ODHS client safety and uninterrupted access to services |
ORS 413A.410 and 431A.412

*Emergency Support Function

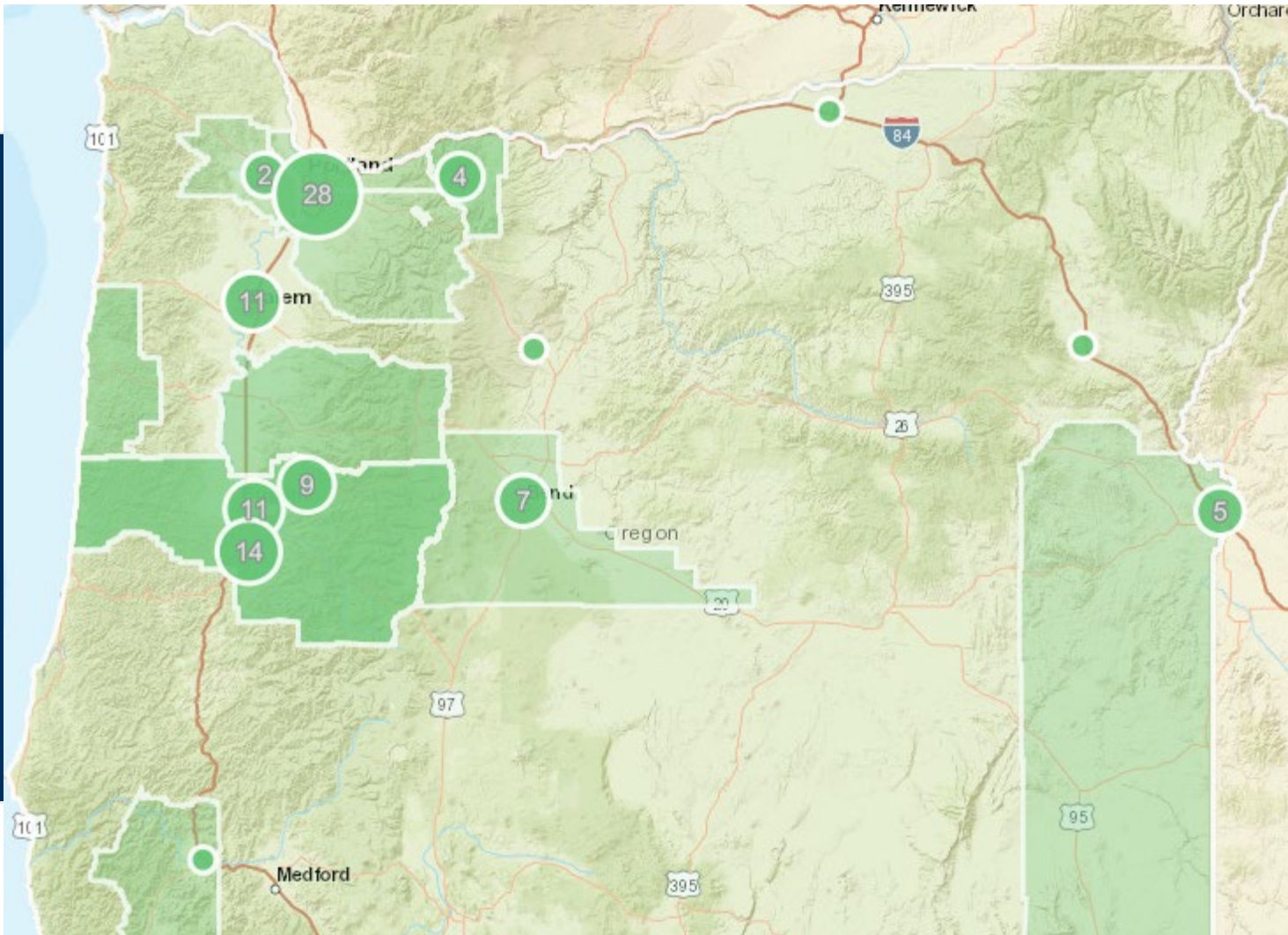
**State Recovery Function

Before the storm: Preparedness efforts

- Mass Care Response Team (MCRT)
- State employee volunteers
- Shelter training
- 211info contract
- Price agreements established with feeding and sheltering vendors
- Resource placement in areas expected to see greatest storm impact

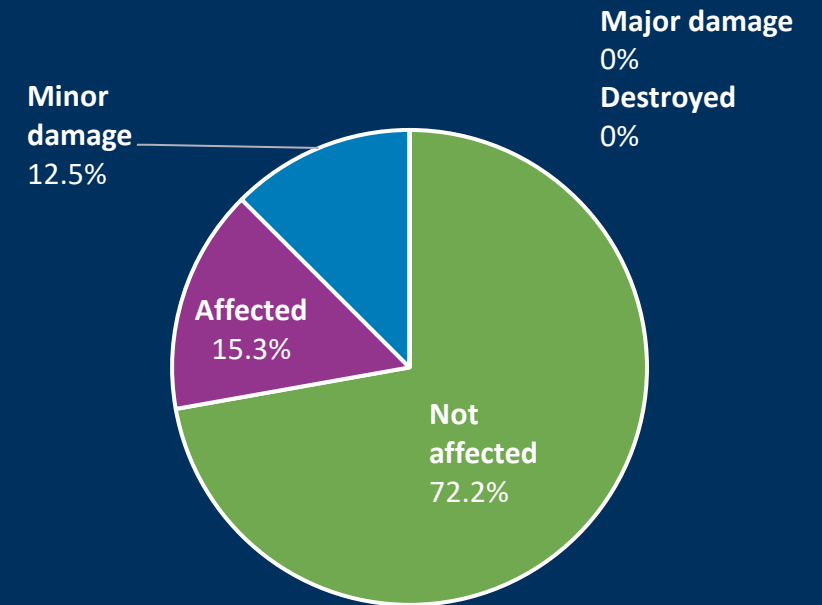
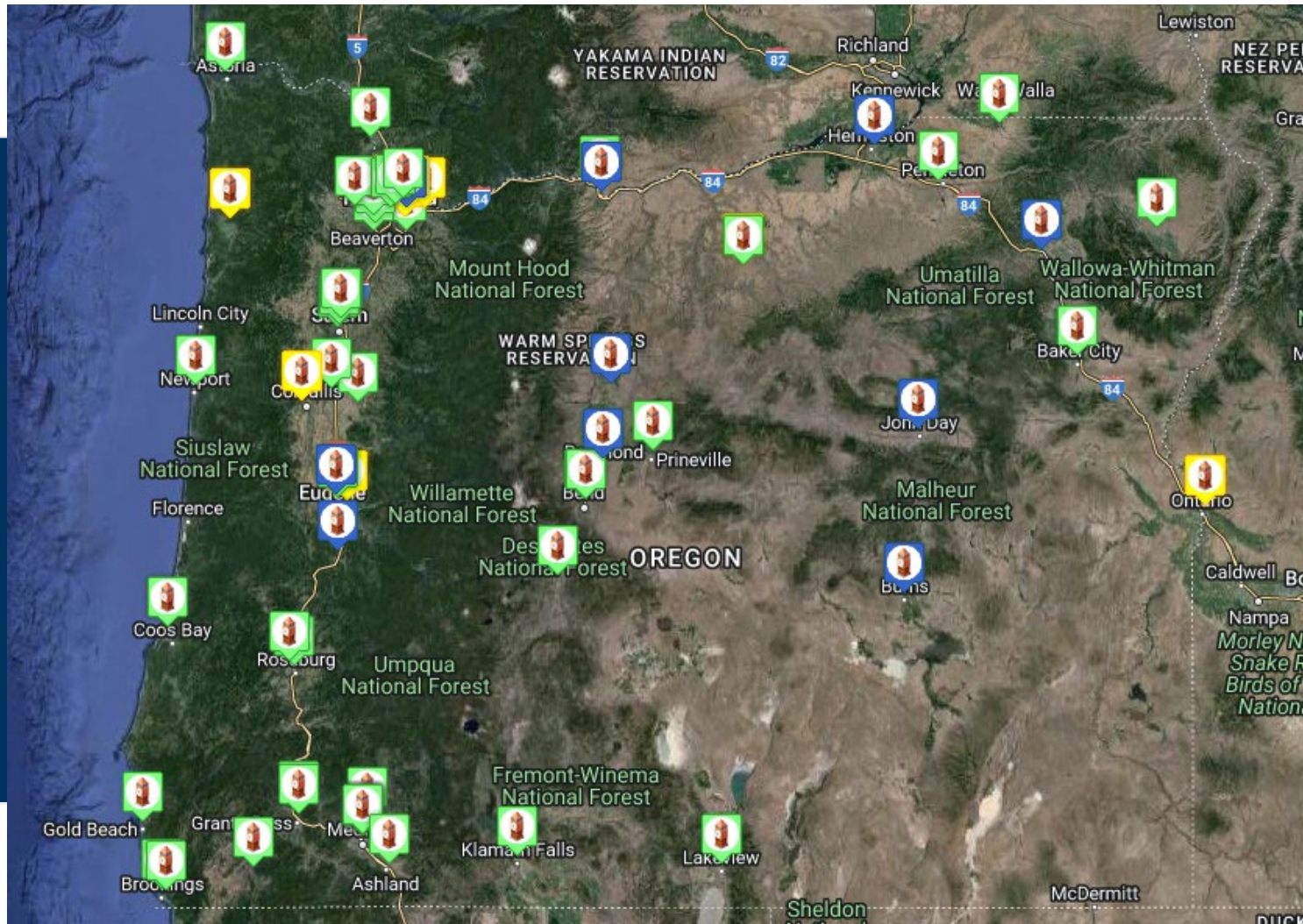


Response operations

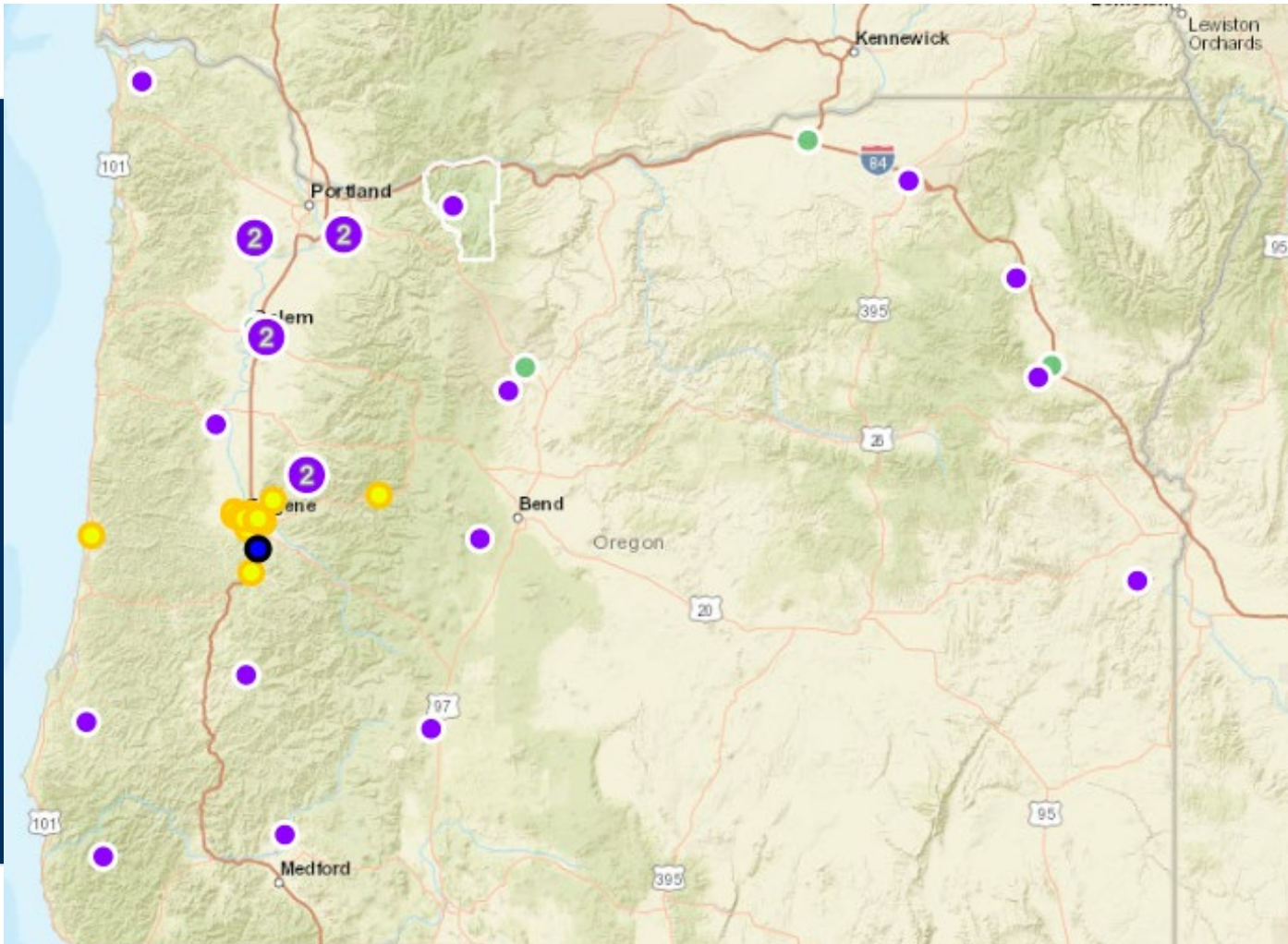


- OREM was active in over 92 efforts across 10 counties
- 9 climate trailers deployed statewide
- 22 OREM and 15 MCRT deployed across 6 counties
- 14 SERV-OR and 3 virtual EMAC from CA

Continuity of ODHS operations



Recovery operations



- Resiliency Data Coordination Center conducted outreach to 379 Lane County homes
- 85 households completed recovery survey
- 43 households referred to case management
- 43 resource navigation cases completed
- 17 households referred to Team Rubicon for debris removal

Reducing the impacts on people

100+

Warming centers supported through 211info contract

4,112

211info calls answered statewide

4,470

Meals provided

1,500+

Older adults provided with emergency supports

184

Volunteers signed up across 23 counties

3

Counties were assisted in locating people with electricity-dependent medical devices

Strengthened response systems

- Private sector partners continue to play important roles.
- Systems now online enabled a coordinated response and more precise documentation.
- Localities are increasingly well-equipped to support their residents during emergencies.
- Deployable equipment, such as HVAC trailers and portable generators, stored centrally or pre-positioned in locations around the state



Gaps persist

- Patchwork funding inhibits OREM's ability to plan and coordinate with localities.
- Older adults do not have all the support they need during emergencies.
- We need to provide options for people who are averse to staying, or are unable to stay, in congregate shelter settings.
- Staffing and systems constraints





Questions?
